

IVGID PUBLIC WORKS NEWS

1220 Sweetwater Road, Incline Village, NV 89451

Office Hours: M-F 8 am to 4:30 pm

P: 775.832.1203 / PW@IVGID.ORG



BLUE METER STAKES REMINDER

The blue meter stake at your property helps us quickly locate your water meter and service line, especially during the snowy months. This stake is essential for locating your water meter in case of leaks or emergencies. To ensure we can respond quickly, make sure the stake isn't covered by dirt, rocks, plants, or hardscape. If it gets buried under snow, we can usually find it with a metal detector, but keeping it accessible saves valuable time. Please do not remove the stake, as doing so makes it harder for us to assist you in water-related issues. If your meter stake is missing or damaged, contact us, and we will install a new one in the spring. Thank you for helping us keep your water meter accessible and our community safe this winter.

Even during winter, conserving water is vital to our community. Turning off outdoor irrigation systems is a simple yet effective way to save water during the snowy months and can prevent leaks or freezing pipes. Fixing indoor leaks, such as dripping faucets or running toilets, can also make a big difference, as these small issues can waste gallons of water daily. Additionally, monitor your water usage. If you notice unusually high consumption, it could indicate a hidden leak. Knowing where your personal water shut-off valve is located and how to use it is especially important in case of frozen or burst pipes. Please **do not attempt to shut off your water at the meter**. Instead, contact our office, and we will assist you with turning off the water. By taking these steps, you can help preserve water resources and prevent costly repairs.

WINTER WATER CONSERVATION TIPS



➤➤➤ HELP KEEP FIRE HYDRANTS CLEAR THIS WINTER

Snowfall can quickly bury fire hydrants, making it difficult for emergency crews to access them when time matters most. You can help keep our community safer this winter by ensuring hydrants near your home or business are clear of snow and debris.

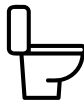
Keeping fire hydrants accessible allows firefighters to focus on what's important: fighting fires and saving lives. Quick access to water is crucial during emergencies, and clearing hydrants benefits not only your household but also your neighbors. After each snowfall, shovel a 3-foot radius around the hydrant and clear a path to the street. Check hydrants regularly to ensure they remain accessible. Together, we can make sure first responders have what they need when every second counts. Thank you for doing your part to keep Incline Village and Crystal Bay safe!

➤➤➤ HOUSEHOLD HAZARDOUS WASTE REMINDER

While our Household Hazardous Waste program is closed for the season, we want to remind everyone that you can still drop off batteries at several convenient locations. You can safely dispose of them at Public Works (1220 Sweetwater Road), the Recreation Center (980 Incline Way), or Mountain Hardware. We appreciate your efforts to help keep our community safe and clean throughout the winter months!

SAVE WATER, SAVE MONEY!

UPGRADE TO HIGH-EFFICIENCY
TOILETS OR WASHING
MACHINES AND GET UP TO \$100
OFF YOUR UTILITY BILL.
REBATES ARE STILL
AVAILABLE—APPLY ONLINE!



LAST CHANCE FOR CHRISTMAS TREE DISPOSAL

IT'S THE FINAL CALL FOR CHRISTMAS TREE DISPOSAL! DROP OFF YOUR TREE AT 958 LAKESHORE (THE OVERFLOW LOT) THROUGH THE END OF JANUARY.

**REPORT
LITTER
& TRASH
ISSUES**

Clean Tahoe Hotline
530-544-4210
northshore@clean-tahoe.org

SIGN UP FOR FREE AUTOMATIC PAYMENTS!

TAKE THE HASSLE OUT OF PAYING YOUR BILLS WITH OUR FREE MONTHLY AUTOMATIC PAYMENT OPTION! YOUR PAYMENT IS AUTOMATICALLY DEDUCTED FROM YOUR CHECKING ACCOUNT ON THE DUE DATE, SO YOU'LL NEVER BE LATE AND NO POSTAGE IS NEEDED. YOU'LL STILL RECEIVE A STATEMENT TO REVIEW YOUR BILL BEFORE PAYMENT. TO GET STARTED, CONTACT OUR OFFICE OR EMAIL US AT PW@IVGID.ORG.