

**OCTOBER 2022**

1220 Sweetwater Road, Incline Village NV 89451 . OFFICE HOURS: M-F 8 AM to 4:30 PM  
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**IVGID PUBLIC WORKS IS AVAILABLE 24/7 TO RESPOND TO WATER/SEWER EMERGENCIES. CALL 775-832-1203.**

## REMEMBER TO WINTERIZE YOUR PROPERTY !

With colder nights now settling upon the Tahoe and Northern Nevada region, it is important for homeowners to winterize their water systems.

### Why Winterize Your Home?

Each winter, many homeowners face the expense and inconvenience of frozen water pipes. Monitor the weather (specifically freezing temperatures). BEFORE the cold weather sets in. No one wants the unwelcome surprise of broken pipes.

### Why Is Pipe Freezing a Problem?

Water expands as it freezes. This expansion puts tremendous pressure on whatever is containing it, including plastic and metal pipes. No matter the "strength" of a container, expanding water can cause pipes to break. Pipes that freeze most frequently are those exposed to severe cold, like outdoor hose bibs, upper floor bathrooms, water sprinkler lines and water supply pipes in unheated interior areas like basements and crawl spaces, attics, garages or kitchen cabinets. Also, pipes that run against exterior walls that have little or no insulation are subject to freezing.



**To avoid frozen pipes and repair costs, please follow these precautions:**

### Outside Your Home:

#### **Shut off and drain your irrigation system.**

This may seem obvious, but sometimes people assume their landscaper or lawn maintenance company has done it for them. This task only takes a few minutes and can save you hundreds of dollars in repair costs and water bills.

#### **Disconnect and drain outdoor hoses and water features.**

Disconnecting hoses from their spigots allows water to drain from the pipes. Otherwise, the ice formed from a single, hard overnight freeze can burst the pipe, the faucet or the hose. If you have water feature, spa or a swimming pool that will not be used in the winter, drain the water and supply lines following the manufacturer's or installer's directions. Do not put antifreeze in these lines unless directed. Antifreeze is environmentally harmful, and is dangerous to humans, pets, wildlife, and landscaping.

#### **Close foundation or exterior vents during cold months.**

This will help keep cold air out of crawl spaces.

### Inside Your Home:

#### **Know the location of your Customer Service Valve (CSV) or water shutoff.**

In many homes it's where the water line comes into your house from the street. If a pipe bursts anywhere in the house -- kitchen, bath, basement or crawl space -- this valve turns off all water and will save your home from damage. So, find it now and paint it a bright color or hang a tag on it. Be sure everyone in the family knows where it is and how it works. Make sure the valve is in good working order.

*(continued on back)*

Every time you are leaving your home for more than a day or two (winter or summer), turn your CSV off to avoid potential water damage in the home while you are away.

**Insulate pipes or faucets in unheated areas.** If you have water pipes in an unheated garage or crawl space under the house, wrap them before temperatures plummet. Hardware or building supply stores offer appropriate pipe wrapping materials.

**Seal off access doors, air vents and cracks.** Repair broken basement windows. Cold winter winds whistling through overlooked openings can quickly freeze exposed water pipes. Avoid plugging air vents that your furnace or water heater needs for safe operation. Keep garage doors closed if there are water supply lines in the garage.

**Open kitchen and bathroom cabinets** to allow warmer air to circulate around the plumbing. Be sure to move any harmful cleaners and household chemicals up out of reach of children.

**Keep the thermostat set to the same temperature both during the day and at night.** You may incur a higher heating bill, but you can prevent a much more costly repair job if the pipes burst. **If you will be going away during cold weather, leave the heat on in your home, set to a temperature no lower than 55°F.**

**In the event of a broken pipe or water leak, IVGID's emergency answering service is available 24 hours a day, 7 days a week at 775-832-1203.**

*Some of this information is courtesy of Truckee Meadows Water Authority at [www.TMWA.com](http://www.TMWA.com)*



**REPORT  
LITTER  
& TRASH  
ISSUES**

Clean Tahoe Hotline  
530-544-4210

[northshore@clean-tahoe.org](mailto:northshore@clean-tahoe.org)

## UPGRADE A TOILET OR WASHING MACHINE; RECEIVE A \$100 REBATE

Applications for high efficiency appliances are open! There is one rebate eligible per parcel, up to \$100 credit towards their IVGID utility bill.

High-efficiency appliances eligible for the rebate include Water Sense toilets using 1.28 gallons of water per flush, or Energy Star washing machines that have a water factor of 3.7 or less. The rebate application is available on our website:

[www.yourtahoeplace.com/public-works/water/water-conservation](http://www.yourtahoeplace.com/public-works/water/water-conservation)

**IVGID PUBLIC WORKS  
WILL BE CLOSED  
THE FOLLOWING DATES:**

**FRIDAY, OCTOBER 28**

**FRIDAY, NOVEMBER 11**

**THURSDAY & FRIDAY,  
NOVEMBER 24 -25**

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**RESIDENTS OF INCLINE VILLAGE  
AND CRYSTAL BAY MAY DROP OFF  
HOUSEHOLD HAZARDOUS AND  
ELECTRONIC WASTE**

***BY APPOINTMENT ONLY***

**CALL (775) 832-1284 OR GO ONLINE:**

**[WWW.IVGIDHHW.COM](http://WWW.IVGIDHHW.COM)**

**Schedule Now! Winter closure starts 11/16.**

