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INCLINE VILLAGE
GENERAL IMPROVEMENT DISTRICT
BOARD OF TRUSTEES

TRANSCRIPT OF HEARING
PUBLIC MEETING
Live and Via Zoom

Held at 893 Southwood Boulevard
Incline Village, Nevada
Thursday, July 6, 2023

24 Reported by: Brandi Ann Vianney Smith
25 Job Number: 999421

TRANSCRIPT OF HEARING, PUBLIC MEETING - 07/06/2023

<p style="text-align: right;">Page 2</p> <p>1 A P P E A R A N C E S</p> <p>2</p> <p>3 BOARD MEMBERS PRESENT</p> <p>4 MATTHEW DENT, CHAIR</p> <p>5 SARA SCHMITZ, VICE CHAIR</p> <p>6 DAVE NOBLE, SECRETARY</p> <p>7 RAY TULLOCH, TREASURER</p> <p>8 MICHAELA TONKING, TRUSTEE (via Zoom)</p> <p>9</p> <p>10 ALSO PRESENT</p> <p>11 JOSH NELSON, LEGAL COUNSEL (via Zoom)</p> <p>12</p> <p>13 -o0o-</p> <p>14</p> <p>15 I N D E X</p> <p>16 PAGE</p> <p>17 A. PLEDGE OF ALLEGIANCE 3</p> <p>18 B. ROLL CALL OF TRUSTEES 3</p> <p>19 C. INITIAL PUBLIC COMMENTS 4</p> <p>20 D. APPROVAL OF AGENDA 16</p> <p>21 E. GENERAL BUSINESS 17</p> <p>22 F. FINAL PUBLIC COMMENTS 26</p> <p>23 G. ADJOURNMENT 28</p> <p>24 -o0o-</p> <p>25</p>	<p style="text-align: right;">Page 3</p> <p>1 INCLINE VILLAGE, NEVADA - July 6, 2023 - 5:00 P.M.</p> <p>2 -o0o-</p> <p>3</p> <p>4</p> <p>5 CHAIR DENT: I'd like to call the Incline</p> <p>6 Village General Improvement District special meeting</p> <p>7 to order. The meeting's being held at 5:00 P.M.</p> <p>8 The meeting location is 893 Southwood Boulevard,</p> <p>9 Incline Village, Nevada. Today is July 6th, 2023.</p> <p>10 Item A is the Pledge of Allegiance.</p> <p>11 A. PLEDGE OF ALLEGIANCE</p> <p>12 (Pledge of Allegiance.)</p> <p>13 CHAIR DENT: All right. Thank you for</p> <p>14 that. Moving on to item B.</p> <p>15 B. ROLL CALL OF TRUSTEES</p> <p>16 CHAIR DENT: Trustee Tonking?</p> <p>17 TRUSTEE TONKING: Here.</p> <p>18 CHAIR DENT: Trustee Schmitz?</p> <p>19 TRUSTEE SCHMITZ: Here.</p> <p>20 CHAIR DENT: Trustee Noble?</p> <p>21 TRUSTEE NOBLE: Here.</p> <p>22 CHAIR DENT: Trustee Tulloch?</p> <p>23 TRUSTEE TULLOCH: Here.</p> <p>24 CHAIR DENT: And I'm Trustee Dent. All</p> <p>25 five trustees are present. That will close out item</p>
<p style="text-align: right;">Page 4</p> <p>1 B. Moving on to Item C, initial public comment.</p> <p>2 C. INITIAL PUBLIC COMMENT</p> <p>3 CHAIR DENT: As a reminder, you will have</p> <p>4 three minutes for your public comment. We do have a</p> <p>5 special guest running the clock today, give him a</p> <p>6 little patience in the process.</p> <p>7 MS. CARS: I have to read and run because</p> <p>8 I have an important meeting, but spent a lot of time</p> <p>9 on this this afternoon. Thank you, trustees.</p> <p>10 Start. Incline Village is a community</p> <p>11 which needs visionary, leadership, and each one of</p> <p>12 us to commit to each other as a community. We have</p> <p>13 a number of pressing community issues that have been</p> <p>14 ignored for far too long, and cannot be ignored any</p> <p>15 longer.</p> <p>16 The issues are not personnel choices or</p> <p>17 about those trivial matters that seem to take up</p> <p>18 most of our time. IVGID is our community, not just</p> <p>19 a recreation and utility district, as was posted</p> <p>20 this week. We need community focus by the trustees.</p> <p>21 Please listen.</p> <p>22 This is what Trustee Schmitz campaigned</p> <p>23 on, but it's not what we got. We have heard and</p> <p>24 observed by trustees micromanagement as well as the</p> <p>25 creation of issues that are not problems or issues.</p>	<p style="text-align: right;">Page 5</p> <p>1 Separate golf meeting tonight, but no inclusion of a</p> <p>2 search committee that we asked for the GM. A lack</p> <p>3 of financial direction. You have a temporary</p> <p>4 finance director with an annual audit looming, but</p> <p>5 nothing of the search for the person. Agendize this</p> <p>6 position, please. Reserves are high, ten million,</p> <p>7 with no focus on major community issues. Ridiculous</p> <p>8 board delays on capital expenditures to benefit</p> <p>9 citizens of the community, a new Beach House,</p> <p>10 Snowflake Lodge. Poor choices on getting community</p> <p>11 input. The beach FlashVote was wasteful money spent</p> <p>12 because the questions were not scientifically based</p> <p>13 or vetted. Pay for the important needs, not legal</p> <p>14 fees to protect trustees or to use the staff person</p> <p>15 to take BOT matters and not thousands of dollars on</p> <p>16 outside help.</p> <p>17 We recommend going forward that for issues</p> <p>18 that are high level and community base, you follow a</p> <p>19 different sound process. Community be given</p> <p>20 special -- notice be given special meetings for one</p> <p>21 or two meetings to discuss the issue, another</p> <p>22 special meeting for you guys to discuss the issue,</p> <p>23 another meeting for more citizen input, and then you</p> <p>24 get your monies, you get everything you need to make</p> <p>25 a decision.</p>

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1 One simple request, a trustee's build up,
 2 stop tearing our community. How can we fix all this
 3 together? We can find a way.
 4 A recall effort is underway to awaken
 5 trustees that is time to listen to the community.
 6 Once the recall is behind us, we need to ask
 7 ourselves what will it take for Incline Village to
 8 truly become a community that we all love and enjoy?
 9 Despite our differences, everyone should start
 10 addressing this now.
 11 Trustees, please agendize the established
 12 committees immediately for the GM search committee
 13 that I proposed last week, Snowflake Lodge upgrades,
 14 new upgraded Beach House, repair of stairs and
 15 entrance to the Mountain House Golf Course, repair
 16 of the retaining wall in front of the Mountain House
 17 Golf Course, handicapped parking signs, and any
 18 other critical infrastructure needs.
 19 Please, please respond to us, listen to
 20 us, and work on building community not tearing it
 21 down.
 22 Thank you.
 23 MS. SHACKFORD: Kay Shackford, Donna
 24 Drive.
 25 At the recall tables around town, signers

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1 Then he and his cohorts used endless
 2 ethics commission complaints, among them against
 3 waitresses at The Grill who accepted tips against
 4 board chair Brockman for eating a free dinner at an
 5 Incliner's evening that Gene had not even attended,
 6 yet every defense required months of expense and
 7 stress.
 8 In 2011, he filed a 51-page lawsuit
 9 demanding that limits be set against the facilities,
 10 services, and activities IVGID could provide. Get
 11 rid of the venues, he doesn't have to pay. Seven
 12 years later, IVGID won, then forced him to refund
 13 \$241,000 of our legal expenses.
 14 Then he sought to stack the board with
 15 himself, his wife, Judith Miller, and Frank Wright.
 16 This failed. They were too well known. So they
 17 found fresh faces. They bought Matthew Dent off
 18 with an undisclosed \$800,000 loan. Dent votes the
 19 Katz/Dobler party line.
 20 Then sweet sounding Sarah, unknown here,
 21 known all too well in Danville, hard at work to keep
 22 the riffraff out, no black families or non-resident
 23 IVGID employees contaminating our beaches.
 24 Schmitz, Dent, and Tulloch are in track to
 25 privatize our venues. If they succeed, Katz won't

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1 keep asking, "What were they thinking turning down
 2 \$25 million, locking up our beaches, messing up golf
 3 policy, reducing the rec fee?"
 4 The Ripley's Believe It Or Not answer is
 5 this: We've been on the receiving end of a deeply
 6 disturbed man's decades-long, monomaniacal vendetta
 7 not to have to pay his rec fee. Unless Ray Tulloch
 8 chooses to stop being a pawn in Arron Katz's game or
 9 unless we succeed with recalling Schmitz and Dent,
 10 Katz is currently winning.
 11 Seventeen years ago when Katz, a serial,
 12 vexatious litigant moved to Incline, he wanted to
 13 pay only those parts of the rec fee for the venues
 14 he used. He was told no. Ever since, he's been on
 15 a vendetta to dismantle IVGID to realized his crazed
 16 objectives.
 17 First, he gathered about 10 disgruntled
 18 haters and hangers-on, each spewing three minutes of
 19 venom at every public comment. This drove folks
 20 away from board meetings, it kept others from
 21 running for the board. They attacked IVGID
 22 employees in word and to print accusing them of
 23 collusion, deception, and theft, contributing to the
 24 2013 suicide of Jay Abdo. Katz referred to Jay's
 25 death as "housecleaning."

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1 have to pay his rec fee. Of course, our property
 2 values will plummet, ask a realtor, and Incline
 3 without those venues will be a far less lovely place
 4 to live.
 5 So let's remove this rogue board, reclaim
 6 our community. Everyone please support the recall
 7 petition.
 8 Thank you.
 9 MR. NOLETT: Chris Nolett, 765 Lakeshore
 10 Boulevard.
 11 I'm making these comments tonight in my
 12 role as a chair of the audit committee of the IVGID
 13 board of directors.
 14 The errors in the fiscal '23/'24 budget
 15 that I will describe below are after our former GM
 16 and former financial leader sent the final, final
 17 budget to Trustee Ray Tulloch for review during the
 18 week of May 26th, as agreed by the Board of Trustees
 19 in late May.
 20 Trustee Tulloch found a \$33 million error
 21 in that budget, after it had been reviewed and
 22 approved by two IVGID executives.
 23 As it relates to the budget that was
 24 submitted to the State, on or about June 1st, 2023,
 25 I reported to our director of finance and GM on June

<p style="text-align: right;">Page 10</p> <p>1 6th that the budget likely contained at least one 2 additional error of \$17 million in the statement of 3 revenues, expenses, and net position. That being 4 form 4404 LGF. 5 The response I received from director 6 Navazio was as follows. He said that debt proceeds 7 are revenue because the Department of Taxation told 8 him to do it that way. 9 No regular accounting or generally 10 accepted accounting principles or reporting 11 practices were offered in support of this treatment. 12 Further, our new acting Director of Finance, Bobby 13 McGee, who is listening tonight, discussed this 14 treatment with Navazio on June 26th. Together, they 15 were not able to find any support for the current 16 treatment. 17 This error is \$17 million of a total 18 revenue budget of \$107 million, and would need to be 19 corrected by an amended budget to be approved by the 20 board in a future meeting and then submitted to the 21 State at a later date. 22 This budget also appears to contain other 23 errors, one of which individually aggregates \$5.4 24 million. This one relates to how much capital grant 25 dollars we will receive and qualify as revenue in</p>	<p style="text-align: right;">Page 11</p> <p>1 fiscal '24. This second error will also be provided 2 to Bobby McGee for his validation and disposition. 3 Through Paul Navazio's last day of July 4 3rd, these matters were still open and unresolved. 5 Once corrected, the annual budget for '23/'24 has 6 been prepared and approved -- once it has been 7 corrected and prepared and approved by the Board of 8 Trustees, we can then turn to the errors in the 9 current draft of the five-year capital plan. This 10 is NVTC-LGF-11. This is the five-year capital plan 11 that the board asked during its June 28th meeting to 12 be reviewed by the audit committee. 13 While we've had no meetings, I have 14 discussed it individually, one-on-one to be 15 respectful of Open Meeting Laws, and there is a 16 general agreement that there are several errors in 17 there that need to be revised, such as the omission 18 of a budget carryforward on the utility fund capital 19 projects of approximately \$13.7 million from the 20 prior year. These items will also be forwarded to 21 Bobby McGee for confirmation, disposition, and 22 subsequent BOT approval. 23 Lastly, I want to mention -- 24 (Expiration of three minutes.) 25 MR. DOBLER: Cliff Dobler, 995 Fairway.</p>
<p style="text-align: right;">Page 12</p> <p>1 On May 25th, 2023, the final budget for 2 fiscal year ending June 30th, 2024, was submitted to 3 the board for approval. As normally the case, the 4 budget was incorrect and had several errors. 5 The deadline for filing the budget with 6 the State was June 1st, six days later. Since a 7 meeting could not be arranged within the timeline, 8 the corrections were to be made by Trustee Tulloch 9 providing oversight to ensure the corrections would 10 be made, reported to the board, and filed with the 11 State. 12 Of course, not all the errors were 13 discovered as 24 supplemental pages were dropped in 14 the laps of the trustees two hours before the 15 meeting. A large misrepresentation of the utility 16 fund revenue was later found. Chris Nolett, 17 chairman of the audit committee, has a handle on 18 this. 19 At the June 28th, 2023 meeting, in a rush, 20 and before Navazio was to leave the District, an 21 indebtedness report of June 30th, 2023, and a 22 five-year capital plan for years 2024 to 2028 was 23 required to be filed with three Nevada agencies. 24 The due date is August 31st, 2023. A major 25 requirement is that the previous 2024 budget for</p>	<p style="text-align: right;">Page 13</p> <p>1 capital projects must be the same amount as the year 2 2024 in the five-year capital plan. 3 Of course, the required corrections were 4 enormous. A litany of errors was discovered. 5 Chairman Dent asked for a vote to have corrections 6 made and bring the report and plan back to the board 7 on July 28th. 8 Beside the errors, the board never 9 reviewed the ensuing four years of the capital plan, 10 and he believed a discussion of the four years of 11 potential spending was necessary. 12 A vote was called to bring back the report 13 and plans. Believe it or not, Trustee Tonking and 14 Noble voted no. I am trying to understand the logic 15 of the no votes. Could it be that the two trustees 16 think that inappropriate reports should be submitted 17 to the State and ignoring their responsibilities? 18 Could it be that the two trustees did not understand 19 the gravity of the errors? Could it be that two 20 trustees are just obstructionists? Why would two 21 trustees not want to engage in a discussion of 22 projects for the four years beyond 2024? Is it that 23 they don't care or are not interested? Or is it 24 simply a matter of never wanting to have trustees be 25 a team on important matters?</p>

<p style="text-align: right;">Page 14</p> <p>1 Everyone should understand that from a 2 project's inception to beginning of construction 3 takes time; it is not done in one year. Planning is 4 key. This is the most -- that is why most of the 5 existing projects are stuck in the mud and going 6 nowhere. Proper reporting is a must. 7 Thank you. 8 MR. WRIGHT: Frank Wright, Crystal Bay. 9 After listening to Kay Shackford, who has 10 been stealing from the District with her phony, 11 let's-make-you-smile seminars over at Granlibakken, 12 and the money she's been taking and listening to her 13 lie after lie after lie about people in this town 14 who have uncovered critical, critical losses of 15 money, she just doesn't want to have us save that 16 money. She wants to keep spending on herself, 17 through her company that she has in this community. 18 She needs the trustees, though, that'll go along 19 with it. If you listen to the financial explanation 20 that just came out in the last two speakers, 21 Mr. Nolett and Mr. Dobler, what in the world is 22 going on here? 23 We have a community of misfits who are 24 trying to stop the current board from doing their 25 job. Now, why would that be? Could it be that they</p>	<p style="text-align: right;">Page 15</p> <p>1 want to keep stealing the golf courses from the 2 people who live here, who pay for them? Of course. 3 They do not want to have to give up that privilege 4 of having the golf courses as their unique, 5 self-serving course, instead of having everybody in 6 town equally share it. Of course not. We wouldn't 7 want to do that, would we, Ms. Shackford? 8 Well, you know what, we got a trustee that 9 just left. He was the chairman of board. He's 10 leading the recall efforts. He's condemning people 11 in town for being less than good people. This guy's 12 an idiot. He's a three-time drunk. He got busted 13 three times for DUI, and he served time in jail just 14 before he became a trustee. Now, that's the kind of 15 trustee that we can count on. Is that not true? 16 Listening to you people complain about 17 those who know what's going on, and you people 18 trying to go after the most talented trustees we've 19 ever had is really sickening. Go ahead and get your 20 petition going. The stuff that's in your petition 21 is misquoted. There's nothing on there that's true. 22 The \$25 million, Ms. Shackford, is never 23 and never was and never has been and never will be. 24 Duffield never committed to that. Why do you keep 25 bringing that up? He's got his own little gem over</p>
<p style="text-align: right;">Page 16</p> <p>1 there on the Ponderosa. 2 But you guys just keep lying, keep lying, 3 and keep lying for self-serving, suck up the 4 District's money, and go on your little way. It's 5 amazing. Keep it going. Keep it going. Keep it 6 going. I just can't believe that you people come 7 out of the woodworks because you might lose 8 something you've been stealing. 9 Thank you. 10 CHAIR DENT: Any other public comments? 11 MATT: There are not, Mr. Chair. 12 CHAIR DENT: All right. That will close 13 out item C. Moving on to item D., approval of the 14 agenda. 15 D. APPROVAL OF AGENDA 16 CHAIR DENT: Any concerns with the agenda? 17 TRUSTEE SCHMITZ: I just want to go on the 18 record that I had requested this agenda item include 19 two things. At the meeting on the 8th, we discussed 20 sort of on the fly, back of the napkin, the 21 cancellation policy and also the All You Can Play 22 pass. It's not on this agenda, but I'm hopeful that 23 that issue will be on a future agenda, because it 24 was requested. 25 CHAIR DENT: Understood. Thank you for</p>	<p style="text-align: right;">Page 17</p> <p>1 that. Just to comment on that, we will have a 2 report to the board on the All You Can Play passes, 3 I believe, at the next meeting. So, if there's 4 changes, we can agendaize that for the meeting on the 5 28th. 6 Any questions, concerns with how the 7 agenda is written? 8 Seeing none, agenda's approved. Moving on 9 to item E, general business. 10 E. GENERAL BUSINESS 11 CHAIR DENT: Review, discuss, and possibly 12 revise existing golf cancellation policy as adopted 13 on May 8th, 2023. This can be found on pages 3 14 through 50 of your board packet. Requesting trustee 15 was Trustee Tonking. 16 TRUSTEE TONKING: It was Trustee Schmitz, 17 I just worked as the liaison. It was something that 18 we talked about in my golf report. I think everyone 19 probably read it, it's pretty straightforward. 20 We are requesting that the 120 hundred 21 days -- or hours be moved to 72 hours and pay 50 22 percent of the fee, and then within -- canceling 23 within 48 hours, you pay a hundred percent of the 24 fee. 25 The reason this has come up is a lot can</p>

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1 happen in five days. We aren't seeing a large
2 influx of people trying to book really far in
3 advance either, so that's good. We're solving that
4 problem. Our cancellation policy is not aligned
5 with anyone else in the Tahoe Basin, including Reno
6 and Carson, so it's fixing that problem. And then
7 the other thing is there's that possibility -- and
8 what I've been hearing little bit too is a lot
9 happens in five days. There's a lot that can come
10 up that makes this cancellation policy a little bit
11 more hindering than we may have thought.
12 So, something we should come back and look
13 at and see if we should make any changes.
14 CHAIR DENT: Any comment on this item?
15 TRUSTEE SCHMITZ: It's okay. I think
16 Trustee Tonking covered it just fine.
17 CHAIR DENT: Okay. Questions, concerns,
18 comments? We do have Mr. Howard in front of us.
19 MR. HOWARD: Just for the record, Darren
20 Howard, Director of Golf and Community Services.
21 Yeah, it's been quite challenging this summer to try
22 to put up with this rule. There's a lot of
23 one-offs. Just a perfect example is if you're still
24 a working person and you have a tee time on Thursday
25 and you go into work on Monday and your boss says,

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1 There has been a lot of these one-offs,
2 though, that really do cause some issues, and it is
3 so far away from what the industry standard is.
4 But, no, we have seen -- if we do have
5 people that are booking out, they're canceling way
6 beforehand, so it's not an issue. 48 hours still
7 gives us a chance to fill that time; even 72 surely
8 gives enough time. But no issues as of yet.
9 TRUSTEE TULLOCH: And 48 hours seems to be
10 pretty much the industry standard around here, so
11 we've been in line with industry standards in terms
12 of that.
13 MR. HOWARD: Absolutely we have. The only
14 thing that we've been a little different is the 72
15 to 48, charging half. Most people just leave it at
16 48, so take that for what it's worth.
17 TRUSTEE TULLOCH: Okay. Obviously, you've
18 set yourself some pretty substantial targets, and
19 that's what we wanted to make sure that you had
20 every opportunity of making them. That was one of
21 the reasons for some of the cancellation fees.
22 I do note from your writeup here that you
23 indicated that last June it was 84 percent
24 utilization in Champ Course, and this year it's 71
25 percent. I just did some back-of-the-envelope

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1 hey, I need you in Chicago Thursday and Friday.
2 Well, it just, per the policy, we have to
3 charge you. So a lot of situations like that.
4 Last-minute injuries. We've been dealing with it,
5 but it's really taken up more time than it probably
6 should to deal with this.
7 And I think it would be better if we got
8 more alignment with area-like courses and
9 facilitates, so I'm for it.
10 CHAIR DENT: Sounds good.
11 TRUSTEE TULLOCH: Just to clarify, I
12 believe last year's cancellation policy was at a
13 hundred percent payment for 24 hours and 50 percent
14 for 48 hours. Okay.
15 And the reason -- as I recall when we
16 discussed this at the board meeting and all the
17 board approved and in favor of it, it was based on
18 the fact that we had done away with the booking
19 fees, and we were concerned there might be gaming of
20 system.
21 Have you seen much gaming of the system?
22 Are people behaving themselves with bookings?
23 MR. HOWARD: That's a great question. I
24 think we scared them enough that people have been
25 behaving this year.

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1 calculations and given that we have 20 percent more
2 tee times this year, this year we're actually
3 running it -- if we base on last year's metrics,
4 you'd be running at 85 percent rather than 84
5 percent. So it's actual just slightly up from last
6 year. You're actually doing yourself a disservice
7 in your reporting.
8 MR. HOWARD: But I trust your math on
9 that. I just wanted to report the facts as they
10 were, and not try to put anything on top of it. But
11 you will see -- as I know today it went out in the
12 board packet for the next board meeting -- all of
13 June's financials are in there. You'll see we were
14 actually ahead of last year's revenue in the over
15 100 more players in June, which I was actually
16 shocked with the weather we've had.
17 So that's a good sign, but remember those
18 were '22/'23 budget numbers -- '23/'24.
19 TRUSTEE TULLOCH: Perhaps you should have
20 saved them for reserve this year, like a sales guy.
21 I just wanted to correct the record. I
22 thought the rounds were down; the rounds are
23 slightly up in comparison to last year when we use
24 the same metrics.
25 MR. HOWARD: So, one more thing to add to

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1 that that I think makes a lot of sense when you
 2 think about it. We did move back to 10-minute
 3 intervals. So we are getting rounds within the
 4 prime times right now, also, which means more
 5 dollars. That's another factor in there. And we're
 6 seeing the prime time really full, probably more
 7 times open in the afternoon.

8 TRUSTEE TULLOCH: If you're -- assuming
 9 that you're happy with this proposal, I'm assuming
 10 you've discussed it with Trustee Schmitz and Trustee
 11 Tonking, I'm good to go with it. I think this was
 12 always the intention that we'd review it on an
 13 ongoing basis.

14 MR. HOWARD: I sent what my recommendation
 15 was, so, yes.

16 CHAIR DENT: Any other -- Trustee Schmitz?
 17 TRUSTEE SCHMITZ: I just have a couple
 18 questions compared to other facilities. What about
 19 weather? Do we need to incorporate language as it
 20 relates to the cancellation policy in the event that
 21 there's thunderstorms or weather that actually
 22 closes the course?

23 MR. HOWARD: That is a great question. We
 24 have provided some language within our training
 25 manuals for our frontline staff to give to our

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1 isn't industry standard except at Edgewood.
 2 So, are you comfortable that if we still
 3 have the 72 hours, that that will be workable for
 4 not only staff, but also the community?

5 MR. HOWARD: That really is a great
 6 question. 72 hours has always been on the front end
 7 of our policy. So, we were trying to get it back to
 8 close to where we were. We actually gave everybody
 9 a little bit of room, 48 instead of 24. The
 10 standard is 48 hours. Typically outside of
 11 48 hours, we're going to be able to fill that time.
 12 So, to totally answer your question, if we
 13 did it 48 hours, that makes it very simple. There's
 14 just no room for any confusion for anybody. That is
 15 pretty much the standard.

16 Just not wanting to totally rewrite our
 17 cancellation policy and start over, that's why I
 18 went back with the 72, because that's been going on
 19 for -- as far back as I can see, that has been the
 20 policy here. So, probably people are used to doing
 21 that and gets them used to canceling on time.

22 It's kind of a hard question to answer,
 23 because in a perfect world, 48 would be perfect, but
 24 it's not a perfect world.

25 TRUSTEE TULLOCH: So we stick with the

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1 golfers, but I don't know that there's anything
 2 actually posted on our website.

3 I'd be more than happy to send that to you
 4 and let you look at it.

5 TRUSTEE SCHMITZ: So how is it handled?
 6 MR. HOWARD: Right now, if you're out
 7 playing golf, and we determine that there's a
 8 weather, typically lightning, because rain -- we
 9 don't close the golf course because of rain unless
 10 it's so bad that we absolutely have to shut down the
 11 golf course. Because storms kind of pass through
 12 and go on.

13 If it's lightning, we get everybody off
 14 the golf course, and then usually within a half an
 15 hour, we get them back out there. If somebody can't
 16 finish, it's based on the number of holes that you
 17 played. I think it's zero to five, it's the full
 18 value. We don't actually give a refund; we give a
 19 weather check. So it's based on time you played,
 20 the dollar amount, so you can bring it back. If
 21 it's six to 14, it's half, and after 15 holes, it's
 22 the full amount.

23 TRUSTEE SCHMITZ: And my only other
 24 question is what is causing you to decide that you
 25 want to have the 72 hour, where it doesn't -- that

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1 72 hours that's been in place, we wouldn't be
 2 breaking model?

3 MR. HOWARD: No. And I don't think that
 4 would be -- it's not hard for staff. We've been
 5 doing that for years and years and years. So that
 6 part's not tough.

7 CHAIR DENT: Any other questions? I would
 8 entertain a motion.

9 TRUSTEE TONKING: I move that the Board of
 10 Trustees revises the golf cancellation policy as
 11 presented, effective July 7th, 2023.

12 CHAIR DENT: Motion's been made. Is there
 13 a second?

14 TRUSTEE TULLOCH: Second.

15 CHAIR DENT: Motion's been made and
 16 seconded. Any further discussion by the board?
 17 All right. Seeing none, I'll call for
 18 question. All those in favor, state aye.

19 TRUSTEE TONKING: Aye.
 20 TRUSTEE TULLOCH: Aye.
 21 TRUSTEE NOBLE: Aye.
 22 TRUSTEE SCHMITZ: Aye.
 23 CHAIR DENT: Aye.
 24 Opposed? Motion passes 5/0. That will
 25 close out item E 1. Moving on to item F, final

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1 public comments.
 2 F. FINAL PUBLIC COMMENTS
 3 CHAIR DENT: Are there any public comment
 4 from the room? All right. Seeing none, Matt, can
 5 we go to Zoom?
 6 MR. WRIGHT: Frank Wright, Crystal Bay.
 7 Let me finish what I started earlier.
 8 After listening to those women who came into the
 9 room, Cars and Shackford, our problem is we have
 10 some people here who have been stealing, stealing,
 11 and stealing from our community. They're not liking
 12 the new board. They're not liking the fact that
 13 things are being looked at and people are being held
 14 accountable.
 15 And as a community member knowing that,
 16 and knowing as much as I know about this community
 17 and how our money is spent and how it's being blown
 18 and how many things that have gone wrong that
 19 continue to go wrong and amounts of money that are
 20 missing, misspent, it's shocking.
 21 And then to have somebody who is actually
 22 taking from our community stand up and say that we
 23 got to stop doing what we're doing, which is right,
 24 we gotta stop looking at the books, which is right,
 25 which is sick.

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1 people, very intelligent people -- finances are
 2 being looked at, things are being exposed, money
 3 that has been spent illegally, all these things are
 4 coming out and they don't like it.
 5 So they attack those who are coming
 6 forward and breaking the information to people.
 7 They're attacking board members who are doing the
 8 job. They're not micromanaging; they're managing
 9 the District in a proper and efficient manner.
 10 You people in the recall, you should be
 11 ashamed of yourselves.
 12 Thank you.
 13 CHAIR DENT: All right. That will close
 14 out item F, final public comment.
 15 G. ADJOURNMENT
 16 CHAIR DENT: I think we have our shortest
 17 meeting of this board and this year, 33 minutes. So
 18 I want to thank everyone for attending, and we're
 19 adjourned at 5:33.
 20 (Meeting ended at 5:33 P.M.)
 21
 22
 23
 24
 25

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1 These people have an agenda. They want to
 2 put absolute morons on the board so they can
 3 continue stealing from our community. And I mean
 4 stealing. Taking things that we're paying for and
 5 giving them away to people who don't live here. If
 6 you really think that the people in Reno should have
 7 beach access because they're an employee, you're
 8 nuts. Especially when you have people in Crystal
 9 Bay that don't have beach access, and they are your
 10 community members.
 11 There's something wrong when people come
 12 on here and say things like Ms. Shackford was saying
 13 which were lie, after lie, after lie. Taking things
 14 totally out of context, going after citizens. She
 15 never would go after Tim Callicrate or Gail Krolick.
 16 Now, there's two lunatics that really, really should
 17 not be working in our community. Tim Callicrate,
 18 the time he was a board chairman and a board member,
 19 he did nothing. That's what they want. They want
 20 somebody sitting there, saying yes the everything
 21 that they want so they can continue stealing from
 22 our community.
 23 It's really sad these people come in and
 24 they open their mouths and act as if those people
 25 who are raising questions -- very intelligent

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1 STATE OF NEVADA)
) ss.
 2 COUNTY OF WASHOE)
 3
 4 I, BRANDI ANN VIANNEY SMITH, do hereby
 5 certify:
 6 That I was present on July 6, 2023, at the
 7 Public Meeting via Zoom, and took stenotype notes of
 8 the proceedings entitled herein, and thereafter
 9 transcribed the same into typewriting as herein
 10 appears.
 11 That the foregoing transcript is a full,
 12 true, and correct transcription of my stenotype
 13 notes of said proceedings consisting of 29 pages.
 14 DATED: At Reno, Nevada, this 12th day of
 15 July, 2023.
 16
 17 /s/ Brandi Ann Vianney Smith
 18
 19 _____
 BRANDI ANN VIANNEY SMITH
 20
 21
 22
 23
 24
 25

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INVOICE

1 of 1



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Susan A. Herron, CMC
Incline Village General Improvement District
893 Southwood Boulevard
Incline Village , NV 89451

Invoice No.	Invoice Date	Job No.
1631580	7/12/2023	999421
Job Date	Case No.	
7/6/2023		
Case Name		
Incline Village General Improvement District Board of Trustees Meeting		
Payment Terms		
Net 30		

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Transcript of Hearing, Public Meeting

981.60

TOTAL DUE >>>

\$981.60

Location of Job : parties to appear via zoom

The LIT Group 079F

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\$500 Base Fee
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S. Herron 07-12-2023

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Case No. :
Case Name : Incline Village General Improvement District Board of Trustees Meeting
Invoice No. : 1631580 Invoice Date : 7/12/2023
Total Due : \$981.60

Susan A. Herron, CMC
Incline Village General Improvement District
893 Southwood Boulevard
Incline Village , NV 89451

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Chris Nolet
765 Lakeshore Blvd
Public Comment July 6, 2023

I am making these comments tonight in my role as the Chair of the Audit Committee of the IVGID Board of Directors.

The errors in the Fiscal 23/24 budget that I will describe below are AFTER our former GM and former DoF sent the ‘final final’ budget to Trustee Ray Tulloch during the week of May 26th for his final review, as agreed by the BoT in late May. Trustee Tulloch found a \$33 million error in the budget, after it had been reviewed and approved by these two IVGID executives.

As it relates to the Fiscal 23/24 Budget submitted to the State on or about June 1, 2023, I reported to our DoF and GM on June 6 that the budget likely contained an additional major error of \$17 million in the Statement of Revenues, Expenses and Net position (Form 4404LGF). The response I received was as follows:

Paul Navazio said that the debt proceeds are REVENUE because the DoT told him to do it this way. No Government or regular accounting or reporting principles were offered in support of this treatment. Further, our new acting DoF Bobby McGee discussed this with Navazio on June 26. They were not able to find any support for the current treatment. This error is \$17 million on a total revenue budget of \$107 million and will need to be corrected in an amended budget to be approved by the Board and submitted to the State at a later date.

This budget also appears to contain other errors, one of which totals \$5.4 million. This one error relates to how much capital grant dollars will be received and qualify as revenue in Fiscal 24. This second error will also be provided to Bobby McGee for validation.

Through Navazio’s last day of July 3, these matters were still open and unresolved.

Once a corrected annual budget for Fiscal 23/24 has been prepared and approved by the BoT, we can then turn to the errors in the current draft Five-Year Capital Improvement Plan (NVTC-LGF-11). This is the five-year capital plan that the Board asked during its June 28th meeting to be reviewed by the Audit Committee. It will have to be revised so that it agrees to the corrected total Fiscal 24 budget, and further revised for several other errors therein (such as the omission of budget carry forward on Utility Fund capital projects of approximately \$13.7 million from the prior year). These items will also be forwarded to Bobby McGee for confirmation and disposition, and subsequent BoT approval.

And lastly, the Open Matters lookback project that I have described during several BoT meetings to assess and disposition of more than 30 “open” accounting matters for prior years continues to be on hold as our Acting DoF gets up to speed and recruits both a Controller and a Revenue Manager to fill other key open positions left open in the Department of Finance by Paul Navazio.

PUBLIC COMMENT. JULY 6, 2023
KAYE SHACKFORD. DONNA DRIVE.

At the recall tables around town, signers keep asking, "What were they thinking?" Turning down \$25M, locking up our beaches, messing up golf policy, reducing the Rec Fee...?

The *Ripley's Believe It Or Not* answer is this: We've been on the receiving end of a deeply disturbed man's decades-long monomaniacal vendetta not to have to pay his Rec Fee. Unless Ray Tulloch chooses to stop being a pawn in Aaron Katz's game or unless we succeed with recalling Schmitz and Dent, Katz is currently winning.

Seventeen years ago, when Katz, a serial vexatious litigant, moved to Incline, he wanted to pay only those parts of the Rec Fee for venues he used. He was told no. Ever since, he's been on a vendetta to dismantle IVGID to realize his crazed objective.

First, he gathered about 10 disgruntled haters and hangers-on, each spewing 3-minutes of venom at every Public Comment. This drove folks away from Board meetings. It kept others from running for the Board. They attacked IVGID employees in word and print, accusing them of "collusion, deception and theft," contributing to the 2013 suicide of Jay Abdo. Katz referred to Jay's death as "house cleaning."

Then he and his cohorts used endless Ethics Commission complaints - among them, against waitresses at the Grille who accepted tips; against Board Chair Brockman for eating a free dinner at an Incliners' evening that Gene had not attended. Yet every defense required months of expense and stress...

In 2011, he filed a 51-page law suit demanding that "limits be set against the facilities, services and activities IVGID could provide." *Get rid of the venues, he doesn't have to pay.* Seven years later, IVGID won, then forced him to refund \$241K of our legal expenses.

Then he sought to stack the Board with himself, his wife, Judith Miller, and Frank Wright. This failed; they were too well known. So they found fresh faces. They bought Matthew Dent off with an undisclosed \$800K loan. Dent votes the Katz/Dobler party line. Then, sweet-sounding Sara Schmitz, unknown here, known all too well in Danville, hard at work to keep the riff-raff out - no black families or non-resident IVGID employees contaminating *our* beaches.

Schmitz, Dent and Tulloch are on track to privatize our venues. If they succeed, Katz won't have to pay his Rec fee. Of course, our property values will plummet - ask a realtor. And Incline, without those venues, will be a far less lovely place to live.

So, let's remove this rogue Board and reclaim our community. Everyone, please support the recall petition. Thank you.

Linda & Bill Kahrs, 625 Lariat Circle #1

TO START:

INCLINE VILLAGE IS A COMMUNITY WHICH NEEDS VISIONARY LEADERSHIP AND EACH ONE OF US TO COMMIT TO EACH OTHER AS A COMMUNITY!

We have a number of pressing COMMUNITY issues that have been ignored for far too long and cannot be ignored any longer.

The issues are not personnel choices or about those trivial matters that seem to take up most of our time.

IVGID is our community, not just a recreation and utility district.

We need, COMMUNITY focus by our Trustees. This is what Trustee Schmidt campaigned on but that is NOT what we got.

We have heard and observed by Trustees:

- micromanagement as well as the creation of issues that are not problems or issues-
- separate golf meeting tonight but no inclusion of SEARCH COMMITTEE FOR NEW GM
- A lack of financial direction: we have a temporary Finance Director with an annual audit looming but we nothing of the search for the person; AGENDIZE THIS POSITION
- Reserves are high (approx.. \$10 mil) with NO HIGH FOCUS ON MAJOR COMMUNITY ISSUES/CONCERNS-RIDICULOUS Board DELAYs ON CAPITAL EXPENDITURES TO BENEFIT CITIZENS OF THE COMMUNITY

- NEW BEACH HOUSE
- SNOWFLAKE LODGE

POOR CHOICES ON GETTING COMMUNITY INPUT: The BEACH FLASH VOTE WAS WASTEFUL MONEY SPENT BECAUSE THE QUESTIONS WERE NOT SCIENTIFICALLY BASED OR VETTED. PAY FOR THE IMPORTANT NEEDS, NOT LEGAL FEES TO PROTECT TRUSTEES or USE THE STAFF PERSON TO TAKE BOT MINUTES AND NOT THOUSANDS OF DOLLARS ON OUTSIDE HELP

WE RECOMMEND GOING FORWARD THAT FOR ISSUES THAT ARE HIGH LEVEL, AND COMMUNITY BASED, THE BOT FOLLOW A DIFFERENT SOUND PROCESS: FOR EXAMPLE:

- A. Community input be given at a SPECIAL MEETING ON ONE OR TWO MEETINGHS
- B. Then, the BOT hold a special meeting to only discuss, not decide upon the topic
- C. Then, the next meeting, additional citizen input be taken
- D. TheN, the topic be put on for a BOT VOTE once they are ready and costs, etc and in

OUR SIMPLE REQUEST:

- A. TRUSTEES: BUILD UP/ STOP TEARING DOWN OUR COMMUNITY

HOW CAN WE FIX ALL THIS? TOGETHER we can find a way.

AGAIN, A RECALL EFFORT IS UNDERWAY TO AWAKEN TRUSTEES THAT IT IS TIME TO LISTEN TO THE COMMUNITY .

Once the recall is behind us, we need to ask ourselves: WHAT WILL IT TAKE FOR INCLINE VILLAGE TO TRULY BECOME A COMMUNITY THAT WE ALL LOVE AND ENJOY DESPITE OUR DIFFERENCES IN OPINION? EVERYONE SHOULD start addressing this now.

TRUSTEES:

PLEASE AGENDIZE AND ESTABLISH COMMITTEES IMMEDIATELY FOR:

- a. THE GM CITIZEN SEARCH COMMITTEE THAT I PROPOSED LAST WEEK
- b. SNOWFLAKE LODGE UPGRADES
- c. NEW/UPGRADED BEACH HOUSE
- d. REPAIR OF STAIRS AT ENTRANCE TO MOUNTAIN HOUSE
- e. REPAIR OF RETAINING WALL IN FRONT OF MOUNTAIN HOUSE
HANDICAPPED PARKING
- f. ANY OTHER CRITICAL INFRASTRUCTURE NEEDS

Thank you....