

Introducing Your New Trash, Recycling and Yard Waste Service

On July 7, 2016 the IVGID Board of Trustees approved a new collection franchise agreement with Waste Management based on feedback from the community. Effective October 1, 2016, program features include:



Weekly Single Stream Recycling Collection

- Standard waste collection service includes a 64-gallon wheeled recycling cart.
- Customers with 96-gallon service will get a 96-gallon recycling cart.
- Collection will occur on your regular trash day.



WM Provided Trash Carts

- Standard trash service includes a 64-gallon wheeled trash cart. Additional service levels are available including service to wildlife resistant carts or bear sheds.
- Wildlife resistant carts and service is available through WM. Please contact Customer Service for pricing and availability.

Extended Yard Waste Recycling

- Curbside yard waste collection extended from 12 to 16 weeks.



- The number of stickers for bagged materials increased from 72 to 96, good for collection of bagged yard debris up to 40 pounds each. Stickers will be mailed via first class mail to the **billing** address on record. Collection will occur for **12** weeks in Spring and **4** Weeks in Fall.



Quarterly Residential Billing via Waste Management

- As of October 1, 2016 billing is managed by Waste Management.
- Bills are issued quarterly.
- Charges are billed in advance.



Contact Us

- **Website:** InclineVillage.wm.com
- **Email:** InclineVillage@wm.com
- **Phone:** (775) 831-2971

Can I use carts other than those provided by Waste Management?

No. The Incline Village residential franchise agreement requires the use of Waste Management carts. Waste Management carts allow for a more expedient collection allowing us to serve you better. (Existing wildlife resistant carts are exempt from this requirement and can continued to be used by customers.)

How often is recycling collected?

Under the new agreement, recycling will be picked up weekly on the same day your trash is collected.

Do I need to rinse out my recyclables before putting them in my recycling cart?

Liquids and loose food cannot be placed in the recycling cart. Food and liquids spoil the recyclability of paper and cardboard. Removing food from containers also reduces the risk of wildlife scavenging.

What will happen if I put trash in my recycling cart?

The effectiveness of the program is a community effort. Just one resident can contaminate an entire load of recyclables. Therefore, if you put trash in your recycling cart, you may be billed for additional trash collection. You may also lose your option to participate in the recycling program.

What if I have extra waste that won't fit into my trash cart?

In addition to curbside collection, customers are entitled to take one load of trash (up to 3 cubic yards per load) to the Incline Transfer Station four (4) times per year at no additional charge. Customers cannot place extra bags of trash at the curb. (See reverse side for rules about bagged green waste)

What if I want an additional cart or different size?

If you find the delivered 64-gallon cart does not meet your needs, please contact customer service at (775) 831-2971 for additional sizes and rates. A one-time cart swap will be provided free of charge after January 1, 2017.

How do I label recycling container in my bear shed?

A standard three arrow recycling symbol may be used to differentiate recycling bins from trash. Stickers can be purchased online or may be available at Incline Village Public Works.

My trash/recycling pick up was missed, who do I contact?

Please contact customer service at (775) 831-2971.

Where can I place materials not listed on the right?

Household hazardous waste, e-waste, pharmaceuticals and needles cannot be placed in trash or recycling carts. They must be handled separately. Please visit www.yourtahoeplace.com/public-works/waste-not for more information.



When in doubt if an item is recyclable, place it in the trash cart.



Empty Glass Bottles & Jars

Paper & Cardboard



Empty Aluminum, Tin & Steel Cans



Empty Plastic Bottles & Containers

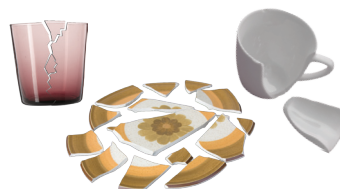
Trash



Plastic Bags & Utensils



Polystyrene Foam



Broken Glass & Ceramics



Diapers & Pet Waste



Food



Yard Waste



Hoses



Food Wrappers, Straws, & Juice Pouches