

**Item E.2.**

<b>2024-2025</b>							
<b>Additional IVGID Recreaton Pass</b>	<b>Punch Card</b>	<b>Punch Card No Beach</b>	<b>Purchased Punch Card</b>	<b>IVGID Rec Passes</b>	<b>IVGID Rec NO BEACH</b>	<b>Total Cards</b>	<b>Notes</b>
<b>98</b>	<b>7711</b>	<b>67</b>	<b>654</b>	<b>1771</b>	<b>13</b>	<b>10314</b>	<b>June 1st -July 1st</b>
<b>2023-2024</b>							
<b>Additional IVGID Recreaton Pass</b>	<b>Punch Card</b>	<b>Punch Card No Beach</b>	<b>Purchased Punch Card</b>	<b>IVGID Rec Passes</b>	<b>IVGID Rec NO BEACH</b>	<b>Total Cards</b>	<b>Notes</b>
<b>310</b>	<b>11366</b>	<b>24</b>	<b>1889</b>	<b>7304</b>	<b>179</b>	<b>21072</b>	<b>June 1st- April 31st</b>
<b>2022-2023</b>							
<b>Additional IVGID Recreaton Pass</b>	<b>Punch Card</b>	<b>Punch Card No Beach</b>	<b>Purchased Punch Card</b>	<b>IVGID Rec Passes</b>	<b>IVGID Rec NO BEACH</b>	<b>Total Cards</b>	<b>Notes</b>
<b>232</b>	<b>10411</b>	<b>192</b>	<b>1303</b>	<b>5510</b>	<b>176</b>	<b>17824</b>	<b>June 1st- April 31st</b>
<b>2021-2022</b>							
<b>Additional IVGID Recreaton Pass</b>	<b>Punch Card</b>	<b>Punch Card No Beach</b>	<b>Purchased Punch Card</b>	<b>IVGID Rec Passes</b>	<b>IVGID Rec NO BEACH</b>	<b>Total Cards</b>	<b>Notes</b>
<b>209</b>	<b>11747</b>	<b>176</b>	<b>1337</b>	<b>5772</b>	<b>201</b>	<b>19442</b>	<b>June 1st- April 31st</b>
<b>2020-2021</b>							
<b>Additional IVGID Recreaton Pass</b>	<b>Punch Card</b>	<b>Punch Card No Beach</b>	<b>Purchased Punch Card</b>	<b>IVGID Rec Passes</b>	<b>IVGID Rec NO BEACH</b>	<b>Total Cards</b>	<b>Notes</b>
<b>264</b>	<b>13264</b>	<b>219</b>	<b>2088</b>	<b>7485</b>	<b>236</b>	<b>23556</b>	<b>June 1st- April 31st</b>
<b>2019-2020</b>							
<b>Additional IVGID Recreaton Pass</b>	<b>Punch Card</b>	<b>Punch Card No Beach</b>	<b>Purchased Punch Card</b>	<b>IVGID Rec Passes</b>	<b>IVGID Rec NO BEACH</b>	<b>Total Cards</b>	<b>Notes</b>
<b>167</b>	<b>11959</b>	<b>219</b>	<b>212</b>	<b>3788</b>	<b>105</b>	<b>16450</b>	<b>June 1st- April 31st</b>

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# NOTICE OF MEETING

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The regular meeting of the Incline Village General Improvement District Board of Trustees will be held starting at 6:00 PM on December 13, 2023 in the Boardroom, 893 Southwood Boulevard, Incline Village, Nevada.

Public comment is allowed and the public is welcome to make their public comment via telephone at (877) 853-5247 (the webinar ID will be posted on our website on the day of the meeting). The meeting will be available for viewing at <https://livestream.com/accounts/3411104>.

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A. PLEDGE OF ALLEGIANCE\*

B. ROLL CALL OF TRUSTEES\*

C. INITIAL PUBLIC COMMENTS - *Remarks by speakers during any public comment period shall be limited to three (3) minutes each. The Board Chair reserves the right to reduce the time allowed for public comment so long as such reduction is clearly communicated prior to the commencement of the comment period. Each individual's right to comment is subject to reasonable time, place, and manner restrictions as set forth in Board policy and this agenda statement. Public comments must be addressed to the Board Chair only, and not to staff or other attendees. No person may allocate their unused public comment time to any other person. The Chair may prohibit a person from continuing to make a public comment if it becomes clear that the content of the comment is a topic that is not relevant to or within the authority of the Board, or if the content of the comment is willfully disruptive of the meeting by being repetitious or interfering with the rights of other speakers. Any restriction on public comment for these reasons must be viewpoint neutral. The Board of Trustees may address matters brought up during public comment at the conclusion of the comment period but may not deliberate on any non-agendized item.*

D. APPROVAL OF AGENDA (for possible action)

*The Board of Trustees may make a motion for a flexible agenda which is defined as taking items on the agenda out of order; combining agenda items with other agenda items; removing items from the agenda; moving agenda items to an agenda of another meeting, or voting on items in a block.*

*-OR- The Board of Trustees may make a motion to accept and follow the agenda as submitted/posted.*

E. REPORTS TO THE BOARD - *Reports are intended to inform the Board and/or the public.*

1. **SUBJECT:** Interim General Manager's Monthly Status Report

2. **SUBJECT:** Receive a verbal report and update on the General Manager recruitment status. (Presented by the Director of Human Resources Erin Feore)

3. **SUBJECT:** Receive a report and update on the Beach Season wrap-up.

4. **SUBJECT:** Treasurers Report - October 2023 Activities District Treasury Report.

F. CONSENT CALENDAR (for possible action) - *These items are expected to be routine and non-controversial. The Golf Advisory Committee will act upon them at one time without discussion. Any Committee member, staff member, or interested party may request that an item be removed from the consent calendar for discussion.*

1. **SUBJECT:** Approval of the Meeting Minutes for November 8, 2023

2. **SUBJECT:** Review, discuss and possibly approve a contract time extension with Jacobs for the Effluent Storage Tank CIP# 2599SS2010 project.

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## Incline Village General Improvement District

*Incline Village General Improvement District is a fiscally responsible community partner which provides superior utility services and community oriented recreation programs and facilities with passion for the quality of life and our environment while investing in the Tahoe basin.*

893 Southwood Boulevard, Incline Village, Nevada 89451 • (775) 832-1100 • EMAIL: [info@ivgid.org](mailto:info@ivgid.org)

[www.yourtahoeplace.com](http://www.yourtahoeplace.com)



# 2023 Beach Operations



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## 2023 Beach Season Highlights - Operations

- Continuing with limited beach access methods: IVGID Recreation Pass, Punch Cards, and guest with pass holder present, paying with a credit card
- Beach gate operating days (minimal closures) – open April 15 – April 30 weekends only due to staffing and weather. Open full time beginning May 1 through Oct 15.
- Extended weekend & holiday preferred parking at Incline & Burnt Cedar beaches for IVGID Recreation pass holders
- F&B Concessions done in-house
- Addition of a \$15 one-way ramp use fee
- Implementation of round-trip ramp use retrieval cards
- Returning staff rate was 41%



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## 2023 Beach Season Highlights – Operations (Continued)

- Wednesday & Friday Music on the Beach, provided by Incline Spirits, continues to be a locals favorite
- Lifeguard & Beach Host staffing challenges continue
- Boat launching services at Ski Beach were uninterrupted; continuing into fall/winter
- Increased focus on preservation of Incline & Third creeks
- More incident report training and overall usage of said reports
- Seamless communication between Beaches, Parks, and Rec Center staff
- Ambassadors scheduled during entirety of Beach Host hours
- Technology: Year-round launching via Calendly, AlertMedia app for ambassadors, cell phone usage for ambassadors year-round and leads seasonally

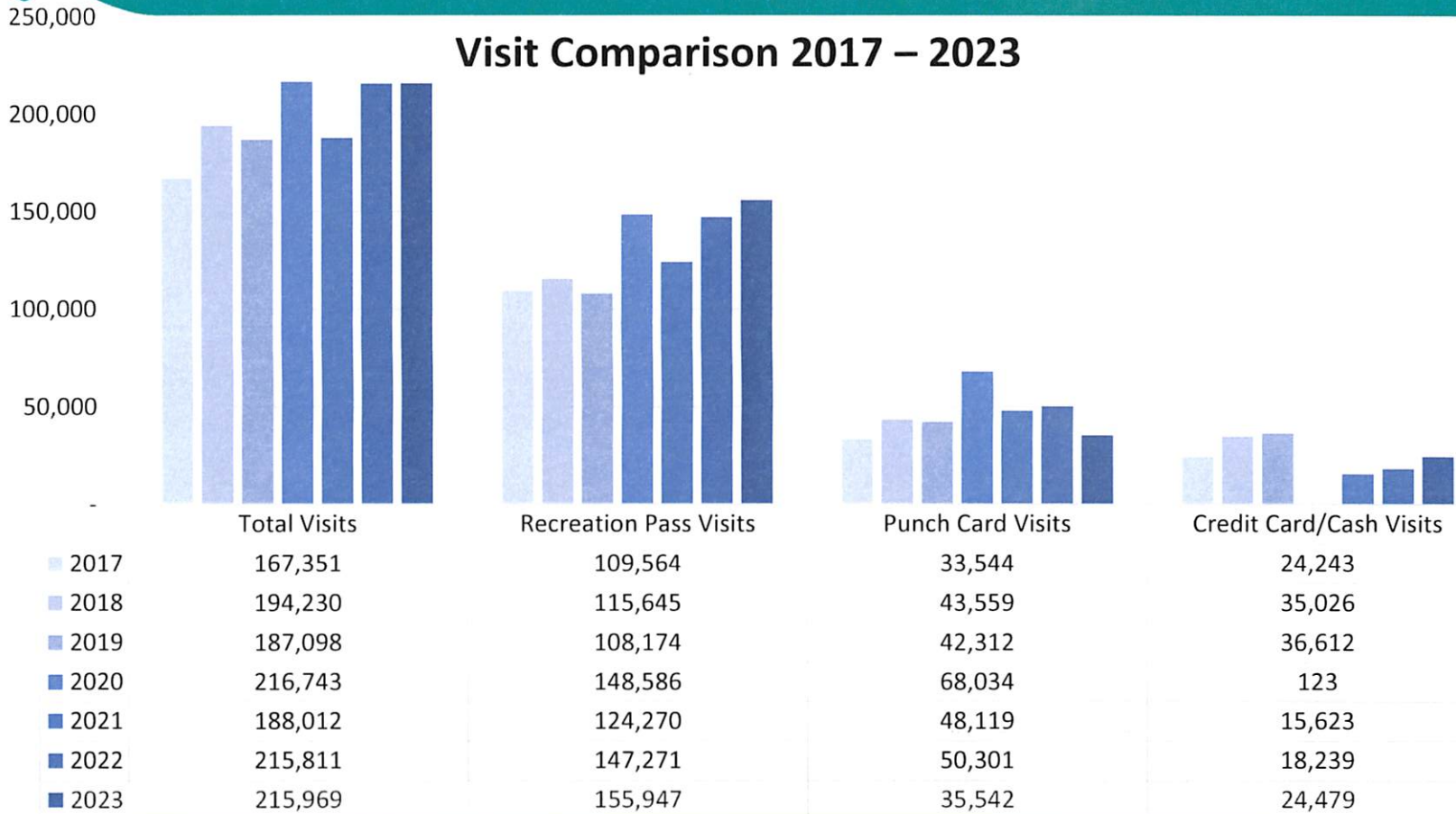


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## Visit Comparison 2017 – 2023

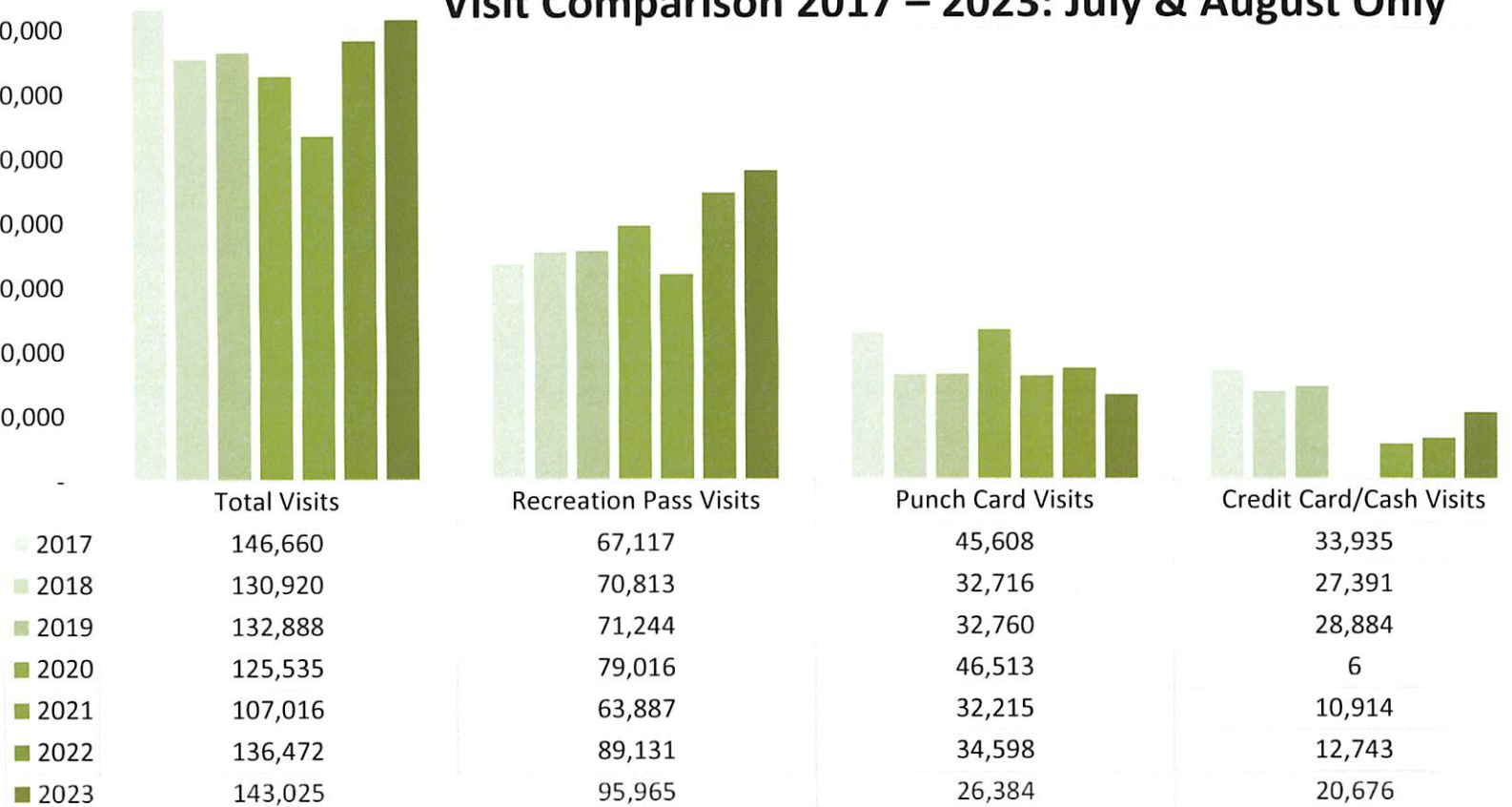
**Operating Days**  
 2017 - 142  
 2018 - 141  
 2019 - 142  
 2020 - 183  
 2021 - 167  
 2022 - 185  
 2023 - 166



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160,000  
140,000  
120,000  
100,000  
80,000  
60,000  
40,000  
20,000  
-

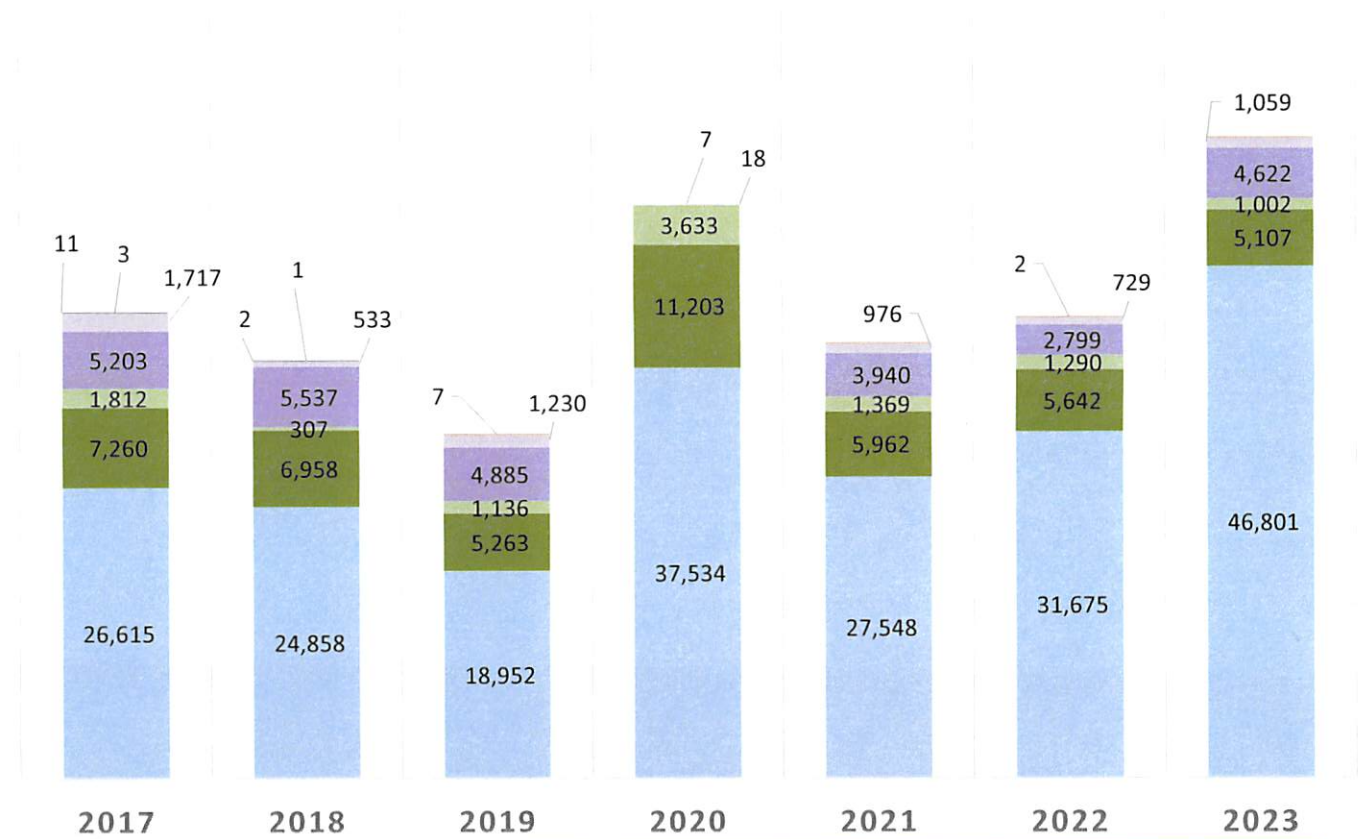
### Visit Comparison 2017 – 2023: July & August Only



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## Ski Beach Visits by Year

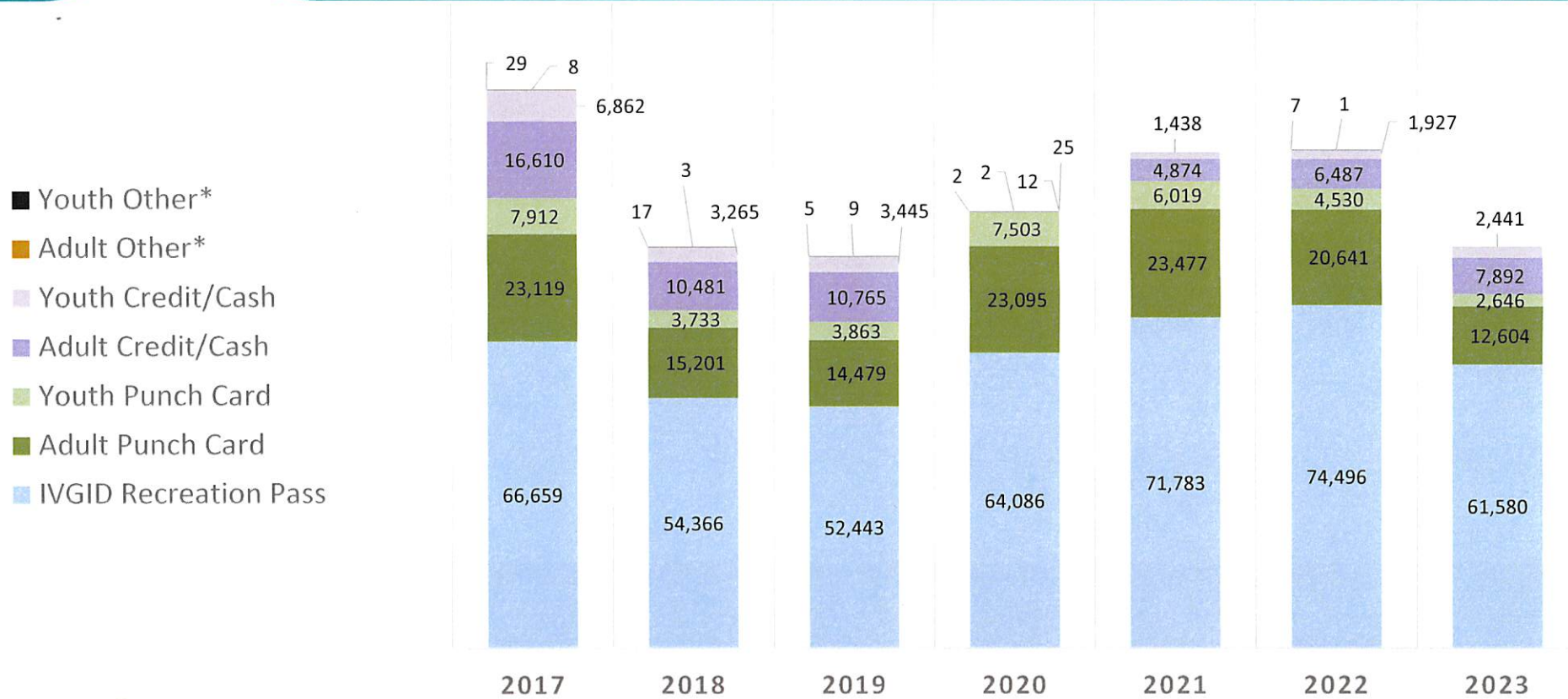
- Youth Other\*
- Adult Other\*
- Youth Credit/Cash
- Adult Credit/Cash
- Youth Punch Card
- Adult Punch Card
- IVGID Recreation Pass



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## Incline Beach Visits by Year



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## Burnt Cedar Beach Visits by Year



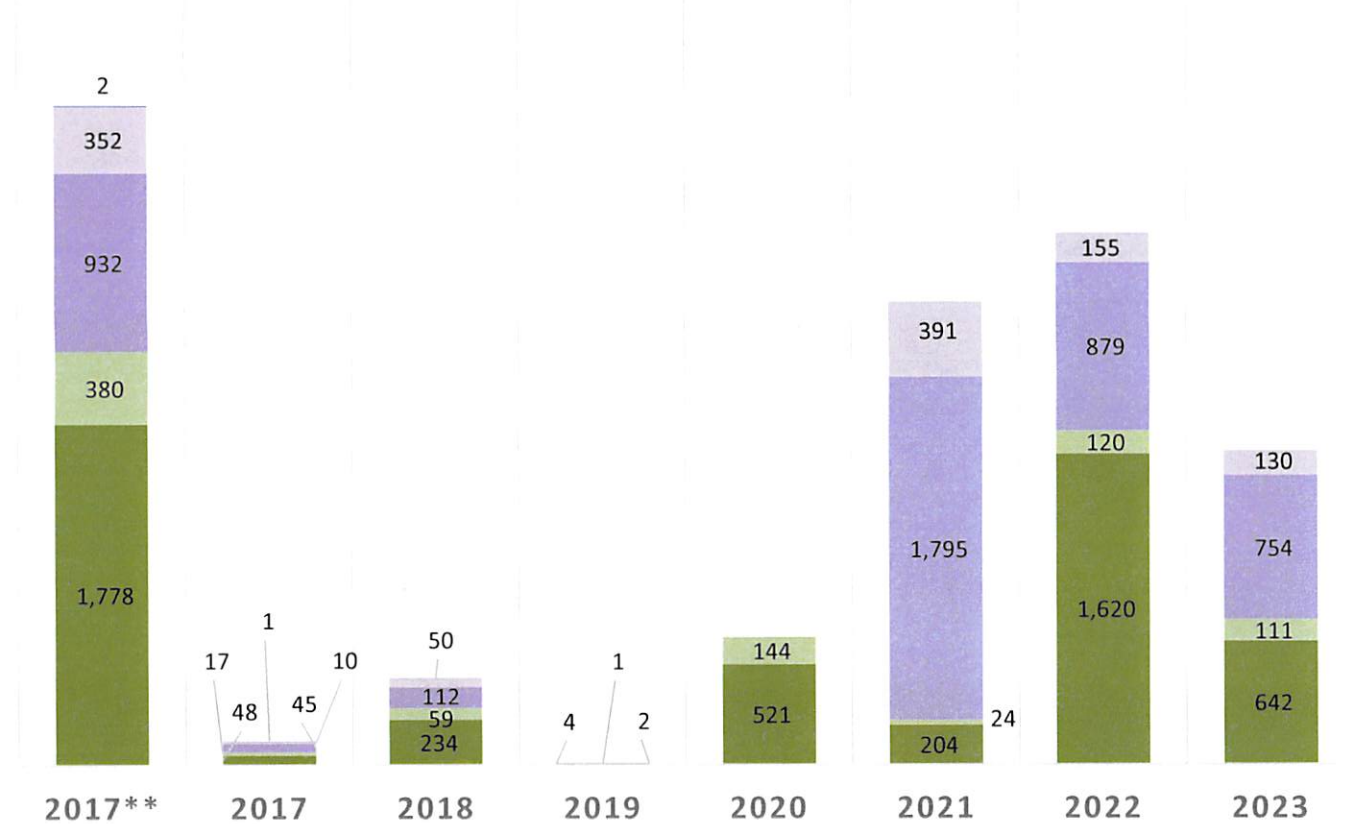
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## Recreation Center Visits and "Beach" by Year

Group Picnic Tallies, 4<sup>th</sup> of July Station, any other transactions at the Rec Center

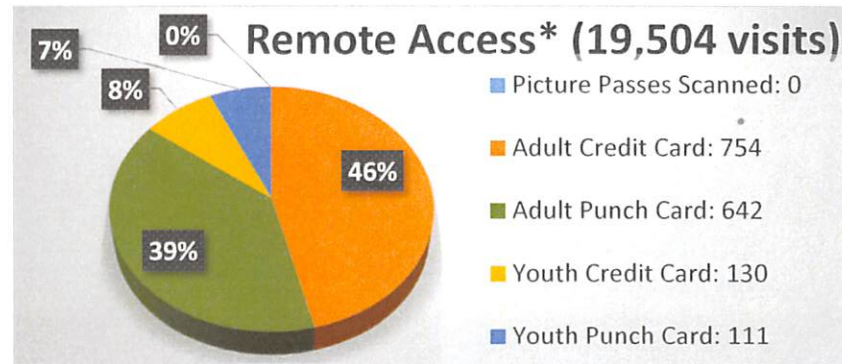
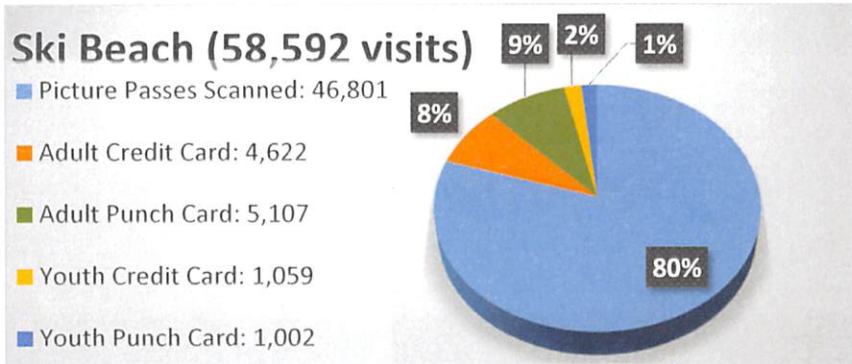
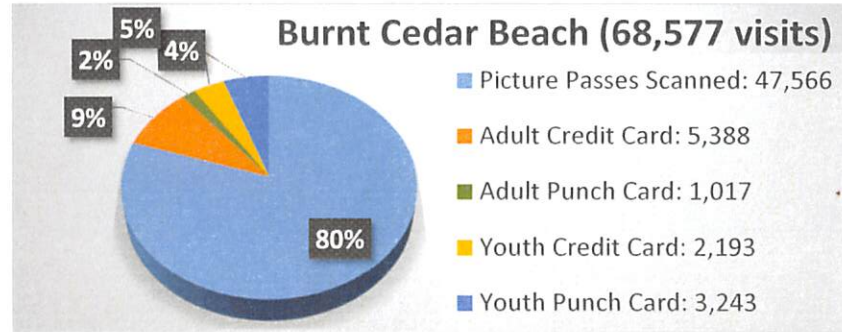
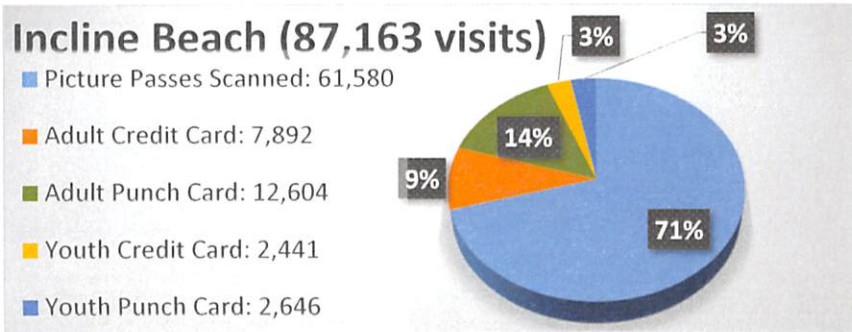
- Adult Other\*
- Youth Credit/Cash
- Adult Credit/Cash
- Youth Punch Card
- Adult Punch Card

\*\*"Beach" location.  
10,033 Pass holder scans



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## 2023 Beach Visits by Location

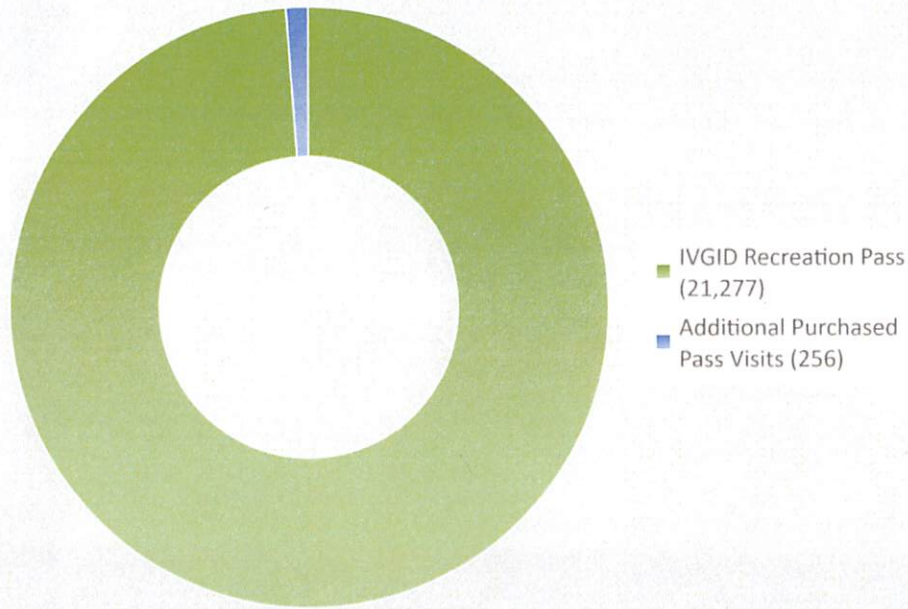


\*Aspen Grove July 4<sup>th</sup> Remote Station, Group Picnic Reservation Tallies Paid at the Rec Center

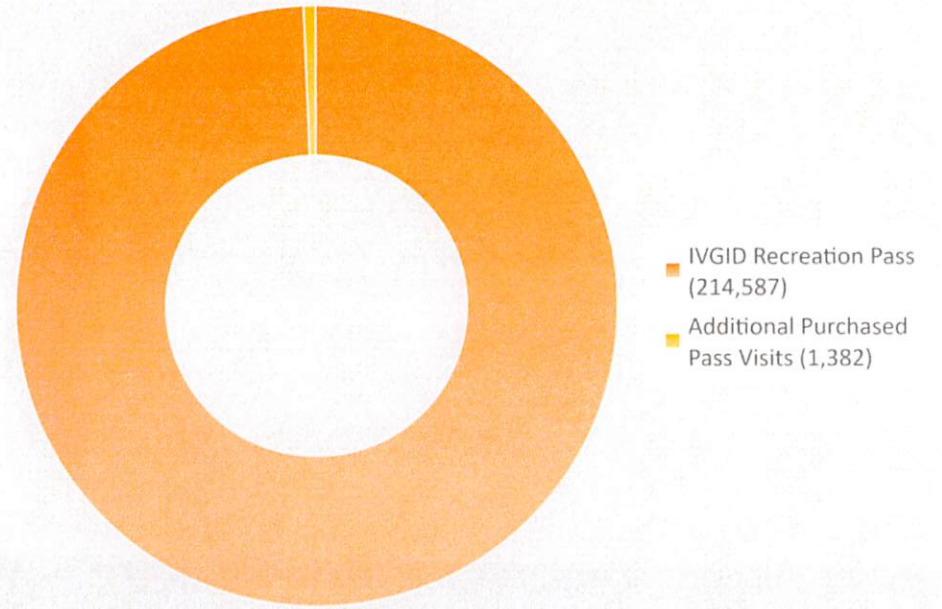
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## Additionally Purchased IVGID Recreation Passes

### IVGID Recreation Passes Active in 2023

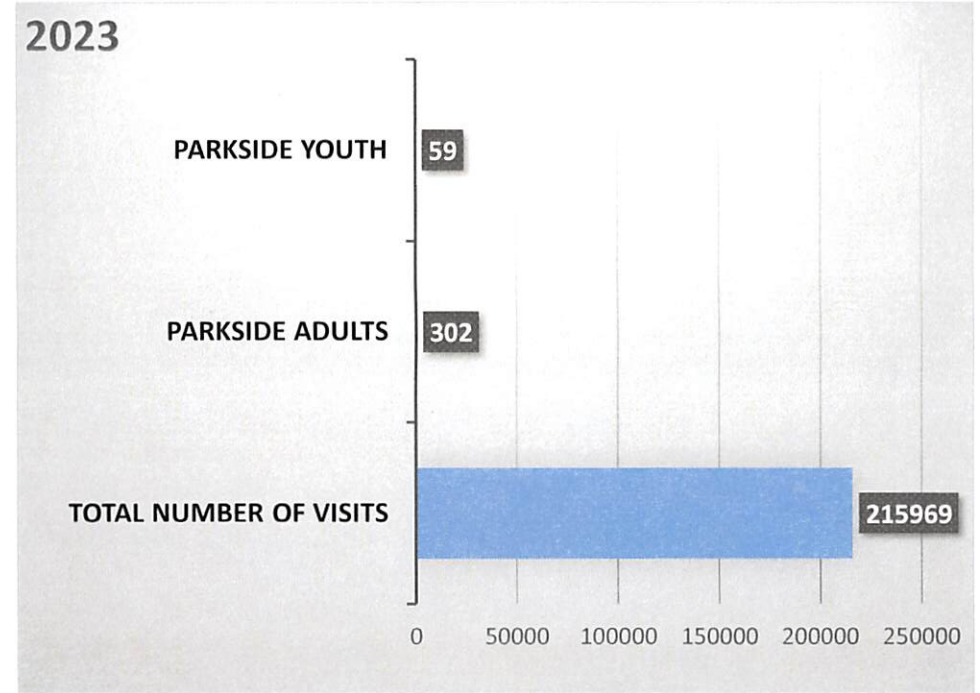
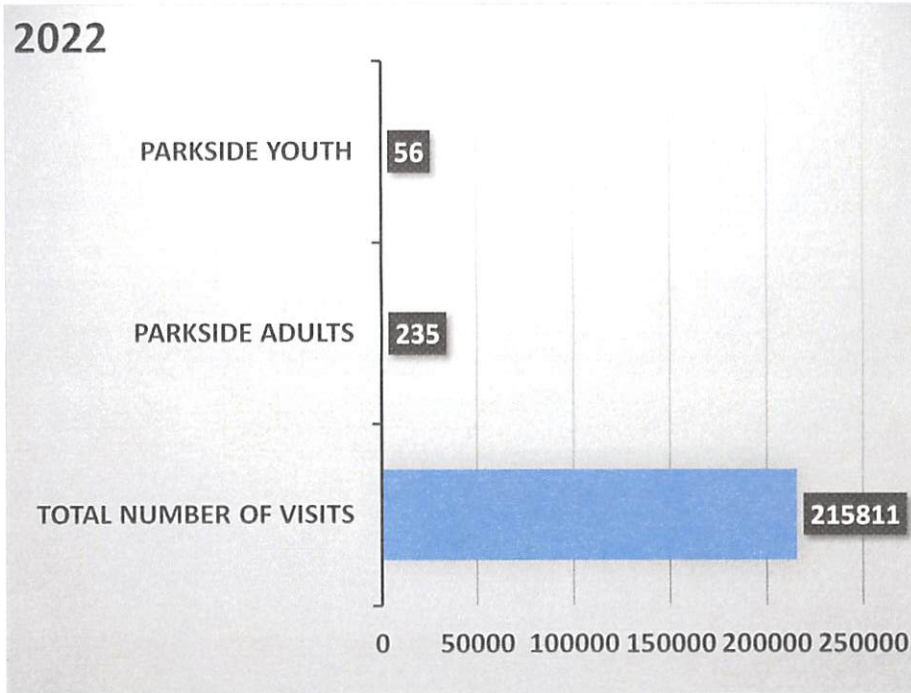


### IVGID Recreation Pass Scans



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## Parkside Inn Visits 2022 - 2023

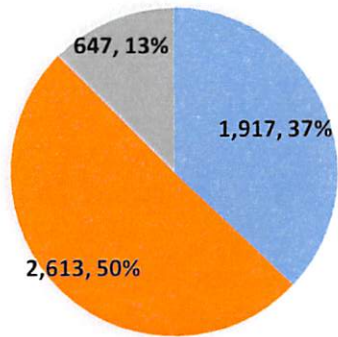


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### Summer Operating Days

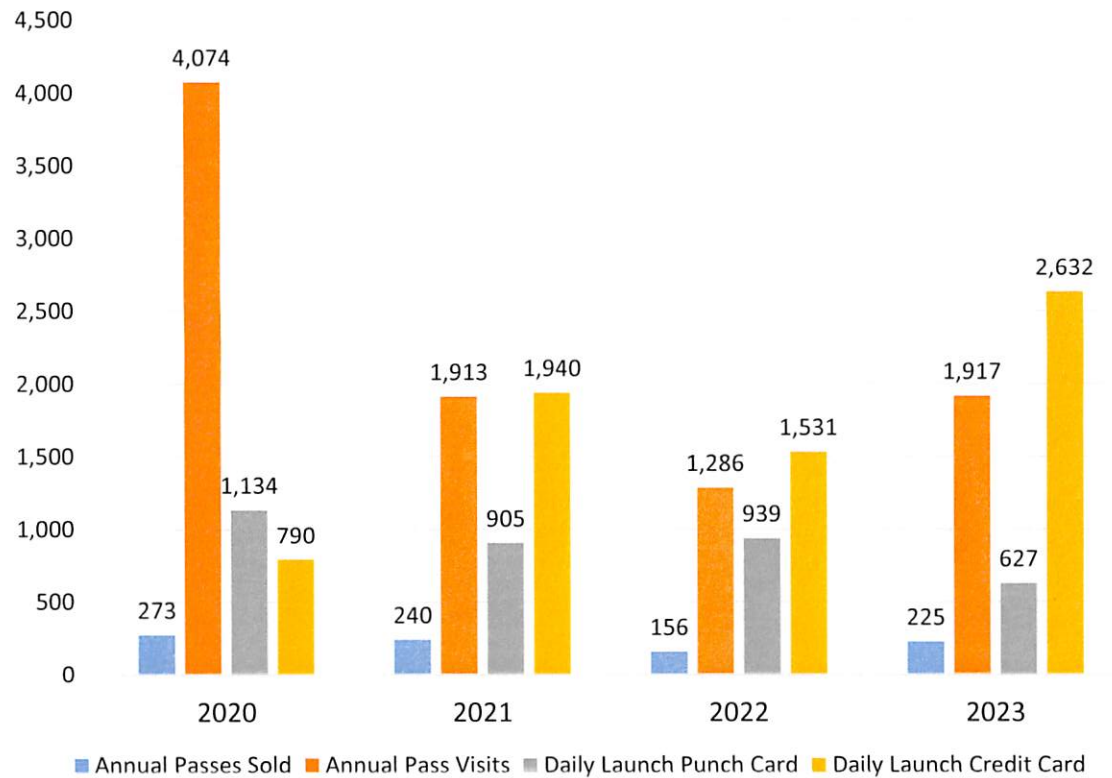
2020: 183 days  
 2021: 169 days  
 2022: 198 days  
 2023: 200 days

### 2023 Boat Launches



Annual Pass Swipes    Round-Trip Ramp Use  
 One-Way Ramp Use

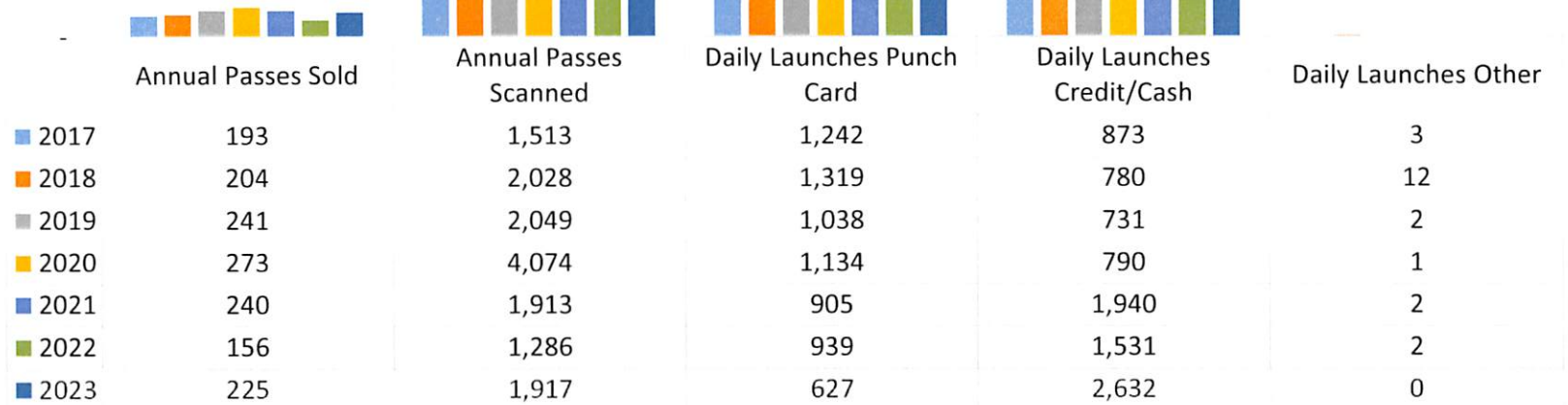
### Boat Launch Visits 2020-2023



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4,500  
4,000  
3,500  
3,000  
2,500  
2,000  
1,500  
1,000  
500  
-

### Launch Comparison 2017 – 2023



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## Proposed Beach Operations Improvements

- Adjust family tree to potentially include grandchildren in the first degree (Ord 7 Revision)
- Full-time year-round Ambassador positions – benefitted
- Fine tune onboarding process for Beach Hosts; Higher level training opportunities for Ambassadors
- Stronger compliance with TRPA in reference to kayak and paddleboard locations
- Improved patron communication on issues such as pool closures, lifeguards off duty, fire restriction on red flag days, weather related impacts, etc.



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## 2023 Potential Operational Enhancements


- Require a guest list for Group Picnic reservations at the beaches
- Due to the New Zealand Mudsnaill invasion in South Lake Tahoe, operations at the boat ramp may need to be adjusted. We will continue to communicate with TRPA and implement any changes necessary to ensure the health of the lake
- Expand on incident report tracking and implement training for newly revised incident reports



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Thank You!!



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