

Questions Selected from those submitted at the meeting, were prioritized to cover as many Public Interests/Issues as possible, While Steering Clear of Personal/Recall-Related Questions

Rough Summary in Approximate Order

Initial Question Topics from Pre-submitted Questions:

Golf

- 1) There have been rumors regarding the closure of the Mountain Course. What are the current views of the Trustees regarding the Mountain Course?
- 2) Is it true that some or any of the members of the Board of Trustees have discussed the elimination of the organized golf clubs that currently use the Incline Village golf courses? If so, why?
- 3) Will there be some revisiting and possibly changes to the some of the extensive changes to our all-you-can play passes for the golf course?

Particularly the unreasonable increase in couples pass costs and very limited play on weekends for all-you-can-play passes.

- 4) There seems to be some statements made around golf club members getting special golf play pricing that is better than Picture pass holders. I believe this is not true. Please clear this up by either supporting or denying the above statement? Have golf club members been getting special golf play pricing that is better than Picture pass holders?
- 5) Trustee Schmitz, why did you propose a 100% cost recovery target for the Champ Course when many residents besides golfers use the course especially in the off-season, for dog walking, cross country skiing, snowshoeing, sledding, and level-ground hiking; and when every property owner in IV/CB benefits in terms of maintaining their property values by having this course in our community?

GreenPlay, the inventors of the Cost Recovery Pyramid, would suggest that when a venue benefits such a wide swath of the community, and has a short operational window for revenue generation, the cost recovery target should be significantly less than 100%.

Facility Management

- 1) What is the status of the Recreation Center, remodel, or expansion?
- 2) Is the Château undergoing a process of remodel or expansion?

- 3) Is it true that some or any of the members of the Board of Trustees or their Staff have discussed the possibility of selling any of the IVGID recreational venues to private investors or private operators? If so, why, when and in what context?

GID Law

- 1) What exactly is a general improvement district ("GID")? Not the verbiage contained in NRS 318.075 (a "body corporate and politic and a quasi-municipal corporation") which few understand but rather, what exactly is it?
- 2) How exactly do GIDs differ from other "governmental subdivision(s) of the State of Nevada?"
- 3) What powers do GIDs possess, and how are they limited by Dillon's Rule, if at all?
- 4) How do those powers differ from those permissibly exercised by other general governments?
- 5) Where does one go to get answers to these questions other than reading the NRS for him/herself?
- 6) Is IVGID exceeding its permissible powers? If so, what remedies exist to address IVGID's exercise of excess permissible powers?

Employees

- 1) What is the status of the search for the IVGID General Manager and what is the targeted date for onboarding the successful candidate? It would be helpful for the Board to periodically update the community as the process continues.
- 2) Please state the open management positions that have not yet been filled with a full time employee. Please list the dates that each position became open. Please give us (residents) an update on the current status of applicants in process for each of these open positions.

Performance/Planning

- 1) What is the status of the preparation of the District Strategic Plan for the period of 2023/2024 through 2024/2025 and is it intended to be completed prior to the appointment of a new General Manager or subsequent to his/her onboarding?
- 2) Has the Board defined expected revenue for each of the recreational facilities so that performance against objectives (Performance against Plan) can be evaluated? Without expected metrics, how can performance be accurately and fairly defined?

Financials

- 1) I understand that there are a couple of financial audits either being conducted or contemplated based on details provided by the Acting Director of Finance regarding the state of IVGID finances. What are the status and any interim findings of these efforts?
- 2) Given that members of the BOT, members of the Audit Committee, and the surviving IVGID finance people see no evidence of fraud, theft, embezzlement or malfeasance in IVGID's conduct, why in the world is the Board authorizing spending \$30,000 to \$150,000 for a forensic audit?

I quote from investopedia.com

During a forensic audit, an auditor seeks to derive evidence that could potentially be used in court.

A forensic audit is used to uncover criminal behavior such as fraud or embezzlement.

Recall

- 1) Will Washoe County charge us for the cost of the recall special election?
- 2) With the current turmoil created by the recall hopefully concluding, what are the next steps, and if the vote is unfortunately for recall, what are the selection process for new board members?

NV Energy

- 1) What Environmental Impact study was submitted by NV Energy or conducted by IVGID prior to approving this project?
- 2) Since noise limitations within Incline Village are governed by TRPA Code of Ordinances Chapter 28, what noise impact report was submitted by NV Energy to IVGID? Specifically, what noise levels were projected and what noise monitoring equipment is currently operational to ensure that TRPA limitations are met?
- 3) Was IVGID provided with a Safety Risk Analysis by NV Energy? (Such a study is standard within the aviation industry in order to identify operational risks and plan mitigations)
- 4) What was so compelling about the Diamond Peak site that led the IVGID Trustees to discount the adverse impact on adjacent homeowners in favor of a commercial agreement in favor of NV Energy?

Additional questions in no particular category

1. Has the Board and its counsel evaluated how the current agenda format limits public participation by virtue of having public comment before an agenda item is raised? The current format has, for many interested parties, significantly limited public participation because reports from Board and Staff have been embargoed until the agenda topic is opened. An obvious example is the April meeting of the BOT where the report outlining golf operations and possible changes was not released to interested parties despite having it ready at the sign-in table?
2. When do we get our chairs back at the beach?
3. Why do whistleblower complaints go to the Audit committee?
4. How do you decide which investments should be bonded vs paying cash?
5. Do you treat all staff members with respect?
6. What is an enterprise fund? Please be as detailed as possible.
7. How does the board police itself?
8. Was the latest training session with Governance Sciences Group posted? And why wasn't the public invited. And what practices from your training have you put into use?
9. You've been accused of wanting to change this community into a vacation destination. Do you deny it?
10. What does supporting staff look like to you?
11. When a Trustee is overstepping their boundaries, what actions are taken to remedy the situation?
12. Why are senior staff leaving?
13. What changes can you make to the whistleblower policy to ensure IVGID employees can submit complaints without fear of retaliation?
14. What happens when a staff member has a complaint against a Trustee?
15. What makes an elected trustee a good trustee?
16. Are you accessible?
17. Why were there no lifeguards in 2023?
18. Remote work for senior staff?
19. Why has this board refused to collect data and then dismiss the passing issue of staff morale?
20. You have hired a number of consultants, what has been the benefit from spending these dollars?
21. When do you hold yourself accountable for the issues happening within the IVGID?
22. Are the IVGID bank accounts now reconciled through 9/30/23?
23. Board role vs management role?

24. What has been done in 2023 to fix the tennis and pickle-ball courts?
25. Any examples where public input has affected a board decision during 2023?
26. Why are there no women on the Golf Advisory Board?
27. What is the rationale behind locking down the beaches using gates when this doesn't seem to be a problem? Isn't signage enough?
28. Why are you not allowing the IVGID employees access to the beaches?
29. Why did the Board of Trustees select the Village Green as the location for a dedicated dog park without consulting the community?
30. Has any Trustee in the past 6 months requested a formal Advisory Opinion from the Nevada Commission of Ethics?
31. Do you think a blind Goose Patrol dog can be effective? If so, why?
32. Can you speak to your plans to address the gaps, opportunities and recommendations outlined in the Moss Adams report?
33. When will board members start supporting each other?
34. Why do you allow members of the public to continually be disrespectful assaulting, slanderous and unprofessional?