

**NOVEMBER 2022**

1220 Sweetwater Road, Incline Village NV 89451 . OFFICE HOURS: M-F 8 AM to 4:30 PM  
P: (775)832-1203 . F: (775)832-1260 . PW@IVGID.ORG . WWW.IVGIDPUBLICWORKS.ORG



**IVGID PUBLIC WORKS IS AVAILABLE 24/7 TO RESPOND TO WATER/SEWER EMERGENCIES. CALL 775-832-1203.**

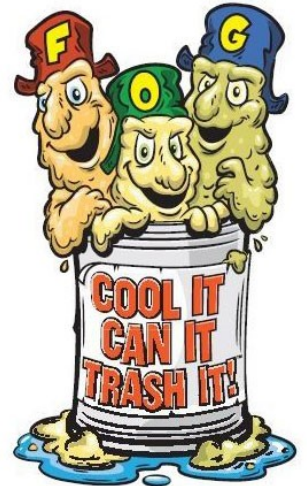
## BEWARE OF "F.O.G." FAT, OIL AND GREASE CAN HARDEN IN OUR PIPES AND CAUSE COSTLY REPAIRS.



The handling of FOG waste (fats, oil, grease) and the buildup of its deposits are a long-standing problem in wastewater management. A "fatberg" is a rock-like mass of waste matter in a sewer system formed by the combination of flushed non-biodegradable solids, such as wet wipes, and fat, oil and grease (FOG) deposits. Fatbergs have formed in sewers worldwide, with the rise in usage of disposable (so-called "flushable") wipes. Your home plumbing and the community wastewater system are designed to work hard and be reliable. But careless dumping of fats, oils, grease, and flushing of wipes and other objects is a sure-fire recipe for plumbing problems and costly sewer maintenance. Fatbergs are avoidable with your help.

Here are some tips to help keep the plumbing flowing smoothly:

- Never flush wipes, paper towels, rags or diapers of any kind — put them in the trash.
- Only flush the 3 P's down the toilet (pee, poop, toilet paper).
- FOG (fats, oils, grease) should be poured in a heat resistant (metal) container and allowed to cool. Store the grease can in the freezer. Once can is full, then put it in the trash.
- Home fryer oil can be recycled at IVGID Public Works; Call Waste Not 775-832-1284.



**NO GREASE**



**DOWN  
THE DRAIN**

**IN ORDER TO REDUCE PROPERTY DAMAGE...  
REMEMBER TO TURN OFF YOUR WATER EVERY  
TIME YOU LEAVE YOUR PROPERTY UNOCCUPIED.**

For more information visit our website:  
[www.yourtahoeplace.com/public-works/water/winterization](http://www.yourtahoeplace.com/public-works/water/winterization)

**IVGID PUBLIC WORKS OFFICE  
WILL BE CLOSED:  
THURS. NOV. 24  
FRI. NOV. 25**

**WATER EMERGENCY?  
24/7: CALL 775-832-1203**

# WASTE MANAGEMENT SERVICE DELAY HOTLINE: 855-894-9650

Call the toll-free hotline to keep informed of changes in your trash/recycle collection schedule.

## VISIT IVGID WEBSITES FOR VENUE SEVERE WEATHER ALERT NOTICES

[www.yourtahoeplace.com](http://www.yourtahoeplace.com)

### PLEASE KEEP YOUR CONTACT INFORMATION UP-TO-DATE.

We want to be able to reach you in case of an emergency, water shut-off or past due balance on your account. Please send us your current information:

Name: \_\_\_\_\_

Property Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Phone: Home: \_\_\_\_\_ Cell: \_\_\_\_\_

Email Address: \_\_\_\_\_



### HOUSEHOLD HAZARDOUS AND ELECTRONIC WASTE IS CLOSED FOR WINTER.

**TENTATIVE REOPENING =  
MARCH 14, 2023.**

**CALL (775) 832-1284 OR VISIT:**

**[WWW.IVGIDHHW.COM](http://WWW.IVGIDHHW.COM)**



### REPORT LITTER & TRASH ISSUES

Clean Tahoe Hotline

530-544-4210

[northshore@clean-tahoe.org](mailto:northshore@clean-tahoe.org)

### UPGRADE A TOILET OR WASHING MACHINE; RECEIVE A \$100 REBATE

Applications for high efficiency appliances are open! There is one rebate eligible per parcel, up to \$100 credit towards their IVGID utility bill. High-efficiency appliances eligible for the rebate include WaterSense toilets using 1.28 gallons of water per flush, or Energy Star washing machines that have a water factor of 3.7 or less.

The rebate application is available at:

[www.yourtahoeplace.com/public-works/water/water-conservation](http://www.yourtahoeplace.com/public-works/water/water-conservation)