In the Matter Of:

Incline Village General Improvement District Board of Trustees Meeting

HEARING (PUBLIC MEETING)

June 23, 2023

Job Number: 997390

1	INCLINE VILLAGE			
2	GENERAL IMPROVEMENT DISTRICT			
3	BOARD OF TRUSTEES			
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6				
7				
8	TRANSCRIPT OF HEARING			
9	PUBLIC MEETING			
10	Live and Via Zoom			
11				
12	Held at 893 Southwood Boulevard			
13	Incline Village, Nevada			
14				
15	Friday, June 23, 2023			
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24	Reported by: Brandi Ann Vianney Smith			
25 Job No.: 997390				

HEARING (PUBLIC MEETING) - 06/23/2023

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1	APPEARANCES		5	
2				
3	BOARD MEMBERS PRESENT			
4	MATTHEW DENT, CHAIR			
5	SARA SCHMITZ, VICE CHAIR (via Zoom)			
6	DAVE NOBLE, SECRETARY			
7	RAY TULLOCH, TREASURER			
8	MICHAELA TONKING, TRUSTEE			
9				
10	ALSO PRESENT			
11	JOSH NELSON, LEGAL COUNSEL			
12	-000-			
13				
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 1 INCLINE VILLAGE, NEVADA - June 23, 2023 - 5:00 P.M.
 2
                          -000-
 3
             CHAIR DENT: I'd like to call the special
 5
 6 meeting of Incline Village General Improvement
 7 District to order. The meeting will be starting at
 8 5:00 P.M. today. It's June 23rd, meeting is being
 9 held in the boardroom at 893 Southwood Boulevard,
10 Incline Village, Nevada, and via Zoom.
11
             We'll start with item A, the Pledge of
12 Allegiance.
13 A. PLEDGE OF ALLEGIANCE
14
             (Pledge of Allegiance.)
15 B. ROLL CALL OF TRUSTEES
16
             CHAIR DENT: Thank you. Roll call of
17 trustees. We'll start off with Trustee Noble.
18
             TRUSTEE NOBLE: Here.
19
             CHAIR DENT: Trustee Tulloch?
2.0
             TRUSTEE TULLOCH: Present.
21
             CHAIR DENT: Trustee Tonking?
2.2
             TRUSTEE TONKING: Here.
23
             CHAIR DENT:
                          Trustee Schmitz?
24
             TRUSTEE SCHMITZ: I'm here.
25
             CHAIR DENT: And I'm Trustee Dent. All
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Page 4 1 five trustees are present. We do have a quorum. 2 We're going to move on to item C, initial public 3 comment. INITIAL PUBLIC COMMENTS CHAIR DENT: I would like to remind 6 everyone you have three minutes to speak, and the 7 item today is discussing the general manager. And 8 before we jump into that, I wanted to read 9 something: 10 "As a board, we recognize 11 Indra's positive impact on the 12 families and our community over 13 his many years of service in various roles, from starting 14 15 position as a clerk to general 16 manager. 17 "In Nevada, annual performance 18 evaluations for the general 19 manager are required to be 2.0 conducted publicly. Last year's 21 board formulated mutually agreed 2.2 upon, specific performance goals 23 for the general manager." 24 And I'll just stop at that. The process 25 and bit of the timeline that we've gone through is

- 1 laid out in the board packet.
- 2 And with that, I will open up public
- 3 comment.
- 4 MR. SEVERANCE: Eric Severance, Incline
- 5 Village. Good evening.
- 6 My wife and I have lived in Incline
- 7 Village for over 30 years and raised our three
- 8 daughters here. We love this community and have
- 9 done what we can to support it.
- 10 I'm quite dismayed that many of the board
- 11 members are not in support of extending the contract
- 12 of our general manager, Indra Winquest, and by doing
- 13 so are basically trying to force him out.
- 14 Indra has served IVGID faithfully for
- 15 many, many years. He's a strong manager, respected
- 16 leader, and excellent community liaison. He's been
- 17 instrumental in retaining staff through very
- 18 difficult times: A pandemic, a challenging housing
- 19 market, et cetera.
- I've watched Indra come up through the
- 21 ranks at IVGID, always willing to help, listen, and
- 22 respond in a quality manner.
- 23 Think about the message you're potentially
- 24 sending if you cease to support him, to our staff,
- 25 to our community, and, yes, even to outsiders

- 1 considering working here, it's not a good one.
- 2 I strongly recommend you choose the
- 3 alternatives spelled out in Chairman Dent's memo.
- 4 Allow Mr. Winguest to continue as general manager.
- 5 Thank you.
- 6 MS. SEVERANCE: Good afternoon,
- 7 Chairman Dent and IVGID trustees. My name is Diane
- 8 Severance, and I live at 689 Bridger Court, Incline
- 9 Village.
- 10 I'm here today to support Indra Winquest,
- 11 IVGID's general manager, and to urge the board to
- 12 continue Mr. Winquest as general manager per his
- 13 contract.
- Overall, Mr. Winquest is trustworthy,
- 15 respectful, ethical, and approachable. Over the
- 16 years, Mr. Winquest has demonstrated strong
- 17 organization and time management skills, while
- 18 managing a large team. He has excellent
- 19 face-to-face communication, presentation and
- 20 leadership skills, he responds well to feedback, and
- 21 is an excellent relationship builder.
- 22 IVGID continues to enjoy a very strong
- 23 financial position, and the community assets are
- 24 well managed.
- 25 Thank you.

Page 7 1 MS. WHITE: Hi. I'm Leslie White, and I 2 didn't prepare anything formally because I just 3 found out about this meeting. But I was very supportive of -- I've 5 always been really supportive of Indra. He's been a 6 wonderful community member and has been very 7 supportive of Incline Village in general, all of our 8 programs. He's one of the nicest guys that I have 9 ever met working for IVGID. And I really appreciate 10 what he's done for our families and for our 11 children, all of our kid's programs. 12 I moved here in 1992 with my family, and I 13 was probably one of the first five or ten members of 14 the Rec Center. I'm an avid swimmer. My kids have 15 grown up here, and I noticed a difference when Indra 16 came on board as GM in that it just seems like there 17 was way more support for all of our children's 18 programs. I was a soccer coach. And I just think 19 that it would be a terrible mistake to lose him as 20 our GM. He's done so much for this community. He 21 builds relationships, and by doing that, I think 22 that he's been able to attain this huge grant. 23 And he's just been there. People want to 24 support him, if they're involved, and if they know 25 him and just because -- and his efforts to make our

- 1 community better. And I urge you to be respectful
- 2 of Mr. Winquest and let him continue on as GM.
- I don't have enough knowledge to
- 4 understand what he's been accused of doing and why
- 5 this has been decided upon by a couple of the board
- 6 members, but I think it's time that we know that, as
- 7 a community, we all want to know.
- 8 Anyway, that's all I've got to say. I'm
- 9 just very supportive of him, and I hope that this
- 10 does not go through.
- 11 Thank you.
- MS. WOLF: Holly Wolf, 515 Eagle Drive.
- I need to know what you three -- Sara, of
- 14 course, is not here -- were thinking when you
- 15 planned a board meeting for Friday night at 5:00
- 16 P.M., in a room that's way too small, with a topic
- 17 that's so volatile in this town? You couldn't find
- 18 to bigger venue? That Chateau's busy? How about
- 19 the Duffield Theater? How about the elementary
- 20 school? This is ridiculous having people stand
- 21 outside. Did you think no one would come? Do you
- 22 really think since you've decided to separate from
- 23 Indra that the town would calm down? You were
- 24 elected today serve, to serve, the town. You are
- 25 not doing that. You are carrying out your own

- 1 petty, narcissistic agenda.
- Indra leaving is not what the town wants.
- 3 You've made this work environment so toxic that
- 4 nobody wants to stay, and the board takes no
- 5 responsibility for his leaving. None.
- And now we hear you're going to appoint
- 7 Mike Bandelin as a temporary general manager. Why?
- 8 He's done such a fabulous job at Diamond Peak. So
- 9 six months from now you can fire him and put a
- 10 cooling off clause in his separation agreement too?
- 11 So there's no GM, there's nobody at Diamond Peak,
- 12 there's no financial person. What are you three
- 13 thinking?
- And, Sara, I wish you were here, this
- 15 whole debacle started when you lost the Duffield
- 16 grant. And from Mr. Duffield's mouth, it was Indra
- 17 that got it, and it was you who lost it. So no
- 18 matter how you try and spin it, this is your
- 19 responsibility.
- 20 And you're screaming at a family on the
- 21 beach? That could cause a lawsuit in this town.
- 22 And calling Child Protective Services, what kind of
- 23 person are you? You're representing no one but
- 24 yourself.
- 25 And, Matthew, wish you had a backbone to

- 1 corral in these roque trustees.
- And again, I say, morons, we've got morons
- 3 on the team.
- 4 MS. BERNSTEIN: Thank you, board. And I
- 5 apologize, I wrote this on an airplane in turbulence
- 6 at 3:00 in the morning.
- 7 Lisa Bernstein, I've been here, I live on
- 8 366 Cottonwood Court. Thank you for having me on a
- 9 Friday night when there's music on the beach, but
- 10 I'd rather be here supporting my community and
- 11 Indra.
- My dad moved us here in 1972. He was very
- 13 affluent in the community. He was one of two bank
- 14 managers that helped put business loans that started
- 15 many businesses up here. He was president of the
- 16 Chamber of Commerce, involved in Rotary Club, and he
- 17 was on the board and helped the build the hospital
- 18 that is up the street.
- 19 He sat with many legacies supporting this
- 20 community, J. Johnson, Ivan Althouse, Mr. Tiller,
- 21 those legacies are rolling in their grave right now.
- 22 I'm going to cry.
- When I see the word "trustee," the first
- 24 part of that word is trust. I'm having a hard time
- 25 with this. I believe that there are two-thirds of

- 1 this board that are not holding part of the first
- 2 word, which is honesty.
- 3 As a full-time resident and a witness to
- 4 everything that Indra has done to this community,
- 5 I'm sincerely devastated at the way the board is
- 6 handling is his separation, and I'm actually
- 7 embarrassed for my dad.
- 8 Is loyalty gone? Is there someone waiting
- 9 to take over that wants control over this community?
- 10 Do they have ulterior motives? Which I wasn't
- 11 supposed to say. Sorry, Bill.
- I believe Indra was backed into a corner
- 13 and drove into a volatile environment. Shame on all
- 14 of you for doing this.
- In 2003, I was privileged to sit down and
- 16 have a beer with my former CEO at the Reno Air
- 17 Races. This leader has a philosophy that you take
- 18 care of your employees first, and your community
- 19 will witness it. And because of this, it will
- 20 create trust with the business and even your
- 21 shareholders. This amazing leader was Herb
- 22 Kelleher, CEO of Southwest Airlines.
- I don't know what is more important to
- 24 this board. All I'm asking is to just take care of
- 25 your people, take care of your community. A

Page 12 1 majority of our community wants the Herb Kellehers 2 and the Indras as our leaders, not leaders that are 3 controlling, bullies, or micromanagers. Thank you. 5 MR. WRIGHT: Frank Wright. I want the people who are trying to recall 7 our board to understand that we've already compiled 8 the list of those who filed the petition for the 9 recall, their names will be made public. Anybody 10 who signs the petition, your names will be made 11 public and on social on media. It's public record, 12 public information. 13 Why would anybody recall the most talented 14 board members we've ever had? Well, let me guess. 15 The first speaker tonight, he hit us up 16 for \$35,000 in a yield study management, three 17 pages, he plagiarized from a company in Australia. 18 Joel (inaudible), he's an ex-trustee. There's anger 19 in this community that should not be. 2.0 Mr. Winguest volunteered to be separated 21 from this district in lieu of having all the 22 information, facts of insubordination, giving away 23 our public facilities, vote rigging, all these 24 things are documented. He choose not to have it

25 become public. That's his choice.

- 1 You people are here to tell us how
- 2 wonderful he is, he may be. I worked with him for
- 3 20 years. I know him well. He lied to me. He's
- 4 lied to this community. He's done things that he
- 5 should not have done. He got himself in many
- 6 pickles. He didn't manage this district in a way
- 7 that was beneficial to the people living here. He
- 8 gave away our golf courses to a bunch of private
- 9 individuals, most that don't even live here.
- 10 Our community can come back together. We
- 11 have leadership that's willing to take eh reins and
- 12 correct all the things that are wrong. But you're
- 13 not going to correct it by doing the things you're
- 14 doing, trying to protect your own self-serving
- 15 interests.
- 16 And those people on that petition to
- 17 recall, I can go through some of them right now,
- 18 they've been getting stuff from our district.
- 19 How about \$10,000 to give a convention
- 20 where our utilities employee goes to learn how to be
- 21 a personable person for \$10,000. That's Kay
- 22 Shackford. She'll be speaking tonight telling us
- 23 that the pandemic is why Mr. Winquest is leaving.
- 24 It's not the pandemic. It's his behavior, it's his
- 25 lack of organizational skills, and his lack of doing

- 1 his job.
- 2 I'm asking this community to give this a
- 3 chance and watch that our venues become used for us,
- 4 not for the world's tourists. It's a chance, let's
- 5 take it.
- 6 Thank you.
- 7 MS. CARS: Linda Cars, 625 Lariat Circle.
- 8 Within the past five months, the new board
- 9 has taken Incline Village in a direction that causes
- 10 divisiveness, disruption, and unhappiness to
- 11 citizens and to staff. The hostile environment has
- 12 caused the finance director to leave and now GM
- 13 Winquest.
- 14 The GM has faced hostility from Sara. You
- 15 can see it on her online posts. It certainly feels
- 16 like our GM has been set up for failure by Sara.
- 17 Last August, Trustee Dent gave the GM a
- 18 solid review and Trustee Tulloch, while campaigning,
- 19 gave him his full support. How is it that
- 20 five months into the new board, they are aligned
- 21 with Trustee Schmitz, who set him up for short-term
- 22 failure without proper due process? What a disaster
- 23 for our community.
- 24 On 6/14, the board meeting, there were two
- 25 hours of positive public comments about GM Winquest.

- 1 It was a disgrace that at the end of meeting we
- 2 learned the GM's departure was happening when
- 3 Trustee Dent placed separation on the agenda for the
- 4 next meeting without even lip service to the
- 5 concerns and wants of the majority of the community.
- 6 What other decisions are the three board members
- 7 illegally discussing in a non-transparent manner?
- 8 For several weeks we've been asking
- 9 ourselves: Who have they surreptitiously decided to
- 10 temporarily appoint to the position until such job
- 11 can and should be posted?
- 12 A-ha. At the June 8th board meeting,
- 13 Cliff Dobler and cohorts, out of the blue -- by the
- 14 way, who has loaned Trustee Matthew Dent monies in
- 15 2017 and 2022 -- spent his three minutes raving
- 16 about Mike Bandelin. I don't know him yet.
- 17 And then our board packet came out
- 18 yesterday for June 28th, with Matthew Dent
- 19 recommending Mike Bandelin as the interim GM. So,
- 20 who is running our district? Is it the Board of
- 21 Trustees or Cliff Dobler and cohorts?
- We have already spoken, my husband and I,
- 23 to GM Winquest's successes in prior meetings.
- 24 Trustee Schmitz unsuccessfully tried to
- 25 blame Indra for the 25 million donation loss which

- 1 GM Winquest had secured. Mr. Duffield made it clear
- 2 this week that he pulled the monies only because of
- 3 Trustee Schmitz. Now you can't face him, so you
- 4 terminate him when he is on vacation and have this
- 5 meeting.
- 6 Sadly but not surprisingly, it appears
- 7 that Indra has given up for the sake of his health
- 8 and his family. I would do the same. We can only
- 9 surmise that after he spoke with the three trustees,
- 10 Sara, Dent, and Ray, he saw no path forward. He
- 11 should not resign. He is being forced out.
- 12 Shame on Trustee Dent, Schmitz, and
- 13 Tulloch. You individually and collectively should
- 14 be ashamed of your behavior and motivations toward
- 15 one person, GM Indra Winquest, who has been a
- 16 devoted and respected employee.
- 17 As trustees, we feel you owe the community
- 18 transparency and an apology, apology for moving our
- 19 community down a divisive, unknown path. More
- 20 important, Trustee Sara, Matthew, and Ray, you owe
- 21 GM Winquest an apology.
- Thank you.
- 23 MR. RINER: Dr. Myles Riner, Incline
- 24 Village.
- 25 Chairman Dent, I practiced emergency

Page 17
1 medicine for 38 years. I treated close to 100,000
2 patients. I'm retired, but I believe I earned the

3 right to be called Dr. Riner. And I'll call you

4 Chairman Dent, if you'll call me Dr. Riner.

I believe one of the reasons why we are

6 here today, one of the reasons why three of the

7 trustees have coerced Indra into leaving the GM

8 position is that Indra was not fully on board with

9 the idea of eliminating the use of the rec fees to

10 subsidize the operations of some of IVGID's major

11 venues, like the golf courses.

12 Over several months, he indicated to me

13 that he felt this was a fundamental change to the

14 entire premise of the general improvement district,

15 that our community, if they understood this, would

16 not support it.

When the board first adopted the cost

18 recovery pyramid methodology, they effectively

19 eliminated the use of subsidies to keep user fees

20 low at these recreational venues. You still act as

21 if a hundred percent cost recovery target was a

22 preestablished element of the pyramid method, but

23 the creators of the pyramid method, in fact,

24 recommended that communities using their skiing go

25 through a very detailed analysis of who benefits

Page 18 1 from these venues, including extensive feedback from 2 the community, before setting these cost recovery 3 targets. This is something the board did not do 5 when adopting these targets. I believe that much of 6 the hubbub surrounding the delay in adopting the 7 proposed changes in the accounting methods, 8 retroactive adjustments, and financial reporting, 9 you three trustees and vocal, perpetually aggrieved 10 supporters demanded traces directly back to the 11 misapplication of the pyramid pricing scheme. 12 Even the Moss Adams consultants missed the 13 serious impact these cost recovery targets would 14 have on our GID's financials. 15 In addition to ignoring all the other 16 benefits that residents besides our golfers enjoy 17 from having these golf courses in our community, 18 like the snowshoers, cross-country skiers, sledders, 19 and dog walkers who enjoy these courses off season, 20 you completely ignored and ignore the fact that 21 every business and property owner in Incline and 22 Crystal Bay benefits from our courses through 23 enhancement in business incomes and property values. 24 Thus, the cost recovery targets for our 25 major venues should, perhaps, been set at 85 percent

- 1 or 90 percent, and not a hundred percent.
- 2 The rec fees are, in fact, a good
- 3 investment for all of us and a fair way to
- 4 supplement the cost of operating these venues, so as
- 5 to allow more of our residents to afford to use
- 6 them. Indra understood this, and that's one of the
- 7 reasons you made his work as GM untenable.
- 8 MS. LARSON: Debbie Larson. I've been a
- 9 resident of Incline for 25 years.
- 10 My husband and I raised our four sons
- 11 here. We've loved it. We've known Indra throughout
- 12 the process, throughout these years, at least
- 13 15 years, when he was coaching, when he was
- 14 superintendent. Two of our sons actually worked for
- 15 him for parks and rec. When I helped with Boy
- 16 Scouts, we had an issue with the beach clean up, and
- 17 Indra met with me and addressed concerns.
- 18 What I have learned is Indra is a man of
- 19 character. Doesn't matter what position he's in,
- 20 doesn't matter what he's up against, because you
- 21 know people will be up against difficult things that
- 22 demand character. When you have character, it's
- 23 transferable, cross positions.
- You also attract people who are good like
- 25 you, you get a staff, you get people who can do what

- 1 truly matters, not serve special interests.
- 2 This is such a waste of time on such a
- 3 grand scale to try to oust a good person that has
- 4 done so much for our community and our children.
- 5 Thank you.
- 6 MR. MARELICH: Mark Marelich, Jensen
- 7 Circle.
- 8 I wanted to speak shortly tonight to
- 9 remind everyone here and everyone listening that all
- 10 the angst and anxiety felt in the community these
- 11 last few weeks, it's mostly because we think a good
- 12 person is being wronged. Whatever Indra's faults
- 13 may be -- and you know every GM you hire will have
- 14 their own too -- it cannot be overstated that he
- 15 cares about his job.
- 16 If you ask any business owner today, they
- 17 will tell you that finding any employee that gives
- 18 even just minimal effort is very hard to get
- 19 anymore.
- They say that it takes 10,000 hours of
- 21 intensive practice to become an expert of something,
- 22 Indra's been with this organization since the
- 23 bottom, and no question, I would take his countless
- 24 hours of experience over some new GM with a master's
- 25 degree in whatever.

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Page 21
 1
             Thank you.
 2.
             MR. SCHULTZ: Joe Schultz, Putter Court.
             I am here to support the board, in total
 3
 4 and individually. I think some of the protests that
 5 we've heard this evening are based on supposition,
 6 not on facts.
             We've heard a number of times how a
 8 hostile environment has been created; I don't see
 9 that. We've heard talks about the board
10 micromanaging the employees; I don't see that
11 either. I would say that the protests that we are
12 hearing today is an attempt at micromanaging your
13 job.
             The role of GM is not a popularity
14
15 contest. The GM is supposed to be incredibly
16 competent in running the employees. If it were
17 solely based on popularity, no one would deny that
18 Indra is a fabulous guy. I've only been here
19 six years, I haven't been here 30, but I attend
20 these things, and feel like I have a sense about the
21 pulse of the community.
             I ran an office of several locations.
23 had an employee who started at the bottom, rose her
24 way to the top, wanted to be a manager, she did a
25 good job in all the subordinate positions, we made
```

- 1 her the manager. We had a disaster on our hands,
- 2 and all the other employees loved her. It took
- 3 quite a while to straighten it out.
- 4 So I don't envy you, the position that
- 5 you're in, but it is one that you'll have to tackle.
- 6 MS. KROLICK: Good evening, Chairman Dent,
- 7 trustees of IVGID. Gail Krolick, 1410 Tirol Drive.
- This is an absolute shame we're here
- 9 today. All of you sitting on this board, and
- 10 Trustee Schmitz who is online -- and I understand
- 11 why she's online, she saw, as I saw her looking at
- 12 the recall outside. Obviously, she's upset, perhaps
- 13 she's scared. I don't know. Shake your heads.
- 14 Whatever.
- 15 My point is it's a shame. Here we are --
- 16 Chairman Dent, I would appreciate if you would look
- 17 at me when I'm speaking and show me the courtesy,
- 18 but you won't. You'll continue to do what you do,
- 19 and that's ignore to community -- a Friday night at
- 20 5:00 P.M., you're hosting a special meeting of
- 21 IVGID. And I'm not even asking -- the agenda item
- 22 with GM Winquest, it's an emotional topic. I'm not
- 23 here to talk about our GM. I'm here to talk about
- 24 the votes at this board, this entire -- the majority
- 25 of this board has taken the past six months.

Page 23 1 You're now attacking private property 2 rights. You go to the Recreation Center where the 3 value of punch card is now \$91. People aren't happy 4 with that. If your property's an LLC, you're 5 automatically put into a separate basket because 6 there needs to be further review. Why? Not sure 7 why. The community would like to have answers. We sit here tonight, and we all know what 9 the outcome's going to be, the majority of this 10 board will to vote to term or GM out, that's your 11 decision, but your decisions have consequences. 12 That's why this community is here. That's 13 why there's an outcry tonight and for the next 90 14 days. A recall's happening, Chairman Dent, on you, 15 and also on Trustee Schmitz. 16 And, Trustee Tulloch, with all due 17 respect, yours is coming too. July 1. I didn't start this recall; people came to 18 19 me, people asking, "Gail, what should do we do?" 2.0 It began with the no vote with Trustee 21 Schmitz for a \$25-million gift for the Duffield 22 Foundation. It began then. The outcry began then. 23 But this board choose not to listen again 24 to this community. Please, maybe this can be turned 25 around, I don't know, but this time your community

- 1 is angry. Please listen. Listen to what your
- 2 constituents are saying, because right now, it just
- 3 shows you guys just really don't give a flying
- 4 fluke.
- 5 Thank you.
- 6 MR. RITCHIE: Greetings, board. Ryan
- 7 Ritchie, PO Box 5425.
- 8 Again, thank you, as I always say, to each
- 9 of you for serving. This is not an easy task for
- 10 any of you. I appreciate your efforts.
- 11 However, it seems that many in the
- 12 community are expressing supreme frustration with --
- 13 especially three board members, Mr. Tulloch, Chair
- 14 Dent, Vice Chair Schmitz, and for good reason, given
- 15 lack of transparency about the process of Indra's
- 16 resignation. It appears to many that Indra's
- 17 employment may be unjustly coming to an end.
- This seems to be an overly strong reaction
- 19 to prior discord between several rancorous community
- 20 members, which seems to have spilled over and unduly
- 21 influenced several of you as trustees. Shocking
- 22 really, but at the same time, not shocking given
- 23 your prior unproductive criticism of Indra.
- 24 It seems that several members of this
- 25 board have failed in their duties. Most boards I

- 1 know shoulder two primary responsibilities: You set
- 2 strategic direction, and you hire and fire the GM,
- 3 in this case.
- 4 I won't get to the strategic direction
- 5 because we're not really getting there yet either.
- 6 The board seems to be failing in that regard so far,
- 7 and I'm hopeful that that can change as we have a
- 8 couple of new board members.
- 9 But to the matter at hand, a responsible
- 10 board should be excited about a GM hire. A couple
- 11 of you inherited Indra, so, perhaps, we will forgive
- 12 you for not being excited. Either way, you
- 13 inherited his contract. A board's role isn't really
- 14 hire and fire, though, is it?
- 15 A board's secondary responsibility
- 16 includes supporting and holding accountable any GM.
- 17 Support does not mean simple rah-rah for what Indra
- 18 does. I'm not claiming that. It means fundamental
- 19 guidance, mentorship, constructive feedback.
- We heard and we see in notes that, Chair
- 21 Dent, you provided a very positive review of Indra
- 22 not too long ago.
- 23 Mr. Tulloch, you too gave support for
- 24 Mr. Winquest during your campaign.
- 25 I'm wondering, have you identified the

- 1 areas that need improvement for Indra, and have you
- 2 established a performance improvement plan? I
- 3 haven't heard anything about that, so that's a
- 4 failing right there too.
- 5 I'm also open to the idea Indra, perhaps,
- 6 wasn't as receptive as you might have liked. But
- 7 that's incumbent on you, each of you, to make sure
- 8 that it he is open to your feedback.
- 9 Given the vitreal we see from both
- 10 community members and from trustees, is it any
- 11 wonder that Indra, perhaps, didn't trust that any
- 12 feedback wouldn't be constructive, objective, and
- 13 supportive in this his role?
- 14 What we see instead is the community
- 15 trusted Indra. Yes, in part because is he is in
- 16 fact a nice guy. Many of us experienced great
- 17 things from Indra over his 20 years of service to
- 18 IVGID. He has the support of community, but he
- 19 didn't have enough of your support.
- When we go and flip-flop from a positive
- 21 review to summarily dismissing him, that doesn't
- 22 seem appropriate without a performance plan. Please
- 23 reconsider your options.
- 24 You three do not have the support in this
- 25 community in this regard.

Page 27 1 MS. COLVIN: I'm Kathy Colvin. I've been 2 here 40 years. 40. I beat almost of you. When I drove in the very first night, the 3 4 only thing I saw was a light in the racket club. I 5 said, this is not going to work. I'm very disappointed in the way our 7 general manager is being treated. I think he is an 8 exception to the rule for this area, and for most of 9 the people he would deal with that come from other 10 areas. 11 He is a tremendous, cohesive part of what 12 this community should be for all of us. He is 13 someone who can take a sentence and make it a book 14 to other people. He represents us to Los Angeles, 15 New York, San Francisco, other places that have 16 general managers, and his face shines to other 17 people that want to know about this community. I think the way he is being treated is 18 19 absolutely disgusting and absolutely not what this 20 town represents. 21 I ask you to reconsider and look what he 22 has done. He has a very happy, cohesive employee 23 staff. I've checked with several of them, they 24 really like working under him and like working here 25 and representing us. Please think about it, and do

- 1 something that's more positive. He doesn't deserve
- 2 what he's been handed.
- 3 Thank you.
- 4 MS. SHACKFORD: Kay Shackford, 891 Donna
- 5 Drive, 30-year Incline Village resident.
- 6 My comment is addressed specifically to
- 7 Sara Schmitz. I lovingly suggest that should you
- 8 vote to authorize the board Chair to execute a
- 9 separation agreement with Indra Winquest, your very
- 10 next act should be to resign your position as
- 11 trustee.
- 12 It doesn't matter how nice you are or how
- 13 friendly you seek to be or how many times you attend
- 14 the Conversation Cafe, according to your own
- 15 statements, people need to be judged by the results
- 16 of their actions and there should be consequences.
- 17 Those of us who pay attention agree that
- 18 Indra knows our community inside out, that he put
- 19 together a strong team and leads them well, that he
- 20 led IVGID and us through the pandemic, that he
- 21 encouraged involvement by wealthier members of
- 22 community that have greatly benefited our children,
- 23 and that he sought to be wise counsel to the board.
- 24 And most of us know that he's not been
- 25 able to keep the current majority on the board from

- 1 implementing a series of precipitous disastrous
- 2 decisions, some of them irrevocable, which will
- 3 forever change the character of our community and
- 4 not for the better, though he tried to the point
- 5 that the current majority on the board was about to
- 6 entertain firing him for insubordination.
- 7 His sin was seeking to influence the board
- 8 toward wise decisions that actually represent the
- 9 interests of the community.
- 10 Your sin, Sara, was personally causing the
- 11 first of those precipitous disastrous irrevocable
- 12 decisions. You voted no on what needed to be a
- 13 unanimous yes vote on a \$26-million extension to the
- 14 Rec Center. This, in spite of discussions you had
- 15 with Indra, and the days leading up to the vote in
- 16 which he explained to you the need for unanimity
- 17 whether or not individuals might personally prefer
- 18 some changes to the design, you voted no. Your no
- 19 vote denied the youth of this community that
- 20 extension with all the clubs and activities that
- 21 could have had a home there. And you have refused
- 22 to accept responsibility for your action and its
- 23 consequences.
- I believe, as you say you do, in
- 25 responsibility and integrity. I also believe in

- 1 reciprocity. So should you vote to authorize the
- 2 board chair to execute that separation agreement,
- 3 your very next act should be to resign as trustee.
- 4 This loving act would keep the board majority from
- 5 proceeding with the rest of those precipitous
- 6 disastrous actions, would avoid the humiliation of
- 7 your being recalled, and might begin to restore your
- 8 reputation in the community.
- 9 Thank you.
- 10 MR. NOLETT: Chris Nolett, 765 Lakeshore.
- I'll make two comments tonight. The first
- 12 comment is in my role as the chair of the IVGID
- 13 audit committee. During the board meeting on June
- 14 14th, I heard a number of public comments about our
- 15 GM having built the dream leadership team. That may
- 16 be the case in several instances, maybe most notably
- 17 Diamond Peak, however, as it related to the finance
- 18 team, as one resident recently put it late last
- 19 year, the accounting and finance side of IVGID is in
- 20 shambles.
- 21 During -- our current director of finance
- 22 is suddenly resigning, effective July 3rd.
- 23 Therefore, beginning on July 5th, the senior
- 24 financial leadership team will consist of one
- 25 temporary or new employee with less than a week of

- 1 experience at IVGID, serving as our acting director
- 2 of finance with both the next two senior positions,
- 3 controller and revenue manager, both being unfilled.
- 4 As a matter of fact, and not judgment, one
- 5 new temporary leader and two open positions out of
- 6 the total of eleven can't possibly constitute a
- 7 dream team by anyone's standard.
- 8 My second remark will be that as a
- 9 resident, and it's really for everybody here, all my
- 10 friends and neighbors and so on, not so much the
- 11 board. In the context of all the vitreal that is
- 12 currently swirling around our community, one recent
- 13 behavior must be called out. I hope that all of us
- 14 can agree that doxing anyone is our village is
- 15 unacceptable.
- 16 On or about Sunday, September 18th, an
- 17 employee of IVGID posted on Facebook the home
- 18 address of Trustee Schmitz. This post, and at least
- 19 one that followed, encouraged people to drive by her
- 20 home, honk, be disruptive, and consider driving
- 21 through the front yard and their flower beds. I
- 22 hope it's an easy consensus for all of us to say
- 23 that this is totally unacceptable.
- 24 Myself and several others, independent of
- 25 any input or discussion with Sara Schmitz, discussed

- 1 this is categorically unacceptable behavior. I've
- 2 discussed it with IVGID HR, who has in turn engaged
- 3 outside legal counsel to study this matter and
- 4 consider what action should be taken against this
- 5 employee.
- 6 Again, not only is this behavior
- 7 unacceptable by an IVGID employee, but to make
- 8 matters worse, we pay his salary. As an unwarranted
- 9 courtesy, I've not disclosed this employee's name in
- 10 this public comment tonight, but I may well do so in
- 11 the next meeting.
- I think we all need to take heed of this
- 13 event as an indicator that our public discourse has
- 14 gone too far, a little over heated, and past any
- 15 acceptable boundaries.
- 16 Thank you.
- MR. WANG: Good evening. Mike Wang, 72
- 18 Golfers Pass, moved here in 1992.
- There's an old saying, "The proof of the
- 20 pudding is in the eating." Let's see how IVGID has
- 21 done over the past years. Let's see how the IVGID
- 22 team, the board and the staff, has done. And to
- 23 make this comparison fair, let's look at the
- 24 information, the evidence that you included in the
- 25 last four years of the annual comprehensive

Page 33 1 financial report. That's fair; right? And that was 2 documented in audit letters produced by independent 3 auditors. It's important to note that the AFCR is 5 prepared by IVGID staff and BOT approved. 6 words, the IVGID board approved and endorsed the 7 AFCR findings. Let's talk about what they found. In the 9 period 2019 to 2022, the independent auditors 10 concluded, "Based upon the audit that there was a 11 reasonable basis for rendering an unmodified or 12 unqualified opinion that the District's financial 13 states are fairly representative in conformance with 14 GAP, generally accepted accounting practices." 15 This is good news. You want a report that 16 needs no modification or no qualifiers, and you 17 received those reports for the last four years. So I went further. I went to the last 18 19 four years of financial reports, the ones, again, 20 that you submitted. They are voluminous in detail. 21 I prepared a chart, which I will not bore you with, 22 that provides some salient date of summarizing what 23 the date is showed. But I'll, without belaboring 24 the point, tell you a few things. 25 Net assets for IVGID went up ever year

- 1 since 2019, from 153 million to 164 million in 2022.
- 2 Unrestricted funds increase from 31.8 million to
- 3 45.44 million.
- In other words, year over year, the amount
- 5 of unrestricted funds that can be used to meet
- 6 obligations increased. IVGID was in better shape
- 7 year over year.
- 8 The general fund balance increased year
- 9 over year. Even better, IVGID retired more debt,
- 10 retiring \$860,000 of debt -- and don't shake your
- 11 head, that's in the audit -- in 2019, and increased
- 12 the retirement to 930,000 in 2022. These are on
- 13 your website. They are extracted directly from your
- 14 audit reports, and not even the reports that
- 15 IVGID -- not even the text that IVGID staff reports,
- 16 but actually the audit reports themselves. These
- 17 are audited numbers by impartial and reputable CPAs.
- 18 MR. KATZ: Good evening. Aaron Katz, PO
- 19 Box 3022. I have several written statements I
- 20 request be attached to the minutes of the meeting.
- 21 I've given them to Trustee Tonking.
- 22 I'm confused what all of this talk is
- 23 about today in support of Indra. The reason I'm
- 24 confused is because Indra sent out a special
- 25 announcement on June 19th. It was a press release

- 1 where he told us he had decided to separate from the
- 2 District because it was the right decision for he
- 3 and his family. Not that he was being forced out.
- 4 Not that he was being terminated. I believed what
- 5 Indra said. Now I'm wondering was that the truth.
- It would be one thing if Indra wanted to
- 7 separate and do what's best for his family and
- 8 himself, and I would respect that.
- 9 But once the board packet came out, we
- 10 learned the truth. And the truth comes with
- 11 strings. And there's \$300,000 or more in the next
- 12 year of strings, and that's where I draw the line.
- 13 You're either going to separate for the reasons you
- 14 stated or you want to extort \$300,000 out of us.
- 15 And I ask you not to give him the \$300,000.
- 16 Moreover, Indra has requested that any
- 17 disparaging evaluations not be shared with the
- 18 public. That means he wants us to hide those
- 19 evaluations, the truth that the public wants. I'm
- 20 against that.
- 21 Indra is requesting, furthermore, that he
- 22 keep the door open to his rehiring in a scant
- 23 18 months. Well, surprise. If I add 18 months, it
- 24 turns out there may be a new board. Well, there
- 25 will be a new board and new members, maybe, and they

- 1 may be more inclined to the views of some who have
- 2 spoken before me than what we have today.
- All in all, this is no way, it's a stupid
- 4 decision, vote against it, please. I'm asking you
- 5 board members to hold your ground, do not be
- 6 bullied, vote what's right, whatever you think is
- 7 right, and not be fearful of this pending recall of
- 8 Trustees Dent and Schmitz.
- 9 Now, if you're going to cave to the
- 10 recall, then I've got a problem with that. I hope
- 11 that doesn't happen. But I'm inclined to sign the
- 12 petition for your recall, Trustee Schmitz and
- 13 Trustee Dent. I don't want to do it, but I will do
- 14 it if that's what you vote.
- So, Mr. whiner Riner, where are you?
- 16 Thank you.
- 17 MR. WELCO: Good afternoon, everybody.
- 18 I was blessed with the opportunity to
- 19 spend the first 21 years of my life in this
- 20 community at 560 Dale Drive, and as long as I can
- 21 remember, I've known Indra. When I think of a good
- 22 leader, first and foremost, I think of somebody that
- 23 should be a man of the people. And to me, ever
- 24 since I can remember, Indra has been the foremost
- 25 example of that in my life.

Page 37 1 Every time going through rec league as a 2 kid playing basketball to him coaching me when I was 3 in middle school to just being around the Rec Center 4 and seeing him every single day being cheerful, 5 being happy, inspiring the community, and driving us 6 together. And you can see that, as a good leader, 7 he unified us because everybody who has come out 8 here tonight and spoken on his behalf, he brought 9 all those people together, and you can see the 10 displacement of him has caused this extreme 11 division. 12 I am not very well educated on the current 13 political situation, but I can speak to Indra as a 14 leader and somebody kids in this town can look up 15 to, as one of those kids who grew up looking up to 16 him, and I can say that recalling him as GM would be 17 an extreme, extreme mistake. 18 Thank you. 19 MR. LARSEN: Thank you and good evening. 20 My name is Peter Larsen. My mother was the 21 Mr. Larsen that came before me. Please excuse me, I don't have prepared 23 remarks today. Just like Mr. Welco who spoke before 24 me, I am 24 years old, I've lived in this town my 25 whole life, and Indra was of my coaches growing up.

- 1 I can't speak to the current politics of
- 2 the situation, but what I can speak to is his
- 3 character. This man has been a positive role model
- 4 in my life growing up and many of my friends growing
- 5 up. The impact he's had on scouting, this community
- 6 as a whole, I think speaks for itself.
- 7 I'm happy to come here and just go to bat
- 8 for a man of character, and I think everyone behind
- 9 me is in the same place. I am a math teacher. I
- 10 don't think it takes a math teacher to see that the
- 11 people here who support him far outweigh those that
- 12 don't.
- 13 I'm coming here just to go to bat for
- 14 Indra because he's done it for me, he's done it for
- 15 this community, and I know he would do it again.
- 16 Thank you.
- 17 MR. PARIS: Appreciate the opportunity to
- 18 come before you and speak. I was here nine days
- 19 ago, and I guess the biggest thing I have to tell
- 20 you is three points.
- 21 One, I'm just incredibly disappointed that
- 22 you haven't chosen to listen to the community. You
- 23 were elected to do just that.
- I heard several people this evening speak,
- 25 and I want to key in on a couple words. I heard the

Page 39 1 word "trust," you've definitely lost the trust of 2 this community. I've heard the word "process," and 3 I'm extremely disappointed in the process that 4 you've allowed to take care of. I mentioned last Wednesday when I was here 6 that I worked for the two previous trustees before 7 Indra. Both of those guys left. They left under 8 some interesting circumstances. It did not divide 9 this community anywhere near this, and I call you 10 out for that. The way that you've handled this is 11 just not right. You could have done a lot better. 12 And the third point that I would bring up 13 before I exit this hot seat is that I would ask each 14 one of you, including Sara behind the screen, when 15 you get up tomorrow morning and brush your teeth and 16 you look in the mirror, just do a real gut check. 17 If you're going to appoint Mike, Mike is a great 18 man. Mike has done an excellent job at Diamond 19 Peak. I worked with Mike years ago. You could 20 absolutely do a lot worse, but I'm asking you to do 21 a gut check because if you treat Mike the same way 22 you treated Indra as a whole, if I were you I would 23 just be embarrassed. The process that he's gone 24 through is just debilitating to this community. 25 Mike does a great job up at Diamond Peak,

- 1 it's one of our better revenue-producing venues that
- 2 we have. Let him do what he's good at doing.
- 3 You haven't announced whether or not
- 4 you're going to go to a search, whether you have
- 5 somebody in your back pocket that you're just going
- 6 to appoint. That's the transparency thing that you
- 7 all campaigned on that's been absolutely neglected
- 8 in this whole process.
- 9 So whatever you're going to do going into
- 10 the future, do a gut check and choose the right
- 11 person. And once you choose the right person, you
- 12 need to treat them with respect, which you haven't
- 13 done.
- 14 Those of you that are doing backdoor
- 15 deals, using your own personal email to conduct what
- 16 you consider to be IVGID business, phone calls
- 17 amongst yourselves, that's not right, folks. There
- 18 are laws that prevent that.
- There's a reason why you're elected to be
- 20 a trustee and work at the board level, up here, and
- 21 set policy. When you get into the weeds, and you
- 22 try to direct staff out there in the field, Sara,
- 23 that's wrong. It's not only wrong, it's illegal.
- 24 I'll end this with my last 25 seconds with
- 25 I'm very proud and honored to put my name on the

Page 41 1 recall ballot. Sorry, Frank, I'll admit who I am, 2 and you can use my name however you want to. I'll 3 stand up for my address, my address is 1320 Tirol 4 Drive. You want to drive in my front yard, please 5 be my quest. You better have a pretty high truck to 6 get over the brick wall that's in front. But anyway, I'm putting my name on it, and 8 I think it's the right thing to do. MR. LeFRANCOIS: Michael LeFrancois, 862 10 Southwood. I wanted to share my experiences living 11 12 and working for IVGID -- living here and working for 13 IVGID. When I started here, for a long time IVGID 14 HR's pitch was live, work, play, and that was me. 15 spent a lot of time in the beach, in the water. 16 was looking to achieving a full ten years with 17 IVGID, and I fell short of that. But I was really 18 striving for it, especially because for a period of 19 that time, I did not live in the District, and 20 having access to the beach, for me, was huge. 21 It was time to move on. The people above 22 me all fell victims to the stresses of the board and 23 that beared on me quite a bit when I decided to 24 leave. I feel, especially for employees, that have 25 retroactively lost their beach access.

Page 42 When I first started at IVGID, I was 1 2 heavily involved with the effluent pipeline project, 3 myself and others, and the IVGID engineering 4 department had solid training in underground 5 utilities, trenches, pipeline design. It became clear to me towards the end of 7 my tenure that the board had little trust in their 8 own staff, in their own staff's expertise, and is 9 totally disrespectful to your authority on technical 10 matters. This began a revolving door. I had four 11 managers in two years. 12 I've seen this disrespect persist 13 throughout other district projects, and it's 14 concerning that certain board members can't trust 15 their own talented staff in this pattern that's gone 16 on for at least five years that I've seen. 17 I'm concerned that replacing staff is not 18 the solution, and that the board just needs to 19 adjust expectations. Driving away your employees en 20 mass is ludicrous. 21 I'm a supporter of GM Winquest. Aside 22 from all of his accolades, he is here now and a 23 value to the District. I hope he's still here. 24 know he is in Mexico.

I don't follow the logic to let him go.

25

- 1 As an example, from my observations over the years,
- 2 it seems like a petty argument starts over \$4,000,
- 3 that turns into a \$40,000 audit, that now is going
- 4 to be -- what could be a \$400,000 ticket to fix
- 5 this. It doesn't make any sense.
- 6 I'm not an accountant and I trust staff to
- 7 do their jobs. I know you all as board members
- 8 likely have your heart in this, and I should trust
- 9 you to make sound decisions. We should think we
- 10 need to do better. We should think more in terms
- 11 of -- less in terms of who's right and who's wrong,
- 12 and that we're just different.
- So, thank you for my comments tonight, and
- 14 I think we can do better.
- MS. MILLER: Good evening, Trustees.
- I really feel you're in a very, very
- 17 difficult position. And I think a large part of
- 18 that stems from the process that's dictated by the
- 19 State of Nevada, that you have to have reviews in a
- 20 public meeting. How one does that is just beyond
- 21 me, and I understand the public wants to know, what
- 22 is it? What was in those reviews that Indra
- 23 apparently doesn't want to be made public?
- And it seems to me that is the driving
- 25 force for this, but, as trustees, this is your one

- 1 employee. You have the right to let that employee
- 2 know where your evaluation is. I think a lot of
- 3 effort went into to try and make it a less
- 4 subjective evaluation, but we won't be able to see
- 5 that. It's likely we won't. Perhaps we will.
- 6 But it's just very unfortunate that this
- 7 type of review is mandated by the State.
- 8 The other thing I wanted to mention is
- 9 there have been a lot of comments where people talk
- 10 about Indra's likability, and I think he would be an
- 11 absolutely wonderful public relations manager, but I
- 12 know the reviews are based on much more than that.
- 13 Mr. Wong came and spoke about the
- 14 financials, but what I think he may not have taken
- 15 into consideration, the reason our net position has
- 16 increased so much, is because the last few years
- 17 we've had this mandate from the prior board to
- 18 charge a rec fee, even though we didn't necessarily
- 19 have the expenses. And besides that, we had
- 20 budgeted projects in the millions of dollars that
- 21 were never executed, as you're well aware.
- So, yes, our net position increased, but
- 23 only because millions of dollars were extracted from
- 24 the property owners unnecessarily.
- I do think there's been a lot of progress

- 1 in that, and I don't think this board is getting
- 2 proper recognition for doing that; instead they're
- 3 being criticized.
- The other thing I wanted to mention, yes,
- 5 the financials are in disarray, as your own audit
- 6 committee member has pointed out, and people who
- 7 don't come to these meetings, don't look through
- 8 board packets and see the detail and understand
- 9 what's happening, all they see is the good, which
- 10 there's a lot of, but they don't see the negatives.
- 11 And here they are making a lot of noise over things
- 12 they don't understand.
- Thank you.
- MR. WATSON: Hi. My name's Rob Watson, I
- 15 live on 361 County Club Drive.
- I'm here because I do understand things
- 17 that affect my property value, and the decision not
- 18 to take \$26 million and improve our District was a
- 19 really stupid decision.
- 20 You know, I also have heard that Indra's
- 21 review isn't even complete. I would like to say
- 22 there's probably 150 people outside that have a
- 23 review for the trustees that are on the recall
- 24 initiative, and I plan to support that.
- The turmoil in this town is unbelievable.

- 1 And, yes, shame on me, I've only been here
- 2 five years and maybe I didn't pay attention to the
- 3 politics. But to hear that there's potentially
- 4 backdoor deals, emails using personal emails, texts
- 5 amongst three trustees, you know, I don't know if
- 6 that's true or not, but if it is, it's a total
- 7 violation and it's very unethical.
- 8 It's disturbing that the actions of this
- 9 board have caused so much unrest in our community.
- 10 I've been up in this area of 25 years; I haven't
- 11 lived here that long, I was down in Carson City and
- 12 ran a business there. I knew how to take care of my
- 13 employees, and it sounds like we have a problem with
- 14 taking care of our employees here.
- 15 What I've heard is that we've got four
- 16 times the vacancy rate, we don't have a controller
- 17 position that we haven't been able to fill, we have
- 18 a CFO that's leaving, and now we want to
- 19 terminate -- and that's right, terminate -- the GM.
- 20 And I've heard there's other senior leaders in this
- 21 community, employees that are on the docket next. I
- 22 hope that's not the case, but I have seen evidence
- 23 of micromanaging at this board level.
- 24 I'm on numerous boards, and I've run
- 25 businesses. You got to let your employees do their

- 1 thing where you put them in and give them corrective
- 2 action. I don't know if there's ever been a
- 3 corrective action filed with Indra. I've net met
- 4 him, but I've heard a lot of good things about him.
- 5 I just hope that you'll rethink the
- 6 direction that you're trying to take this community,
- 7 because it's really upsetting a majority of
- 8 community.
- 9 Thank you very much.
- 10 MR. PLASTIRAS: Good afternoon. My name
- 11 is Chris Plastiras, I've been here 44 years. I live
- 12 at 823 Freels. I have cameras, so feel free to do
- 13 what you want.
- I own Lakeshore Realty. Yes, I'm a
- 15 realtor. I'm not speaking on behalf of the
- 16 realtors. I served for 12 years with the North Lake
- 17 Tahoe Fire Protection District. I served on their
- 18 board. And first of all, I would like to thank you
- 19 for being here, even if I don't agree with three of
- 20 you, you have given the time and the effort and the
- 21 commitment. But I want to share a few things
- 22 because so many eloquent speakers have addressed the
- 23 matters that I wanted to bring up. And here's what
- 24 I am going to suggest:
- 25 First of all, when I took the job, I went

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 1 around and I met the core of the Fire Department.
 2 met the employees. I met them one-on-one, and I
 3 said, "How can we make this a better fire district?"
             And the first one I met say, "You know
 5 what we need? We need advanced life support on the
 6 engines."
             I said, "What's that going to cost?"
             And they said, "Check, but it's a five
 9 percent pay increase and that means when somebody
10 has a heart attack, we're ready for them."
             And then the next person I talked to said,
11
12 "You know what we need? We need better water
13 rescue."
14
             As a matter of fact, we were at a board
15 meeting very similar to this, and one of my very
16 close friends, I listened to him drown because we
17 didn't have the proper equipment. Well, we fixed
18 that.
19
             What I'm trying to tell you, look,
20 everybody's got a point, and even though I don't
21 agree with everybody, you have to make some serious
22 changes. You lost an incredibly valuable employee.
23
             The employees that I speak to at IVGID,
24 they are disheartened, they're feeling that they're
25 not wanted, that they're not appreciated, and
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- 1 they're going to be leaving by droves. We have a
- 2 real problem here, and this need to be addressed.
- The next thing I'm going to suggest to
- 4 you, please, if you have meeting, don't be afraid,
- 5 have it in a venue where everybody could sit and
- 6 listen, because we might learn something.
- 7 And finally, I would like to say that I
- 8 don't know how you're going to fix this because I do
- 9 know one thing about this town, they are passionate,
- 10 and they don't forget. So I'm afraid we're going to
- 11 lose three of you, and maybe we could have saved you
- 12 and maybe you could have done a better job for us
- 13 learning from this tragic event.
- I thank you for your time.
- 15 MS. KNAAK: Hi. Yolanda Knaak, Martis
- 16 Peak Drive, Incline Village.
- 17 First of all, I want to say that recalls
- 18 are rarely successful. The only one I've ever seen
- 19 successful was when Governor Gray Davis was
- 20 recalled, and Arnold Schwarzenegger, who was very
- 21 popular as an actor was on the ballot to replace
- 22 him. Also, recalls are very expensive, and it also
- 23 means holding another election.
- 24 Please keep in mind that Dent and Schmitz
- 25 will be up for reelection next year. So my

- 1 recommendation is actually a no on the recall.
- 2 As far as Indra Winquest, I really like
- 3 him, plus I think he has potential. Although, there
- 4 has been unfortunate issues come up, like the golf
- 5 course snack bar losing a lot of money for the last
- 6 two summers, and that money was, of course, supposed
- 7 to balance out the losses of the golf course.
- 8 I don't know -- because it hasn't been
- 9 made public, I don't know other information in the
- 10 complaints about Indra. It's sad that there was no
- 11 one on the board and no consultant brought in to
- 12 really help him excel to his full potential. And,
- 13 of course, if it's not too late, I'm always hoping
- 14 that -- or I am hoping that could be rectified.
- 15 Last year, a consultant was brought in to
- 16 help with his evaluation, but somehow it ended up
- 17 being a slam Schmitz event, and Indra did not get
- 18 any help from that.
- 19 So in the next election, please be careful
- 20 how you vote. Thank you.
- MS. JOHNSON: Good evening, trustees.
- 22 Sara Johnson, 785 Mays Boulevard.
- I appreciate the opportunity to speak with
- 24 you today. I'm a full-time resident and property
- 25 owner in Incline Village. Our family, including my

- 1 three school-aged daughters, all take advantage of
- 2 what IVGID has to offer: Swim lessons at the Rec
- 3 Center, skiing at Diamond Peak, summer camps, and
- 4 more. We love being part of this community.
- 5 I watched the June 14th board meeting live
- 6 stream last week, as I often do, after getting home
- 7 from work and after school activities, having dinner
- 8 with my family, and getting my children to bed.
- 9 Many of us full-time residents are not able to
- 10 attend the board meetings due to work and family
- 11 commitments, but we are watching and we are
- 12 listening.
- 13 Today's agenda contemplates executing a
- 14 separation agreement with our general manager.
- 15 There are many people here tonight to speak on
- 16 behalf Mr. Winquest's character. I would like to
- 17 speak on behalf of his performance, as reviewed by
- 18 you, the Board of Trustees.
- 19 Indra was promoted to general manager in
- 20 July on 2020. His first evaluation as general
- 21 manager was September of 2021. He was rated as
- 22 meeting or exceeding the summary core competencies
- 23 by all trustees, including Trustees Tim Callicrate,
- 24 Matthew Dent, Michaela Tonking, Kendra Wong, and
- 25 Sara Schmitz.

Page 52 1 His second evaluation as general manager 2 occurred on June of 2022. The format of the 3 evaluation changed, but Mr. Winquest was scored as 4 outstanding by three of the five trustees, 5 Callicrate, Tonking, Wong, satisfactory by Matthew 6 Dent, and needs improvement by Trustee Schmitz. The published performance evaluation 8 demonstrates the general manager's success in 9 meeting or exceeding the board's expectations, even 10 while managing through a global pandemic and 11 unprecedented staff turnover at the District. 12 Over the past three years, there has been 13 approximately 25-percent turnover in IVGID staff, 14 including critical senior positions, such as 15 director of finance, director of public works, 16 director of human resources, and many more. 17 General Winguest is one of the few 18 remaining staff at IVGID with over 20 years of 19 experience and institutional knowledge. 20 knowledge is critical to the successful management 21 of IVGID's recreational -- excuse me -- essential 22 services to provide clean water for drinking and 23 fire protection, the collection and treatment of 24 sewage, and the recreational services that form the 25 bedrock of our community.

Page 53 1 In summary, you are contemplating 2 separation with a general manager who has tremendous 3 community support and has met or exceeded the 4 performance evaluation expectations of all but one 5 trustee, Sara Schmitz. You are considering a decision on behalf 7 of our community that will cost the District rate 8 payers more than \$260,000. I consider that 9 financially irresponsible. I consider the lack of 10 due process for performance improvements unwise. 11 I respectfully request that you fulfill 12 your performance responsibility as trustees and 13 scheduled and conduct the general manager's 14 performance review as soon as possible. 15 MS. ALBER: Good evening, trustees. 16 Dr. Mary Alber. I live on Allison Drive. 17 I am a nearly 20-year resident, raised two 18 kids through the system, and I have, for probably 19 12 years, been actively working to help the 20 education system in Incline rise to be excellent and 21 attract lots and lots of new residents and families. Right now, we're facing a problem, which 23 is declining enrollment in our public schools, 24 causing the District to tell us that we must close 25 the middle school. And one of the summary

- 1 conclusions I find is that we are failing as a
- 2 community to attract families and keep families here
- 3 and make our community state of art for everyone,
- 4 including youth, parents, business owners, and
- 5 seniors. We are failing, I would say, as a thriving
- 6 community.
- 7 And when we came here 20 years ago, my
- 8 husband and I thought, what a dream, heaven on earth
- 9 to live in Incline Village. But with the years of
- 10 disfunction in IVGID, with the infighting, the
- 11 vitreal, the ability to not even want to come to
- 12 meetings anymore, we wonder if we made the right
- 13 decision.
- 14 And I am so grateful for Michaela Tonking
- 15 and others who have stepped up to lead this
- 16 community in the right direction. I am, with a
- 17 heavy heart, saying that I believe we are going in
- 18 the wrong direction by this specific decision about
- 19 surprise pulling of the contract for our GM, as well
- 20 as failing to accept a major donation to improve our
- 21 community for our students at the Rec Center, and
- 22 now, we are at risk of not having a middle school.
- 23 So with my short remaining time, I want to
- 24 suggest -- I hate being in a position of taking
- 25 sides, because I'm a bridge builder, and I would

Page 55 1 like to offer that we recover from this incident in 2 a way that we work together to create an innovative 3 center for thriving, for innovation, for education, 4 for work, play, create together, and that the IVGID 5 board becomes active in the role of bridge building, 6 rather than creating and supporting the divisiveness 7 that has been becoming more and more a problem in 8 this community. So, thank you for listening. Please do 10 the right thing. 11 MR. ZOOK: Good evening. Dwight Zook 12 (phonetic), 978 Fairway View Court. 13 I'm only a three-year resident here at 14 Incline Village, so I'm wondering, is it always 15 called the IVSO, the Incline Village soap opera? 16 It's interesting that we're gathered here post-week 17 from a meeting. It's ultimately -- most of -- a lot 18 of the citizens are down on the beach and it's happy 19 hour right now. Why are we here on a Friday night 20 on a weekend? Really very odd. Is there something 21 to hide? Do you want to minimize the crowd? 22 least I don't see the police officers out there, the 23 sheriff out there this week. 24 It's fishy and it's revealed as

25 underhanded and deemed as shenanigans.

Page 56 First of all, I've never met Mr. Winguest, 1 2 so I don't know how nice he is. So, let's see, 3 collectively, the five of you, sitting here, had 4 served for elected periods of a total of 16.5 years, 5 with Mr. Dent leading at a total of seven and a 6 half, altogether, that is. And you're presiding over an individual 8 who has served Incline Village for over 20 years, 9 with four of those years being as a general manager, 10 three of them after he was appointed in 2020, one 11 year prior to that. So, it's just very odd that you 12 guys come in here and he's the problem, and he's 13 been serving this community longer than any of you. 14 And I understand you're on an audit 15 committee, Mr. Tulloch, but that's not in a leading 16 position. In recent weeks, I've heard from two prior 17 18 trustees that they were very supportive of 19 Mr. Winquest, and one of them actually stated -- and 20 he served longer and it wasn't Mr. Callicrate --21 that Mr. Winquest has been treated fairly poorly. 22 In fact, he's being screwed. Those were his exact 23 words, "He's being screwed by the current Board of 24 Trustees."

Some of you have interesting backgrounds

25

Page 57 1 and qualifications for trustee duties. If any of 2 you have ever served in fortune 10, 15, 100, or even 3 200 companies, you would appreciate the ethical 4 protocols when dealing with an individual's 5 livelihood as well as their employment termination. 6 Aside from blatantly and deliberately breaking 7 established goals, corporate rules, or HR rules, 8 such as embezzlement or sexual harassment or 9 competitive commingling, most employment law 10 supports a series of notices, warnings, 11 restrictions, or some other probation for 12 performance shortcomings. Not meeting your 13 objectives and your goals is usually handled over 14 increased training, more observation, and meetings 15 quarterly. 16 I do have more to say, and I know I'm 17 running out of time here. But the guy's got one 18 year left, you're going to spend \$250,000 on his 19 salary and whatever you're paying somebody else. 20 Have you even started a search yet? 21 MR. SINK: Hi. Phillip Sink, 1499 Tirol. 2.2 I'm not here to talk about Indra. 23 never met Indra. I don't really have an opinion on

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I'm here to talk about all of us, the body

24 Indra.

25

- 1 politic of Incline Village, and all of you. You're
- 2 supposed to be a representative government. The
- 3 vast majority of public comment I've heard, the vast
- 4 majority of people around town, support our current
- 5 general manager. There is a relatively small
- 6 majority, who is hostile to most interests of the
- 7 town, that is in favor of a change in management.
- 8 You might think it's the right thing, but you need
- 9 to consider who you're representing.
- 10 IVGID is not perfect, therefore, Indra's
- 11 is not perfect. There's a lot to do. I agree that
- 12 the financial books are a mess, they are a problem.
- But the citizens of this town see good
- 14 value from the venues and from IVGID and from our
- 15 staff relative to the property taxes and the fees
- 16 that we pay. The package works. We're community
- 17 minded. I love Diamond Peak. I love the Burnt
- 18 Cedar pool. I don't play golf. I think it's very
- 19 silly game, but I don't begrudge supporting the golf
- 20 course. I don't have an issue with it, and most
- 21 people don't here either.
- So, you're not listening to us. So let's
- 23 talk about who you are listening to. You're
- 24 listening to Mr. Dobler. He's a very smart guy. On
- 25 his bio, he states he spent a lot of years in

Page 59 1 distress debt investing. Distress debt investing is 2 a form of vulture capitalism. In nature, vultures 3 are a useful thing. In capitalism, vulture 4 capitalists are a useful thing. They take a dead 5 thing and they strip the pieces of value off of it, 6 and they leave the skeleton. I am a lifelong management consultant, 8 it's what I do, I can't stop fixing and consulting. 9 It drives my wife crazy at Thanksgiving because I 10 consult on making a turkey. 11 Lifelong vulture capitalists can't stop 12 killing things and stripping them for parts. That 13 is what they do. None of us can ever change our 14 stripes. Is IVGID something you want dead and 15 stripped for parts? Because that's the agenda 16 you're supporting. Then we can talk about Mr. Katz, a 17 18 convicted felon, a vexatious litigant, not my term, 19 it was in the judgment. It's a longtime consensus 20 that convicted felons have lost the right to 21 participate in civic society. It just is. We hear 22 complaints from him that IVGID employees and the 23 general manager don't pick up the phone and respond 24 to his demands. I suggest for the employees and for 25 you that when a felon that wants to draw you into a

- 1 lawsuit calls on the phone, hang up. Don't talk to
- 2 him.
- Now, let's talk about the board.
- 4 Chairman Dent, you're responsible for these meetings
- 5 and the conduct of the trustees. Like I said, I'm a
- 6 lifelong consultant, I work with boards and CEOs
- 7 everywhere. I have never seen an effective
- 8 organization where the board of directors sits at a
- 9 table and has the CEO sit in staff chairs to be
- 10 called up like a school kid when you want to talk to
- 11 him. You know who does that? The Port Authority of
- 12 New York and New Jersey, which is among the wasteful
- 13 and corrupt organizations I have ever seen. Don't
- 14 be like them, please.
- Thanks.
- 16 MS. MURRAY: Leslie Murray, Fairway View
- 17 Court, Incline Village.
- 18 My goal today is to attempt to change and
- 19 enlighten the board on positive ways to interact and
- 20 be a champion for the staff that works for Incline
- 21 Village.
- In my opinion, you are not their bosses.
- 23 While you probably are the boss of the GM, you are
- 24 not the boss of staff. Staff has supervisors and
- 25 managers, whom I assume have trained the staffers,

HEARING (PUBLIC MEETING) - 06/23/2023 Page 61 1 told them what their job responsibilities are, et In my opinion, I would hope that you would 2 cetera. 3 not break that chain of command, and when you need 4 assistance go through the proper channels. For over two years, I have heard that 6 certain board members treat staff poorly, which is 7 not your role, not your job, and certainly isn't 8 necessary. You should be empowering staff to do their 10 best. You should be encouraging and working with 11 them, and together you will see better results. 12 I read the approved board minutes from 13 last year where Sara had been completely out of line 14 with an employee. First, it's not her job to sit in 15 a hostess booth and observe an employee. And when 16 the employee had to tell a family they could not 17 enter the beach property, she was correct. But then 18 a wonderful and gracious resident offered to sponsor 19 them into the beach. They had a Picture Pass card. 20 What a great and wonderful kindness that that would 21 do that for this family or four. A wonderful,

- And Sara's unprofessional outburst was
- 24 wrong. Why do you care that they really didn't know
- 25 each other? Your hissy fit in yelling at the

22 wonderful gesture.

- 1 employee in front of everyone is not something she
- 2 should be proud of. The employee was correct that
- 3 she could now allow entry to this young family.
- 4 This is an example of acting ugly. You
- 5 need to reconsider, Sara, how you can become a
- 6 positive and not negative person who prefers to say
- 7 no first.
- 8 I'd like to talk about the beach passes.
- 9 The board had three choices: Leave it alone -- you
- 10 didn't -- or as you did, ban employee's beach usage,
- 11 or you could have had an attorney -- hello -- write
- 12 up something that would have an amendment to squash
- 13 the made-up, unfounded fears of lawsuits.
- 14 You all chose the easy way out, and at the
- 15 same time, made sure that you further alienated
- 16 staff. Do better. Be kind. Be on the employee's
- 17 side. Be part of the team. You will get better
- 18 results, you all know that from business, because
- 19 they just might want to go the extra mile for you.
- 20 Continue as you do and nothing good will come of it.
- 21 And, lastly, Mr. Dent, I sent you an email
- 22 over a week ago, specifically requested a reply, and
- 23 you have never even said no, yes, or anything.
- 24 MS. TONKING: Excuse my dirty face. I had
- 25 to jet here straight from work. And let me say,

- 1 there's no place I'd rather be on a Friday night.
- 2 Questionable meeting time and still, look at the
- 3 turnout.
- 4 I was born in raised here in town, and I
- 5 am an ex-employee of the District. I ended as a
- 6 supervisor in the Parks and Recreation Department.
- 7 I think I told you well enough last week
- 8 why separating with Indra is a terrible decision for
- 9 our community. For you all not to recognize that he
- 10 is an invaluable asset to this district and to force
- 11 him out, which is what is happening, is beyond me.
- 12 But, perhaps, some of you sitting up there, or not,
- 13 might know what it feels like to be forced out soon
- 14 enough.
- To see this board acting out the will of a
- 16 small minority in town rather than the greater
- 17 community is a shame. This board is meant to lead
- 18 the District.
- I want to stay tonight that I stand
- 20 wholeheartedly behind Indra and behind the IVGID
- 21 staff. They are and have been the true leaders of
- 22 this District, not you. And it is about time you
- 23 figure that out and make the needed changes.
- 24 Tonight is an incredibly sad night. I'm
- 25 lucky, because as my friend in mentor, I'll still

Page 64 1 get to have Indra's presence in my life. To this 2 community that raised me, I'm absolutely devastated 3 that most of you are going to miss out on the impact 4 that this man can have. To Indra, thank you for your 20 years of 6 service. You truly deserve a round of applause. 7 as a community appreciate you. We are so proud of 8 you, and if so decided, we will greatly miss you. Thank you. 10 MR. DALTON: My name is Jack Dalton, I 11 live here in Incline for ten years now, almost, 12 since I retired as a physician. But I'm Jack Dalton 13 here, not a doctor anymore, I'm retired. What is interesting here is that the 14 15 people -- this is about the third or fourth time 16 where people show up. I have never seen before --17 I'd say when we were at the Chateau, I was probably 18 at 50 percent -- I mean, I was probably at 19 75 percent since '17. Since I've been here, 20 probably about half, and I've complained to the --21 for the last couple of years that we should be at 22 the Chateau. For those who ask why we're here, this 23 is the third meeting that we've had that's here, and 24 we have -- there's a wedding tonight. Why it's on

25 Friday night, I don't know.

Page 65 And then the other is thing Sara has some 1 2 medical issues with her surgery, that hasn't come 3 out either. Now the next thing is, not only we haven't 5 seen people here, I've talked to a lot of people, 6 and what is amazing to me, how little they know. And these people here, we're not running a 8 popularity contest; we're running a competency 9 contest, and that's not what we've seen. I think 10 the easiest thing to do is to look at the effluent 11 pipeline. 12 Now, they -- the previous head of the 13 board said -- and he was apparently the person 14 talking -- "I didn't know it was going to be 15 \$73 million." 16 In '17, it was 17. Then there's a lot of 17 mismanagement here financially, I'm not saying 18 personally, I'm saying financially. We need to 19 clean it up. 2.0 And thank you for the audit committee, 21 which is headed up by an experienced person, which a 22 previous trustee said, "What do we need an audit 23 committee for? They don't serve any purpose." 24 Well, that's not true. Even the miracle 25 or the oracle of Omaha was saying we have -- that's

- 1 Buffett, he happens to be from Nebraska, where I'm
- 2 from, and New York, but this kind of audit
- 3 committees that we used to have doesn't measure up.
- So, I appreciate what the board is doing.
- 5 I totally support it. We're not running a
- 6 popularity contest, we're running a competency, and
- 7 hopefully we'll have it.
- 8 MR. MILLER: Appreciate your time.
- 9 Charlie Miller, Incline resident, ten years.
- 10 Last week or couple of weeks ago, I came,
- 11 and I prepared a statement. Tonight, I'm just going
- 12 to ad lib, for what it's worth.
- 13 Mr. Dalton, appreciate your comments
- 14 because I didn't know where I was going. I want to
- 15 tell you that not all of us are at a position to
- 16 come here every two weeks and be able to digest all
- 17 this. We have kids, we have jobs, we have other
- 18 activities that we need to be.
- So just because we're not here, every
- 20 meeting, screaming at people here doesn't mean we
- 21 don't care. Because we elect our officials --
- 22 apparently we went wrong last time -- to represent
- 23 us. Right? And we made a big problem this last
- 24 time.
- 25 And I'm talking to you, Ray --

- 1 Mr. Tulloch, Mr. Dent, Ms. Schmitz, major mistakes,
- 2 and hopefully that's reversed. I'm disappointed in
- 3 you guys.
- 4 Indra has come so far in his career with
- 5 the District. And I challenged him when he first
- 6 took on the GM job, and he has stepped up. He knows
- 7 the budget, upside down. He pushes back when he
- 8 needs to. He's the right man for the job.
- And it concerns me that you want to remove
- 10 him, you want to put Mr. Bandelin in the position,
- 11 and I have great respect for Mr. Bandelin, but I
- 12 have great respect in his position, not as a general
- 13 manager. So I feel like you have an ulterior motive
- 14 and a different plan of where you want to go, and I
- 15 don't know what it is. And I hope I don't have to
- 16 find out.
- We're pushing out someone who has worked
- 18 hard here, for 20 years, has the District's best
- 19 plan, and he's committed to it. You guys insult him
- 20 biweekly. It's ridiculous.
- 21 You complain that we have too much money.
- 22 That we -- so we should be improving things. Right?
- 23 Let's do the beach house, let's do the effluent
- 24 line. The effluent line was cutting edge. The
- 25 reason it hasn't gotten done is because the

Page 68 1 engineers left because they were getting brutalized 2 by this board and the people. Yes, Mr. Tulloch. Fair enough. Fair 3 4 enough. Yeah. 5 CHAIR DENT: You can have an extra 6 ten seconds. MR. MILLER: I see the clock. Thanks. Т 8 appreciate you investing in the clock. This is 9 ridiculous. Keep Indra. 10 Thank you. 11 MR. LYON: Jim Lyon, 3rd Creek. 12 I've had 44 years experience as a leader 13 and manager, as an officer in the Army, and 24 years 14 in the defense industry, including management 15 training. One of the hardest tasks I've ever had to 16 do myself was firing a very wonderful person, 17 subordinate, and several of the managers themselves. 18 But because they failed in their management roles, 19 it was more important -- which was more important, 20 it was necessary take that kind of action. 21 This town, this district should not be 22 used as an OGT program for its general manager. As 23 wonderful a person and leader as Indra Winquest is, 24 and I agree he is, I have witnessed and attended 25 numerous Board of Trustee meetings where the general

- 1 manager was directed by the board to provide it with
- 2 specific reports, information, all different types
- 3 of financial or operations management, and
- 4 information in subsequent meetings, and it was not
- 5 provided.
- It is obvious to me that a large number of
- 7 the speaking residents here tonight and other
- 8 meetings are either ignorant or chose to ignore
- 9 these repeated shortfalls, which have been
- 10 documented in the GM's performance reviews in the
- 11 past. And I'm confident it would have been in this
- 12 year's review.
- 13 There is also an ignorance of the review
- 14 and approval process that the board does with the
- 15 general manager as far as improvement or goals, and
- 16 so people seem to think that you're just making this
- 17 up without ever talking to him or giving him
- 18 guidance or anything.
- I want to commend the board for doing the
- 20 difficult job that you're deciding to do, whichever
- 21 way it's going to go. I don't know what it's going
- 22 to be, but I trust it will be in the best interest
- 23 of the improvement district.
- 24 CHAIR DENT: That will close out public
- 25 comment in the room. Is there any participants on

Page 70 1 Zoom? 2. MATT: There is. First one is Mr. Bill 3 Durka (phonetic). (No response from Mr. Durka.) Mr. Durka, if you wish to speak, 6 please hit star six or take yourself off mute. 7 you would not like to speak, please say "pass" for 8 the public record. MR. NELSON: We can go to the next caller 10 and circle back to Mr. Durka. 11 CHAIR DENT: Matt, let's go on the next 12 caller and circle back. 13 MS. NEWMAN: Linda Newman. 14 I applaud this board for your outstanding 15 commitments to improving our district's governance. 16 You are professional, qualified, committed, and 17 passionate in serving our community and fulfilling 18 your fiduciary responsibilities. Under Chair Dent's 19 leadership, I have seen the elevation of standards 20 for boar courtesy and discussion, as well as the 21 board majority intent upon increasing financial 22 transparency and accountability, improving 23 compliance with Open Meeting Laws and public records 24 request, making real progress on the effluent 25 pipeline, along with responding to our citizen's

- 1 concerns.
- 2 It is unfortunate that a former board, a
- 3 Facebook administrator, and others have weaponized
- 4 social media to mobilize wide-spread discontent with
- 5 two of our most organized, hard working, and
- 6 prepared elected trustees.
- 7 Through selective facts and uninformed
- 8 opinions, strikingly false accusations and
- 9 allegations have been rendered. Individuals intent
- 10 upon presenting accurate and documented information
- 11 have been bullied with rants and pseudo facts.
- 12 This is not the first time this has
- 13 occurred. The model of political assassination is
- 14 with true blue facts. I had hoped that the carnage
- 15 from these vile tricksters would have put an end to
- 16 more of the same; it hasn't.
- 17 Annually, our board holds a public
- 18 performance review of the general manager. Last
- 19 year was a travesty when a hired consultant wrote
- 20 those reviews and submitted his interpretation
- 21 rather than his historical precedent of those
- 22 reviews actually being written by each trustee.
- This year, the GM chose not to have his
- 24 performance publicly reviewed, and determined, in
- 25 accordance with his contract, to separate from the

- 1 District.
- 2 Apparently, some believe he didn't want to
- 3 leave, and it is the fault of trustees. Others
- 4 believe he should stay and trustees who don't
- 5 approve of his performance should be removed.
- 6 Contrary to social media posts, the board
- 7 does not serve at the pleasure of the GM. We elect
- 8 our trustees. The GM is appointed and reports
- 9 directly to the board. Despite this, a minority
- 10 want to use a recall to invalidate the will and
- 11 votes of the majority. Despite this, also want to
- 12 nullify the fiduciary duties of our trustees to
- 13 ensure that our district is competently and
- 14 professionally managed.
- Not long ago, a mob stood up to support GM
- 16 Pinkerton, and verbally demonized a well-respected
- 17 trustee who immediately resigned while Pinkerton
- 18 stays. What followed under the two previous chairs
- 19 was an almost completely disfunctional government
- 20 without internal controls and a pile-up of very
- 21 expensive consequences and liabilities.
- 22 MR. DOBLER: This is Cliff Dobler, 995
- 23 Fairway. I never mentioned it, but I'm also a
- 24 30-year resident of -- my wife and I -- Incline
- 25 Village.

Page 73 1 I wasn't going to speak about anything 2 tonight, but when my name comes up and I hear crazy 3 things said about me, I get a little bit perturbed 4 about it. First of all, not about me, but about this 6 fellow that talks about the great financial 7 statements. If he only read the report and 8 subsequent reports behind the opinion, the auditors 9 have stated for the last three years that there's 10 been material weaknesses in internal controls. 11 Internal controls are one of the big issues of good, 12 complete audits, and I'm now glad that Chris Nolett 13 is the chairman of the audit committee. 14 great experience in that, and I think he'll get a 15 good finding that we have to get our internal 16 controls in order. 17 Then the second thing that I kind of found 18 amazing is at the last meeting, I gave a statement 19 congratulating Mr. Bandelin for doing a good job at 20 Diamond Peak, because he certainly did to do a good 21 job, and somehow that's been construed that I 22 secretly went to the board and asked Mike Bandelin 23 to be interim the general manager, which I didn't 24 do. 25 So I think that's pretty bad that a person

- 1 would come out and make an accusation like that,
- 2 when all I was doing is congratulating a person for
- 3 doing a good job.
- 4 And then we got the suede shoe guy with
- 5 the suit on that considers that my life in distress
- 6 debt that I worked for almost 20 years, that I'm a
- 7 vulture, and I strip them down naked. Well,
- 8 actually, if they knew all the borrowers I had,
- 9 which was probably about 300 of them and it was all
- 10 commercial property, I helped every one of them. I
- 11 gave them appropriate discounts, put them back on
- 12 their feet, got them straightened away, had them
- 13 work their projects, and eventually they were able
- 14 to pay me off at less-than-par value. Of course I
- 15 bought it for much less than that from the stupid
- 16 banks. But at any rate, I didn't hurt anybody. I
- 17 never foreclosed on anybody, I never did any of
- 18 that, and I feel blessed about it because I did
- 19 quite a good job, in my opinion, on helping people
- 20 get back on their feet.
- 21 So that suede shoe guy that just spoke,
- 22 with the blue suit, he doesn't even know what he's
- 23 talking about.
- 24 That's all I got. Good night.
- MR. ABEL: Good evening, Trustees. This

- 1 is Michael Abel.
- 2 My comments this evening reflect my
- 3 efforts to discourage the efforts by Tim Callicrate
- 4 and others to recall our trustees. We had an
- 5 election last year, we do not need to disrupt our
- 6 community to benefit the ego of a disgruntled
- 7 ex-trustee who illegally tried to run for a fourth
- 8 term last year.
- 9 Fellow citizens, give these five folks the
- 10 time and space to do their job. For first time in
- 11 years, we have a proactive Board of Trustees, who is
- 12 trying to make IVGID better, and more responsive
- 13 entity that delivers real results to citizens and
- 14 taxpayers. I see a spirit of mutual respect and
- 15 cooperation among all five of our trustees that will
- 16 benefit the entire community.
- 17 Unlike Tim Callicrate, Chairman Dent has
- 18 shown respect for his follow trustees as well as the
- 19 public, even when nasty insults are thrown his way
- 20 like this evening. The criticism of this board has
- 21 been vacuous of facts and replete with
- 22 misinformation and outright lies. This board is not
- 23 selling our venues as has been suggested by some.
- 24 Let's look at some of eight achievements of this
- 25 board in six short months.

- 1 Number one, after years of false
- 2 starts and bogus initiatives like home location and
- 3 slip lining, the replacement of the effluent
- 4 pipeline is actually a (inaudible.) This is a giant
- 5 achievement, and it's only taken six months.
- 6 Number two, the board has cut the rec fee
- 7 that has been over-collected, yes, over-collected by
- 8 prior boards to the tune of \$12 million. Every
- 9 parcel owner in Incline Village will have extra
- 10 money in their bank account this year. And, yes,
- 11 folks, you can buy an extra rec pass if you need
- 12 one. The \$91 is not coming out of your hide.
- Number three, Trustee Schmitz spearheaded
- 14 a functioning audit committee with superb voluntary
- 15 services of two CPAs to oversee IVGID finances
- 16 and reports.
- 17 Number four, the board has prevented
- 18 potential legal encroachments on our beach deed by
- 19 demanding a written opinion from an outside
- 20 attorney, who is entitled to beach access.
- 21 Number five, the board has pressed our
- 22 money-losing venues to deliver a proper account of
- 23 sales and develop internal controls.
- 24 Six, the board has diligently worked to
- 25 make access to our golf courses fair to all

- 1 residents our communities.
- 2 Seven, the board has demanded that
- 3 contracts brought to the board by management have
- 4 completed and accurate exhibits, clearly defined
- 5 scopes of work, and proper, accurate contracting.
- 6 And finally number eight, the board has
- 7 adopted a cogent public records request policy and
- 8 review process.
- 9 MR. WHYMAN: Andrew Whyman, 170 Village,
- 10 resident of Incline Village for 20 years.
- 11 During these 20 years, I'd like to think I
- 12 did what I could to participate in an enriched
- 13 communal village life. My efforts included building
- 14 out library amenities and activities, starting and
- 15 leading a local speaker's program at the college,
- 16 and building a senior's Conversation Cafe, still
- 17 going strong these many years later. I even ran for
- 18 IVGID board once, a bracing experience I still
- 19 recall with, frankly, mixed emotions.
- Now I am troubled by the turn our
- 21 quasi-regulatory GID has taken. There are profound
- 22 differences between for-profit corporate
- 23 organizations and non-profits. These range from
- 24 purposes, their reasons for existing, and their
- 25 approaches to finances.

- 1 It's not at all clear that the board
- 2 understands these distinctions. And
- 3 misunderstanding can and does produce deep fracture
- 4 lines between board policies procedures and staff.
- 5 Think about that.
- I rise tonight to support the continued
- 7 employment of Indra Winquest as the general manager
- 8 for IVGID. I haven't spoken to Indra about this,
- 9 and given what has transpired in the last two years,
- 10 and particularly the last six months, I am not at
- 11 all sure it would be wise for Mr. Winquest to
- 12 continue working for the District. Obviously, that
- 13 is only up to him and the board.
- But I will say this: Indra is a good
- 15 person who cherishes the opportunity to try and
- 16 benefit the entire village community, men and women,
- 17 republican and democrats, wise people and idiots.
- 18 The outpouring of support for him is testimony to
- 19 this truth.
- Here's what I don't fathom, what I've been
- 21 unable to understand. Indra is a smart enough
- 22 person to be a general manager of IVGID. Assertions
- 23 by some of the community and on the board that he
- 24 simply doesn't understand finances, doesn't present
- 25 the requisite skill set to deliver sound, economic

- 1 proposals and follow through on them strikes me as
- 2 peculiar.
- If this board demands a certain strain or
- 4 standard of economic policy, it should first and
- 5 foremost be consistent with how non-profit
- 6 organizations work and what makes them work
- 7 effectively and efficiently. Once that is
- 8 accomplished, Indra and his staff should be given
- 9 amply sufficient time to implement those standards
- 10 in a caring, supportive environment. To do less is
- 11 a dereliction of duty. Frankly, it's not clear to
- 12 me that this board is capable of growing that
- 13 supportive environment, but I hope to be proven
- 14 wrong.
- In summation, this board has created a
- 16 badly fractured community, a mess. While there are
- 17 some who continue to support this board, there's a
- 18 broad coalition of angry, aggrieved residents who do
- 19 not. What the board does about it is obviously up
- 20 to you. As for me, I wholeheartedly support the
- 21 continued employment of Indra Winguest, one hundred
- 22 percent.
- Thank you.
- MS. WELLS: Hi. Kristy Wells, Incline
- 25 Village resident.

- 1 I know the people that work with Indra
- 2 adore him as the GM. He has deep ties to the
- 3 community that have benefited us when it comes to
- 4 fundraising and recruiting. Does that necessarily
- 5 mean he is a great manager? Absolutely not. With
- 6 that said, those (inaudible) should absolutely be
- 7 accounted for in any review that takes place.
- 8 The Board of Trustees and Indra know if he
- 9 is performing well against these goals that have
- 10 been set, assuming they were both reasonable and
- 11 obtainable, and unfortunately until any of that is
- 12 made public, it leaves a lot of room for
- 13 speculation. And with that speculation comes a
- 14 potential to harm a man's reputation.
- I say this as I review Indra's goals that
- 16 have been online, and actually have -- I will just
- 17 say, there's a lot of room for improvement. They
- 18 are not written in a measurable and trackable way.
- So, my request to the board is if you
- 20 shall request and demand a certain level of
- 21 professionalism and/or the ability to exceed certain
- 22 expectations, you need to actually do a better job
- 23 of making those goals measurable and trackable.
- 24 I feel like this is an area where the
- 25 Board of Trustees has failed. The board has done

Page 81 1 nothing to stifle the Indra-is-being-fired rumor for 2 the past couple of months, and due to this, you have 3 all created a toxic workplace that has demoralized 4 the staff. The Board of Trustees is wholly 6 responsible for this, especially for the divisive 7 commentary that has taken place in our community and 8 the current state of chaos inside of IVGID. 9 the reason several key personnel have quit. 10 Who would absolutely want to work in this 11 kind of environment? I know if I was being 12 micromanaged on a day-to-day basis, I would actually 13 tender my own resignation. I would tender my 14 resignation with the hopes that I would actually get 15 a very lovely severance package. 16 I think it's very important for the 17 community to know that only reason Indra will 18 receive a severance package is because the board is 19 actually asking for his termination, and that he's 20 going to sign a severance agreement that will then 21 mean that neither party can disparage one another, 22 and with that, Indra can go off for the next year, 23 spend his payroll, which is fantastic. Congrats, 24 Indra.

And now the board that talks about being

25

- 1 financially responsible and very -- it's very
- 2 important for you to be the trustees and
- 3 the stewards of our budget, are actually spending
- 4 another \$280,000 to pay a GM that will not be
- 5 providing services while we actually have to pay
- 6 another individual to provide those same
- 7 responsibilities.
- 8 Anyways, I'm just going to say what the
- 9 conclusion here is that I would just like to make it
- 10 known that the spin cycle going on around the notice
- 11 of Indra pending a resignation is actually false.
- 12 MATT: Caller 4644, you may need to hit
- 13 star six to unmute yourself, or please say "pass"
- 14 for the public record if you do not wish to make a
- 15 public comment.
- 16 (No response from caller 4644.)
- 17 CHAIR DENT: We'll give him a couple more
- 18 seconds. Caller, if you can hear us, please hit
- 19 star six.
- 20 All right. It doesn't look like there's
- 21 any response. That will close out initial public
- 22 comment. Let's move on to item D.
- 23 D. APPROVAL OF AGENDA
- 24 CHAIR DENT: Any questions, concerns with
- 25 the agenda? All right. Seeing none, the agenda is

- 1 approved.
- We have been going for just under two
- 3 hours. Let's take a ten-minute break. We will
- 4 resume at 7:05.
- 5 (Recess from 6:55 P.M. to 7:05 P.M.)
- 7 It is 7:05. We're going to move on to item E,
- 8 general business.
- 9 E. GENERAL BUSINESS
- 10 E 1.
- 11 CHAIR DENT: Review, discuss, and possibly
- 12 approve the Board of Trustees' Chair to work with
- 13 and execute a separation agreement at the request of
- 14 General Manager Indra Winquest, while placing him on
- 15 a paid administrative leave, pending formal
- 16 separation. This is coming from myself, requesting
- 17 trustee Chairman Matthew Dent, to open up --
- 18 Josh, before we open up, during public
- 19 comment or right before public comment -- and I do
- 20 sit up here with my phone in airplane mode, but I
- 21 did turn my phone back on during the break. General
- 22 Manager Winquest did sent a text, and Trustee Noble
- 23 has verified this, but I will read you what he said:
- "If you want to say something
- 25 for me, here you go. I'm sorry

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Page 84
             I'm unable to attend the
 1
 2.
             meeting, but thankful for all
             the community support.
 3
 4
             "My only request is that
 5
             everyone is respectful of staff,
             board members, and fellow
 6
             community members."
 7
 8
             That was General Manager Winquest's quote.
             Josh, would you like to -- actually before
10 we do, I just want to touch on one thing that was
11 brought up on several public comments and several
12 emails that I've responded to. The intent was to
13 hold this meeting on Thursday at six o'clock, that
14 was scheduled, and then -- or that was anticipated
15 to be scheduled. And then it came to our attention
16 that Monday became a holiday, which made it
17 impossible to hold the meeting on a Thursday with
18 how many days we have to give notice.
19
             Then we went to Friday at 5:00 P.M.
20 the board members were asked if they could attend
21 and have the meeting at 5:00 P.M. on Friday, and I
22 didn't hear anything from any of the board members
23 as far as having at a different time.
24
             Legal counsel, Mr. Nelson, do you mind
25 just reviewing the item and getting us up to speed
```

- 1 with how we're here?
- 2 MR. NELSON: Yes. The item in the agenda
- 3 packet starts on page 3, of course, it's the only
- 4 action item before you this evening.
- 5 Mr. Winquest's employment agreement is
- 6 currently set to expire at the end of next fiscal
- 7 year, June 30, 2024. Pursuant to that contract,
- 8 Mr. Winquest receives annual performance evaluations
- 9 from the board, and his performance evaluation for
- 10 this year was previously scheduled for June 14th.
- 11 That review, as mentioned during public comment,
- 12 remains in draft form.
- 13 That being said, Mr. Winquest has
- 14 individually discussed his general performance with
- 15 each trustee, while ensuring that he doesn't relay
- 16 any of the conversations with individual trustees
- 17 with other trustees to avoid any Open Meeting Law
- 18 issues.
- 19 Based on those discussions, Mr. Winquest
- 20 is asking that the board consider a mutual
- 21 separation or the separation agreement, which is
- 22 outlined in the packet.
- I won't speak for Mr. Winquest as to his
- 24 feelings on the item. I would just refer both the
- 25 board and the community to the statement that Chair

- 1 Dent read, as well as Mr. Winguest's statement from
- 2 himself, which is page 6 of the packet.
- 3 If the board does decide to move forward
- 4 with the item before you this evening, it would be
- 5 to approve a term sheet, the terms of which are set
- 6 forth on page 5 of the packet, and to allow myself
- 7 and the Chair to negotiate a formal separation
- 8 agreement with Mr. Winguest. This separation
- 9 agreement would not come back to the board; the
- 10 Chair, as proposed, would have the authority to
- 11 execute that.
- I did want to note and clarify that this
- 13 is a mutual separation, it is not a voluntary
- 14 resignation by Mr. Winquest. In addition, it is not
- 15 a termination for cause.
- 16 If the board does decide to move forward
- 17 with a separation as outlined in the term sheet, I
- 18 would request that you consider placing Mr. Winquest
- 19 on paid administrative leave, paid pending execution
- 20 of the agreement, as Mr. Winquest is currently on
- 21 vacation.
- Mr. Navazio is currently serving as acting
- 23 general manager and would be available to do so
- 24 subject to his own upcoming vacation until the
- 25 June 28th board meeting. As mentioned, as the board

HEARING (PUBLIC MEETING) - 06/23/2023 Page 87 1 saw, there is an item on that meeting for you to 2 consider in acting general manager appointment. 3 would note, of course, that that item is not 4 necessary if the board doesn't move forward with the 5 separation agreement this evening. I did want to note the alternative, 7 because I think that helps give a little bit of 8 context to what the board's considering. If you 9 decide not to move forward with the separation 10 agreement this evening, then Mr. Winguest will 11 remain as general manager, and I would encourage the 12 board to schedule his performance evaluation, to 13 move forward with that, we could get that scheduled 14 as soon as one of July board meetings, and 15 Mr. Winquest's contract would remain unmodified and 16 absent further action by this board, would expire

- 18 Happy to answer any questions. Thank you.
- 19 CHAIR DENT: Thank you. I want to thank
- 20 Trustee Noble in this process. Trustee Noble and I
- 21 have chatted quite a bit and been a part of this
- 22 negotiation with General Manager Winquest, so thank
- 23 you for your part.

17 June 30, 2024.

- I will open it up to the board. Any
- 25 questions, comments? I'm going to go to Trustee

- 1 Noble.
- 2 TRUSTEE NOBLE: I want first start out,
- 3 provide a little bit of a clarification. On Monday,
- 4 I believe Trustee Schmitz held a meeting at
- 5 Crosby's. In response to one question, she
- 6 mentioned that the board Chair, Trustee Noble,
- 7 General Manager Winguest, along with legal counsel
- 8 had been working together for a few weeks to
- 9 formulate a separation agreement. She stated that
- 10 on Monday.
- 11 The first meeting that we had was the
- 12 prior Wednesday, and then there was, as you just
- 13 mentioned, a flurry of discussions back and forth
- 14 after that, but it's not something that, at least I
- 15 have been a part of for weeks leading up to. In
- 16 fact, until the board materials came out for the
- 17 June 14th meeting, I was under the impression that
- 18 we were doing the GM evaluation. I had submitted my
- 19 evaluation the previous Monday, pursuant to the
- 20 requests by our HR director at the board meeting
- 21 before that.
- 22 And I've been preparing to recommend and
- 23 advocate for a one- to two-year extension of
- 24 Mr. Winquest's current contract, based on his
- 25 performance as a general manager.

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Page 89
             TRUSTEE SCHMITZ: Point of order.
 1
                                                Point
 2 of order. We are not -- I just want to clarify that
 3 we are not talking about his contract renewal or
 4 performance review; correct?
             MR. NELSON:
                         That is correct, but I
 6 believe that Trustee Noble is just writing some
 7 context for his discussion.
             TRUSTEE NOBLE: Yeah, all in context.
 8
 9
             CHAIR DENT: Continue please.
10
             TRUSTEE NOBLE: And so as soon as the
11 board materials came out, I was concerned. And then
12 alerted by General Manager Winquest that he would
13 like me to participate in discussions of a
14 settlement agreement, which I begrudgingly accepted
15 and offered -- I agreed to do. That is not where I
16 think we should be going. I think it is a grave
17 mistake by this board to terminate Mr. Winquest's
18 contract.
19
             However, it appears that there are three
20 board members that want to move in a different
21 direction. And if the board -- the majority of the
22 board wants to move in a different direction, then I
23 am in support of the separation agreement.
24
             I had asked to see the other evaluations,
25 to try and get an idea where things were, because
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Page 90 1 there's been no information. I was correctly told 2 that that would, potentially, be an Open Meeting Law 3 violation if the board were to go back and decide to 4 do a GM evaluation. I don't think that is a 5 worthwhile endeavor, unless board members are 6 willing to agree to an extension. I don't think 7 that's enough, though, either. There's -- it's no -- everybody knows that 9 there's been a strained relationship between Trustee 10 Schmitz and General Manager Winquest. It was my 11 understanding that they were working through that, 12 but, apparently, that is not the case. 13 Trustee Schmitz does a very good job, her 14 attention to detail, I've never seen anybody with 15 that type of detail; however, the level of 16 micromanaging that I've seen as a result has just 17 made that relationship unworkable. And unless this 18 board was willing to do that extension as well as 19 corral Trustee Schmitz's and have her act as a 20 trustee and not micromanage both General Manager 21 Winguest and the senior management, I don't think 22 it's worthwhile. 23 So, I will support the separation 24 agreement.

MR. NELSON: And just a reminder, we have

25

Page 91 1 not provided notice of considering any trustee's 2 character for this, so would request the board focus 3 on that. So the board's aware, Mr. Winquest did 5 waive notice, subject to approval as to the items 6 that are before you. TRUSTEE SCHMITZ: Yes. And I would like 8 to speak in offense of that statement because --CHAIR DENT: Trustee Schmitz? 10 TRUSTEE SCHMITZ: Yes. I would like to 11 speak in offense of that statement because nothing 12 has ever been brought to my attention relative to 13 any specific examples or micromanagement, and I find 14 it inappropriate, for here at a board meeting that 15 is supposed to be discussing a separation agreement, 16 for that subject to have come up. 17 If that's a subject that we want to have 18 come up as a board, then we can agendize that topic. 19 TRUSTEE NOBLE: I'd love to agendize --2.0 CHAIR DENT: Hold on. Hold on. Hold on. 21 TRUSTEE NOBLE: -- it for the July meeting 22 to discuss your micromanagement. 23 MR. NELSON: Trustee Noble has the ability 24 to request an agenda item. If that's the end of the 25 conversation, then we'd request we turn back to the

- 1 item before the board.
- 2 CHAIR DENT: Understood. Okay.
- 3 TRUSTEE TONKING: I hope everyone can bear
- 4 with me, because I have a lot to say. This is going
- 5 to be a little bit. I have a lot to say to the
- 6 trustees, to our community, our staff, and Indra.
- 7 I want to be clear that when I refer to
- 8 the board in my statement, I'm referring to both the
- 9 boards I sat on and myself as a figure, if that.
- I was raised here in Incline Village. I
- 11 was raised by many of you sitting in this room and
- 12 many of the people who get to watch on live stream
- 13 and other people get to be enjoying their Friday
- 14 night.
- I never once thought I'd sit in this seat
- 16 having to face this decision. This is an incredibly
- 17 hard vote for me to make. In my mind, GM Winquest
- 18 is extremely qualified for his position. Like all
- 19 of us, he has and will have weaknesses, however,
- 20 what he's accomplished for IVGID in his role as
- 21 general manager shows that his strengths far
- 22 outweigh those, and I'm going to speak a little to
- 23 them.
- 24 Indra managed the District through
- 25 multiple boards, COVID shutdowns, extreme fire

- 1 seasons, and labor shortages. GM Winquest has hired
- 2 and trained an invaluable senior leadership team,
- 3 understands the inner workings of each department
- 4 across the District and consistently meets with
- 5 members of the community to find compromise.
- 6 GM Winquest has acquired money for the
- 7 effluent pipeline, recreation center, and skate and
- 8 ballparks. He worked with consultants, auditors,
- 9 and staff to update over ten financial policies. He
- 10 made changes to Ordinance 7, a project that has been
- 11 delayed for many years.
- 12 Additionally, during his time as GM, he's
- 13 completed the Burnt Cedar pool project, bocce ball
- 14 courts, Mountain Golf Course, phase 1, ballparks,
- 15 tennis center pro shop, Rec Center locker rooms and
- 16 restroom renovations, the first phase of the
- 17 effluent pipeline, Slot Peak and Crystal Peak
- 18 waterlines, to name a few.
- 19 GM Winquest managed to do all this through
- 20 what I would call some turbulent boards, all of
- 21 which I've been an active member of, a board that I
- 22 believe micromanages, and at times, even violates
- 23 their own policies. There are times that board
- 24 members overstep their scope and give individual
- 25 direction to staff and the GM.

Page 94 1 As a board, we have attacked employees, 2 business, and parcel owner benefits. We have 3 completely overstepped our role as a fiduciary board 4 and instead are acting as an operational one. 5 are all quilty. As I sit in this chair, I think of the 7 advice I'd give Indra as a friend. I would tell him 8 that perhaps this is not the best place for him, as 9 this board has completely changed the trajectory of 10 the District and does not treat him like the asset 11 he is. 12 However, since I sit in this chair as an 13 elected official, I have to consider what is best 14 for the community that elected us. Boards make 15 leadership changes all time, and I respect and 16 understand that. However, separating from GM 17 Winquest is the wrong choice for this district, I 18 believe. 19 I wish my vote tonight could be to renew 20 the GM's contract and let the community decide in 21 the next trustee election if they want to keep or 22 let go of GM Winquest. Let that be a platform 23 people run on. However, since this is not an option 24 at this point, it's impossible that my vote tonight 25 can reflect both the needs of our district, as well

- 1 as needs of somebody I truly respect and admire.
- 2 Beyond this vote, though, I'm concerned
- 3 about something much bigger. We no longer have a
- 4 financial director, a controller, and quite possibly
- 5 a GM. We don't have leadership. We're a young
- 6 board, Chair Dent has served the longest, and the
- 7 rest of us, less than four years of experience on
- 8 this board.
- 9 We're extremely fortunate that we have
- 10 staff that understand this district and the
- 11 community and allow us to rely on them. But I worry
- 12 we will continue to make short-sided decisions that
- 13 will have long and large impacts.
- It's our job to lead the District, and
- 15 it's Chair Dent's job to lead us. We all need to
- 16 step up. I'm asking us, how are we going to lead
- 17 the community through this, and how are we going to
- 18 gain their trust again?
- 19 We should not be having a meeting next
- 20 week because this is no longer business as usual.
- 21 There should be only one agenda item and that item
- 22 is how we plan on moving forward as a board, and
- 23 what direction we are going to give this district.
- 24 Because, quite frankly, at this moment, we are not
- 25 functioning as a board.

Page 96 1 We need communication between ourselves, 2 community, and staff, we need community forums 3 before large decisions are made, we need leadership 4 for this board, and we need awareness of our role in 5 this community. 6 And that's all I have to say. TRUSTEE SCHMITZ: My comments are brief, 8 and hopefully you can understand me. I've heard many community members speak 10 and write eloquently about how General Manager 11 Winquest has had a positive impact on them and their 12 families. His career growth in the District has 13 been remarkable. 14 I've not spoken with GM Winquest regarding 15 his preference on a potential settlement agreement. 16 I know Trustee Dent, Trustee Noble, and our legal 17 counsel have spent many hours working with GM 18 Winquest to get us to this point. 19 I'm hearing conflicting messages as to the 20 desires of the GM, and want this clearly to be his 21 decision. 2.2 Therefore, I support the Chair moving 23 forward with a potential separation agreement and 24 placing the GM on paid administrative leave during 25 this process, however, I want to be abundantly clear

- 1 that the GM has the option not to sign it.
- 2 From what I understand, a separation
- 3 agreement is what he feels is best for himself and
- 4 his family, so I, therefore, am supportive.
- I want to be clear that I would prefer to
- 6 go through the performance review process, however,
- 7 I will respect the GM's decision.
- 8 TRUSTEE TULLOCH: Unlike my colleagues, I
- 9 haven't got several page, preprepared speech. I
- 10 haven't come here with preordained -- I haven't come
- 11 here with -- I actually feel kind of slighted with
- 12 all these illicit board meetings with trustees have
- 13 been taking place; I've been left out of the loop.
- 14 I feel kind of slighted here.
- So just to correct for anyone who thinks
- 16 there's been some sort of clandestine and I've been
- 17 using personal emails, I do feel offended by that.
- 18 I'll also be up front: I'm a baby boomer,
- 19 I'm not millennial or gen Z or something that's
- 20 driven purely by feelings. I'm driven by the facts,
- 21 the fact that come out here.
- I hear lots comment from the community.
- 23 I'm almost beginning to wonder if half the community
- 24 is bipolar. First it's, you're not telling us what
- 25 is happening, you're appointing somebody else. Then

- 1 next breath is, do you know what you're going to do
- 2 next? Is Mr. Bandelin not good enough for people?
- 3 I don't know. I have no idea. I hear all these
- 4 different things. I hear all this, first you're
- 5 micromanaging, then next, you're speaking to staff.
- 6 Which is it? It sounds like were damned if we do
- 7 and damned if we don't.
- 8 I hear an awful lot of things, hearsay,
- 9 from Facebook, oh, yes, these things have happened.
- 10 One public comment actually said, oh, yes, this is
- 11 monitored by the board.
- 12 Not that I'm aware of. The only place
- 13 that claim was on Facebook. I try to avoid social
- 14 media in that respect, because it's -- all it is is
- 15 encouraging the mob mentality, it appears.
- I hear things about this board has
- 17 introduced the pricing pyramid. Strange. My
- 18 understanding, the pricing pyramid was introduced by
- 19 Mr. Winquest, not by this board. This board is also
- 20 following the pricing policy as passed by the last
- 21 board.
- 22 I'm not here to election year -- or to
- 23 election year on behalf of people or election year
- 24 on behalf of people who want to try and replace
- 25 existing trustees, that's not what I'm here for.

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I did say on the campaign trail I would

- 2 take input from everyone, and I have taken input
- 3 from everyone.
- 4 I understand Mr. Winquest wants a
- 5 separation agreement. If that's not the case, I'm
- 6 not aware of it. When I spoke with Mr. Winquest,
- 7 this was his expressed wish. As far as I'm
- 8 concerned, Mr. Winquest still has a year left to
- 9 serve on his contract.
- 10 I don't know about most of the audience,
- 11 but having spent a long time in corporate life, I've
- 12 never had a one-year guaranteed contract. The most
- 13 I've ever seen in corporate life is maybe three to
- 14 six months. I certainly haven't seen anyone with a
- 15 two-year guaranteed, and I don't see anything in
- 16 Mr. Winquest's contract agreement that specifies
- 17 two years either.
- We've also heard, well, why don't you do a
- 19 performance improvement plan? That would be good.
- 20 However, you can't do a performance improvement plan
- 21 without doing the performance review, and my
- 22 understanding is Mr. Winquest has requested not to
- 23 go through the performance review. To me, that's
- 24 kind of a catch-22. I'm not sure how we can do it
- 25 both ways.

- 1 As I say, I didn't have a prepared speech,
- 2 so I'm just reading off some notes.
- 3 I had another public commenting saying,
- 4 we're a non-profit. Well, maybe that was a Freudian
- 5 slip. We're not. We're a general improvement
- 6 district. We're governed by Nevada Revised
- 7 Statutes, not by how people would like us to be, not
- 8 as an HOA, as some people to try to claim that we
- 9 are, and some people claim they've been told from
- 10 the BOT real estate, oh, yes, we're based on HOA,
- 11 and we can guarantee all these things long term.
- 12 That's not the case. We're a general improvement
- 13 district, governed by NRS.
- I think, yes, I think the doing a
- 15 performance review in public is a pretty horrific
- 16 thing to do, unless you have a board that just wants
- 17 to pat you on the head for everything. I don't
- 18 think that benefits anybody. If you're going to do
- 19 a performance review, you've got to be realistic
- 20 about it, warts and all. I've had plenty of them
- 21 going both ways.
- I've also heard that I'm purely
- 23 controlled, I'm just going along by other board
- 24 members, or I'm controlled by another member of the
- 25 community. Maybe you should talk to my wife, she'll

- 1 tell you I'm pretty hard to control that way. I'm
- 2 pretty independent minded. I think you've seen that
- 3 in some of my votes.
- 4 Unlike the previous board, it's not always
- 5 the same three-to-two vote or four-to-one vote.
- 6 I've made various votes against the rest of board.
- 7 I also accept board responsibility.
- 8 I've heard this said, oh, we're a
- 9 disfunctional board. I don't actually believe that.
- 10 I've worked in several different boards. If every
- 11 board member is just singing the same tune, you'll
- 12 get too many people where the whole purpose of a
- 13 board is to have lively debate and actually consider
- 14 all aspects. Unfortunately, due to the Open Meeting
- 15 Laws, it's very difficult for us to do that. That
- 16 is a frustration I find, but, yes, it's something
- 17 we've got to abide by. We can't speak to more than
- 18 one trustee about a particular thing.
- 19 It would be great if we could meet in
- 20 camera and thrash out some of these things
- 21 beforehand. That would be wonderful. We can't.
- I've also heard claims that, yes, we're
- 23 very profitable. Well, yeah, just keep
- 24 over-collecting taxes.
- 25 I've heard our financial statements are

- 1 wonderful. I haven't heard any mention of the four,
- 2 five years now of material weaknesses been
- 3 identified in the independent audit. I think let's
- 4 put the whole picture out there, warts and all, and
- 5 that's the way I'm looking at it.
- I haven't come to any predetermined
- 7 decision. I respect Mr. Winquest. If he wishes to
- 8 separate, I respect that. If Mr. Winquest disagrees
- 9 with the direction of the board -- every case I've
- 10 come across that in corporate life where the CEO
- 11 disagrees with the board, it's up to the CEO to make
- 12 his decision whether he's there to serve at the
- 13 pleasure of the board or whether he wants to run his
- 14 own agenda. I'm not suggesting that is what's
- 15 happening here, but I think we need to be realistic.
- 16 I respect Mr. Winquest for asking for the
- 17 separation agreement. I've got to go by his wishes.
- 18 Unless somebody can demonstrate to me that that's
- 19 not his desires, I've got to respect his desires.
- Thank you.
- 21 CHAIR DENT: I'll just say I've been
- 22 talking through this with General Manager Winquest,
- 23 I want to say, for more than two weeks, I don't know
- 24 if it's a few weeks, but we had a lot of phone
- 25 calls. We've definitely -- Dave's been on several

- 1 phone calls, attorneys have been on several phone
- 2 calls. There's been a lot going on, and I don't
- 3 think this is easy for anybody, whether you agree
- 4 with it or disagree with it.
- 5 And I'll just say, are there areas where
- 6 General Manager Winquest can totally improve? Of
- 7 course. We all can; right? And has General Manager
- 8 Winquest served us to this point? Some can argue he
- 9 has, and some can argue he hasn't.
- 10 I -- the fact of the matter is the general
- 11 manager did request this item, contrary to what
- 12 Facebook tells you. I did bring this item forward
- 13 at the request of the general manager. I didn't do
- 14 it at the request of anybody in the community. I
- 15 did it at the request of the general manager.
- 16 I will just say that in negotiating this,
- 17 we've had several conversations with the general
- 18 manager. I believe we've handled this process in a
- 19 very professional manner, and I think it's time for
- 20 the board to make a decision if we'd like to move
- 21 forward with this process or not.
- So, if there is no further discussion, I
- 23 will entertain a motion.
- 24 TRUSTEE NOBLE: I would move to authorize
- 25 the Board of Trustees' Chair to work with and

Page 104 1 execute a separation agreement with General Manager 2 Winguest consistent with the draft term sheet, while 3 placing him on paid administrative leave, pending 4 formal separation. CHAIR DENT: A motion's been made. 6 there a second? TRUSTEE TULLOCH: I'll second the motion. CHAIR DENT: Motion's been made and 9 seconded. Any further discussion by the board? 10 TRUSTEE SCHMITZ: I have a question. 11 general manager does have the option not to agree 12 with this; is that correct? Is my understanding 13 correct? 14 MR. NELSON: That's absolutely correct. 15 Until there's a formal, signed separation agreement, 16 it's not binding on either party. 17 TRUSTEE SCHMITZ: Thank you. 18 CHAIR DENT: Josh, do you mind speaking to 19 the next steps, just so the board and the --2.0 MR. NELSON: Yeah. Assuming this motion 21 is approved, then Mr. Winquest will remain on 22 administrative leave until we're able to finalize 23 and execute a formal separation agreement, pursuant 24 to the terms that were set forth in the term sheet

25 on page 5 of the packet. Upon the date of that

Page 105 1 execution, he would be separated from the District. 2 CHAIR DENT: Any further discussion by the 3 board? Seeing none, I call for question. All those 4 in favor, state aye. 5 TRUSTEE TULLOCH: Aye. 6 TRUSTEE NOBLE: Aye. CHAIR DENT: Aye. 8 TRUSTEE SCHMITZ: Aye. 9 CHAIR DENT: Opposed? TRUSTEE TONKING: No. 10 11 CHAIR DENT: Motion passes 4/1. 12 That will close out general business item 13 E 1. Moving on the item F, final public comment. 14 F. FINAL PUBLIC COMMENT 15 CHAIR DENT: Do we have any public comment 16 from anyone in the room? 17 MS. PITTMAN: Hi. I'm Linda Pittman. 18 All that I would like to ask of you is --19 first of all, I'd like to recognize the fact that 20 being on a board is a challenging job. I served on 21 boards and I've answered to boards, and just want to 22 say thank you for your service, all of you, because 23 I do believe you're here for the best interest of 24 our community, even though you have your 25 disagreements.

Page 106 What I would like to ask is that going 1 2 forward, if there's anything you can do to help this 3 community, perhaps, mend from this rift. If you can 4 find a way to, perhaps, communicate in a way that 5 the public can understand some of these decisions. I'm not going to say that I've been to a 7 lot of these meetings, but I came here so I could 8 hear both sides, and it would be nice if we could 9 have a little better understanding of what's taking 10 place and why it's taking place so that we can, 11 maybe, still the waters a little bit and turn the 12 temperature down. I think it would be for the 13 benefit of our entire community. Like I said, I would like to thank 14 15 everybody who has served on this board because I'm 16 sure you're here with the best interest of the 17 community, though you may have very different 18 opinions. 19 MR. WRIGHT: Frank Wright. Crystal Bay. 2.0 You know it's really sad to listen to the 21 people who spoke tonight with so many things that 22 they said that were just wrong. I mean, there were 23 just lies, there's things that were innuendos or 24 hearsay, and they're speaking as if they're facts. 25 This board had a very difficult decision.

- 1 It was a mutual agreement or agreement from
- 2 Mr. Winquest to separate. There's issues that we
- 3 don't know about that we can't speak about because
- 4 we haven't heard or seen them, but the board has.
- 5 These issues have to be dealt with by a
- 6 board that is concerned about our community. If
- 7 there are things going on that should not be going
- 8 on -- and I've identified an awful lot of them
- 9 myself and brought them to the board and to the
- 10 public, I get a lot of pushback from people who are
- 11 guilty of contributing to the illegal acts,
- 12 unbelievable acts, that are taking place in our
- 13 community.
- Mr. Winquest knows about these things, and
- 15 he has done nothing to stop these things. And they
- 16 balloon to a point where you have to to do
- 17 something. You've got to take action, you've got to
- 18 stop this stuff, and the board had no other choice.
- 19 We actually have people coming before the
- 20 board and saying that the beaches have been taken
- 21 away from the employees. It's insane. If you don't
- 22 take the beaches away from the employees, what are
- 23 you going to tell the people in Crystal Bay who
- 24 don't have access? They don't care about the people
- 25 in Crystal Bay. They're letting people in Reno use

- 1 the beaches. It's a violation of the beach deed.
- You have an ex-trustee, Gail Krolick,
- 3 coming up and saying somebody stole their money
- 4 because she only has \$91 on her punch card. The
- 5 most insane thing I've ever heard in my life. It's
- 6 your money they're taking and giving you back.
- 7 They're not taking anything from you. You have more
- 8 money in your pocket. But she doesn't get it. I
- 9 mean, she's a trustee, can you imagine her being on
- 10 this board and she doesn't even get that simple
- 11 concept? Unbelievable. I don't know where else to
- 12 go with that.
- 13 You have people coming out that are saying
- 14 things about other citizens in our community that
- 15 are totally untrue. Character assassination left
- 16 and right. And who are these people? What do they
- 17 have in all this? Why are they doing this? Why?
- 18 Why do they keep saying things that are not true
- 19 about people in this community who are working very
- 20 hard to bring about change?
- 21 Mr. Noble, I think it's very
- 22 unprofessional to attack another trustee during a
- 23 meeting like this. I think that was so
- 24 unprofessional. And the term "micromanage," I think
- 25 originated with you, and I feel sorry for you.

- 1 That's not the case. They're managing our district,
- 2 not micromanaging it.
- 3 So, I'm sorry Mr. Winquest is gone. He
- 4 built his own little castle --
- 5 CHAIR DENT: Thank you, Mr. Wright.
- 6 MS. WONG: For the record, Kendra Wong,
- 7 864 Donna Drive. I apologize for not being there in
- 8 person. I feel sick, so I don't want to pass it
- 9 along to everybody else.
- 10 I'm extremely disappointed in IVGID, and
- 11 that this community is going to lose Indra. Indra
- 12 has dedicated his career to this community and has
- 13 publicly stated numerous times he wants to stay
- 14 here. For anyone who believes that this was Indra's
- 15 decision, you're seriously deluded.
- It is the majority of this board that is
- 17 running him out. Dent, Schmitz, and Tulloch, this
- 18 is on you. Your mismanagement over the last
- 19 six months has not been what this community wants.
- 20 You're pushing Indra out because he stands up for
- 21 the community and what we want.
- What is your plan? You're down two senior
- 23 staff members, you have no finance leadership. Who
- 24 do you think will want to be the next GM after
- 25 hearing the support Indra had in this community?

- 1 It's time for you to recognize that the
- 2 board is the problem, not our staff. Your lies and
- 3 actions continue to prove that you are out of touch
- 4 with this community. You talk about fiduciaries and
- 5 doing what is best for the community, well put your
- 6 money where your mouth is and resign from the IVGID
- 7 board immediately.
- 8 MR. MINER: Good evening. This is Richard
- 9 Miner, Tony Court.
- 10 Absent the publication of the preliminary
- 11 details of the required annual review of the general
- 12 manager's performance, one must assume that Indra
- 13 Winquest's request for a discussion of a formal
- 14 separation agreement pursuant to his contract rather
- 15 than continuing on with the annual performance
- 16 review was made because Mr. Winquest believed it
- 17 would be his own best interest for the details of
- 18 the review to remain private.
- 19 Sadly, former trustees have stirred the
- 20 pot for their own benefit, and instead of working to
- 21 craft solutions with current board members, have
- 22 instead decided to inflame passions by creating
- 23 false equivalencies in Mr. Winquest's supposed
- 24 defense. Without ever knowing what Winguest's
- 25 performance review may have documented, they

- 1 immediately launched into an ill-advised movement to
- 2 recall at least two trustees who have been at the
- 3 forefront of the quest for the now-documented need
- 4 for fiscal responsibility and accountability on the
- 5 part of IVGID management.
- If it is truly Mr. Winquest's belief that
- 7 separation is the best course of action for him and
- 8 his family and that a mutual non-disparagement
- 9 understanding would be in the best interest of both
- 10 parties, one would think that Winguest himself would
- 11 abhor the efforts to recall any of the IVGID
- 12 trustees who believe they have only had the best
- 13 interest of this community in mind by demanding
- 14 adherence to agreed-upon performance goals for all
- 15 IVGID employees.
- 16 At the same time, the outpouring of
- 17 community support for the man that Indra Winquest is
- 18 and has been has demonstrated his personal
- 19 relationships with community members, young and old,
- 20 and it's commendable and praiseworthy.
- 21 But it should not and must not be confused
- 22 with whether he has fulfilled his agreement with the
- 23 Board of Trustees or achieved his performance goals
- 24 set out for him in writing and otherwise.
- 25 If you are listening to this tonight,

- 1 Mr. Winquest, please call off the dogs of war who
- 2 are fomenting further community strife and division,
- 3 supposedly on your behalf, but in actuality want to
- 4 settle old scores and advance their own personal and
- 5 political interests.
- 6 Thank you.
- 7 MR. MILLER: Charlie Miller, Incline
- 8 Village.
- 9 I'm happy to follow up behind that last
- 10 gentleman. The past performances for Mr. Winquest
- 11 have been satisfactory. This whole process, as I've
- 12 kind of tried to understand, between the three board
- 13 members trying to initiate this thing and General
- 14 Manager Winquest, is kind of mind boggling for me.
- 15 They want him out, the three of them. Okay?
- 16 You would think they would give him the
- 17 evaluation and let that play out, but to go to them,
- 18 and of course Mr. Winquest is trying to find his
- 19 best way out, and I can't blame him.
- This fiscally responsible board is going
- 21 to blame it on him that he wants to leave.
- 22 CHAIR DENT: Charlie, I don't know if you
- 23 can hear us, but we can hear you. Your clock's
- 24 still running.
- 25 (No response from Mr. Miller.)

Page 113 CHAIR DENT: Matt, can we go to the next 1 2 public comment, please. 3 MR. ABEL: Hi. Michael Abel, 20-year 4 Incline resident. I want to let the board know I reached out 6 to Indra last week to help quash this recall effort, 7 which is going to come to nothing because in Nevada, 8 the success ratio in these things is exactly 9 two percent. Two percent. So, it's a foolish 10 effort that will continue to divide or community. 11 Also, some comments were made today about 12 this process being done in secret. I just want --13 and Josh can verify this, but to my knowledge, the 14 only things that IVGID can keep in confidentiality 15 are employee contacts, litigation -- ongoing 16 litigation, and union negotiations. Everything else 17 is public, so this matter, it's not unusual that a 18 lot of the information is being held privately. The next thing I want to ask is for the 19 20 community to downgrade some of the hyperbole that 21 has been thrown around. I just want to give a 22 couple of the words that been thrown around about me 23 and others on Nextdoor and some of other websites. 24 One of the words used was "terrorize." I was called 25 as being among the "angry eight" or the "dirty

- 1 dozen" or the "cowardice" was my name, or that the
- 2 board were a bunch of "morons."
- 3 You know, I think it's about time to amp
- 4 down some of the hyperbole that's been spoken in the
- 5 community, I'm certainly in favor of that, and I
- 6 never resort to those kind of personal attacks
- 7 myself and wish that the rest of the community would
- 8 abide by those rules of normal civil behavior.
- 9 I applaud the board's efforts this
- 10 evening. I applaud the board's efforts on an
- 11 ongoing basis. Keep up the work. I know you guys
- 12 are being thrown a lot of swords at you, but I think
- 13 you're doing a pretty good job and keep it up.
- 14 Thank you and good evening.
- MS. CARS: I do not have a three-hour
- 16 prepared -- a three-minute presentation that I put
- 17 in earlier, but I am offended by these people that
- 18 keep calling us idiots. We are very smart. Most of
- 19 us have run businesses. We know what's going on.
- 20 You're not pulling the wool over our eyes. I'm
- 21 sorry.
- It's hard to really think that the people
- 23 that are most disparaging, that I've been talking to
- 24 to whole time, might come and say, how are you
- 25 letting this person demoralize an employee? These

- 1 are the people that have been doing it. But now
- 2 they're asking for peace, and they're asking for
- 3 everybody to work together. That's an admirable
- 4 goal, but what they have done to a human being, and
- 5 he has been mismanaged, and I think we've all gone
- 6 and spoken -- we've spoken to staff. We're not
- 7 talking out of our heads. We're talking from facts,
- 8 we're just not telling who we've spoken to because
- 9 that would be a breach of our confidentiality.
- 10 But after Sara voted no -- I was new here
- 11 and my husband was -- we said, "What is going on?
- 12 How could someone turn away \$26 million?" And we've
- 13 been doing our homework for months.
- 14 So we're not talking hot air to these
- 15 people who think we are, we are not dumb. We want
- 16 to see the community run well. We'd like to see the
- 17 trustees be more responsive, but we're going to be
- 18 watching you very closely -- and it isn't only Cliff
- 19 Dobler and Mike Abel who are going to be watching
- 20 the numbers now. There is a group of community
- 21 citizens that are not going to let them get away
- 22 with this because we're going to be watching too and
- 23 helping make the community run better.
- 24 Thank you.
- 25 CHAIR DENT: Any other public comment?

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Page 116
 1 Seeing none, that will close out final public
 2 comment, and we move on to adjournment, item G.
 3 G. ADJOURNMENT
             CHAIR DENT: It is 7:51. We are
 5 adjourned.
             (Meeting ended at 7:51 P.M.)
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Page 117
 1 STATE OF NEVADA
                       )
                       )
                          SS.
 2 COUNTY OF WASHOE
 3
             I, BRANDI ANN VIANNEY SMITH, do hereby
 5 certify:
             That I was present on June 23, 2023, at
 7 the Public Meeting via Zoom, and took stenotype
8 notes of the proceedings entitled herein, and
9 thereafter transcribed the same into typewriting as
10 herein appears.
11
             That the foregoing transcript is a full,
12 true, and correct transcription of my stenotype
13 notes of said proceedings consisting of 117 pages.
14
             DATED: At Reno, Nevada, this 1st day of
15 July, 2023.
16
                                 Jana ASur
17
18
19
                            BRANDI ANN VIANNEY SMITH
20
2.1
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INVOICE



151 Country Estates Circle Reno, NV 89511 Phone: (800) 330-1112 litigationservices.com

Susan A. Herron, CMC Incline Village General Improvement District 893 Southwood Boulevard Incline Village, NV 89451

Invoice No.	Invoice Date	Job No.			
1629913	7/3/2023	997390			
Job Date	Case	No.			
6/23/2023					
Case Name					
Incline Village General Improvement District Board of Trustees Meeting					
Payment Terms					
Net 30					

ORIGINAL AND 1 CERTIFIED COPY OF TRANSCRIPT OF: Hearing (Public Meeting)

1,991.25

TOTAL DUE >>>

\$1,991,25

Location of Job : parties to appear via zoom

The LIT Group 079F

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Charge to 100-11-100-6030 \$500 Base Fee \$7.95 per page = 187.58 pages S. Herron 7-3-2023

: 997390

Tax ID: 20-3835523

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Job No.

Case No.

Email:

Susan A. Herron, CMC Incline Village General Improvement District 893 Southwood Boulevard Incline Village, NV 89451

Total Due : \$1,991.25

Invoice No. : 1629913

PAYMENT WIT	H CREDIT CARD	AMEX	MasterCard	VISA
Cardholder's Nan	ne:			
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Exp. Date:	Phone	#:		
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Amount to Charg	e:			
Cardholder's Sigr	nature:			

Case Name : Incline Village General Improvement District

Board of Trustees Meeting

BU ID

: RN-CR

Invoice Date: 7/3/2023

Remit To: Sunshine Reporting and Litigation Services, LLC P.O. Box 103091 Pasadena, CA 91189-3091 Sarah Hussong Johnson 785 Mays Blvd

Good Afternoon Trustees and staff. I appreciate the opportunity to speak with you, today.

I am a full-time resident and property owner in Incline Village. Our family, including my three school-age daughters, all take advantage of IVGID's incredible amenities - swim lessons at the Rec Center, skiing at Diamond Peak, summer camps, and more. We love being part of this community.

I watched the June 14th Board meeting live stream last week, as I often do after getting home from work and after-school activities, having dinner with my family, and getting my children to bed. Many of us full-time residents are not able to attend the Board Meetings due to work and family commitments, but we are listening and watching.

Today's agenda contemplates executing a separation agreement with our General Manger. There are many people here tonight to speak on behalf of Mr. Winquest's character; I would like to speak on behalf of his performance, as reviewed by you, the Board of Trustees.

Indra was promoted to General Manager in July 2020. His first evaluation as General Manager was in September of 2021. He was rated as **meeting or exceeding** the summary core competencies by ALL Trustees including Trustees Tim Callicrate, Matthew Dent, Michaela Tonking, Kenda Wong, and Sara Schmitz.

His second evaluation as General Manager occurred in June of 2022. The format of the evaluation changed but Mr. Winquest was scored as Outstanding by 3 of the 5 Trustees Callicrate, Tonking, and Wong; Satisfactory by Trustee Dent; and Needs Improvement by Trustee Schmitz.

The published performance evaluations demonstrate the General Manager's success in meeting or exceeding the Board's expectations even while managing through a global pandemic and unprecedented staff turnover in the District. Over the past three years, there has been approximately 25% turnover in IVGID's fulltime employees, including the critical senior management positions of Director of Finance, Director of Public Works, Director of Human Resources, and many more. General Manager Winquest is one of the few remaining staff at IVGID with over 20 years of experience and institutional knowledge. That knowledge is critical to successful management of IVGID's essential services to provide clean water for drinking and fire protection, the collection and treatment of sewage, and the recreational services that form the bedrock of our community.

In summary, you are contemplating a separation with a General Manager who has tremendous community support and has met or exceeded the performance evaluation expectations of all but one Trustee, Sara Schmitz.

You are considering a decision on behalf of our community that will cost District rate payers more than \$260,000. I consider that financially irresponsible. I consider the lack of due process for performance improvement unwise. I respectfully request that **you** fulfill your performance responsibilities as Trustees and schedule and conduct the General Manager's performance review as soon as possible and that Mr. Winquest continue as General Manager through the remainder of his contract.

Thank you for your time and consideration.

Statement at IVGID Board of Trustees Meeting June 23, 2023

There is an old saying, the proof of the pudding is in the eating. Lets see how IVGID has done over the past 4 years – lets see how the IVGID Team – Board and Staff did. And to make this comparison fair, lets use information, evidence, that you included in the last 4 Annual Comprehensive Financial Reports and that was documented in the Audit letters produced by the independent auditors. It is especially important to note that the ACFR is prepared by IVGID Staff and the BOT approved. In other words, the IVGID Board approved and endorsed the report and its findings.

• For 2019-2022 the independent auditors concluded "based upon the audit, that there was a reasonable basis for rendering an unmodified (unqualified) opinion that the District's financial statements are fairly presented in conformity with GAAP (Generally Accepted Accounting Practices)." This is good news — you want a report that needs no modification or need for qualifiers.

I went through the last 4 years of the financial reports. They are voluminous and detailed. I have prepared a chart that provides some salient data summarizing some of what the reports showed.

2019	2020	2021	2022

NET Assets (inflow minus outflow)	\$153 Million	\$158.6 Million	\$159.93 Million	\$164.49 Million
Unrestricted funds to meet obligations	\$31.8 Million	\$36.6 Million	\$41.31 Million	\$45.44 Million
Net Change (increase) in Unrestricted Funds	\$7.1 Million	\$5.6 Million	\$1.97 Million	\$4.47 Million
General Fund Balance	\$3.8 Million	\$4.63 Million	\$5.73 Million	
Bond Debt Retired	\$859.6K	\$890K	\$910K	\$930K
District's Community Services Special Revenue Fund		\$15.3 Million	\$15.97 Million	

Source: Abstracted from Annual Comprehensive Financial Reports 2019-2022.

https://www.yourtahoeplace.com/uploads/pdf-ivgid

So – without belaboring the details: **Net Assets** went up every year since 2019 – from \$153 Million to \$164 Million in 2022. **Unrestricted Funds** increased from \$31.8 Million to \$45.44 Million. In other words, year over year the amount of UNRESTRCTED FUNDS that can be used to meet obligations INCREASED. The General Fund balance increased every year. Even better, IVGID retired more debt – retiring \$860 thousand in debt in 2019 and increased that retirement to \$930K in the 2022 report.

These are audited numbers from impartial and reputable CPAs. The data and reports that the Staff and YOU the Board approved show an IVGID that is healthy and seemingly going strong.

Are there wrinkles? Sure, I am sure that there are areas to improve – but that's true for all organizations. No one and no organization is perfect. But the reports submitted by the BOT to the Public, and to financial and regulatory agencies show an Improvement District that is financially solid and performing true to its charter. It is clear that the Board have the authority to manage Executive Staff. And if, despite evidence that shows a healthy organization, despite the public's demonstrated interest in keeping the General Manager, and despite his demonstrated success in recruiting staff, you wish to sever the relationship because you don't like success - then it would seem that you are repudiating the very staff that led to the District's financial health you have proudly documented. Based on the reports YOU approved, there is no cause or basis for separation. Even as late as yesterday, the Board has provided no evidence supporting severance. Something else is going on – and that should be disclosed. The public smells a rat, the public wants to know and you have a responsibility to truthfully divulge why this action is being proposed.

****Extracts copied from Annual Comprehensive Financial Report (ACFR) 2019-2022
2019

• Assets of the District exceeded its liabilities and deferred inflows of resources, at the close of the most recent fiscal year, by \$153 million (net

- position). Of this amount, \$31.8 million (unrestricted net position) may be used to meet the District's ongoing obligations.
- The District's net position increased \$7.1 million. A significant portion will serve to provide resources for future capital projects.
- The General Fund's ending fund balance is at \$3.8 million.
- The District retired \$859,678 in bond principal during the year.

2020

- The District's net position as of June 30, 2020 was \$157.96 million and reflects an increase in net position of \$5.66 million over the prior year. Of this amount, a total of \$36.63 million (unrestricted net position) is available to meet the District's future obligations, including future planned capital projects.
- The District's General Fund reported an ending fund balance, as of June 30, 2020, of \$4.63 million, representing an increase of \$0.86 million over the prior year. Of this amount, a total \$3.11 million represents the unassigned fund balance.
- The District's Community Services Special Revenue Fund ended the year with a fund balance of \$15.28 million, reflecting an increase of \$1.81 million from the prior year; the Beach Special Revenue Fund ended the year with a fund balance of \$2.59 million, reflecting an increase of \$0.78 million from the prior year. The entire fund balance within the District's Community Services and Beach Special Revenue funds are either restricted or committed for future use to support the District's recreational programs and facility improvements.
- As of June 30, 2020 the District had total bond debt outstanding of \$5.22 million including Utility Revenue Bonds outstanding of \$4.08 million and Recreation Bonds outstanding totaling \$1.14 million.
- The District retired \$0.89 million in bond principal during the fiscal year 2021
 - The District's net position as of June 30, 2021 was \$159.93 million and reflects an increase in net position of \$1.97 million over the prior year. Of this amount, a total of \$41.31 million (unrestricted net position) is available to meet the District's future obligations, including future planned capital projects.
 - The net position of the District's governmental activities increased by \$3.68 million (to \$82.95 million) and the net position of the District's business-type activities decreased by \$1.71 million (to \$76.99 million).

- The District's General Fund reported an ending fund balance, as of June 30, 2021, of \$5.73 million, representing an increase of \$1.10 million over the prior year. Of this amount, a total \$3.79 million represents the unassigned fund balance.
- The District's Community Services Special Revenue Fund ended the year with a fund balance of \$15.97 million, reflecting an increase of \$0.69 million from the prior year; the Beach Special Revenue Fund ended the year with a fund balance of \$2.38 million, reflecting a decrease of \$0.21 million from the prior year. The entire fund balance within the District's Community Services and Beach Special Revenue funds are committed for future use to support the District's ecreational programs and facility improvements.
- As of June 30, 2021 the District had total bond debt outstanding of \$4.31 million including Utility Revenue Bonds outstanding of \$3.55 million and Recreation Bonds outstanding totaling \$0.77 million. The District retired \$0.91 million in bond principal during the fiscal year.

2022

- The District's net position as of June 30, 2022 was \$164.49 million and reflects an increase in net position of \$4.47 million over the prior year. Of this amount, a total of \$45.44 million (unrestricted net position) is available to meet the District's future obligations, including future planned capital projects.
- The net position of the District's governmental activities increased by \$0.43 million (to \$8.27 million) and the net position of the District's business-type activities increased by \$4.04 million (to \$156.22 million).
- The District's Utility Fund ended the fiscal year with a net position of \$77.57 million, which represents an increase of \$0.58 million from the prior year.
- The Community Services Fund ended the year with a net position of \$64.72 million, reflecting a decrease of \$0.75 million from the prior year; the Beach Fund ended the year with a net position of \$13.93 million, reflecting an increase of \$4.21 million from the prior year.
- As of June 30, 2022 the District had total bond debt outstanding of \$3.43 million including Utility Revenue Bonds outstanding of \$2.99 million, Recreation Bonds outstanding totaling \$0.39 million, and lease debt of \$.04 million. The District retired \$0.93 million in bond principal during the fiscal

Mike Wang 782 Golfer's Pass Prepared statements Ryan Ritchie IVGID special meeting June 23, 2023

some of

It seems that many of us in the community are expressing supreme frustration with this Board of Trustees, and for good reason given the lack of transparency regarding the process of Indra's so-called resignation. It appears to many that Indra's employment may be unjustly coming to an end. This seemed to be an overly strong reaction to prior discord between several rancorous community members which seems to have spilled over and unduly influenced several of you as Trustees. Shocking, really. But at the same time not shocking given your prior unproductive criticism of Indra.

It seems this Board – and perhaps Boards prior – have failed in their duties. Most Boards I know shoulder primary responsibility for essentially two things: setting broad strategic direction writ large, and hiring/firing the CEO/ GM.

Do we have a strategic direction? No, not really. Trustees seem to be waylayed by the noisy few to the detriment of the vast majority whenever anything productive comes along. Lots of examples there, from facilities improvements, the effluent project (phew, glad we're finally underway there!), maximizing the golf venues, perhaps some beach improvements, and of course closest to my heart the Diamond Peak Master Plan. And on that note – piddling recent amounts of capital reinvestment in DP as a profitable venue/ enterprise despite failing infrastructure. All skiers have experienced the breakdowns of our 35+ year old lifts since the Board consistently diverts money to other projects.

Anyway – to the matter at hand.

A responsible Board should be excited about a GM hire. A couple of you inherited Indra, so perhaps we'll forgive you for not being excited. Either way, you inherited his contract. A Board's role isn't really just to hire and fire, though, is it? A Board's secondary responsibility includes supporting and holding accountable any CEO or GM. Support does not mean simple ra-ra for whatever Indra does — it means fundamental guidance, mentorship, constructive feedback. It means identifying areas for improvement and establishing a performance improvement plan if necessary. DID YOU DO THAT? I never heard about one.

I am open to the idea that Indra perhaps wasn't as receptive as you might have liked – but it's incumbent on each of you to make sure that he IS open to your feedback. Given the vitriol we see from both community members and from Trustee's, is it any wonder that Indra perhaps didn't trust that any feedback wouldn't be constructive, objective, and supportive? What we see instead is that the community trusted Indra – yes, in part because he was in fact a nice guy. Many of us experienced great things from Indra over his 20 years of service to IVGID. He has the support of the community, but he didn't have enough of your support.

He has the community's trust. When we see him openly attacked, we just don't trust the Board.

Dr Myles Riner Incline Village

I believe one of the reasons why we are here today, one of the reasons why three of the Trustees have coerced Indra into leaving the GM position, is that Indra was not fully on board with the idea of eliminating the use of rec fees to subsidize the operations of some of IVGIDs major venues, like the Golf Courses. Over several months he indicated to me that he felt this was a fundamental change to the entire premise of a General Improvement District that our community, if they understood this, would not support.

When the Board first adopted the Cost Recovery Pyramid methodology, they effectively eliminated the use of subsidies to keep user fees low at these recreational venues. You acted as if a 100% cost recovery target was a preestablished element of the Pyramid method. But the creators of the Pyramid method in fact recommended that communities using their scheme go through a very detailed analysis of who benefits from these venues, including extensive feedback from the community, before setting these cost recovery targets. This is something the Board did not do when adopting these cost recovery targets.

I believe that all the hubbub surrounding the delay in adopting the proposed changes in the accounting methods, retroactive adjustments, and financial reporting you three Trustees, and your vocal perpetually aggrieved supporters, demanded, traces directly back to the misapplication of this Pyramid pricing scheme. Even the Moss Adams consultants missed the serious impact these cost recovery targets would have on our GID's financials. In addition to ignoring all the other benefits that residents besides our golfers enjoy from having these golf courses in our community, like the snowshoers, cross county skiers, sledders, and dog walkers who enjoy these courses off-season, you completely ignored the fact that every business and property owner in

Incline and Crystal Bay benefits from our courses through enhancement in business incomes and property values. Thus, the cost recovery targets for our major venues should perhaps have been set at 85% or 90% and not at 100%. The rec fees are, in fact, a good investment for all of us, and a fair way to supplement the cost of operating these venues, and allow more of our residents to afford to use them. Indra understood this, and that's one of the reasons you made his work as GM untenable.

June 23, 2023

Re: June 23, 2023 Special Meeting of the IVGID Board of Trustees

Dear IVGID BOT,

I am here today to support Indra Winquest, IVGID's General Manager and to urge the board to continue Mr. Winquest as General Manager per his contract.

Overall, Mr. Winquest is trustworthy, respectful, ethical and approachable. Over the years Mr. Winquest has demonstrated strong organizational and time management skills while managing a large team. He has excellent face-to-face communication, presentation and leadership skills; responds well to feedback; and is an excellent relationship builder.

IVGID continues to enjoy a very strong financial position and the community assets are well-managed.

Very truly yours,
Dianne Severance
Incline Village community member