### MEMORANDUM

**TO:** Board of Trustees

**FROM:** Trustee Matthew Dent

**SUBJECT:** Review, discuss and possibly act on the FlashVote survey results

DATE: December 6, 2023

# I. RECOMMENDATION

The board discuss and determine if direction is needed related to the survey results. The survey results may guide the board in directing staff on the prioritization and budgeting of projects for the 2024-25 fiscal year.

### II. BACKGROUND

The board conducted a FlashVote survey to gather community input on various venue potential priority projects. This was done due to the lapse in time from the completion of the master plans and to determine if the sentiment of the community remains consistent with the recommendations in the master plans.

# III. FINANCIAL IMPACT AND BUDGET

The discussion and potential decisions may impact the 2024-25 fiscal year budget as it relates to Capital Improvement Projects.

### IV. ALTERNATIVES

Do nothing.

Identify the priorities for staff to include in the 2024-25 budget.

### **ATTACHMENTS**

FlashVote survey results



# Survey Results: Priorities

⚠ Survey Info - This survey was sent on behalf of the Incline Village General Improvement District to the FlashVote community for Incline Village/Crystal Bay, NV.

### These FlashVote results are shared with local officials

Total Participants

564 of 1329 initially invited (42%)
75 others
Margin of error: ± 4%

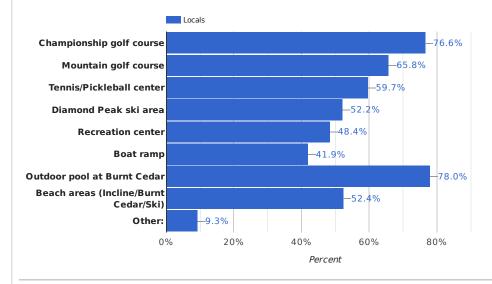
Applied Filter:
Locals only
Participants for filter:
546

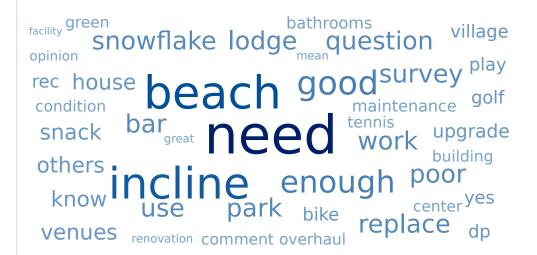


Q1 Which of the following IVGID recreational venues do you think are in GOOD ENOUGH condition, if any? (Choose all that apply)

(546 responses by )

Options	<b>Locals</b> (546)
Championship golf course	76.6% (418)
Mountain golf course	65.8% (359)
Tennis/Pickleball center	59.7% (326)
Diamond Peak ski area	52.2% (285)
Recreation center	48.4% (264)
Boat ramp	41.9% (229)
Outdoor pool at Burnt Cedar	78.0% (426)
Beach areas (Incline/Burnt Cedar/Ski)	52.4% (286)
Other:	9.3% (51)





All are good enough, but all could be better with proper investment.

This is a poorly written survey

Beach house at Incline beach needs to be replaced.

All others need an upgrade in service and Abe ties or porta potties at incline beach are ridiculous

None. When you're incompetent at maintaining, why would you expect anything else?

The Rec Center is the most used IVGID facility and should be the focus of Parks & Rec short term \$

No opinion as I haven't used any of them for some time.

bike park

My only complaint is people from the Hyatt walking into our property as if it is part of the Hyatt.

They are all great venues. Incline Beach snack bar is unacceptable. missed out on rec ctr expansion

None

what does

Not a valid question: All of these require periodic maintenance and periodic upgrade

Most have issues, some more pressing than others.

All above

Incline beach snack bar needs to be replaced.

All i know is the pickleball/tennis center needs lots of deferred maintenance done on the courts.

Incline beach restrooms

"Good enough" - what is that supposed to mean? This is a poorly worded question.

Incline Beach is in dire need of attention! The bathrooms need major renovation!

Dont know

I don't use all venues so I don't know the condition of all

This is an ABSURD question! Are we surveying for the lowest standard?!

ALL venues!!!

Why can't they all be "World Class"?

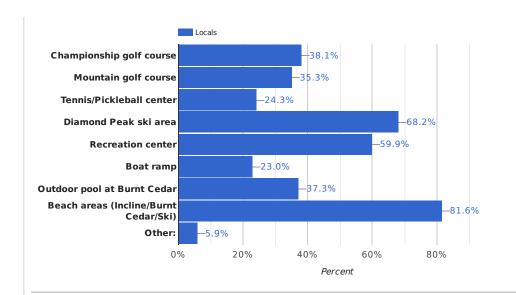
What do you mean by GOOD ENOUGH? Poor question

Depends on the definition of "good enough" Everything can benefit from improvements. Poorly phrased
Burnt Cedar>yes, Incline beach>NO!
all need upkeep and refresh but not overhaul
Inclihlne beach needs some work on bathrooms, snack bar, and bar area
The way the survey is set up you can not vote yes/no or I do not use so don't have an opinion.
I can't comment on others because I'm not a user
Just snow flake lodge at dp needs updating. Main lodge is adequate
Aspen grove and the village green is in terrible shape
Replace the Lakeview chair remodel Snowflake lodge
Tahoe Boulevard (NV-28)
All need work
DP base is good, Snowflake - not good. Incline Beach building needs work
Skatepark and disc golf course
I don't play golf, so I can't comment on those.
What is good enough? This is not a good survey it is written to anticipate an outcome.
The boat ramp is dangerous. A floating dock needs to installed on both sides of the ramp like at Sa
The building at Incline beach house & snowflake lodge needs to be refurbished. I don't play Tennis
Preston Field
All of them
Preston Park
1932Getter\$
Snowflake Lodge needs renovation/replacement, and Incline Beach bathrooms need renovation
Overall, other than traffic and STR, Incline is GREAT

Q2 Which of the following IVGID recreational venues are most IMPORTANT to you, if any? (You can choose up to FIVE)

(544 responses by )

Options	<b>Locals</b> (544)
Championship golf course	38.1% (207)
Mountain golf course	35.3% (192)
Tennis/Pickleball center	24.3% (132)
Diamond Peak ski area	68.2% (371)
Recreation center	59.9% (326)
Boat ramp	23.0% (125)
Outdoor pool at Burnt Cedar	37.3% (203)
Beach areas (Incline/Burnt Cedar/Ski)	81.6% (444)
Other:	5.9% (32)



# facilities peak greenlaunch paths dog field disc ramp beach park incline access village chateau food golf diamond

Facilities at Incline Beach

off season diamond peak is the most important to me

Food and bathrooms @ Incline Beach - replace them like you did at Burnt Cedar

Why is t the new pool heated in the winter for use?

None are important. Let's be honest. No one came here because of IVGID's recreational facilities.

Disc golf

Why are the parks listed? Dog park? Fields?

Walking and biking paths

does 'good enough' imply that no additional improvements are needed??? I object to the wording!!!

exercourse by the village green

Incline Disc Golf Course

Chateau

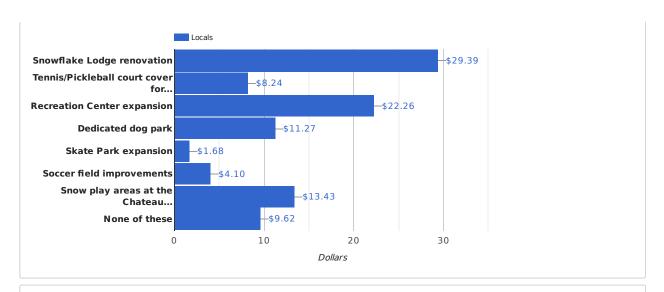
A dog park (not the temporary one)

parks

All of Them.
NA Wish possible though
baseball fields
Kayak racks
Ice rink
Softball fields
Preston Field/ball fields
Village Green
Hiking paths
Dog park
Much better question - except if you live in Crystal Bay you don't have access to beaches or ramp
Dog park
Would be really nice to have a snack shack available with decent food.
Skate Park
Bar at Diamond Peak; Chateau
banquet facilities at the chateau and aspen grove
DOG PARK
PARKS and trails within the Village.

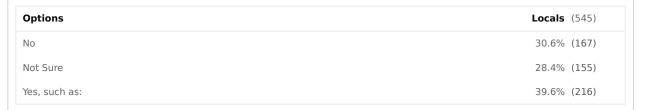
Q3 How would you spend \$100 across the following potential projects/improvements? (462 responses by )

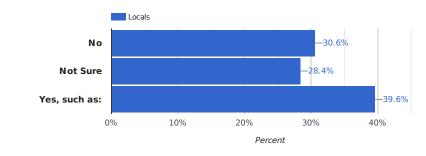
Options	<b>Locals</b> (462)
Snowflake Lodge renovation	29.4%
Tennis/Pickleball court cover for winter use	8.24%
Recreation Center expansion	22.3%
Dedicated dog park	11.3%
Skate Park expansion	1.68%
Soccer field improvements	4.1%
Snow play areas at the Chateau (snowshoe, sledding, cross country, ice skating, etc.)	13.4%
None of these	9.62%

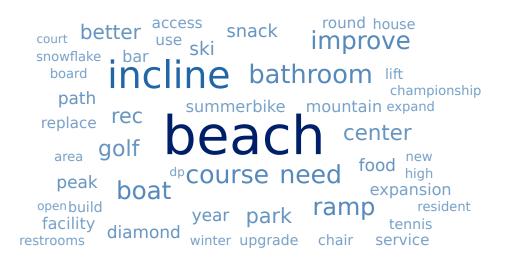


Q4 Are there other improvements or changes you would make to the amenities that are most important to you?

(545 responses by )







Н	lire and retain quality staff at the golf courses and let them do their jobs.
F	ocus on needs of teens
Т	he retaining wall at Preston field is falling down.
Α	dditional ski area improvements more snow making, backside lift, summer use biking, etc.
R	lestrict picture card access. You can only use once a day and you get a stamp.
E	xpand / extend boat ramp & new accounting software
C	pen the Chateau during winter and have an ice skating rink there.
P	riorities identified in the master plans for Diamond Peak, Beaches, and Community Services.
L	IMIT / BAN STRS from use of the beaches
fe	enced in dog park.
R	demoving the current Chair, Vice Chair and Treasurer of the Board! Worst in history.
V	Ve really need dedicated soccer fields. Insane that we do not have any soccer fields in this town.
Ν	lew beach house at Incline Beach
р	rotected designated wildlife corridors (along creeks), where bears (and other wildlife) are safe
R	deplace the snack food bar and bathrooms as was beautifully done at Burnt Cedar
M	laintain championship golf course and ensure proper staffing
P	orta potties are gross
M	flore summer activities at diamond peak
S	idewalk on lower section of Ski Way connecting to the sidewalk on Country Club by the church
lr	ncline Beach womens bathrooms
В	leach restrooms need remodel, rec center expansion would be nice but classes need to be upgraded
lr	mprove / extend the boat ramp
r	epair of the cart paths at the Championship Golf Course
lr	ncline Beach House, Mountain biking at DP in the Summer, backside skiing at DP,
Т	here could be more/better restrooms at the beaches
В	loat ramp
В	uild a dock at the ramp similar to sand harbor or hyatt
lr	mprovements at the beaches (bathroom/changing rooms, better F&B)
В	leach Dining Service
Α	dministration Building needs to be replaced.
В	e kind to the staff.
В	ackside terrain expansion at Diamond peak
ir	ncline beach snack area needs facelift
Т	he administration building is outdated. Why are board meetings held there?!
C	Connection of walking and biking paths
Т	he bathrooms at golf courses and beaches.
C	Setting crowded in the Rec Ctr room for fitness classes. Time to expand.
U	pgrade the bathrooms and snack bar at Ski Beach
N	lew bathrooms at ski beach. Better food service at ski beach

More and better tenn	No facilities
	with a high speed lift
	ch desperately needs improvements
Gas grills and beach	
	replacement WITH bar, outdoor seating, and 'to order' grill
	or summer and fall activities
Mountain course	
Access control syster	m for year round beach access.
More bike lanes. Slow	v the traffic on Lakeshore. Maybe separate cyclists from walkers on Lakeshore
This is a completely a	amateur questionnaire. You should be embarrassed
Incline Beach bar and	d restaurant
keep champ golf cou	rse in good shape.
Better dedicated bike	e paths through the village. Return of free parking for residents at flume trai
Warm water Therapy	pool
Beach bathrooms	
More children's activ	ities
Grill needs new mana	agement, it was run poorly last year.
Bring back BBQ at th	e beaches; safer, less congested kayak launches; decompartmentalize rec center.
Championship Golf C	ourse Cart paths
Parking at beach for	pass holders only everyday. Expanded beach food service
Keep the Chateau Re	estaurant Open all year
Additional gym for wi	inter use
Make the beaches ab	osolutely no smoking zones. If you want to smoke go outside the gates.
The Rec Center need	s a revamp. It's dated. The equipment is dated. The space is poorly laid out.
Rebuild of the incline	e beach snack bar, bathrooms, tiki bar, etc.
Update bathrooms at	t Incline Beach
Better concession at	beach
TENNIS COURT RECO	NSTRUCTION AND LIGHTING (NO COVERING)
improved bathrooms	; removal of porta-toilets; a permanent small stage at incline beach
Get rid of Trustees De	ent and Schmitz
More parking for the	beaches - perhaps a free resident shuttle from a remote lot on busy days
The boat ramp is terr	rible.
Incline Beach ingress	s egress, addtl bathrooms, larger bar with bar seating
Incline Beach food ar	nd music venue
Cart paths at both co	purses are still a mess
The renovations at In	ncline beach are long overdue!
Most of our facilities	
	Diamond Peak - frequent breakdowns and slow lifts aren't customer friendly.
	pathrooms at Incline Beach to be the equivalent of Burnt Cedar and Ski Beach!
More sidewalks.	·

Replacing Lakeview c	hair
The beach hut and ba	ar area at Incline is too small and there are not enough permanent bathrooms.
ncline Beach bathroo	oms year round
t's dangerous when រុ	people park on Lake Shore to access the East Shore Trail. I'd prohibit parking.
Roof at Mountain Cou	rse and food enhancements at Mountain Course
Mountain Course club	house
f roads are considere	d amenities, then fix the roads.
Gated access to beac	hes year round. Ski Beach has become de facto winter dog yard for all of N Taho
Boat ramp pier	
Desperate to see a sa	ife modification to the boat ramp
RFID Card access con	trol at beaches
ncline Beach facilitie	5
More ride sharing opp	portunities especially in Winter months. TART didn't keep up w/demand 2022.
No airb&b access to b	peaches
mproved restrooms a	at beaches
Reduce DP pass and	daily fees for residents.
High speed lifts @ DC	
ıpgrade Ski Beach fa	cilities!
Construct a Park in Ci	ystal Bay!!!
Mountain course -ado	better restaurant
⁄es, please get some	adults to run this improvement district
Parking	
think they should bu	ild a lighted soccer field across from the High School
Beach concession, all	owing employees access to beaches
Rec center fitness eq	uipment needs refresh. Beaches need to bring back lounge chairs. Beaches need
Snowflake restrooms	are atrocious. Rec center fitness machines are old and clunky
More beach/boat trail	er parking
ear round warm wat	er pool
peing able to get golf	t-times as a resident vs the large group use would be a big improvement
Catch up on deferred	maintenance and deferred projects
eplace Incline Beach	snack/bar venues, open Chateau restaurant/bar year round and extended hours
Bathrooms at incline	beach
All are important!	
Rec center is improve	d heat/cooling
unch and dinner at S	Snowflake Lodge in the summer on Fridays, Saturdays, and Sundays.
enlarge weight room	at rec center
Another chair at Dian	nond Peak (on the north side of the Crystal Xpress
ennis court resurfaci	ng
	s year's pricing and offerings for golf packages a ski passes.

More racks for kayaks/paddle boards at the beach  Go back to 2019 rates for residents. We use the amenities less because of the high cost, especially  Improved food service hours at Mountain Course. Food cart at golf courses.  MTB - friendly summer descent/ascent trail from TRT and Incline Flume to DPeak parking lot  snowflake should be torn down rebuilt and leased to a competent restauranteur foryear round service  Boat ramp needs expansion and pier  Please update/upgrade the Incline Beach bathrooms  Fitness area expansion at the rec center  I'd like Sara Schmitz and Matthew Dent removed from the board. I'm sure improvements will follow  Incline beach amenities. New restrooms. New kitchen
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<u> </u>
Incline beach amenities. New restrooms. New kitchen
Refurbish and Expand recreation center
Expanded boat ramp and dock
Resign, Sara.
Indoor tennis/pickle ball
Rent beach umbrellas at Incline Beach
Remodel Incline Beach Restrooms
Actually do something to the venues
Upgrade bathrooms and snack shack at incline beach
Year round heated bathrooms at incline and burnt cedar beaches
Planning for and funding future Diamond Peak improvements and expansion
Rec center needs a complete redo and expansion. Incline Beach bathrooms need to be redone
Incline Beach
fitness room in Rec Center is too small
Beach volleyball court
Boat ramp improvement, better food and faster service at the beaches.
Getting ride of Sara and Matt from the board
Keep the Championship Golf Course in tip top condition
Better boat Ramp
Dog park
Removing Sarah Schmitz and Mathew Dent from the board.
Repair the scoreboard upper field
Mt bike trails with use of chairlift - Privately owned summer restaurants at both beaches,
Maintain high quality golf facilities
I am supportive of paying for golf course maintenance but no individual rounds of golf
Concession stand at ski beach
Extend boat launch ramp. Signal at Lakeshore & boat launch to make it safer to cross Lakeshore
More Money spent at Mountain Golf COurse-
Incline beach needs something nicer than than the snack shack something similar to the nest at hyat
Snack shack at ski beach
Boat ramp management

Fix the bo	at ramp! It is ridiculous that in drought years we have to go to Tahoe City or Cave Rock
Redoing to	ennis courts (failing foundation)
Make bett	er bathrooms at DP, Snowflake, Incline Beach- portapotties are disgraceful.
Extend th	e boat ramp at ski beach to accomodate longer boats when lake is low.
Replace L	akeview chair w/ High speed quad
Designate	d Charming Downtown Christmas Area (think Truckee) and more sidewalks/bike lanes
Communi	ty-owned "dark" optical fiber network to all businesses & residences for Internet & telecom
The gym a	at the rec center is terrible. It needs to be expanded asap
Better din	ing & amenities at beaches.
Install hig	h poles or flagging along the edges of the boat ramp to assist in backing up boats.
Incline be	ach
The boat	ramp is dangerous. A floating dock needs to installed on both sides of the ramp like at Sa
More defi	ned sidewalks on Oriole way. Super dangerous when walking with my kid. Also people park on
Boat ramp	needs valet service
Boat ramp	
Nicer snac	ck shack facility and better food options.
Champion	ship golf course
improve v	valking/biking paths around town
More sup	racks, check to make sure the ones listed as users don't sub- give to someone else
Year-round	d F&B ops @DP + Chateau. Offer beach-like contract. Ice rink
Enlarge w	orkout room
Bring lour	ge chairs back to the beach
More walk	ing paths around town.
Clubhouse	e/Restaraunt @ Incline Beach!
the refurb	ish Incline Beach House
Beach hou	use at Incline Beach
Incline be	ach restrooms and snack shack
Indoor tra	ck around 3 tennis/8 pb courts, and driving range into net; new deck at snowflake lodge
Softball fie	eld needs new dugout, backstop and scoreboard
Cross Cou	ntry on the Mountain Golf Course
Incline Be	ach House
Tennis and	d Pickleball Center need to prepare for expansion. Also need a venue for indoor play
cardio we	ight room expansion hot tubs just build southernly connecting with existing cardio rm
Incline be	ach building
Incline be	ach buildings
open up li	fts @ DP for MTBing
bike lane	separate from walking paths
Beach par	king - limit
Improve s	and traps at championship golf course.

Quit disturbing nature/removing trees for your so called "improvements".

Ice skating rink

Winter and summer improvements at Diamond Peak. Summer trails and an additional lift or 2.

Update the bathrooms at incline beach

Air compressor at Incline Beach. Lifeguards. Grille at Chateau open until 8pm.

Keep Beaches only for residences and not for STR's.

Homeowner parking at our beaches

Snowflake Lodge is in desperate need of renovation! Also, Incline Beach bathrooms!

Update/improve/remodel Incline Beach facilities

There are smaller areas like between the Rec and UNR that could become better/added dog walk areas.

Rec center - more classes and exercise equipment investments

Q5 Any other comments or suggestions about potential improvements or additions to local recreational amenities?

(193 responses by)



Schmitz and Dent need to resign now so our community can move forward.

Restrict swimming and beached boats not on loading or off loading next to ramp area.

Some CIP projects have been on the list for many many years and keep getting kicked down the line. Such as Fixing the deteriorating retaining wall at Preston field and replacing the playgrounds. Please stop kicking them down the line and make an effort to complete these before adding new projects to the growing list of deteriorating infrastructure projects.

Ski beach bathrooms need help.

Matt Dent, Sara Schmitz, and Ray Tulloch are should resign in shame over their defense of know sexual harasser Cliff Dobler

Leverage the priorities in the master plans for Diamond Peak, Beaches, and Community Services. These plans were well executed, vetted by the community, and are consistent with regulatory allowances and industry best practices. They have been totally ignored by the IVGID Board in their priority setting and budgeting. I'm not sure they've even read the documents.

Im against ice skating at the driving range. Especially against adding lights

Stop subsidizing golf play. I am OK with maintaining the courses, that I support, but not golfers cheap rounds of golf.

Replace incline beach snack bar with a year round restaurant

The dog park is lower than everything else on my list. Who would use it? There are lots of places for dogs ... we don't need to drive them to a dog park. Can it even be open in the winter? What good does 6 months do? NO DOG PARK!

Upgrade the Snowflake lodge too. It's very late 1960s and decrepit.

Please consider wildlife habitat when expending man-made recreation. we live in a Wildlife Habitat, and have taken TOO MUCH away, while punishing bears and wildlife who also call Incline Home. Let's think about their 'recreation' and survival too

Rake beaches to remove debris.

Better quality and deeper sand on the volleyball courts - it's like cement about 5" down right now

I think that the recreation fee should be increased to adequately support all of our venues

Nope.

Improve the food & drink offerings at the beach cafes. Upgrade the Incline Beach cafe

Partner with county, state and federal agencies along with NGOs to purchase additional land as it goes on the market for things like a dog park and open space/trails for hiking and bike paths

Do not spend new money on grounds or facilities. Lower rec fee instead.

I haven't seen any movement on the Incline Beach House. I think Ice Skating at the Chateau would be wonderful, I think you should have done it at Preston this year, but you didn't even listen to the Item. This is a very strange survey. After the years of service on the Board, why do you keep asking for the priorities? you should know by now.

Stop trying to inquire about more and more. We don't expand our footprint. We never should have assumed the footprint we did because we don't have sufficient demand. And because we don't, staff claim our facilities are "under-utilized." And now we need to go into money losing commercial businesses to attempt to better utilize those facilities. Losing more money than the added revenue staff is able to generate. Instead of never having acquired this stuff in the first place, or disposing of it to the private sector to more efficiently run.

We do NOT need anything else at Incline - we have more than enough. I would only want what we already have to be kept up.

Rec. Center expansion a must.

Stop spending (i.e. wasting) money unnecessarily to please your constituents and increase your power.

Maintain what we have. Don't think about selling off or privatizing our amenities. I mostly use the beaches and the dog park but appreciate having access to all the other amenities when I want to use them.

Trustees should not be policing the beaches.

Invest in both the amenities and the staff. Both affect the property values of ALL Incline residents.

no

No STR renters on our beaches. Increase costs to hotel guests on our beaches. Because the deed allows hotel guests doesn't mean hotel guests get "unrestricted" access or "same cost" access.

Do something about people who sit in the lodge, don't ski and take a whole table all day long.

If possible drop tennis fees

Are you asking for yet more money for things we can't use??? We. Already are fleeced

Restrooms at Incline Beach in dire need of renovation

We in Incline are lucky to live in a beautiful area with a great variety of outstanding recreational amenities available to residents. Some community members need to stop complaining and enjoy the outstanding facilities and amenities IVGID provides. Incline is the laughingstock of Tahoe and Reno because of the entitled complainers who do nothing but whine about IVGID's amenities and demand more more more. You don't control IVGID so get over yourselves. So many community members are sick of you. There is NO NEED for a fancy beach house restaurant at Incline Beach. A previous Flashvote survey was conducted on the beach house. Read the results. A majority of resident respondents don't want a fancy restaurant and instead want more bathrooms and parking. Give it a REST people!

Enjoy the bike park very much!

I did not like this survey, it was not well designed to address the needed improvements, and the first question seemed loaded - designed to elicit 'we don't need to improve these existing amenities' answers rather than a 'where do we need to improve these existing amenities' response

No

This is an embarrassingly amateurish questionnaire. You should be embarrassed, both the Board and Flashvote people who pretend to be professionals at this. So sad.

Finance any major improvements to recreational amenities with voter approved bonds paid for by an ad valorem tax . Get rid of the mandatory rec fee and whatever amenities cannot be sustained by user fees/property taxes./c-tax

Pickle ball court rental is way to expensive for residents. Get free parking back at flume trail

The ski lifts need overhaul, snow shoe area would be great, a nice lodge but keep Diamond peak family friendly and don't try to grow it and ruin it by tourists like s Palisades and north star. Keep it slow and easy and local.

Warm water therapy pool at rec center

Consider the community youth when expanding

parking lot resurfising

No dog park, not IV's job to provide that. Not sure what to do about rec center, I have no interest in it. Used to be a member but equipment was on such disrepair I pursued other options. Not happy IVGID provides privileges to sync students.

Make the beaches absolutely no smoking zones. If you want to smoke go outside the gates.

Ice rink!!

The beaches are great. The golf courses are beautiful. The tennis center is just awesome. Diamond Peak could use some updating in its lifts and lodge accessibility. The Rec Ctr needs to be redone right- utilizing the expertise of people who understand the industry and our community.

The recreation center could use a major update renovation that would include a multi use area ie basket ball, preschool toddler activity space, a place dedicated to quieter activities such as yoga, Tai chi, meditation, a dedicated space in the exercise machine area for stretching, May exercises.

none

Nothing to add at this time.

None let's talk about it as a conversation with the community

Make sure to keep the fees lower for locals. The amenities are for us first, then visitors.

Winter pickleball would be amazing, whether the courts could be covered in some way, or the rec center expanded.

Trustees Dent and Schmitz need to resign as the community has spoken loud and clear.

The Crew does a wonderful Job in the Summer at the Beachs which I walk almost everyday. In the winter the Crew also does an outstanding job keeping the mountain skiable for all levels...

I don't use all of the amenities, but feel it is important to maintain all of them for the good of our community and for our property values. Do not be swayed by vocal minorities - make sure everyone is represented fairly.

Boat ramp needs to be improved

Let's finally renovate Snowflake (during my lifetime). It's a great location and could be fantastic with a "modern lodge" style of architecture.

These are lame questions. These Flash Votes are really senseless without detailed information as to their purpose for sending them out.

We need some additional winter activities. Ice skating, indoor Pickleball/ tennis. We should move forward into making Diamond Peak a year around facility.

Parking improvements and Backside expansion at DP.

Do not place a dogpark where humans are supposed to enjoy IVGID'S other amenities.

Set aside an area for RC planes and cars.

 $Managers \ of \ these \ facilities \ should \ make \ these \ decisions \ based \ on \ user \ feedback \ and \ their \ judgement$ 

Stop looking for ways to spend our money and give it BACK!! It does not belong to you!

opportunities for winter recreation at golf courses, again capitol expenditures for Diamond Peak to increase revenue

Please ask Mr. Duffield to reinstate the Recreation Center grant. Grovel if need be.

Please no permanent dog park at Aspen Grove. Lots and lots of other areas - look harder by rec center, Preston, buy land, etc.

Keep the trustees out of the management of the golf courses. They don't know what they are going.

Warm pool at rec center. Expanded fitness machine area. Expanded classes. Zero need for a gymnastics dedicated gym.

Just do something - tired of talking about it.

No

very little seems to get done but lots of surveys, now you have reduced rec fees so less money because of a few agressive citizens who bully the board. Due to micromanagement by some board members no staff stays so little will get done

The boat ramp needs to be extended and it would help to add a finger pier.

Look for ways to get beaches less crowded. Limit sale of extra passes, people are selling them, beaches are now impossible to enjoy

People have wanted an actual dog park as long as I have been here (over 11 years.) I don't even have a dog but a LOT of people here do!

Build a IVGID Park in Crystal Bay!

COME ON FOLKS IN CHARGE - MAKE THE TOUGH RIGHT DECISIONS. THESE SURVEY ARE NOT HELPFUL TO YOU OR ME.

I think that the soccer/ lacrosse community would be better served with a field built across from the High school, where they are considering a dog park. The current dog park has streams on both sides which are perfect for the dogs to cool off in the summer. A lighted soccer field, which the High school could also use ( with parking, bleachers etc) would alleviate the conflict of use issues at the current dog park, and help elevate parking issues during boat season.

Don't go overboard in spending a lot of money on amenities that are currently fine. Maintain and repair as needed but complete overhauls are not needed, with the exception of Snowflake Lodge which could use better bathrooms and and a refresh.

Do a thorough assessment of repairs needed at all venues. (When the tennis center was renovated, I don't recall hearing some courts needed major repair, but we're hearing about it now. Would it have saved time and money to do it all at once? The Rec Center seems to be having a lot of equipment issues - what all needs to be done to have it reliably operational?) Get all venues in good repair, compliant and up-to-date but not over-improved. Pickleball is the fastest-growing sport in the US and around the world. If finding a way to use the existing courts year-round would free up space at the Rec Center AND generate enough revenue to cover expenses, let's investigate. Recreation doesn't always confine itself to an IVGID venue - IVGID needs to work with the county on mobility issues. Bicycling takes place in our community on streets and paths. Problems between vehicles and bicyclists and pedestrians are growing and will increase as the use of e-bikes increases. GET INVOLVED AND SPEAK UP

Manage and staff rec facilities to maximize resident satisfaction (and not simply to minimize costs). Goal should be premium facilities at fair cost that provides superior experience for residents.

Continue to hire and train staff to provide excellent service to residents (their customers)

No improvements

Diamond Peak is looking pretty beat up...

Focus on a small core of amenities that are attractive to the 'majority' of IVGID picture passcard holders!!! STOP spending our \$\$\$ to chase, build, and then forever maintain numerous amenities for a very small minority of special interests people who soon lose interest in, and then discontinue using these amenities. Examples: Skateboard Park, Disc-Golf Park, Bicycle Park across from the Recreation Park, Bocce Ball Courts!!! These amenities are 'empty' 99% of the time, yet IVGID continues to stumble in their efforts to be a Disney Land in Tahoe with a ride for everyone...

Beaches need attention

I think overall its a great set of facilities and well managed.

extensive remodeling of the rec. center

Stop spending for a year everything is good enough

Over 20 years ago Bill Zink and the ice rink foundation was voted down for the proposed site where bocce ball now is at the rec center. I saw on a recent email that this is back in play. So much \$\$ was donated back then and non of those funds were refunded. I was one of those donors. Hopefully those funds are still sitting somewhere and will be used for the ice rink if it is does get approved FINALLY.

Given that Diamond Peak brings in so much non-resident income, and is also used heavily by residents, I believe that Snowflake Lodge should have HIGH priority in getting demolished and redone!

Staff the beaches year round.

 $\label{eq:Grade} \textit{Grade the picnic area at Burnt Cedar so the tables are not at a slant. Also improve the landscape \\$ 

Yes, it would be a great improvement if Schmitz, Dent, and Turlock would resign. No offense, but they are hurting this community very badly and it is best that they do the honorable thing and respect democracy, and the will of the community. The process by which the recall votes were negated was unjust and incomprehensible.

Snowflake Lodge has huge potential, summer AND winter. Take advantage of it!

Parks are for people not for profit.

Burnt Cedar Beach Men's bathroom on the beach had a changing room which was locked every time I visited this past summer. It would be nice to have a place to change and shower available.

Are used to buy a ski pass until the race got raised last year. I had a season pass to use the twice for the convenience not worth it now.

These are the poorly worded questions

Do a better job of managing/allocating space on the racks for kayaks and paddle boards. The process last year was a complete fiasco with participants penalized for a flawed process Love the rec center. Love Burnt Cedar pool

High speed chair to replace Lakeview. DP falling behind lift upgrades seen everywhere

Diamond peak expansion

You're never going to please ever, but please don't cater to the nasty, negative loudmouths. EVERY resident's voice should be heard equally. Oh, and not the non-resident AIRBnB folks

Remove Schmitz and Dent from the board. I'd also love to see the master plan revisited with consideration for summer operations at Diamond Peak.

Recreation center is too small

Losing a \$26M gift to fund the rec center expansion and improvements was inexcusable.

Eating Venue on beach similar to Hyatt if can be done profitably

Ice skating, fire pits around the rink like Northstar has. Expand our indoor pool complex like Truckee etc. Waterslide, hot therapy pool, lazy river. Separate pool for laps and kids play. Put jogging/walking track indoor up above gym. Bigger locker room. More trails.

The Rec center is decaying! It has the ability to have a state of the area facility! Equipment needs to be upgraded! It needs to be expanded with more square footage to accommodate fitness requirements, cardio machines, stretching area and more!

Beaches

Open IVGID facilities to IVGID employees who are not Incline Village residents (find a way to make it work)

An ice-skating rink in town would be wonderful!

Snowflake lodge remodel is important as it can be an attractive event space. The bathroom remodel at ski beach was a great upgrade & would be great in other venues

Stop subsidizing golf with Diamond Peak revenues

None

I would like to see all of the nets at the tennis center left up all year round

Fire Matt and Sara and bring in Trustees that care about our community

Install a wind sock or flag that can be seen from the beach cam at the boat ramp (for paddlers)

Love music at the beach on wednesday and Friday.

Snowflake Lodge upgrades are needed due to its age but I do not support changing the original charm of the structure. Please don't make it into an austere "cafeteria" space. NO to dedicated dog park, ice skating, covered tennis!! Expansions, additions, etc should be self-sustaining operations. We cannot accommodate every interest group in town and by doing so, we assume more financial risk. There are not enough skateboarders to justify (the cost of) expanding the skate park. Many studies spanning decades has revealed that an ice skating rink will not generate revenue to support the operating costs so would have to be subsidized by ski, golf, rec fees. Likewise, a tennis "bubble" is a dead horse that has been beaten to death. For starters, a cover was explored years ago and would exceed height limits prohibited by TRPA. It won't even get past "go" and even if it did, it will just add more operating costs that exceed revenues. We should be getting our books in order, not spending

Dog park Skate park

Remove Dent and Schmitz thing will improve.

Na

We are so fortunate!!! Thank you

Keep the high quality golf facilities

Pickle ball is very popular and there is a need to improve and expand the pickle ball facilities (including expanded winter play options)

Common Sense educated board members with American values and principles. (Not Woke)... Chef style Restaurants privately owned at both beaches. Better treatment of IVGID employees. Bring back the Fireworks! Parade should be on mainstreet not back roads, very embarrassing!!! Video cameras in all recreational areas...

frugality!

Homes turning off outside lights at night time

The rumors are you don't like the Mountain Course but everyone I know here and out of state love it and you need to pay more attention to it and give it an upgrade on tables, restaurant, computer software etc.

Change the signage on Ski Beach to narrow the area for loading and unloading to allow boats to use Ski Beach BUT monitor loading/unloading so boats can't remain in the area indefinitely.

Anything can be improved, but things are generally OK the way they are.

replace some of the trash bins at the beaches

Appreciate all the IVGID employees maintaining all our facilities

It would be nice to have a Chateau type of facility at Ski Beach, for outdoor lunch and drinks. We have facilities at Diamond Peak and the golf courses and our beaches are one of our best attractions, let's step up the experience there. Plus the Hyatt doesn't seem to want us locals any more.

IVGID should spend less money and lower tax rates

Don't need to add, reduce budget would be nice!

keep the golf courses in good repair, keep the beaches clean, keep the rec center clean with good ammenities

We need to offer more opportunities to our youth. Rec center classes for swim and gymnastics are perpetually waitlisted. Ice skating and organized snow play would be wonderful additions as would more rec center space for them.

Remodel Snowflake lodge. Missing out on earning money w/ events

All indoor venues must have their HVAC upgraded to (at least) minimum ASHRAE standards (cf. https://www.ashrae.org/) to promote public health & well-being for employees, residents, & visitors - COVID-19 is not the only airborne, communicable pathogen to be concerned about, and our infrastructure should forestall the spread of diseases.

None at this time

The weight lifting area of the rec center gym is actually dangerous because it is so small with not enough room between machines and equipment

We live in an area with lots of places to walk your dogs, no need to waste money on a dog park.

all of our amenities are important to our community. Keep them all in good shape and accessible

When looking to buy a home in Tahoe, as soon as we were aware of the amenities offered by IV, we looked nowhere else. Our amenities enhance our community.

Do not waste money on additional Dog Park, the Dog Park, where it is now as well used and suited. Spend the money for additional ballpark for the kids in a different area.

Thanks for the survey

The boat ramp needs a floating dock to allow for safe loading and unloading of boats. The boating community has relied on the Hyatt but that is no longer an option. A pier and buoy field is necessary. Replicate the outdoor restaurant at the Hyatt for Incline Beach.

See who is actually using the kayak storage. My neighbor has 2 spots and doesn't use them.

Rope course at Diamond Peak for summer use.

no

Percentages would have been better compared to \$100. I believe there are more people that live in Incline Village that do not have kids. How many kids actually live here full time? There are already several recreational amenities for the small percentage of the population under 18. I am more concerned about fundamental infrastructure in Incline Village that benefits all home owners and how IVGID is managing Sewer garbage water etc. How many people play pickle ball? I don't play golf, we don't have kids, we are not allowed on the beaches (we live in CB) can't listen to music on the beach with our friends. We have been full-time residents since day one in August 2015. I work and volunteer in Incline Village. Sick of all of the complaining from an entitled few that don't give back to the community and don't live here full-time. If You want community input please provide actual data about how Incline Village HOMEOWNERS use specific amenities so I can make an informed decision.

Boat launch area needs to be upgraded, to include a floating dock and breakwater!

Better/safer check-in area and process for pedestrians when visiting the beaches. It's really kludgy and confusing for pedestrians and cars entering at the same place.

Eliminate two members of the IVGID BOARD

More beach passes for friends & family

pickleball enclosed courts for winter play. A better gym - the machines are so old and the space is small. I think the way they use the wipes in the gym is unsanitary and makes it hard to clean the machines, considering the health crisis we just went through they should make it easier to keep the space clean

Having a winter cover for our Pickleball courts will also help the recreation center and free up space for the gym to be used for basketball and other users.

Appreciate all you do

Usage- limit Vrbo's and hotel guests. Permanent residents are frustrated to not find parking or access

Winter pickleball is my priority

Kids should not have to play soccer on fields that are simultaneously being used as a dog park. Owners do not pick up poo - gross!

Cover for the pickleball courts will free up the inside gym for use. This makes covering the pickleball courts a better use of money than covering the tennis courts. The same amount of real estate covered for PB serves 16 people and frees the inside gym for basketball etc. Expending money to cover a tennis court only serves 4 people and no benefit to gym.

Car-free zones/recreó ciclovía

Signs at the beach pertaining to litter that eventually gets into the lake.

Don't let the board continue the erosion of benefits for residents. It why we live here

Keep the village green for dogs and use the other IVGID fields for athletics

More trails in Incline Village to avoid vehicle traffic

Dog park

I'd like to see punch card end of year balances credited to future years, preferably a 3 year minimum carry forward. Homeowners should still be responsible for paying IVGID beach fees yearly.

Restrooms at pickleball courts.

We are incredibly blessed with all of the amenities we have. After living full-time in IV for 28 years, my highest priority would be to continue to properly maintain all of our facilities. We should not have a mentality of "more more more" when we already have an embarrassment of riches. Thank you for the opportunity to provide input!

Softball field needs updating

Chateau Grill. Opened all year w better staffing

Give access to non-resident employees.

No additional amenities should be added unless they are able to generate enough income to pay for themselves.

The cardio and weight room is much too small. Counted 40 people in there last Monday night. an absolute minimum of twice the size is needed. Expand the cardio/weight room southernly over the grassy area and include hot tubs indoors and outdoors..like Truckee. And if you do this, then i think your membership will grow. and pay for the expansion costs . This is sorely needed.

Summer boat parking at Diamond peak Get the boats off the street Buy old elementary school to stop transit hub

lean on the business landlords to cleanup/update their buildings. Mays plaza especially. East & west entrances into town could also use a makeover.

Continue limiting beach access to residents and guests only.

Lower taxes

Stop with all of the "improvements" already. We live up here for a reason to be in the natural surroundings that is Tahoe without "improvements". We are overdeveloping!!

Mountain biking at DP

The more activities and trails we have, the more spread out people will be and fewer trail conflicts. Adding a few short 1m trails, both flat and hilly, will spread out some hikers but especially dog walkers. DP and the area across from the HS are off the highway and close to people. Trails starting in neighborhoods keep people from having to drive.

### No

Perhaps more spaces for kayak storage at one of the beaches. Unless something is falling apart or broken or a serious hazard, I don't think we need to focus on making our amenities fancy. I'm sure I'm in the minority opinion on that. Amenities should be nice and well-maintained and should reflect the true needs of the local community rather than appealing to visitors who gain questionable access. If you moved to Incline and want fancy "big city amenities," your ideals may be misaligned. I prefer to preserve our small-town charm. Doesn't mean we can't have nice amenities, but there's nothing wrong with keeping it practical and modest. Thank you.

Update the beach house in a meaningful way. Summer activities at Diamond peak (roller coaster, interactive treetop walk, mountain biking)

These surveys are not any good. The present board has its own agenda and does not care about the people in the community.

ice skating rink would be amazing!

EXISTING trails like next to the Village Green maintenance is good but not great as several are getting overgrown. Also there are several small lots (like on Birdie Way) that could become pocket parks (Birdie Park just by adding signage and poop bags to the forest service lot - already maintained by residents)

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