## NOTICE OF MEETING

The regular meeting of the Golf Advisory Committee will be held starting at 3:00 PM on October 24, 2023 Via Zoom Only
Public comment is allowed and the public is welcome to make their public comment via telephone at (877)853-5247 (the webinar ID will be posted to our website on the day of the meeting). The meeting will be available for viewing at https://livestream.com/accounts/3411104.

## A. PLEDGE OF ALLEGIANCE*

B. ROLL CALL OF GOLF ADVISORY COMMITTEE*
C. INITIAL PUBLIC COMMENTS Remarks by speakers during any public comment period shall be limited to three (3) minutes each. The Board Chair reserves the right to reduce the time allowed for public comment so long as such reduction is clearly communicated prior to the commencement of the comment period. Each individual's right to comment is subject to reasonable time, place, and manner restrictions as set forth in Board policy and this agenda statement. Public comments must be addressed to the Board Chair only, and not to staff or other attendees. No person may allocate their unused public comment time to any other person. The Chair may prohibit a person from continuing to make a public comment if it becomes clear that the content of the comment is a topic that is not relevant to or within the authority of the Board, or if the content of the comment is willfully disruptive of the meeting by being repetitious or interfering with the rights of other speakers. Any restriction on public comment for these reasons must be viewpoint neutral. The Board of Trustees may address matters brought up during public comment at the conclusion of the comment period but may not deliberate on any non-agendized item.
D. APPROVAL OF AGENDA (for possible action)

The Golf Advisory committee may make a motion for a flexible agenda which is defined as taking items on the agenda out of order; combining agenda items with other agenda items; removing items from the agenda; moving agenda items to an agenda of another meeting, or voting on items in a block.
-OR- The Golf Advisory Committee may make a motion to accept and follow the agenda as submitted/posted.
E. CONSENT CALENDAR (for possible action)
F. GENERAL BUSINESS (for possible action)

1. SUBJECT: Verbal confirmation from District Legal Counsel that all members have received training on the Nevada Open Meeting Law and Ethics
2. SUBJECT: Role of the Committee: review the following information:
3. Responsibilities/Authority - All committees are advisory to the Board. The committees shall review all relevant information and make recommendations to the Board, in alignment with the District's Strategic Plan, any applicable District master plans, and Board identified priorities. They are to identify the financial impacts of all their recommendations, identify how the recommendations align with the budget, and if applicable, how they affect the 5 -year capital plan. The Board can set timelines and committee goals and expectations. Committee Trustees shall report monthly on the progress of the committee.
4. Objectives Golf Committee - Discuss and review operational service levels, financial sustainability, formulate community-focused recommendations in alignment with board policies

## Incline Village General Improvement District

Incline Village General Improvement District is a fiscally responsible community partner which provides superior utility services and community oriented recreation programs and facilities with passion for the quality of life and our environment while investing in the Tahoe basin.

## NOTICE OF MEETING

Agenda for the Board Meeting of October 24, 2023 - Page 2
and identify necessary capital investments. Identify if any related district policy revisions are needed.
3. Goal - To formulate recommendations for the board's consideration related to optimizing all aspects of the golf operations, including revenue growth opportunities, cost efficiency optimization and expanding passholder participation. Provide input on current and the 5 -year plans to improve sustainability in alignment with policies that provide fairness and equity to all recreation pass holders and protect the golf course assets for future generations.

## 3. SUBJECT: Committee Introductions/ Committee protocols

4. SUBJECT: Review and discuss end-of-year data and Statistics from Director of Golf Darren Howard.
5. SUBJECT: Review and Discuss recommendations from the Director of Golf on next years operations plans and points of consideration for the Golf Committee and Board of Trustees

## 6. SUBJECT: Review and Discuss Key Issues for the committee to develop and create recommendations

## G. LONG RANGE CALENDAR

H. FINAL PUBLIC COMMENTS - See Item C for applicable rules.
I. ADJOURNMENT (for possible action)

## CERTIFICATION OF POSTING OF THIS AGENDA

I hereby certify that on or before 9:00 A.M. Thursday,October 19, 2023 , a copy of this agenda (Golf Advisory Committee Session of October 24, 2023) was delivered to the post office addressed to the people who have requested to receive copies of IVGID's agendas; copies were e-mailed to those people who have requested; and a copy was posted, physically or electronically, at the following locations in accordance with Assembly Bill 213:

1. IVGID Anne Vorderbruggen Building (893 Southwood Boulevard, Incline Village, Nevada; Administrative Offices)
2. IVGID's website (www.yourtahoeplace.com/ivgid/board-of-trustees/meetings-and-agendas)
3. State of Nevada public noticing website (https://notice.nv.gov/)
4. IVGID's Recreation Center (980 Incline Way, Incline Village, Nevada)

/s/ Heidi H. White<br>Heidi H. White<br>District Clerk (e-mail: hhw@ivgid.org/phone \# 775-832-1268)

[^0]
## 2023 Golf Season Wrap-up



The following slides are presented only as an overview for the $\mathbf{2 0 2 3}$ golf season. There are no financials available at this time and these are only revenue numbers that come from the POS system and have not been fully vetted yet. Golf Operations usually compiles the end-of-season golf report about a month after the season has been ended and all financial are in, this report was done in a day and a half to meet the deadline for this meeting and numbers have not been fully vetted. I would caution that this meeting is a extremely pre-mature to make any decisions concerning golf operations for next year, and this report is ONLY for an overview of the season and thus should not be used for anything else.

## Darren Howard

Director of Golf and Community Services

## -Summary-

- Green Fee revenues were up $\mathbf{1 9 \%}$ over the 2022 Golf Season.
- Contributing factors for increase in revenue:
- More rounds during the peak times and moving peak times back to 2 pm .
- Increase in all Green Fee pricing across all play types, under direction from the Board of Trustees.
- Daily Green Fee Play mix is starting to move higher than historical averages and Play Pass rounds are decreasing resulting in a higher dollar per round average. (see slide \#10)
- Average dollar per round is higher for Play Passes due to: 1) Play Pass structure change and 2) golfers did not use all their allotted play pass rounds that they paid for.
- New pricing structure over the last 4 years is positively effecting revenue. Average dollar per round is up at both courses as well as overall revenue.
- 1800-2000 rounds were lost at the Championship course for the season due to some type of rain (25 days), which resulted in a potential loss of $\mathbf{\$ 1 8 7 , 0 0 0}$ to $\mathbf{\$ 2 0 8 , 0 0 0}$ in revenue. (using $\$ 104$ average dollar per round figure for the season).
- 1800 to 2000 rounds were lost at the Mountain course in May and June due to opening later than usual, which resulted in a potential loss of $\$ 86,112$ to $\$ 95,680$. (using $\$ 47.84$ average dollar per round figure for the season)
- Another 1200-1400 rounds were lost at the Mountain course due to rain as mentioned above for the Mountain course, which resulted in a potential loss of $\$ 57,408$ to $\$ 66,976$. (using $\$ 47.84$ average dollar per round figure for the season)
- The Merchandise Department has continued to improve season to season.
- Total Merchandise margins for both golf courses combined remain high, 38\% profit.
- Mountain course has become our discount outlet, but margins still remain above average.
- Golf Course Superintendent Jeff Clouthier and his staff continue to provide a high quality product that Residents and Guests continue to rave about. Congratulations are in order for the Championship course being rated \#17 Overall, \#3 for course layout and \#2 for course condition in the United States by "Golfers Choice" .
- Tee time intervals returned to $\mathbf{1 0}$ minutes at the Championship course and $\mathbf{1 2}$ minutes at the Mountain course, therefore helping increase average dollar per round.


## Play Pass Breakdown by type:

Championship Course Play Pass Revenue


Mountain Course Play Pass Revenue


## Championship Course Play Totals

|  |  | May | June | July | August | September |  | October |  |  | Totals |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Picture Pass Holder |  | 463 | 1,663 | 2,111 | 1,850 |  | 1,252 |  | 759 |  | 8,098 |  |
| Pass Play |  | 195 | 1,418 | 1,673 | 1,758 |  | 988 |  | 416 |  | 6,448 |  |
| Guest of Picture Pass Holder |  | 75 | 331 | 698 | 711 |  | 439 |  | 143 |  | 2,397 |  |
| Non-Picture Pass |  | 95 | 978 | 1,155 | 1,095 |  | 1,162 |  | 416 |  | 4,901 |  |
| Other |  | 17 | 321 | 191 | 198 |  | 257 |  | 86 |  | 1,070 |  |
| Total |  | 845 | 4,711 | 5,828 | 5,612 | 4,098 |  | 1,820 |  | 22,914 |  |  |
| Total Rounds | Pictur <br> Holde |  | Pass |  | Guest of Pictur Pass Holder |  | Non-Pic | cture Pas | Pass | Other |  |  |
| 2020 (23,053) |  | 313 |  | 8,870 | 2,397 |  |  | 2,750 |  |  | 723 |  |
| 2021 (21,842) |  | ,047 |  | 8,056 | 2,208 |  |  | 4,063 |  |  | 468 |  |
| 2022 (22,994) |  | 752 |  | 8,253 | 2,149 |  |  | 5,293 |  |  | 547 |  |
| 2023 (22,914) | 8,098 |  |  | 6,448 | 2,397 |  |  | 4,901 |  |  | 1,070 |  |
| Percentage of play |  |  |  |  |  |  |  |  |  |  |  |  |
| 2020 | 36\% |  | 38.5\% |  | 10.5\% |  | 12\% |  |  |  | 3\% |  |
| 2021 | 32\% |  | 37\% |  | 10\% |  | 19\% |  |  |  | 2\% |  |
| 2022 | 29.5\% |  | 36\% |  | 9.5\% |  | 23\% |  |  |  | 2\% |  |
| 2023 | 35\% |  | 28\% |  | 10\% |  | 21\% |  |  |  | 5\% Page | Page 7 of 22 |

## Championship Course Monthly Average Rounds Per Day

- May
- June
- July
- August
- September
- October
$2019 \quad 2020$

52
137
198
189
139
92
116
136
176
170
143
129

Opening day in 2019 was May 17
Opening day in 2020 was May 18
Opening day in 2021 was May 17
Opening day in 2022 was May 16
Opening day in 2023 was May 26

Closing day in 2019 was October 20
Closing day in 2020 was October 18
Closing day in 2021 was October 17
Closing day in 2022 was October 16
Closing day in 2023 was October 17



## CHAMPIONSHIP COURSE \% OF REVENUE BY PLAY TYPE



## Total Average Dollar Per Round

|  | 2019 | 2020 | 2021 | 2022 | 2023 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Picture Pass Holder | $\mathbf{\$ 6 0 . 3 8}$ | $\mathbf{\$ 6 4 . 8 9}$ | $\mathbf{\$ 6 4 . 2 2}$ | $\mathbf{\$ 7 0 . 8 9}$ | $\mathbf{\$ 7 7 . 8 5}$ |
| Play Pass | $\mathbf{\$ 5 3 . 4 0}$ | $\mathbf{\$ 4 9 . 9 2}$ | $\mathbf{\$ 6 2 . 1 9}$ | $\mathbf{\$ 6 6 . 5 7}$ | $\mathbf{\$ 7 9 . 5 6}$ |
| Guest of Picture Pass <br> Holder | $\mathbf{\$ 9 3 . 2 6}$ | $\mathbf{\$ 9 8 . 8 6}$ | $\mathbf{\$ 1 1 8 . 1 9}$ | $\mathbf{\$ 1 2 7 . 2 8}$ | $\mathbf{\$ 1 4 7 . 4 9}$ |
| Non-Picture Pass | $\mathbf{\$ 1 1 7 . 0 1}$ | $\mathbf{\$ 1 4 1 . 0 5}$ | $\mathbf{\$ 1 4 8 . 1 8}$ | $\mathbf{\$ 1 5 2 . 6 9}$ | $\mathbf{\$ 1 8 6 . 5 9}$ |
| Other | $\mathbf{\$ 2 . 4 9}$ | $\mathbf{\$ 3 . 4 2}$ | $\mathbf{\$ 1 9 . 1 6}$ | $\mathbf{\$ 2 8 . 7 6}$ | $\mathbf{\$ 2 5 . 0 9}$ |

## All Play Combined

| 2019 | 2020 | 2021 | 2022 | 2023 |
| :---: | :---: | :---: | :---: | :---: |
| $\$ 70.54$ | $\$ 69.82$ | $\$ 83.45$ | $\mathbf{\$ 9 0 . 6 3}$ | $\mathbf{\$ 1 0 6 . 5 2}$ |

Championship Revenue Financial Comparison (Net)

| Revenues | 2019 | 2020 | 2021 | 2022 | 2023 | $2023$ <br> Budget |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Golf Fees | \$1,705,463 | \$1,622,659 | \$1,875,596 | \$2,083,934 | $\begin{aligned} & \$ 2,481,242 \\ & \text { Includes pre-book } \\ & \text { fees } \end{aligned}$ | \$2,540,873 |
| Range Fees | \$128,196 | \$178,898 | \$160,243 | \$166,538 | \$148,074 | \$170,750 |
| Rental Fees | \$52,881 | \$9,135 | \$45,037 | \$50,017 | \$43,634 | \$59,805 |
| Lessons | \$38,579 | \$52,273 | \$50,985 | \$ 44,146 | \$63,404 | \$78,100 |
| Totals | \$1,925,119 | \$1,862,965 | \$2,131,861 | $\begin{gathered} \$ 2,344,63 \\ 5 \end{gathered}$ | \$2,736,354 | \$2,849,528 |
| Average Total Per Round | $\underset{22,316}{\$ 86.27}$ | $\underset{23,037}{\$ 80.81}$ | $\underset{21,842}{\$ 97.60}$ | $\underset{22,994}{\$ 101.97}$ | $\underset{22,914}{\$ 119.42}$ |  |

Mountain Course Play Totals

|  |  | May | June | July | August | September |  | October | Totals |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Picture Pass Holder |  | 0 | 1,233 | 2,158 | 1,902 |  | 71 | 428 | 6,692 |  |
| Pass Play |  | 0 | 297 | 645 | 652 |  | 24 | 155 | 2,073 |  |
| Guest of Picture Pass Holder |  | 0 | 261 | 611 | 533 |  | 15 | 56 | 1,676 |  |
| Non-Picture Pass |  | 0 | 742 | 1,369 | 1,216 |  | 15 | 200 | 4,142 |  |
| Other |  | 0 | 97 | 115 | 118 |  | 46 | 32 | 508 |  |
| Total |  | 0 | 2,630 | 4,898 | 4,421 | 2,271 |  | 871 | 15,091 |  |
| Total Rounds | Picture Pass Holder |  | Pass Play | Picture Pass Guest |  |  | Non-Picture Pass |  | Other |  |
| 2020 (18,322) | 9,212 |  | 2,957 | 1,962 |  |  | 3,624 |  | 567 |  |
| 2021 (16,511) | 6,886 |  | 3,708 | 1,464 |  |  | 3,956 |  | 497 |  |
| 2022 (16,832) | 6,794 |  | 3,573 |  | 2,012 |  |  | 128 | 325 |  |
| 2023 (15,091) | 6,692 |  | 2,073 |  | 1,676 |  |  | ,142 | 508 |  |
| Percentage of play |  |  |  |  |  |  |  |  |  |  |
| 2020 | 50\% |  | 16\% | 11\% |  |  | 20\% |  | 3\% |  |
| 2021 | 42\% |  | 22\% | 9\% |  |  | 24\% |  | 3\% |  |
| 2022 | 40\% |  | 21\% | 12\% |  |  | 25\% |  | 2\% |  |
| 2023 | 44\% |  | 14\% |  | 11\% |  |  | 28\% | 3\% | ${ }^{12}$ Page 14 of 22 |

## Mountain Course Monthly Average Rounds Per Day

- May
- June
- July
- August
- September
- October

52
108
157
155
158
*0

100
113
148
136
143
120

108
107
11588
145
156
105
** 86
45
*Closing day in 2019 was September 15 Closing day in 2020 was October 11
**Closing day in 2021 was October 14
Closing day in 2022 was October 9
Closing day in 2023 was October 15



MOUNTAIN COURSE \% OF REVENUE BY


## Total Average Dollar Per Round

|  | 2019 | 2020 | 2021 | 2022 | 2023 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Picture Pass Holder | $\mathbf{\$ 3 2 . 3 2}$ | $\mathbf{\$ 3 0 . 2 3}$ | $\mathbf{\$ 2 9 . 8 0}$ | $\mathbf{\$ 3 4 . 1 3}$ | $\mathbf{\$ 3 7 . 3 6}$ |
| Play Pass | $\mathbf{\$ 3 6 . 2 1}$ | $\mathbf{\$ 1 7 . 8 3}$ | $\mathbf{\$ 1 9 . 2 7}$ | $\mathbf{\$ 2 5 . 1 8}$ | $\mathbf{\$ 3 6 . 5 8}$ |
| Guest of Picture Pass <br> Holder | $\mathbf{\$ 4 1 . 8 3}$ | $\mathbf{\$ 3 9 . 7 9}$ | $\mathbf{\$ 4 7 . 0 7}$ | $\mathbf{\$ 5 2 . 0 6}$ | $\mathbf{\$ 5 5 . 2 8}$ |
| Non-Picture Pass | $\mathbf{\$ 5 3 . 3 9}$ | $\mathbf{\$ 5 0 . 6 5}$ | $\mathbf{\$ 5 4 . 4 3}$ | $\mathbf{\$ 6 2 . 9 1}$ | $\mathbf{\$ 7 1 . 8 6}$ |
| Other | $\mathbf{\$ 2 . 0 6}$ | $\mathbf{\$ 1 . 2 9}$ | $\mathbf{\$ . 6 3}$ | $\mathbf{\$ . 3 6}$ | $\mathbf{\$ 1 1 . 5 1}$ |

All Play Combined

| 2019 | 2020 | 2021 | 2022 | 2023 |
| :---: | :---: | :---: | :---: | :---: |
| $\$ 39.11$ | $\$ 32.40$ | $\$ 33.99$ | $\$ 40.77$ | $\$ 47.84$ |

## Mountain Course Revenue Financial Comparison (Net)

| Revenues | 2019 | 2020 | 2021 | 2022 | 2023 | $2023$ <br> Budget |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Golf Fees | \$472,977 | \$621,827 | $\begin{gathered} \$ 574,89 \\ 6 \end{gathered}$ | \$686,165 | $\$ 730,558$ <br> Includes pre-book fees | \$781,870 |
| Club Rentals | \$26,700 | \$335 | \$24,412 | \$31,240 | \$32,220 | \$36,850 |
| Totals | \$499,677 | \$622,162 | $\begin{gathered} \$ 599,30 \\ 8 \end{gathered}$ | \$717,409 | \$762,778 | \$818,720 |
| Average Total Per Round Rounds | $\begin{gathered} \$ 32.35 \\ 15,446 \end{gathered}$ | $\begin{gathered} \$ 33.96 \\ 18,322 \end{gathered}$ | $\begin{gathered} \$ 36.34 \\ 16,491 \end{gathered}$ | $\begin{gathered} \$ 42.62 \\ 16,832 \end{gathered}$ | $\underset{15,091}{\$ 50.55}$ |  |

## Total Play Breakdown by Play Type

Championship Course

| Play Type | Rounds | \% of Play | 14 <br> Year Average <br> Rounds | 14 Year Average <br> $\%$ of Play - |
| :--- | :---: | :---: | :---: | :---: |
| Picture Pass Holder | $\mathbf{8 , 0 9 8}$ | $\mathbf{3 5 \%}$ | $\mathbf{7 , 1 7 8}$ | $\mathbf{3 2 \%}$ |
| Play Pass | $\mathbf{6 , 4 4 8}$ | $\mathbf{2 8 \%}$ | $\mathbf{6 , 6 2 7}$ | $\mathbf{2 9 \%}$ |
| Guest of Picture Pass Holder | 2,397 | $\mathbf{1 1 \%}$ | $\mathbf{2 , 3 3 1}$ | $\mathbf{1 0 \%}$ |
| Non-Picture Pass | $\mathbf{4 , 9 0 1}$ | $\mathbf{2 1 \%}$ | $\mathbf{4 , 8 9 7}$ | $\mathbf{2 2 \%}$ |
| Other | $\mathbf{1 , 0 7 0}$ | $\mathbf{5 \%}$ | $\mathbf{1 , 5 1 9}$ | $\mathbf{7 \%}$ |
| Total | $\mathbf{2 2 , 9 1 4}$ |  | $\mathbf{2 2 , 5 5 2}$ |  |

Mountain Course

| Play Type | Rounds | \% of Play | 14 Year Average <br> Rounds | 14 <br> \%ear Average <br> of Play |
| :--- | :---: | :---: | :---: | :---: |
| Picture Pass Holder | $\mathbf{6 , 6 9 2}$ | $\mathbf{4 4 \%}$ | $\mathbf{6 , 2 6 0}$ | $\mathbf{4 0 \%}$ |
| Play Pass | $\mathbf{2 , 0 7 3}$ | $\mathbf{1 4 \%}$ | $\mathbf{1 , 9 0 2}$ | $\mathbf{1 2 \%}$ |
| Guest of Picture Pass Holder | 1,676 | $\mathbf{1 1 \%}$ | $\mathbf{1 , 5 4 7}$ | $\mathbf{1 0 \%}$ |
| Non-Picture Pass | $\mathbf{4 , 1 4 2}$ | $\mathbf{2 8 \%}$ | $\mathbf{4 , 6 6 3}$ | $\mathbf{3 0 \%}$ |
| Other | $\mathbf{5 0 8}$ | $\mathbf{3 \%}$ | $\mathbf{1 , 1 9 5}$ | $\mathbf{8 \%}$ |
| Total | $\mathbf{1 5 , 0 9 1}$ |  | $\mathbf{1 5 , 5 6 7}$ |  |

## Areas to Discuss at Future Meetings

1. Golf Clubs
a. Membership of golf clubs
b. Tee Time Access
c. Communication
2. Community Communication (Built off conversation during intro meeting)
3. Golf Course Management (Built off presentation from Darren Howard at intro meeting)
a. Job description
b. Updates on process
4. Financials
a. Impact of pricing decisions made by board last year
i. Areas that need improvement
ii. All you can play passes
b. Food and Beverage related to golf
c. Recommended financial goals for the board from the committee
d. Golf Operations

[^0]:    Golf Advisory Committee: Michaela Tonking, Todd Wilson, Harry Swenson, Robert Riccitellli, Jay Simon
    Notes: Items on the agenda may be taken out of order; combined with other items; removed from the agenda; moved to the agenda of another meeting; moved to or from the Consent Calendar section; or may be voted on in a block. Items with a specific time designation will not be heard prior to the stated time, but may be heard later. Those items followed by an asterisk $\left(^{*}\right)$ are items on the agenda upon which the Board of Trustees will take no action. Members of the public who are disabled and require special accommodations or assistance at the meeting are requested to call IVGID at 832-1100 at least 24 hours prior to the meeting. IVGID'S agenda packets are available at IVGID's website, www.yourtahoeplace.com; go to "Board Meetings and Agendas".

