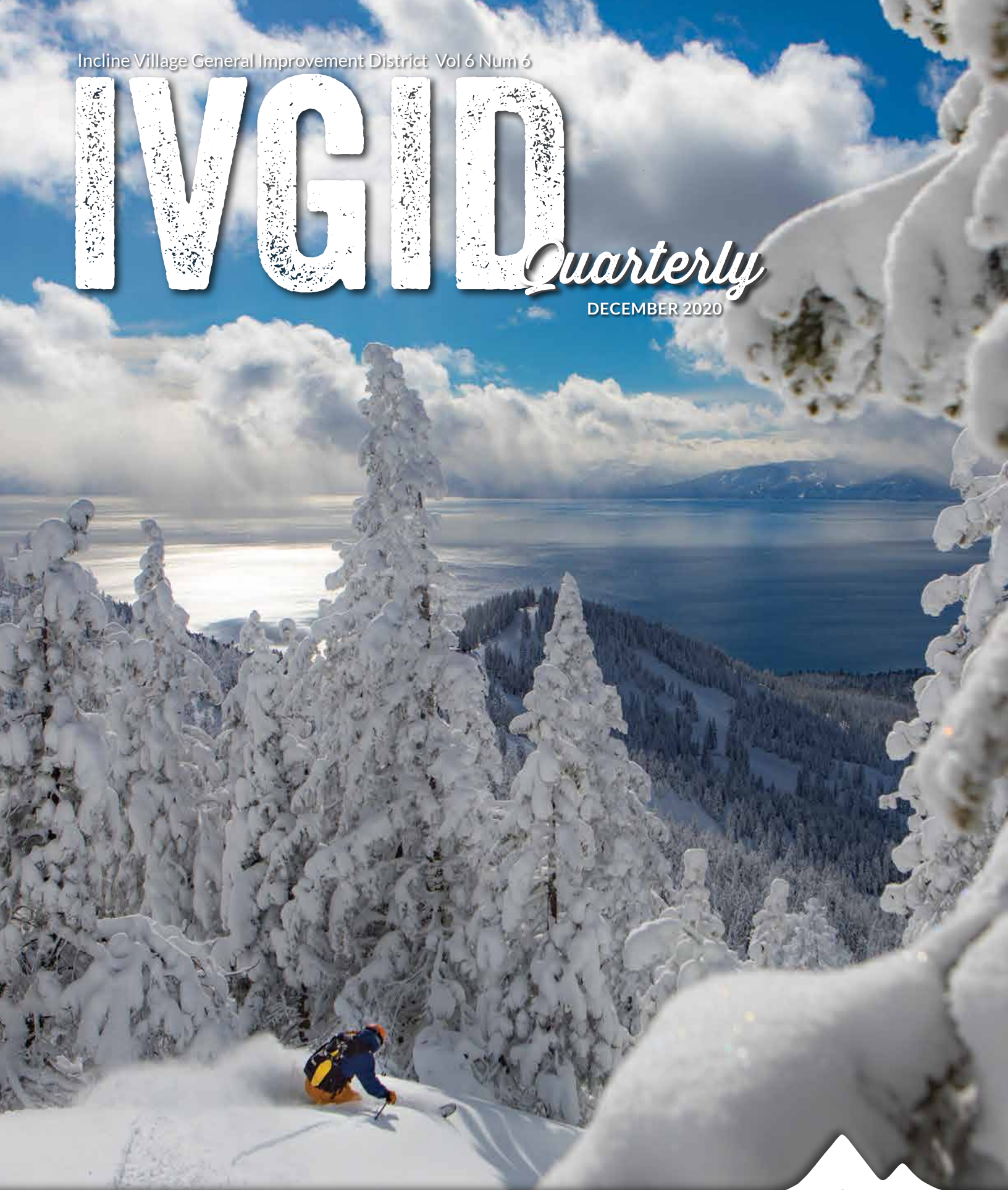


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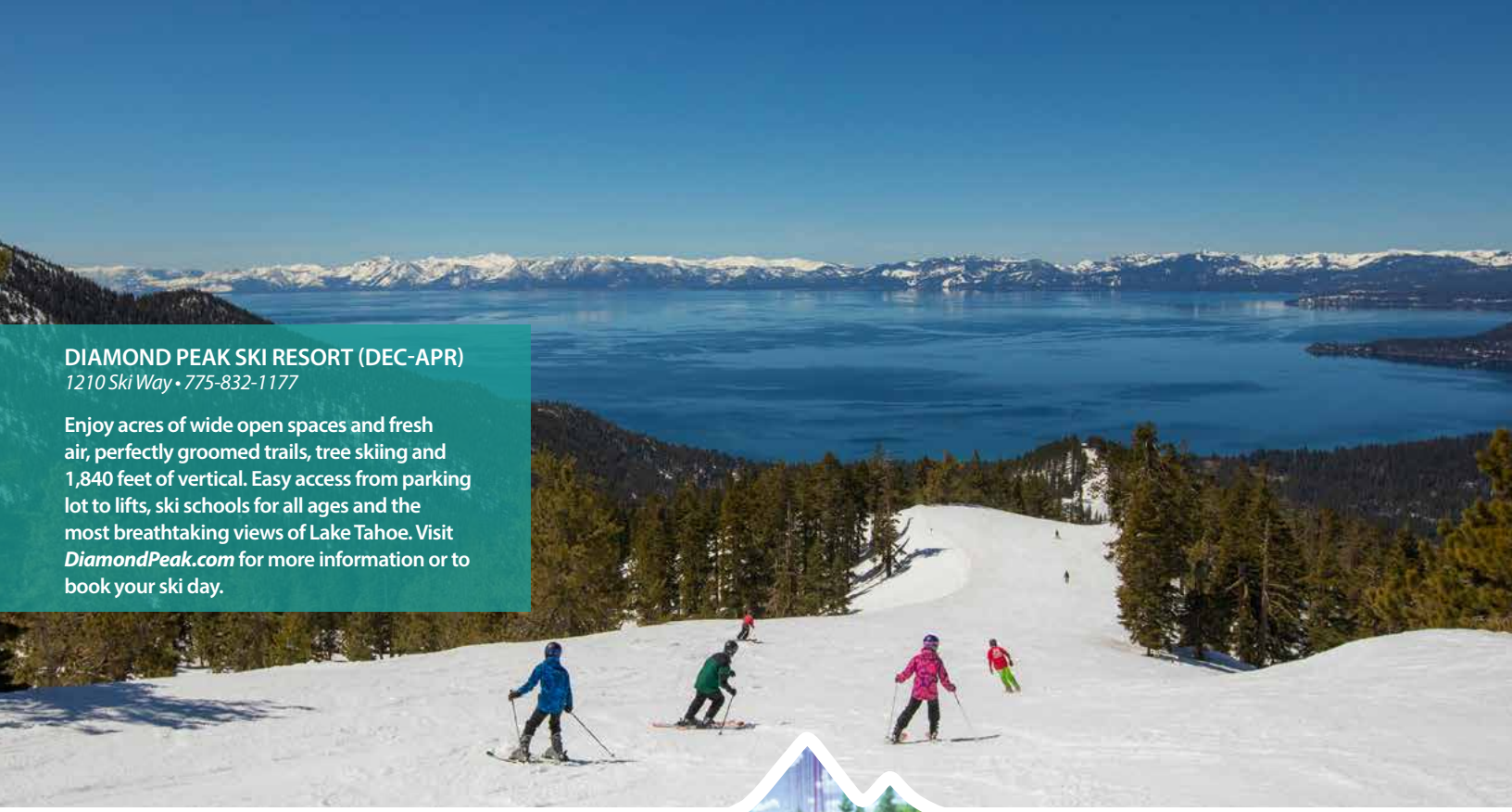
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Parks & Recreation programs and services are operating on a limited basis this winter. Visit [InclineRecreation](http://InclineRecreation.com) to view activities and details.

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Measures have been implemented to reduce touchpoints and adhere to state and local regulations. Please visit the COVID-19 news pages on our website prior to planning your visit to any IVGID venue so we can remain open and operate safely for our community. [YourTahoePlace.com/News](http://YourTahoePlace.com/News)





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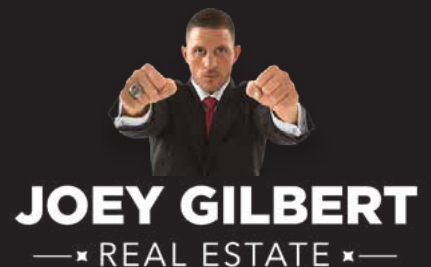
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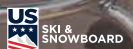
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## WELCOME MESSAGE FROM MIKE BANDELIN



Dear Diamond Peak Skiers/Riders and Incline Village/Crystal Bay Community Members,

By the time you are reading this, ski season should be underway on the slopes of Diamond Peak. As usual, we are excited to welcome everybody back for another winter of fresh powder, great Tahoe

views, perfect corduroy, and friendly faces at our community-owned resort.

Of course, things will be a little different this year. The COVID-19 pandemic means that all of those smiling faces will be covered up behind a mask throughout our operations, and we've implemented a number of other health and safety protocols to ensure we can operate the resort safely this season. Many of those updated rules and procedures are listed in the pages that follow; however, I ask that you please log on to our "COVID-19 FAQ: Know Before You Go" page on the Diamond Peak website every morning before visiting the resort this year, because we just have to expect that things could change throughout the season.

Getting the slopes ready for skiers and snowboarders has been interesting this off-season. The addition of physical distancing requirements for our staff has made getting around the mountain a challenge for our tight-knit snowmaking and mountain operations crews, but thanks to their hard work and willingness to think outside the box this year, we've been able to offer the great early-season conditions that our community has come to expect from Diamond Peak.

This past summer and fall we performed quite a bit of maintenance and upgrades to the ski lifts. Projects included replacing the haul cable on the Ridge lift, a rebuild of the drive motor on Crystal Express, and replacing the drive bullwheel bearings and the electrical drive and control system on the Lakeview lift. All of these projects are performed in conjunction with annual mountain maintenance to ensure the reliability and safe operation of our chairlifts.

We've also hired some new managers for this season including Zach Lancaster as our new Base Operations Manager, Brent Balderson as our new Ticketing & Revenue Office Manager, and Tatiana Montabello as our new Rental Shop Manager. Community members will likely recognize Zach from his time spent working at the Incline Village Parks & Recreation Counter for many years, Tatiana has been our Assistant

Manager in the Rental Shop for two years before being promoted this season, and Brent joins us from a little resort called Squaw Valley Alpine Meadows that some of you may have heard of. All three bring a wealth of experience and a great attitude to the ski resort this winter and we are excited to have them join the team.

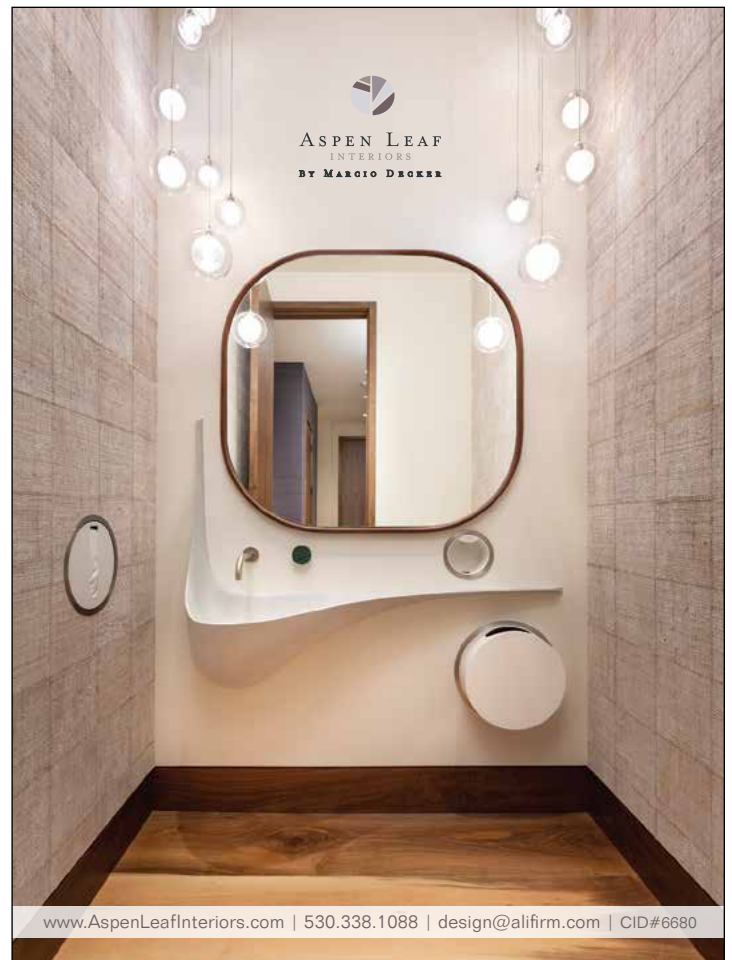
Speaking of our team, we're still hiring select positions for this winter! So if you are looking for a fun winter job – whether you want to make a very competitive wage (minimum starting wage is \$14/hour for most positions, or \$10.50/hour for juniors), or just get out of the house and work with the friendliest group of folks anywhere – we've got a great selection of indoor, outdoor, part-time, full-time and weekends-only positions still available. Check out [DiamondPeak.com/about/employment](http://DiamondPeak.com/about/employment) for more information.

The mountains offer an incredible escape and a beautiful outdoor setting. We sincerely hope that everyone here in Incline Village and Crystal Bay will join us on the slopes this winter.

Sincerely,

*Mike Bandelin*

Mike Bandelin, Diamond Peak General Manager





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After a year filled with uncertainty and COVID-related restrictions, Diamond Peak Ski Resort is looking forward to welcoming skiers and snowboarders back to the wide open spaces the mountains provide. Diamond Peak plans to operate as close to normal as possible, with several new protocols and safety measures in place to ensure the health and safety of our guests and community.

Some of these new safety measures (updated as of press time) are detailed below, and a full list of the most updated rules and regulations can be found at [www.diamondpeak.com/plan/covid-faq](http://www.diamondpeak.com/plan/covid-faq).

### Enhanced Safety Protocols

Diamond Peak will follow all state and local health and safety regulations this winter and will implement the following protocols to ensure the safety of our guests:

- Face coverings are required for all staff and guests throughout our operations.
- Modified operations are in place to allow for physical distancing throughout the resort.
- Guests will be asked to stay home should they present any symptoms of COVID-19 or other illness or have had any contact with possible COVID-19 cases.
- Diamond Peak is implementing cashless transactions throughout our resort operations including parking, ticketing and food & beverage outlets.

- Diamond Peak's operational plan includes capping daily skier visits to ensure we are able to offer guests a safe and enjoyable experience on the mountains. We anticipate this limit will only come into effect on our busiest peak and weekend dates throughout the winter.

### Purchase Everything Online

Customers purchasing lift tickets, rental equipment, ski or snowboard lessons, and season passes will need to purchase these products through Diamond Peak's online store or Call Center. Advance purchase is highly recommended as we cannot guarantee day-of availability of lift tickets or other products.

- Pick up for lift tickets, rentals and other items ordered online will be at the Will Call windows located in the Plaza area. **No walk-up ticket sales will be allowed.**





**Ski and Snowboard Lessons**

Our professional ski and snowboard instructors are looking forward to welcoming everyone back to the slopes this winter.

- Face coverings will be required for the duration of all lessons.
- Small-group lessons in our Child Ski Center will be available for kids ages 4-6 who are skiing in our magic carpet learning area.
- Kids ages 4-6 who have progressed beyond our magic carpet learning area need to be enrolled in a “Slide With Me” parent & child private lesson.
- Small-group lessons (maximum 5-to-1 student-to-instructor ratio) will be available in the Ski & Ride Center through our Sierra Scouts program (ages 7-12) and Adult Lesson program (ages 13+).
- Private lessons will also be available for ages 7+ with a maximum of 5 people of similar ability per lesson.

**On-mountain Dining And Base Lodge Access**

Diamond Peak will expand food & beverage service operations to allow more outlets for our customers to get something to eat or drink this winter. We expect the dining options will be open with new restrictions in place including:

- Reservations are required for tables in the Base Lodge and Loft Bar from open to close, with a maximum group size of 4 guests (subject to change per Washoe County restrictions).
- Outdoor tables on the Base Lodge Sun Deck and Snowflake Lodge Sun Deck will be first-come first-serve, with a maximum group size of 4 guests.
- No indoor seating will be available at the mid-mountain Snowflake Lodge.
- Face coverings will be required except while eating and drinking.

**Chairlift Rules and Regulation**

There are new rules and procedures in place to ensure physical distancing in the lift lines and on chairlifts this season including:

- Face coverings are required while in lift lines, and while loading, riding and unloading chairlifts.
- Lift lines shall be spaced out to allow for physical distancing.
- We will only seat guests from the same household or party on chairlifts together, or two singles on opposite sides of a four-person chairlift.
- Singles will ride solo on double chairlifts.
- Kids under 51" in height must ride all chairlifts with a parent or other member of their household who is over 51" tall.

All of the listed COVID-19 protocols are subject to change throughout the season as state and county regulations evolve. Please see at [www.diamondpeak.com/plan/covid-faq](http://www.diamondpeak.com/plan/covid-faq) for the most up-to-date list of what to expect at the resort this winter.



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## TOP 10 REASONS TO BUY A SEASON PASS THIS YEAR

Season pass holders are at the core of the Diamond Peak family and we look forward to welcoming back our loyal pass holders and welcoming the new members of the pass holder tribe this winter. Due to COVID-19 restrictions, we will be limiting the number of season passes available to the general public this winter; however, we will not limit pass sales for IVGID Picture Pass

Holders. Below are 10 great reasons to consider purchasing a season pass this year, if you haven't already done so...

### Access To The Mountain

This winter, due to COVID-19 restrictions in place, Diamond Peak will be limiting lift ticket sales on some of our busiest weekend and holiday dates in order to allow for proper physical

distancing throughout our operations. At this time we don't plan to require season pass holder reservations - though we do reserve the right to implement such a requirement at a later date if it becomes necessary to manage guest volume at the resort - meaning pass holders should not have to worry about getting access to the mountain, even on the busiest days this winter. If you choose not to purchase a season pass, we strongly advise you to purchase lift tickets in advance as we cannot guarantee lift ticket availability without advance purchase. *Note: All lift tickets must be purchased online through Diamond Peak's online store this season, even day-of.*

### Do The Math And Save Some Cash

If you plan to ski/ride throughout the winter, a season pass will likely pay for itself in as few as four to five visits.

### No Commitment Needed

Diamond Peak offers our Peak Pledge - our no-hassle refund policy on unused passes. If you don't use your pass for any reason, simply request a refund by Jan. 15, 2021 and you'll get your money back - no questions asked (note: a \$25 processing fee will be applied for each pass refund).



**IF YOU ARRIVE TOGETHER, YOU CAN RIDE TOGETHER**  
face coverings required (even on chairlifts)





### Skip The Will Call Line

It's never fun to wait in a line to pick up your tickets when the snow conditions are incredible. This winter, skip the ticket lines and go straight to the lifts with a Diamond Peak season pass.

### Tahoe's Favorite Terrain Park

The Village Terrain Park has been growing and evolving for the past two seasons, and our team has fresh new ideas to keep things progressing for this winter. Why drive all the way to Donner Summit or Truckee to ride park when you've got The Village right here in Incline?

### Support Local Ownership And Sustainability

Diamond Peak Resort is the only community-owned ski resort in the Tahoe Basin, and has been recognized for our sustainability initiatives as the first ski resort in Lake Tahoe to become STOKÉ Certified. Read more about STOKÉ Certification on our Sustainability & Environmental Efforts page on the website.

### On-Mountain Discounts

Diamond Peak Season Pass holders get discounts on the mountain during the ski season when you show your season pass.

- Diamond Peak Rental & Repair Shop: 20% off equipment tuning

- Diamond Peak Base Lodge & Wild Bill's at Snowflake Lodge: 10% off food and nonalcoholic beverages

### Bonus Lift Tickets For Season Pass Holders

Diamond Peak's 2020-21 season pass holders will enjoy 59 complimentary lift tickets at 16 partner resorts across the country this winter – up to four days at each resort. Participating resorts include: Beaver Mountain (UT), Beech Mountain (NC), Bogus Basin (ID), Boreal (Donner Summit, CA), Brundage (ID), Cherry Peak (UT), Cooper (CO), Lee Canyon (NV), Loup Loup Ski Bowl (WA), Moose Mountain (AK), Mt. Ashland (OR), Red River Ski Area (NM), Snow King (WY), Sunlight Mountain (CO), Tahoe Donner XC & Downhill (Truckee, CA), and Wachusett Mountain (MA). See Diamond Peak's website for details and restrictions.

### 4 Discounted Bring-A-Friend Tickets

Get your friends on the mountain for a discounted rate of \$30 off the adult window rate for lift tickets. Pass holder and friend(s) must be present to redeem. Pass holders can redeem up to four discounted Bring-A-Friend tickets during the 2020-21 season.

### PassCash Gives Kids An Easy Way To Buy Lunch

Load funds onto your Diamond Peak season pass to use at the resort. PassCash is a convenient option for children or those who don't like to carry their credit card with them on the slopes.

- **How to add PassCash:** Login to the online store using the same account you used to purchase your season pass. Click "My Account" in the top right then select "Stored Value." Type in the amount you want to add to each family member and then click "Add to Cart" to proceed to the checkout process.
- **How to use PassCash:** Just let our cashiers know that you would like to use your PassCash when you are paying for food, drinks and other products at the resort. You will have to scan your pass at the register so make sure you have it handy at checkout.



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## SNOWMAKING TECHNOLOGY

Since 1966 when Diamond Peak was the first resort in the Tahoe region to invest in a snowmaking system, the resort has been committed to providing skiers and snowboarders the best snow surface possible. Thanks to the consistent and pure water supply available via the IVGID Public Works Department, Diamond Peak's snowmaking system has consistently allowed the resort to enhance what Mother Nature provides and extend the ski season.

Last year, Diamond Peak purchased four new TechnoAlpin TR8 high-efficiency snowmaking guns designed to produce more snow during all types of snowmaking conditions with less energy consumption and noise. These TR8 snow guns require less maintenance and produce more man-made snow per hour, even during marginal snowmaking conditions. The

TR8 has just one electric motor to power the entire machine, making the units more reliable, more efficient, and less noisy than previous models of snow guns. "I have received several positive comments from the local residents talking about how much quieter these new machines are," said General Manager Mike Bandelin.

They also come equipped with TechoAlpin's latest ATASSplus software system which optimizes snowmaking based on weather conditions and forecasted snow needs. ATASSplus makes energy-efficient snowmaking much easier, and the software is able to communicate directly with Diamond Peak's SNOWsat grooming management software (courtesy of Pistenbully), which can provide the snowmaking system with real-time information on snow depths based on Diamond Peak's snowcat grooming fleet. "This kind of technology is key when working with a small team. We can only be so



**FACE COVERINGS  
ARE REQUIRED  
FOR ALL STAFF  
& GUESTS**







Historic photo of Diamond Peak's early snowmaking system.

many places at once and every minute counts when we're in snowmaking mode," said Slope Maintenance Manger Matt Melilli.

TechnoAlpin recently came out with the next generation model, the TR10, and let the Diamond Peak Slope

Maintenance team test it out for a month. Among other new features, the TR10 comes equipped with a new nozzle valve system with single valves that are individually controlled. More valves brings more advantages like increased efficiency, safety and reliability. "There are a lot of things we can program or are already automated with these new guns that save us time and lead to an improved output," said Melilli.

The four new TechnoAlpin TR8 snow guns purchased in 2019 add to Diamond Peak's snowmaking system of 14 existing snowmaking fan guns, HKD high-efficiency snowmaking towers and compressed air-water snowmaking guns which collectively cover 75% of the developed terrain. Continuing to update and upgrade the system will allow Diamond Peak to increase the probability of opening the ski area earlier and with more terrain, even during dry winters. Visit the website to watch videos and learn more about Diamond Peak's snowmaking and grooming fleet: [diamondpeak.com/mountain/snowmaking](http://diamondpeak.com/mountain/snowmaking).

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## SKI & SNOWBOARD LESSON EXPERIENCE

*Disclaimer: While some decisions have been made at the time of writing this article, we know that rules and restrictions can change at any time. Visit the COVID FAQ page for the updated list of COVID-related rules, check-in procedures, pre-booking requirements and more.*

Our professional ski and snowboard instructors are looking forward to welcoming everyone back to the slopes and creating lifelong skiers and riders. The Diamond Peak Ski & Ride Center (SRC) and Child Ski Center (CSC) staff have spent countless hours coming up with new programs and protocols to create the safest environment for all students and employees this winter. "Offerings may look a little different this year due to the restrictions, but the most important thing is that we are out there skiing and riding and keeping everyone healthy," said Jon Tekulve, Director of Skier Services.

For the 2020-21 season all lessons must be booked in advance and space will be limited. Visit the lesson pages on [DiamondPeak.com](http://DiamondPeak.com) for instructions on how to book lessons. Face coverings will be required for the duration of all lessons but this is pretty inherent to the sport. "We want all our employees and guests to enjoy skiing and snowboarding in the safest manner we can create this season. Luckily, we're already wearing gloves, face coverings and distancing on the slopes so not a lot will change there," said Tekulve. What will change is that all lessons will meet on the snow and participants will be outside for the entire lesson. The all-day programs or any programs

with snack or lunch breaks have been eliminated or modified. Group lessons have also been modified to adhere to distancing and chairlift safety requirements.

Small-group lessons in the Child Ski Center will be available for kids ages 4-6 who are at a beginner level and skiing in the CSC Yard on Pete's Powerline surface lift. One parent must remain present, within eyesight, during the lesson to attend to their child's personal needs. This may include putting on gear, providing any bathroom breaks, snacks, water or physical encouragement.

Kids ages 4-6 who have progressed beyond the CSC Yard will need to enroll in the new "Slide With Me" parent & child private lessons. The parent accompanying the child for the lesson will need to ski or snowboard at the child's level or higher and ride the chairlift with their child. As in past seasons, 3-year-olds will only be accepted in private lessons, but the parent will need to be present.

For older kids and adults, small-group lessons (maximum 5-to-1 student-to-instructor ratio) will be available in the Ski & Ride Center through our Sierra Scouts program (ages 7-12) and Adult Lesson program (ages 13+).

## ENJOY THE CLEAN, MOUNTAIN AIR

distance on & off the slopes







Children under 51” will need to enroll in a Slide With Me parent & child private lesson because they cannot ride the chair alone. 1-hour, 3-hour and 6-hour private lessons will also be available for ages 7+ who meet chairlift requirements. Families who want to learn together can sign up for a semi-private lesson with up to five people from their household, as long as everyone is 7 years or older and of similar skiing or snowboarding ability.

Some benefits from the new restrictions and formats include increased communication prior to and during lessons. Because all lessons will be booked in advance, participants will receive a pre-arrival email with information, rules and tips to get the most out of their lesson. Parents who attend a Slide With Me lesson will also be involved and more likely to

understand how to support their child through the learning process. Not only will the child receive instruction but the parent will hopefully understand what kinds of skills and drills to work on with their child when they are free skiing together.

“Our goal is to create lifelong skiers and that might mean some kids don’t progress as quickly as the parent would like. We’ve found it more successful to help children build a solid foundation of skills versus pushing them to the next level as soon as possible,” said James Pedersen, Child Ski Center Manager. “Getting the parents involved in the lesson may help them partner with us and learn how to enjoy skiing with their child at their current level.”

Parents will observe the lesson and get feedback to help their child be

successful and enjoy skiing for years to come.

Because of indoor capacity restrictions, guests should come prepared to be outside for the entire day.

“Plan on being outside and plan for weather,” said Jon Tekulve. “Bring extra layers for yourself and your kids, hand and foot warmers if it’s cold, full length socks, base layers, sunscreen, water, and snacks.”

Lessons will be limited this season so make sure to plan well in advance. Visit [diamondpeak.com/lessons-rentals](http://diamondpeak.com/lessons-rentals) for full program details, pricing and reservations.

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Photo by Jen Schmidt

## HELP US NAME THE GLADES

Diamond Peak offers 655 skiable acres, and almost 500 acres of that is gladed tree runs. Thanks to a partnership with the U.S. Forest Service, TRPA, local fire crews and our summer maintenance staff, we've cleared out many of the smaller trees and brush in these zones, making them healthier forests, less prone to wildfire, and as an added bonus, incredibly fun for skiers and riders.

Diamond Peak's glade zones, the areas of tree skiing off the main trails, are

the place to be on storm days. This advanced terrain is a playground for experts filled with natural obstacles like pillows, rock drops and more. If you've ever skied the glades on storm days or right after a storm, you know that snow piles up here and you can often find powder days after a storm, if you know where to look.

These areas can also be a respite from the wind and other skiers on a stormy or busy day. Solitude Canyon is named Solitude Canyon for a reason. There is

just something special about picking your own line through the glades and popping back out onto the trail. Needless to say, we think Diamond Peak has some of the best glade skiing in the region, but the only areas with official names thus far are The Glades (real creative) and Solitude Canyon.

We know a lot of locals have nicknames for certain zones, but it's time to officially name these areas and put them on the map. Next time you are skiing through the trees, take a break and see if a name calls to you because we'll be asking you to help us name these fun zones this winter. Just be careful not to get too distracted and find yourself hugging a tree unintentionally!

Visit the website or follow us on social media for an announcement on how you can submit your ideas and help us name the Glade Zones this winter.

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## TREE WELL & DEEP SNOW SAFETY

Although skiing in the trees is very exciting, don't forget about being safe and always ski with a buddy. There are increased risks of colliding with obstacles and deep snow immersion suffocation when leaving groomed terrain. Skiers and riders can fall into areas of deep snow, or fall into a tree well, get stuck and suffocate, so it's important to stay a safe distance from trees and keep your partner in sight. Visit [DeepSnowSafety.org](http://DeepSnowSafety.org) to learn more about the risks and prevention of deep snow and tree well immersion accidents.



A friend of mine worked here last season and she said it was the best place to work and I trusted her and it was one of the best decisions of my life...We're like a family, everyone here is nice. —John

## WINTER JOBS

Work and play on the mountain and be a part of a terrific team this ski season! Diamond Peak is looking for great employees who enjoy customer service as well as working in a dynamic environment.

Positions include: Ski Instructors, Lift Operators/Ticket Checkers, Cashiers, Bussers, Rental Technicians, Mountain/Plaza Hosts, Parking Attendants, Property Operations and more.

I not only love coming to work each day to share my passion for the mountain with guests and friends, but I truly enjoy being a part of a tight-knit family here in my department. —Tatiana

Whether you want to work inside, outside, or the on-snow, we have positions available. You do not need to be able to ski or snowboard for many positions, but if you want to learn there's no better way than working at the resort.

Create a profile and apply online at [YourTahoePlace.com/jobs](http://YourTahoePlace.com/jobs). Or contact us at [jobs@yourtahoeplace.com](mailto:jobs@yourtahoeplace.com) or 775.832.1100.

We got an awesome crew from snowmaking to grooming, food & beverage, everyone in between. It's small, so it's a real tight community everyone tends to get along great and that makes your day at work much more enjoyable. — Chris

## LIFT TICKETS, LESSONS & RENTALS MUST BE PURCHASED ONLINE

(even day-of)







Photo by Roger Carry, courtesy of Lila Lapanja

## CATCHING UP WITH LILA LAPANJA

Born in a snowstorm and practically raised on the slopes of Diamond Peak from the age of 2, Lila Lapanja is both our hometown “diamond girl” and a ski racer to watch this winter. As the reigning NorAm Cup Slalom Overall title holder (for the third time in her career), the #2 ranked women’s slalom skier in the U.S. (behind only Mikaela Shiffrin), and ranked in the top 23 worldwide, Lapanja has earned an automatic berth into every World Cup slalom race this winter and has her sights set on Olympic qualification and beyond.

While she spends most of the winter traveling the globe competing against the best skiers on the planet, whenever she does get the opportunity to return home to Incline Village, Lapanja enjoys getting up to Diamond Peak for some laps off the Crystal Express and Lakeview chairs.

Below is an excerpt from Lila’s origin story on her website, LilaLapanja.com, followed by a Q&A with IVGID Quarterly staff conducted via email when Lapanja was on the road in Europe getting ready for the start of the World Cup season back in early November.

To follow Lila’s progress and results this winter, check out LilaLapanja.com and click on “Races & Updates.”

### My Journey

I have always felt that it was my destiny to be a winter athlete: I was born in a snowstorm, had skis on my feet at age two, and have lived in the Sierra Nevada mountains at Lake Tahoe my entire life. I love the feeling of snow on my face when I am outdoors surrounded by the power of nature.

An Olympic dream began when I kicked out of the start of my first race when I was 6 years old. My father, mentor and coach, Vojko - a top ski racer from Slovenia - was the one I wanted to ski like... and to beat.

I acquired a natural passion for skiing from him and launched my career in Alpine racing as a member of the Diamond Peak Ski Team. I raced in all disciplines throughout the Western Region and consistently placed at the top of my field as a young racer.

When I was 16 years old, I was named to the U.S. Ski Team. In the six years as a National Team member, I achieved a high level of skill and success while pursuing my sport with focus and passion and embracing challenges with grit and grace. Being on the team freed my love of travel and exploring new cultures while I represented the USA racing on mountains around the world.

*Continued on page 20*



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I won my first North American Cup Slalom Overall Title in 2014, and was on my way to the World Cup. However, the next season I endured an injury that kept me from racing for 18 months.

I persevered through storms and sunshine and made a successful comeback, reclaiming my NorAm slalom title in 2016. On a magical night in Flachau, Austria I scored my first World Cup points in only my third WC start!

I have stood on seven U.S. National Championship podiums and have represented my country in the World Cup and at two World Junior Championships. Fueled by the love I have for this sport and focused on my goals, I kept smiling and kept moving...

...and I won my 3rd NorAm Cup Slalom Overall Title this past 2019-20 season!

I am extremely excited to launch into the 2020-21 season ranked #2 in the USA and top-23 in the world! As I move closer to qualifying for the 2022 Olympics (which are less than 14 months away!), I am more dedicated than ever to continue this journey and my personal "evolution of excellence."

I am profoundly grateful for the inspiration and support from my "Team" - my family and friends, CLIF Bar & Company, and all of my dedicated sponsors and patrons - as we continue to create a world-class platform that will provide a strong foundation from which I can reach for my dreams.

## Q&A with Lila Lapanja:

### IVGID Quarterly: How would you define a "successful" season this winter?

**Lila Lapanja:** A successful season for me this winter will include three things: being healthy and strong through a long season (injury-free), fully enjoying and immersing myself in the process of ski racing throughout the year (keeping motivation and confidence high) and as a result being able to achieve my goal of competing at the World Championships in Cortina, Italy and reaching a World Cup top 20 position.

### How did you earn the automatic qualification into all World Cup races? And how does it feel having that opportunity?

I earned my automatic qualification by winning the Slalom Overall title on the North American (NorAm) Cup circuit last season. This is my third time winning and I feel more prepared than ever to capitalize on this opportunity this year, especially since most of the early races will only be World Cup!

### Are there specific races you look forward to? Why?

I really look forward to Åre, Sweden because I've never been there. Racing on new hills is always a fun challenge. Otherwise I am also excited about Flachau, Austria and the hill in Cortina, Italy.

### What does the path to Olympic qualification look like for you?

Olympic qualification is solely based on performance on the World Cup during the Olympic year before the Games in February. Therefore, the beginning of next season is



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when the objective qualifying races will start, but the U.S. Ski Team will start to track athlete performance this season.

**What was your off-season training routine in Tahoe like this past summer/fall?**

I spent a lot of time doing biking intervals, hiking and training at the Rec. Center this year. A lot of my training is body-weight based and I like to use bands and kettlebells for my strength work. I did a hiking/running loop at Diamond Peak once a week. I jumped in the lake almost everyday. With the Indian summer we had, I spent as much time outside as possible!

**Favorite race-day food?**

I like eating a big breakfast, usually including eggs, yogurt and oatmeal and in between runs I'll snack on a Nut Butter-Filled CLIF Bar (Tart Cherry & Cashew is my favorite!)

**One thing non-racers probably don't know about ski racing?**

We never ski in the same course or on the same snow twice! Every single course I've ever skied in my life has been different, and the snow changes every single time. Another thing many people don't know is that World Cup athletes can have as many as 15-20 skis per event. That means, if you are

an overall skier and ski all four events (slalom, giant slalom, super-g, and downhill), you could have up to 80 pairs of skis! Plus powder skis, of course. ;)

**Do you listen to any particular music while training or prepping for a race?**

Oh yeah! Everything from rock, techno, to pop and rap. I have a playlist on Spotify called, "Shut up and Ski" which I love listening to when I'm freeskiing. So if you ever see me and say hi and I ignore you, it's because I am in my own world!

**What do you miss most about Lake Tahoe when you're on the road?**

I miss the comfort of being home - Tahoe is like my sanctuary. I miss my animals and sleeping in my own room. I miss seeing people in my tribe who inspire and take care of me. I love that I can walk out my door and be within 10 minutes of Diamond Peak and Tahoe itself. In the end, I miss the Lake the most, which fills me up more than almost anything else in the world.

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# STAFF SPOTLIGHTS



## Brent Balderson

Born and raised on the legendary steep ski slopes of the mountains around Des Moines, Iowa, Brent grew up with snowsports on his mind almost constantly. For fun, his family would travel to Summit County, Colorado for most winter holidays, further cementing his future in the ski industry.

A lifelong soccer player and golfer, Brent played college soccer at Iowa State where he received his BA in Political Science and History, before traveling west to earn a graduate degree from Colorado State's Ski Area Management program.

Brent lost his way for a while, spending time in San Francisco working as an IT recruiter for finance and technology companies, before hearing the irresistible call of the mountains again and making his way to the Tahoe area where he spent five years doing revenue management for Squaw Valley Alpine Meadows.

Hired in early July as IVGID's new Revenue & Ticket Office Manager, Brent has had the summer to learn the ins and outs of the District and is looking forward to his first season at Diamond Peak Ski Resort this winter.



## Tatiana Montabello

Tatiana Montabello was hired as Diamond Peak's new Rental Shop Manager this fall after serving as the Rental Shop Assistant Manager for the past two seasons. Be sure to look out for her smiling face this winter if you ever need to rent ski/snowboard equipment or have any work done on your gear in our Repair Shop.

### Tatiana's story:

I grew up in Mendocino, California, and spent most of my childhood on the beach or running around in the redwoods. My family moved us to Reno, Nevada where I attended high school, after which I went on to begin training as a manicurist in the beauty industry. I was blessed with my daughter in 2009 in Reno and then went on to complete my apprenticeship as a manicurist. I have worked at a variety of spas during the last 10 years in Oregon, California and Nevada.

I started my wellness journey in 2012 when I obtained my teacher training certification for Yoga. I continued my education in meditation and mindfulness at The Buddhist Temple and other programs around Northern California.

After living in Portland, I decided to give Tahoe a try, and I have been in Incline Village for six years with my family. While living in Tahoe I completed my Level 1 & Level 2 in Reiki, energy healing, and received my certification for Aromatherapy. Shortly after that I took a year off after having my son, who is now 3 1/2. I then created a small Holistic Spa Treatment and Wellness space in Crystal Bay which resulted in an unforgettable growth of experience, but ultimately I decided to move on to have more time with my children.

Since then I have continued to commit myself to Diamond Peak with a bunch of awesome memories... I had really never been around a ski resort much prior to my time here at Diamond Peak, which started five years ago. I started in the Rental Shop as a Rental Tech/Cashier in 2015, then got promoted to Lead Cashier for the point of sale stations in 2016. During my third and fourth seasons I was promoted to Assistant Manager which led me to my first season as Rental Shop Manager this year.

Diamond Peak has been an awesome mountain for me and my family throughout the years - my daughter started snowboarding here when she was 5 and is now on her second season with the snowboard team at Northstar. My son will be hitting the mountain for his first year this season as well! I feel blessed to be a part of the operations here at Diamond Peak and to continue to live and work in the most beautiful place I have ever been.





## DRINKS LIKE WHISKY, SMOOTH AS VODKA

Warm up this winter with a local favorite. Source One Vodka Rested in Oak Sherry Casks is a single-estate spirit made with grains grown on our own ranch in the Carson Valley, just east of Lake Tahoe.

*Try it in an Old Fashioned!*

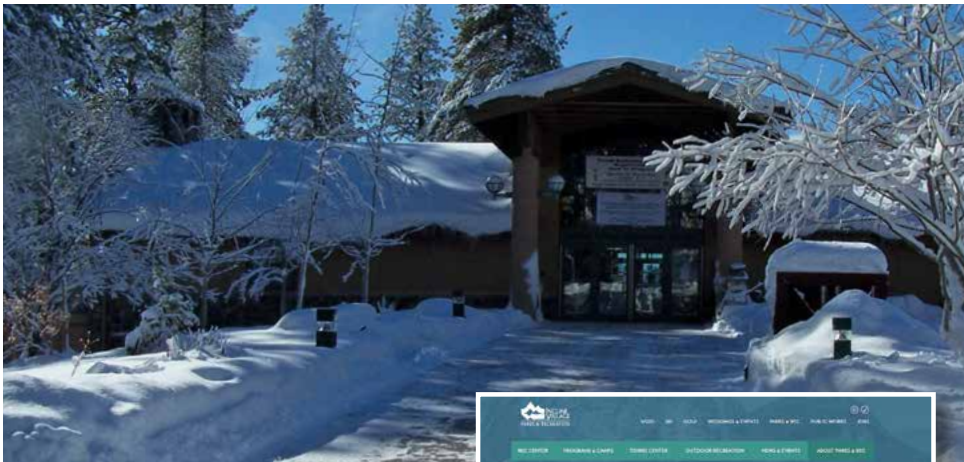
### DISCOVER BENTLY HERITAGE ESTATE SPIRITS AT THESE NEARBY LOCATIONS:

#### RESTAURANTS AND BARS

Bite Restaurant, 907 Tahoe Blvd, Incline Village  
Bistro at Edgewood Tahoe, 180 Lake Pkwy, Stateline  
Beaujolais Bistro, 753 Riverside Dr, Reno  
Carson Piazza Bar, 224 S Carson St, Carson City

#### FINE SPIRITS AND GROCERY STORES

Incline Spirits & Cigars, 120 Country Club Dr, Incline Village  
Raley's, 930 Tahoe Blvd, Incline Village  
Whole Foods Market, 6139 S Virginia St, Reno  
Lee's Discount Liquor, 8165 S Virginia St, Reno



## ANNUAL REPORT UPDATE

From the Parks & Recreation Counter staff

Like most of our venues, the Parks & Recreation Counter had to adapt to a new set of rules to operate last spring into summer. During the time the Recreation Center was closed, we needed to continue to process resident picture passes and punch cards as leases were being renewed and properties were being purchased. We encouraged customers to come to the front entrance and pickup cards and materials in a new process. We also started accepting individual photos electronically to expedite the card processing more quickly.

From April 1 to Sept. 30, the counter processed 12,125 punch cards and 4,940 picture pass cards. New property sales soared over 40% vs. the previous year, which added to the total volume of cards processed.

We were able to secure most of our Kayak and Paddleboard rental slots before the summer rush. We currently manage an inventory of 784 total slots.



The changes to beach access for this summer also impacted activity at the counter. Since access was limited to picture pass and punch card holders, many property owners who had guests needed to purchase additional punch cards, in addition to the cards they are eligible for.

Once the Recreation Center opened, we had to extend all of the memberships for the three months that we were closed. Activity for the summer was very heavy due to the abundance of residents and visitors that came to the region. Between April 1 and October 23, the counter had answered just under 30,000 phone calls consuming over 2,065 hours. During that time frame, we also responded to 5,500 e-mail requests.

Many thanks to the loyal and dedicated Parks & Recreation Counter staff that endured this crazy spring/summer! We are fortunate to have such a talented group.

*Tom Rosenthal*

Tom Rosenthal,  
Senior Parks & Recreation Clerk

## PROGRAMMING UPDATES

Diamond Peak's PSIA-certified instructors offer three fun clinic series this winter, all offering beginner (Lodgepole Lift), intermediate (Lakeview Lift), and advanced (Crystal Quad Lift) level instruction over the course of the season. Clinic class sizes are limited. Weekly pre-registration is required. For more information and registration for all clinics, please call the Parks & Recreation Counter at 775.832.1310.

**Fees:** options for all of our weekly clinic series include pre-purchasing a 5- or 10-week clinic pass (valid for any 5 or 10 clinics of your choice respectively), or pay-as-you-go daily drop-in fees (if space is available).

### 55+ Ski Clinics

Skiers age 55+, don't miss this great opportunity to hone your skills, master safe skiing and meet some fun peers at Diamond Peak this winter.

**Days:** Wednesdays

**Dates:** January 6 - April 7, 2021  
(no clinic on 2/17)

**Times:**

- 9:30 - 10am: Meet and greet on the outdoor sundeck of the Base Lodge for a little socially distanced fun before we get on the slopes.
- 10am - 12pm: Join PSIA Certified Instructors for on-the-snow instruction.

**Location:** Diamond Peak Ski Resort

### Moms On Mountain - Monday Moms Clinic

Are you always trying to catch up to your kids? Can your entire family out ski you? Get your ski groove back and have fun with other like-minded moms this winter at Diamond Peak. Don't miss this amazing opportunity to take your





skiing to the next level in a supportive environment on the slopes.

**Days:** Mondays

**Times:**

- 10am - 12pm: Join PSIA-certified instructors for on-the-snow instruction.

- 12 - 12:30pm: Grab-and-go snack and socially-distanced chat.

**Location:** Diamond Peak Ski Resort

### Tuesday Women's Clinics

Looking to improve your skiing in a supportive female-led clinic setting? Join other women on the slopes of Diamond

Peak, along with Diamond Peak's PSIA-certified instructors.

**Days:** Tuesdays

**Times:**

- 10am - 12pm: Join PSIA-certified instructors for on-the-snow instruction.
- 12 - 12:30pm: Grab-and-go snack and socially-distanced chat.

**Location:** Diamond Peak Ski Resort

*Continued on page 26*



### 514 GONOWABIE

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## Snowshoe Hikes To Snowflake Lodge

Join us for a series of fun Snowshoe Hikes to Diamond Peak's mid-mountain Snowflake Lodge this winter. This community-favorite event, led by the Incline Village Parks & Recreation Department, encourages exercising in an intergenerational social setting for ages 10 and older and is part of the Community Health and Wellness Outreach Initiative. The 1.5-mile (3 miles round trip) hike includes guides, and outdoor snacks/hot cocoa at the Snowflake Lodge deck.

**Community Snowshoe Hikes:** Maximum of 40 people.

**Cost:** \$50 per person (\$40 w/ IVGID Picture Pass)

**Dates:** select Fridays  
January 15, January 29, February 26,  
March 12, March 26

**Family Snowshoe Hike:** February 12:  
Valentine's themed self-led snowshoe  
scavenger hunt.

**Cost:** \$25 per person (\$20 w/ IVGID  
Picture Pass)

## Northern Lights Holiday Celebrations

Please enjoy the return of our community's Northern Lights Celebration November 27 - December 31, 2020 in Incline Village and Crystal Bay.

Watch as local businesses "light up the town" starting the weekend after Thanksgiving! Take the Northern Lights Walking Tour through both Incline Village and Crystal Bay to see lighting displays in every shopping locale... and in some neighborhoods as well. Maps can be found at retail businesses, restaurants and resort casinos and of course, the Visitor Center.

Take some time to "shop and eat local" while enjoying the sights. Northern Lights Tahoe is a gathering of local businesses and community partners who are dedicated to bringing events and information to those who want to participate in wintertime activities around the Incline/Crystal Bay area.

## Gingerbread Village Display

**Date:** Ongoing

**Location:** Hyatt Regency Lake Tahoe lobby

Northern Lights is sponsored by the Incline Village Crystal Bay Visitors Bureau, IVGID's Parks & Recreation department, and the newly formed Incline Village Crystal Bay Community and Business Association (IVCBA). The IVCBA is dedicated to bringing our local businesses and nonprofits together for advocacy and to create a more cohesive community.



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## TRAIL OF TREATS AND TERROR

On Thursday, Oct. 29, the Incline Village Parks & Recreation department hosted the annual Halloween Trail of Treats and Terror event - this time in a COVID-friendly outdoor setting along the Fitness Trail next to the Village Green. Families got to travel through the haunted forest, snap a family photo, and enjoy some spooky fun. Thank you to all community members who came out to participate in our haunted trail.



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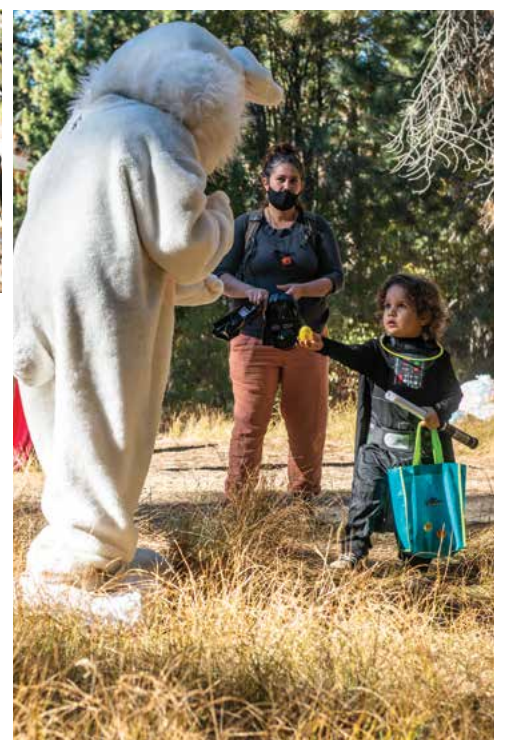
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## SEASON WRAP UP

The season has wrapped up for both golf courses and what a season it was! The year started with uncertainty due to COVID-19 restrictions and how we were actually going to operate through this pandemic. Many planning sessions were held with staff to come up with a safe and responsible way to open both courses.

Both courses opened on time and continued throughout the season with no delays or closures due to the incredible effort by all of the Golf Course staff including Maintenance, Food & Beverage and Events. Everyone pitched in to make sure operations ran smoothly daily - which meant that almost all of our staff were doing things they would not normally be doing. This year was truly a team effort and I cannot thank our staff enough for their dedication and effort.

Jeff Clouthier and his maintenance staff had the golf course in incredible shape all year, a fact that was evident by the large number of compliments we received on golf course conditions. Jeff and his team finished construction on the remaining red tees, performed aerification work, tree work, bunker work and have put the course to "bed" before the harsh winter weather hit. Our Golf Course Maintenance crew always does their best to get as many golfers

out on the course before the course closures, but they must also make sure they have ample time to prep the course for the uncertainty of the winter season and ensure proper growth for playing conditions when spring rolls around.

For all of the winter prep to take place, it is crucial that we still have good weather to accomplish this work. Preparations such as aerification of fairways, roughs, greens, top-dressing, seeding, fertilizing and clean-up. After all of this has been accomplished, the greens are aerified a second time at a depth of ten inches to insure proper drainage throughout the winter as well as keeping ice from forming during the spring, which is detrimental to the putting surfaces. Since it's practically impossible to predict the snowfall for winter season ahead, it's crucial for our maintenance staff to have the time necessary to complete these practices in order to give us the best chance at choice future spring and summer conditions. If we are not able to conduct these procedures in the fall, we risk severe winter damage and a longer time to get into good conditions for the following golf season. Watch the maintenance video on YouTube (<https://youtu.be/uWcVzlhEIE>) for a glimpse of what the maintenance team does each fall.





Both the Championship and Mountain courses enjoyed an abundance of play in 2020, even with COVID-19 restrictions. The Championship course ended the year with 23,073 rounds, 157 more than 2019 and the highest total since 2015. The Mountain course finished with an even more impressive total of 18,322 rounds, 2,876 more than 2019. (Note: The Mountain course closed September 15 in 2019 and stayed open until October 11 in 2020; but this is still the highest round total dating back to 2010.)

We were not allowed to have shotgun starts, but the clubs still got out daily and played games with social distancing. A silver lining for all golfers this year was that the 12 to 15 minute tee time intervals resulted in faster play and an overall pace of play average at or under 4 hours at the Championship Course! We are continuing to explore how we

might be able to continue this in some respect going forward.

Chef Bill and his staff did an incredible job keeping the Food & Beverage operations going throughout the season with minimal impact and serving up delicious food for our residents and guests as always. The snack bars were also a key component in serving our golfers with the restrictions on what we could provide on the carts.

I would like to thank our staff again for their incredible efforts this season with providing our golfers the best and safest golf experience possible. Lastly, I would like to thank everyone for being patient with our many restrictions this season. We look forward to some sort of normalcy next season. Please know that I will continue to make your golf experience the best it can be and we

will always look for ways to improve operations. We value your feedback, and your honest responses help us make our service even better. Please take a couple minutes to complete our online survey if you haven't already: <https://www.yourtahoeplace.com/golf-survey>.

I look forward to seeing many of you next golf season! For those who stick around during the colder months, please stop by to do some holiday shopping, take a lesson, or play a virtual round in the golf shop this winter.

Keep it Simple,

*Darren Howard*

Darren Howard,  
Director of Golf & Community Services



## GOLF TIP

We all want to hit longer tee shots just like the pros we see on TV, so we need to train like the pros. The glutes are the King/Queen of the swing and with a good set up and understanding of the muscle connection you will have more consistency and those bombs off the tee. With strong glutes you will be able to stabilize the pelvis, which allows for a strong setup, and stabilize the body during the swing, which maintains posture and generates POWER! The

glutes are the largest muscle group in the body and play a major role in transferring energy from the group, through the lower body, to the upper body, and finally to the ball.

Next time you are hitting balls, think about a good pelvic tilt at setup where you feel like you are flattening your back and tucking your tailbone under your spine. Here you should feel the glutes engaged. Then on your backswing have the sensation of keeping your right glute back and strong foundation through your lower body. In the downswing

fire those glutes and keep both cheeks back to help maintain your posture to maximize your width with the upper body and get a full rotation.

And when you can't hit golf balls, try doing a few glute bridges on the ground. Lying flat on your back, knees bent and feet flat on ground, push through the heels into the glutes and lift your hips to the ceiling while keeping your lower back stable. Try with both feet on the ground and then move to a single leg press to strengthen your glutes.

For better description on these drills check out my YouTube video by following this link <https://youtu.be/aZeCLm0oYbl>. I'm also here all winter so please contact me through the golf shop if you would like to set up a golf or fitness session.

*Ashley Wood is a PGA Professional and certified fitness professional, and the Head Golf Professional at the Incline Village Mountain Golf Course.*

# SNOW BLOWER SAFETY



According to the U.S. Consumer Product Safety Commission (CPSC), in a recent year, there were approximately 590 finger amputations involving snow throwers.

CPSC estimates that each year on average there are approximately 5,740 hospital emergency room-related injuries associated with snow throwers. CPSC has received reports of 19 deaths since 1992 involving snow throwers.

Two people died after becoming caught in the machine. Five deaths were caused by carbon monoxide poisoning resulting from leaving the engine running in an enclosed area.

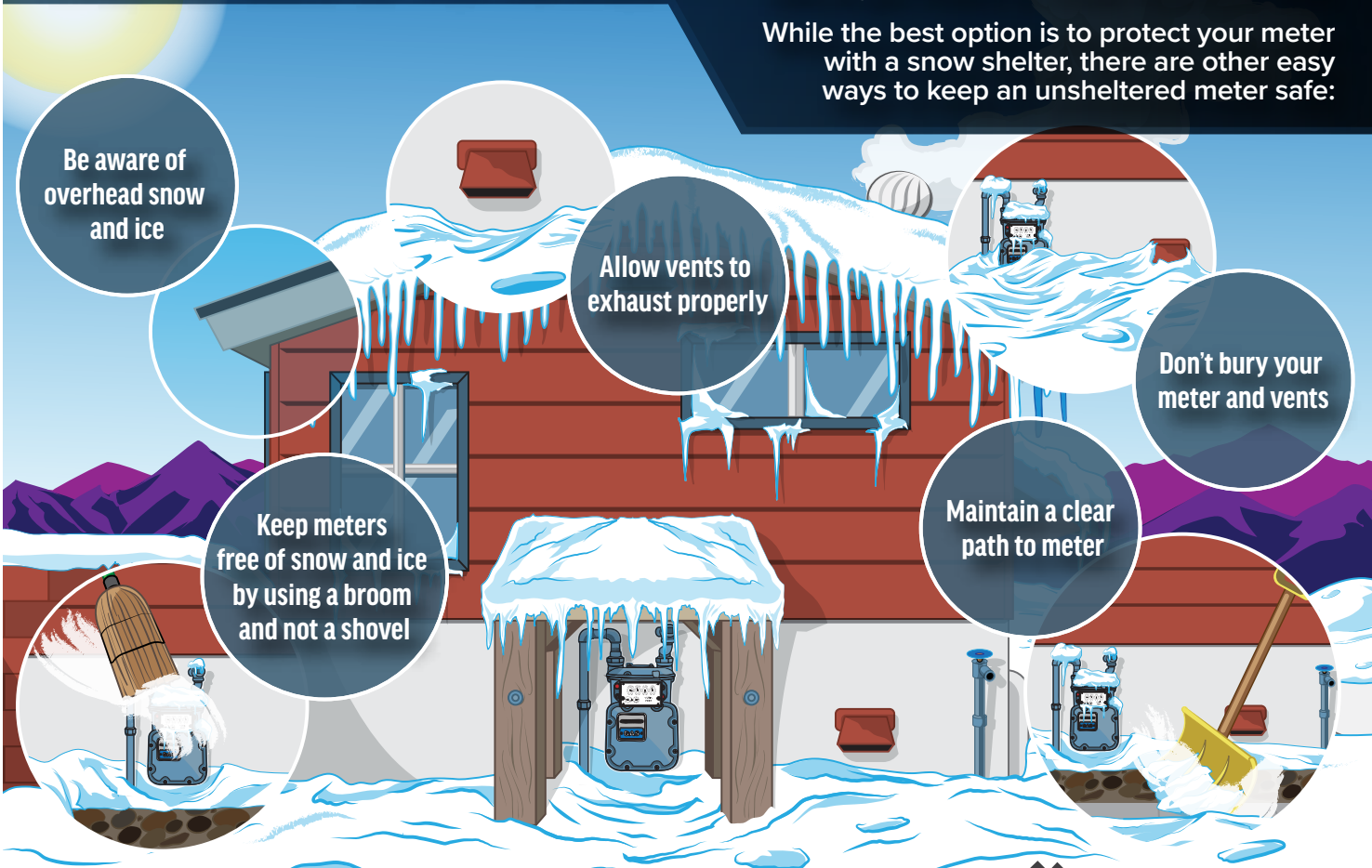
Injuries most frequently occurred when consumers tried to clear the auger/collector or discharge chute with their hands.

The next page contains some helpful tips on safely operating a snow blower:

## Protect Your Natural Gas Meter This Winter

Heavy snow and ice can damage natural gas meters or create hazardous leaks.

While the best option is to protect your meter with a snow shelter, there are other easy ways to keep an unsheltered meter safe:



If you suspect a natural gas leak, leave the area immediately and call **911** and Southwest Gas at **877-860-6020**. Visit [swgas.com/safety](http://swgas.com/safety) for more tips.





- Become familiar with the machine. Read and understand the operator's manual. Leave all of the safety features intact. Check the snow blower before every use, and re-familiarize yourself with it before using it at the start of the season. Always keep hands and feet away from all moving parts of the machine.
- If the machine clogs while removing snow, shut the machine off and wait for all moving parts to stop. Some manufacturers recommend removing the spark plug wire from the spark plug. Remove snow with a stick or instrument. Be prepared for a clogged machine to jump once the obstruction has been cleared!
- Work the snow slowly to avoid clogging the machine.
- Never leave a running machine unattended. Never refuel the machine while it is running or if the engine is hot.
- There is also a risk for burns, as parts of the machine, especially the engine and the muffler, become extremely hot.
- Never leave the machine running in an enclosed area.
- Before beginning to remove snow, make sure that the area is clear. Some machines are capable of throwing snow to distances of 30' or greater. Such machines can also propel rocks or other objects at great velocity.
- Take special care to discharge snow away from people, buildings, or vehicles. If you use an electric snowblower, be aware of the location of the power cord.
- Wear adequate winter clothing while clearing snow. Being outdoors during the winter always carries the risk of frostbite and hypothermia. Dress in layers and wear boots that have good traction on slippery surfaces. Avoid long scarves and outerwear with strings that may become entangled in the moving parts of the machine.
- Only adults or mature teens should operate snow blowers, and even mature teens should be supervised.
- Concentration is the key to safe operation of a snow blower. Do not operate a snow blower under the influence of alcohol or other drugs, and do not work when you are angry or depressed. Do not wear headphones; you need to be keenly aware of your surroundings.



## TREE RECYCLING

### Curbside Tree Collection Week: January 11 - 15, 2021 only

Waste Management will collect clean trees for recycling, curbside on your designated service day for free, but only during this week. Maximum tree section length allowed curbside is three feet (i.e. you need to cut your tree up into 3-foot sections or smaller). Trees must be clean of all decorations, nails and tree stands. Curbside collection for Incline Village/Crystal Bay residential customers only. Trees placed curbside any other time are considered trash and will be subject to extra charges/violation.

### Drop-Off at Preston Field:

**December 23, 2020 - January 29, 2021**

Trees can be any size, but must be clean of all decorations, nails and tree stands.

# IVGID WATER EFFICIENCY REBATES

Replace your toilet or washing machine and receive up to \$100.

The first 100 applications for high efficiency appliances are eligible for one rebate per parcel, up to \$100 credit towards their IVGID utility bill. High-efficiency appliances eligible for the rebate include WaterSense toilets using 1.28 gallons of water per flush, or Energy Star washing machines that have a water factor of 3.7 or less.

Applicants must fill out and submit to IVGID Waste Not:

1. The High-Efficiency Appliance application.
2. A copy of the original receipt (dated on/after July 1, 2020 and before June 30, 2021).
3. A photo of the installed appliance with model number.

The rebate application is available on our website: <https://www.yourtahoeplace.com/public-works/water/water-conservation>

## WINTERIZING TIPS

Every winter homeowners face damage and expenses from frozen water pipes. Please remember to winterize your property every year BEFORE the cold weather sets in.

- When leaving town, even if it is only for a few days, shut off the water at your customer shut-off valve (CSV). Make sure your CSV is easy to access. (Note: Some homes have unique plumbing features that need constant water. A plumber would be able to advise if water shut off is not possible at your property.)
- If you do not have a CSV, call our office for water turn off at the meter. Do not turn off the IVGID water meter; there is a fine for tampering.

- Make sure written instructions for your CSV are posted in the home for visitors and/or property managers.
- Detach hoses from hose bibs.
- Shut off, drain and remove backflow devices on irrigation systems. Store backflow devices inside to prevent damage.
- Close vents and other openings which allow cold air to reach plumbing under the house.
- Be sure we can reach you in an emergency by keeping your contact information current. You can update your info in the Online Account Access portal, submit with your bill, email: [pw@ivgid.org](mailto:pw@ivgid.org) or fax: 775.832.1260.

IVGID Public Works responds to water/sewer emergencies 24 hours a day, 7 days a week. Call us: 775.832.1203.

For more information, visit the winterization page of our website: [www.yourtahoeplace.com/public-works/water/winterization](http://www.yourtahoeplace.com/public-works/water/winterization)

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## TENNIS CENTER RENOVATION UPDATE

The Tennis Center is currently under construction to modernize the facility. A primary component of the renovation will be updating the restrooms to meet current code requirements, and we're also making aesthetic and functional improvements, including a new enclosed kitchenette area, a new and expanded deck (which will be partially covered

with a retractable awning), and major improvements to the general layout to comply with the Americans with Disabilities Act (ADA) and provide a better customer experience.

Utilities and site drainage will also be upgraded in the area around the Tennis Center. These improvements are

consistent with the recommendations included in the Tennis Center Facilities Assessment and Master Plan, completed in 2016.

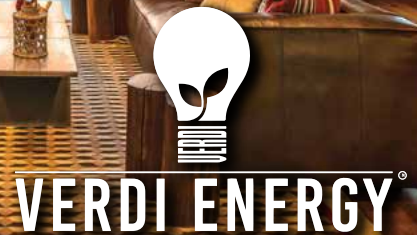
Daniel Fraiman Construction out of Truckee, CA, worked diligently to complete the exterior work before winter and is on track to complete the project in time for opening in spring 2021.

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# HOUSEHOLD WASTE & E-WASTE PROGRAM WINTER CLOSURE

IVGID’s household hazardous waste and e-waste recycling program will be closed for winter through March 15, 2021. Please store special waste items until we are better able to serve our community when the snow melts. See the chart below with a list of alternative options.

WASTE TYPE	NAME	CONTACT INFO	LOCATION
TVs, CRT Monitors and Electronic Waste	Intelligent Lifecycle Solutions, LLC	(775) 690 -9348 lifecycle.solutions	962 East Greg Street, Sparks, NV
TVs, CRT Monitors and Electronic Waste	New2U Computers	(775) 329 -1126 new2ucomputers.org	50 East Greg Street, Suite 103, Sparks, NV
TVs, CRT Monitors, Electronic Waste and Household Appliances	Best Buy and Select Retailers (Will haul away if replacement product delivered)	(775) 448 - 9797 bestbuy.com/recycling	Northern Nevada Locations
Household Appliances: Washers, Dryers, Refrigerators, Freezers and Ovens	Waste Management Incline Transfer Station	(775) 831 -2971 inclinevillage.wm.com	1200 Sweetwater Road, Incline Village, NV
Electronic Waste	NV Recycling	(775) 888 -9888 nvrecycling.com	5834 Sheep Drive, Carson City, NV
Electronic Waste	Computer Corps	(775) 883 -2323 computercorps.org	4630 East Highway 50, Carson City, NV
Printer Ink Cartridges	Contact Manufacturer	Visit Manufacturer’s Website	Mail-In Program
Hazardous Waste	H2O Environmental	(775) 351 -2237 envcleanup.com	3510 Barron Way, Suite #200, Reno, NV
Propane Tanks	Amerigas	(530) 541 -3320	Multiple Locations
Propane Tanks	Blue Rhino	1 (800) 258 -7466	Multiple Locations
Fluorescent Light Bulbs	Batteries Plus	(775) 825 -0566 batteriesplus.com/t/recycling	Multiple Locations
Fluorescent Light Bulbs	Waste Management Online	thinkgreenfromhome.com	Mail-In Program
Ammunition, Explosives, Fireworks and Flares	North Lake Tahoe Fire Protection District	(775) 831 -0351 nltpd.net	866 Oriole Way, Incline Village, NV
Vitamins and Pharmaceuticals	Washoe County Sheriff Stations and the Village Pharmacy	Web Search: Crush, Don’t Flush (Washoe County Health District)	625 Mt. Rose Highway, 898 Tanager St., Incline Village, NV 89451
Medical Sharps	Retrieve Free Mail-In Box at Waste Management Incline Transfer Station	(775) 831 -2971 inclinevillage.wm.com	Mail-In Program 1200 Sweetwater Road, Incline Village, NV
Car Batteries, Motor Oil and Antifreeze	Waste Management Incline Transfer Station	(775) 831 -2971 inclinevillage.wm.com	1200 Sweetwater Road, Incline Village, NV
Car Batteries, Tires, Small Engines	Recycle at Store with Purchase of a New Product	Most Auto Parts Stores and Mechanic Shops	Multiple Locations
Batteries (Household Only – See above for car batteries)	Black Bins at IVGID Public Works and Ace Hardware	FREE drop off during business hours	1220 Sweetwater Road, 980 Incline Way, 910 Tahoe Boulevard, #103





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Term expires 2024



**Kendra Wong**  
Secretary

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Term expires 2022



**Sara Schmitz**  
Treasurer

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Term expires 2024



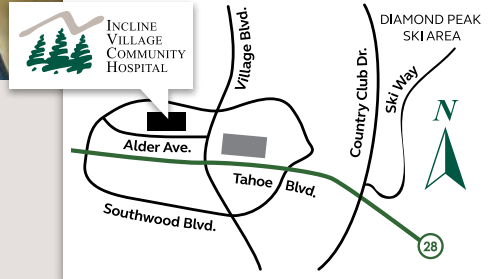
**Peter Morris**  
Trustee

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morris\_trustee@ivgid.org

Term expires 2020

On 11/3/2020, Trustee Dent was re-elected to a four-year term beginning 01/01/2021, Trustee Schmitz was elected to a four-year term beginning 01/01/2021, and they will be joined by Ms. Michaela Tonking who was also elected and will begin her term starting 01/01/2021.



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- Laboratory Services
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- Sleep Disorder Center
- Health, Wellness, and Community Education Programs
- Hospice and Home Health Services
- Charitable giving and volunteer opportunities available through the IVCH Foundation and Hospital Auxiliary



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We are very excited to welcome Ken Torres to the Food & Beverage Catering team. As Banquet Chef, he joins the team with a wealth of knowledge and over 16 years of experience holding various culinary leadership roles in the restaurant and resort arena. He previously worked with The Hyatt Regency Lake Tahoe, the Park Hyatt Beaver Creek and most recently, the Hyatt Regency Waikiki. Ken has proven to be a dynamic and spirited addition to IVGID's team. He has a passion for the culinary arts that is evident in his presentation, quality of food, and his dedication to perfecting recipes. Warm up this winter with Ken's Vegan Butternut Squash Soup recipe.

As we approach the holiday season, consider The Chateau Catering Team when hosting your next gathering! Enjoy your friends and family and allow us to take care of the details. Join us at The Chateau where there's plenty of room to spread out and we'll do the cooking and the cleaning.

Think of us for all the special moments in your lives. We are happy to help with birthday parties, baby showers, weddings, engagement parties, retirement parties and more!

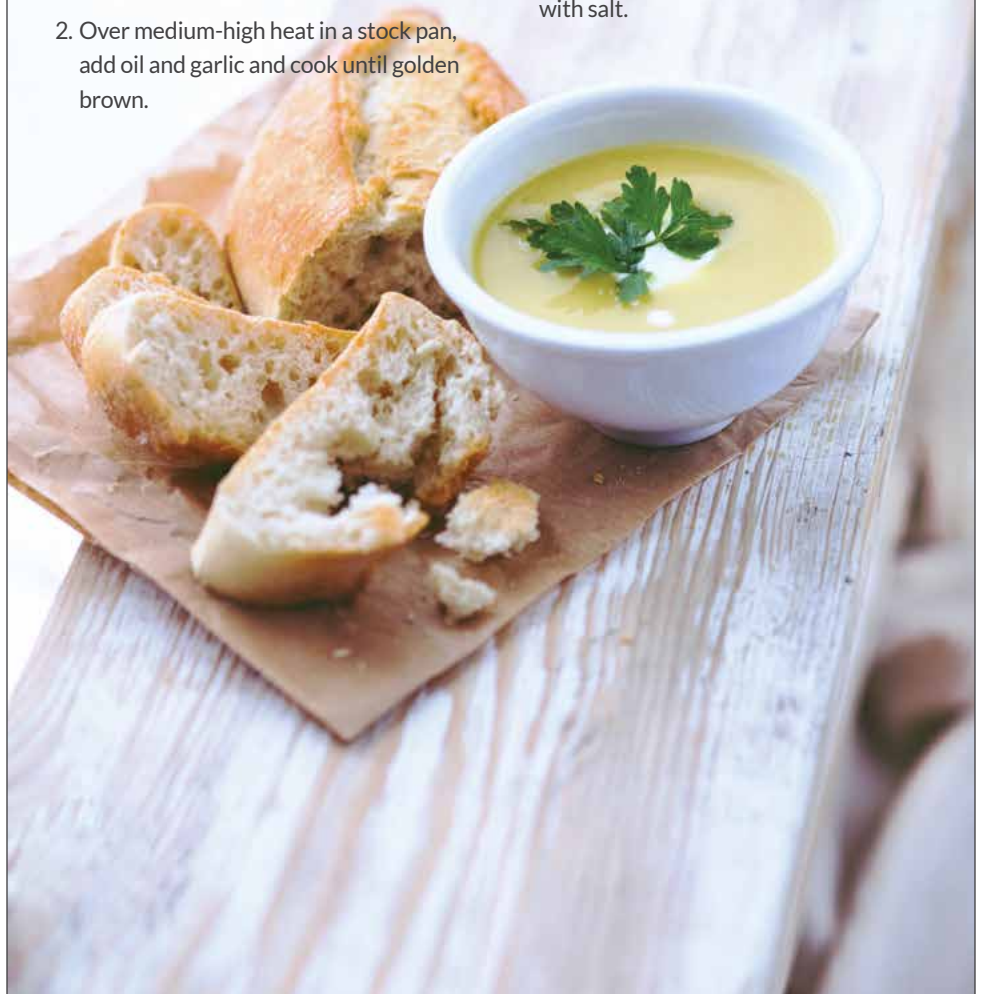
### Ken's Vegan Butternut Squash Soup

**Ingredients:**

- 5 lbs. butternut squash, medium diced
- ½ cup garlic (minced)
- 1 onion (diced)
- 4 tablespoons canola oil
- 1 ½ teaspoon turmeric
- 1 teaspoon allspice
- 1 ½ teaspoon cumin
- 1 teaspoon nutmeg
- 6 cups coconut milk
- 2.5 cups marsala wine
- 2 sprigs thyme
- 2 tablespoons black peppercorn
- 3 bay leaves
- 2 tablespoons salt
- ¼ cup sherry vinegar

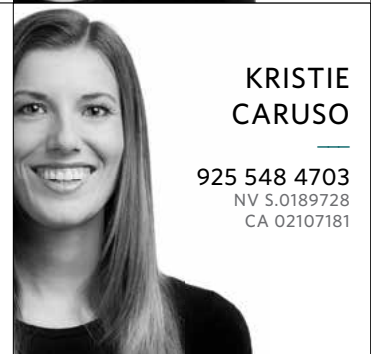
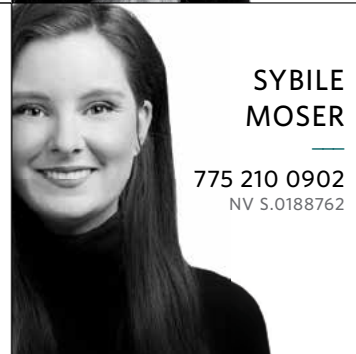
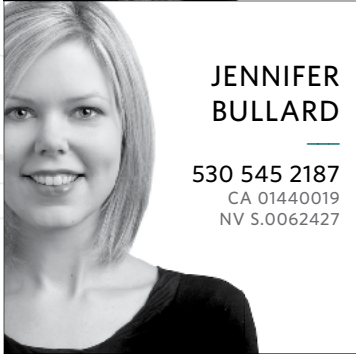
**Directions:**

1. Roast the butternut squash at 325 degrees for 20 minutes, then cool, peel and de-seed. Reserve for later.
2. Over medium-high heat in a stock pan, add oil and garlic and cook until golden brown.
3. Add onions, turmeric, allspice, cumin, nutmeg, and salt. Cook until the onions are translucent. Stir well so that all spices are evenly incorporated.
4. Deglaze with marsala wine and reduce to medium heat.
5. Add butternut squash, filling stock pan with water until squash is submerged.
6. Make a sachet with thyme, black peppercorn, and bay leaves. Drop it into the stock pan with the water and squash.
7. Cover and bring to boil, then reduce to a simmer. Cook until squash is soft. Remove Sachet.
8. Add coconut milk and blend with an immersion blender (or in batches in stand blender).
9. Finish with Sherry Vinegar, season to taste with salt.





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