<u>MEMORANDUM</u>

TO:

Audit Committee

THROUGH: Matthew Dent

Audit Committee Chair

FROM:

Paul Navazio

Director of Finance

SUBJECT: Presentation and Discussion Item Only – IVGID System of Internal Controls

DATE:

July 22, 2020

١. RECOMMENDATION

Receive a presentation on IVGID's System of Internal Controls Framework.

II. **BACKGROUND**

The Board of Trustees and Audit Committee have identified the need to review and. where appropriate, strengthen internal control policies, policies, procedures and practices consistent with financial management and accountability best practices. Further, the Board of Trustees recently authorized the Audit Committee to engage outside contract services to assist in the review of internal controls and, separately, the Board, though its Audit Committee, is working to update Policy 15.1.0 that establishes the role and responsibility of the Audit Committee to support its broad oversight charge, including in the area of internal controls.

The Audit Committee received a report from the Director of Finance at their meeting of May 6, 2020 outlining the elements of a comprehensive framework for developing and implementing a systems of internal controls. The purpose of that report and framework presentation was to highlight for the Board of Trustees, staff and the public how the various components of a system of internal controls work together and, taken collectively, achieve the goal of robust and sound internal controls in support of the Board's role as fiduciary of public funds and assets.

This agenda item is a follow-up to the May 6, 2020 report and provides an overview of the existing policies, practices and procedures that serve as a foundation for the District's system of internal controls.

This report is intended to inform "next step" in the District's assessment of its existing internal controls and highlights selected areas where polices, practices and procedures warrant updating to current best practices as well as identify areas where there may be gaps in policy or procedures that represent weaknesses in the District's overall system of internal controls.

Specifically, the presentation will review the current scope and relationship of the following internal control documents:

- District Ordinances
- b. Board Resolutions
- c. Board Policies
- d. Board Practices
- e. Financial and Accounting Policies and Procedures
- f. Purchasing Policy
- g. Personnel Policies

IV. STRATEGIC PLAN REFERENCE(S)

Long Range Principle #2

The District will ensure fiscal responsibility and sustainability of service capacities by maintaining effective financial policies for operating budgets, fund balances, capital improvement and debt management.

VI. <u>ATTACHMENTS</u>

- 1) Framework of System of Internal Controls (from Audit Committee packet of May 6, 2020).
- 2) Matrix of District's Existing System of Internal Controls
- Review/Update of Finance and Accounting Procedures
- 4) Documents:
 - a. Summary of Board Ordinances https://www.yourtahoeplace.com/ivgid/resources/ivgid-ordinances
 - b. Summary of Board Policies / Practices https://www.yourtahoeplace.com/ivgid/resources/board-policies-practices
 - c. Summary of selected Board Resolutions https://www.yourtahoeplace.com/uploads/pdf-ivgid/IVGID_Policy_and_Procedure_Resolutions.pdf
 - d. Finance and Accounting Procedures Table of Contents
 - e. Purchasing Policy Table of Contents
 - f. Personnel Policy Table of Contents

Attachment 1

<u>MEMORANDUM</u>

TO:

Audit Committee

THROUGH: Matthew Dent

Audit Committee Chair

FROM:

Paul Navazio

Director of Finance

SUBJECT: Review, discuss and provide feedback on Draft Framework for Implementing

System of Internal Controls

STRATEGIC

PLAN REFERENCE(S): Long Range Principle #2

DATE:

April 26, 2020

I. **RECOMMENDATION**

Review, discuss and provide feedback on a Draft Framework for Implementing System of Internal Controls.

II. **BACKGROUND**

The Board of Trustees and Audit Committee have identified the need to review and. where appropriate, strengthen internal control policies, policies, procedures and practices consistent with financial management and accountability best practices. Further, the Board of Trustees recently authorized the Audit Committee to engage outside contract services to assist in the review of internal controls and, separately, the Board, though its Audit Committee, is working to update Policy 15.1.0 that establishes the role and responsibility of the Audit Committee to support its broad oversight charge, including in the area of internal controls.

By considering a comprehensive framework for developing and implementing a systems of internal controls, the Board, Staff and the public will be better informed as to how the various components of a system of internal controls work together and, taken collectively, achieve the goal of robust and sound internal controls in support of the Board's role as fiduciary of public funds and assets.

III. **ALTERNATIVES**

As deemed appropriate during discuss of this topic.

IV. STRATEGIC PLAN REFERENCE(S)

Long Range Principle #2

The District will ensure fiscal responsibility and sustainability of service capacities by maintaining effective financial policies for operating budgets, fund balances, capital improvement and debt management.

V. BUSINESS IMPACT

The Audit Committee, Board, and District leaders are enabling all of Staff to become actively engaged with the oversight of the District's finances.

VI. <u>ATTACHMENTS</u>

- 1) Framework for Internal Controls –Tasks
- 2) Framework for Internal Controls Implementation Plan

DRAFT

FRAMEWORK FOR REVIEW AND IMPLEMENTATION OF INTERNAL CONTROLS

PHASE	TASKS
Part 1 - 0	Comprehensive Assessment of IVGID Internal Controls / PROJECT
	Review all relevant Board Policies and Procedures
	Review all Administrative Policies and Procedures
	Evaluate "gaps" in internal controls
	Absence
	Oversight/compliance
	Separation of duties
	Develop formal recommendations for Updating Internal Controls
	Update existing policies
	Establish new policies
	Formalize Accountability
	Staff Training
Part 2 - R	egular and Continual Review of Internal Controls Establish regular "cycle" of review / update / continuous improvements Example: All administrative policies and procedures will be reviewed on a 3-year cycle (1/3 per year).
Part 3 - In	ternal Audit(s)
a)	Concurent with tasks identified in Part 1, develop comprehensive list of "areas" for internal controls
-,	Primary focus on areas with greatest "risk" to District related to liability, fraud, missapprotion of pubic funds and/or assets
	On an annual basis, TWO (?) areas will be candidates for a formal Internal Audit
	Assess adequacy of internal controls
	Evaluate compliance with existing policies
	Report on "Findings and Recommendations"
b)	Implement / Formalize periodic "impromptu" internal audits of operations and administrative practices and procedures Random, unscheduled, unannounced
Part 4 - Ex	ternal Independent Auditor
	SAS Requirements - Elected Officials and Executive Management
	Identify areas of concern re risk/liability/fraud
	Memorandum of Internal Controls
	Review of Internal Controls related to Financial Management based on review of politicies, procedurs and roles
	Random sampling of transaction records (payroll, accounts payable, revenue, expoenditures, fixed assets, debt).

DRAFT

FRAMEWORK FOR REVIEW AND IMPLEMENTATION OF INTERNAL CONTROLS

		RES	PONSIBIL	ITΥ				Schedule		
PHASE TASKS		Audit			External	Q4	Q1	Q2	Q3	Q4
	Board	Committee	Staff	Consultant	Auditor	AMJ	JAS	OND	JFM	LMA
Part 1 - Comprehensive Assessment of IVGID Internal Controls / PROJECT Review all relevant Board Policies and Procedures Review all Administrative Policies and Procedures Evaluate "gaps" in internal controls Absence Oversight/compliance Separation of duties Develop formal recommendations for Updating Internal Controls Update existing policies Establish new policies Formalize Accountability Staff Training	Lead	× ×	X Lead X X Lead x Lead Lead	X Lead Lead x Lead x		1			Ongoing	
					-		 			
Part 2 - Regular and Continual Review of Internal Controls Establish regular "cycle" of review / update / continuous improvements Example: All administrative policies and procedures will be reviewed on a 3-year cycle (1/3 per year).		*	Lead					Ann	āllý XXXXX	
Part 3 - Internal Audit(s)	ļ									
a) Concurent with tasks identified in Part 1, develop comprehensive list of "areas" for internal controls Primary focus on areas with greatest "risk" to District related to liability, fraud, missapprotion of public funds and/or as On an annual basis, TWO (?) areas will be candidates for a formal Internal Audit Assess adequacy of internal controls Evaluate compliance with existing policies Report on "Findings and Recommendations" b) Implement / Formalize periodic "impromptu" internal audits of operations and administrative practices and procedures Random, unscheduled, unannounced	sets	gerê k a eşê	Lead X Lead	X Lead			/Annually		Annually.	
папаст, изслечиев, инаппоинсев										
Part 4 - External Independent Auditor SAS Requirements - Elected Officials and Executive Management Identify areas of concern re risk/liability/fraud Memorandum of Internal Controls Review of Internal Controls related to Financial Management based on review of policies, procedurs and roles Random sampling of transaction records (payroll, accounts payable, revenue, exposenditures, fixed assets, debt).	x x	X X	x x		Lead Lead		SURSAMM.	ially:		
				1		ł	1 1	ı	J	,

Attachment 2

TRIX	
------	--

	Board Policies		Account	ng and Financial Procedures	Personnel Policies				
的問題	是一种的 化二甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基	Old	New						
		Section	Section 6.3.1	Internal Controls	Section 1	General Provisions			
.1.0	Strategic Planning		0.5.1	internal controls		General Provisions			
			6.3.2	Controls in a Computer Environment	2	Employee Relations			
1.1.0	Financial Standards		OIDIL	asia di manana anno anno anno anno anno anno an					
		Mile III	6.3.3	General Ledger and Journal Entries	3	Employmnet			
3.1.0	Conduct of Meetings of the Board of Trustees			•					
		IV.	6.3.4	Cash	4	Compensation			
1.1.0	Performance Measurement for Decision Making	169							
		v	6.3.5	Revenue Cycle	5	Leave Plans			
5.1.0	Budgeting for Results and Outcomes								
		VI	6.3.6	Production Cycle	6	Benefits			
5.1.0	Adoption of Financial Practices								
		VII	6.3.7	Pre-paid Expenses	7	Travel Expenses			
7.1.0	Appropriate Level of Fund Balance	100							
	Practice 7.2.0 Appropriate Level of Fund Balance	VIII	6.3.8	Investments	8	Procurement Cards			
3.1.0	Establishing the Estimated Useful Lives of Capital Assets	IX	6.3.9	Property and Equipment	9	Performance Management (Evaluations)			
9.1.0	Establishing Appropriate Capitalization Thresholds	x	6.3.10	Purchasing and Accounts Payable	10	Employee Separation			
	Practice 2.9.0 Capitalization of Fixed Assets			200200	11	Rules for Conduct and Behavior			
		XI	6.3.11	Notes Payable / Long-Term Debt	11	Rules for Conduct and Benavior			
10.1.0	Use of Local Government Investment Pools	XII	6.3.12	Accrued Liabilities	12	Disciplinary Actions and Appeals			
		1994				Disciplinary Actions and Appeals			
11.1.0	Investment Management	XIII	6.3.13	Human Resources and Payroll	13	Concern/Dispute Resolution			
	Practice 2.11.0 Investment Management		-						
		XIV	6.3.14	Budget Cycle	14	Health and Safety			
12.1.0	Multi-Year Capital Planning		6.3.15	Electronic Payment Systems					
			0.3.13	Electronic rayment systems	15	Definition of Terms			
13.1.0	Capital Project Budgeting		6.3.18	Central Services Cost Allocation					
	Practice 13.2.0 Capital Expenditure								
14.1.0	Debt Management			Procurement Cards Program					
4.1.0					10 E 10 E				
	Practice 14.2.0 Debt Management								
	4.00	100							
15.1.0	Audit Committee	3.4							
16.1.0	Recreation Roll	The A							
17.1.0	Personnel Policies	100							
17.1.0	resonner onces								
18.1.0	Central Service Cost Allocation Plan								
	Practice 18.2.0 Central Services Cost Allocation Plan								
19.1.0	Appropriate Level of Working Capital	(PP)							
		1500							
	Practice 19.2.0 Appropriate Level of Working Capital	1000							

	Board Po	licy Resolutions
Number	Resolut	tiol Description
098	495	Indemnifying Trustees and Officers of the District
103	1475	Granting of Easements Across District Property
105	1480	Personnel Management
110	1493	Communmity Relations Expenditures
111	1494	Collection of Delinquent Special Assessments
113	1517	Use of Trademark by Private Businesses and Persons
115	1527	Use of IVGID Boardroom
116	1538	Penalty and Interest Charges on Delinquent Accounts
120	1575	Group Use of Beaches
121	1581	Settlement of Lawsuits and Related Claims
127	1619	Complimentary Recreation Privileges
129	1632	Relinquishment and Acquisition of Utility Easements / Encroachment Agreements
132	1701	Fundraising / Domnation Activites at District Facilities
134	N/A	Service of Alcoholic Beverages at IVGID Facilities
135	1760	Temporary Dog Park at Village Green
136	N/R	${\bf Access\ to\ District\ Property\ and\ the\ Use\ of\ District\ Facilities\ for\ Expression}$
137	1801	Public Records
138	1849	Naming/Dedication of IVGID Facilities
Other	1838	Establishing Special Revenue, Capital and Debt Fund Structure

Attachment 3

Accounting and	Financial	Procedures	

Old	New		Review			1252557519	Revisions				S	taff Responsibil	ity			
Section	Section		Date	Current	Update	Obsolete	New	Draft	Review	Final	Date	Initial	Policy	Admin.	Compliance	Comments
1	6.3.1	Internal Controls														
		Effective Internal Controls														
			KEASKIEGH		SPANIE S	是可能的語		THE STATE OF		57.05.00		HENRY	讲题的历史部分		WHITE WILLIAM	
11	6.3.2	Controls in a Computer Environment														
		Application Controls														
		Program Maintenance				-										
		Computer Operations		-												
		Security	200000000000000000000000000000000000000	NAMES OF THE PARTY	sembould to be to	NOT LOOK SHOW THE	- MANAGEMENT OF THE PARTY OF TH	Sections	Section Control Control	TX-CS-SPRIN	esenticum units	LICH AND DESCRIPTION OF THE PARTY OF THE PAR	CHOOSE NO COMPLETE	Name and St. of St. of		
		6 - 11 - 15 - 15 - 15 - 15 - 15 - 15 - 1	A RECEIVED	ENERO MICE	AND AND PAR	(BSNCP334PSFA)	VALUE OF STREET	SECTION S	EXPLICATE OF THE PARTY OF THE P	SERVICE STATE	CONTROL OF	ETHTENSEL	BEARING PASARE	建国法队员员 第15年8	经证明的 计对话	
Ш	6.3.3	General Ledger and Journal Entries	-					_			T	_		r		
		Maintaining an Effective Accounting System														
		General Ledger Activity Adequate General Ledger Maintenance		-	_	-		_								
		Adequate General Ledger Walliterlance	WELL WEST PROPERTY AND	879-8147/59EM	14/49/3/57:50	E/E-WEST-HIST	hernikestownsie	SHADAVINGSKA	THANKSHA	NSWARATIVES	MERHANESHA CE	STANAMAS SWINE	PARTSHAMESTANISHED	CHILD CHINGS WAS AND AND	NEW PROCESSOR STATE	i
IV	6.3.4	Cash	100000000000000000000000000000000000000	Land Chartely Mark	A COUNTY OF THE PARTY OF	NAC AND ASSESSMENT AND ASSESSMENT	274-1014117-1045	TABLES AND SECTION	24-71-30-52-5	SACTOR OF SPECIAL SPEC	A part of the same of the same of	A 2012 P. C.	200000000000000000000000000000000000000	****	In the second second	
4.5	0.3.4	Cash Management					T				T			1		
		Cash Receipts		1												
		Disbursements from Bank Accounts		1												
		Imprest and Similar Funds														
		Bank Reconciliations														
			\$576/28US		MILE THE	ntaite en	ALCOHOLD CONTRACT	WELL STATE		12. K.O. (16.			SHANSBOOK AN			
٧	6.3.5	Revenue Cycle														
		Revenue Recognition														
		Accounts Receivable														
		Customer Returns and Allowances														
		Other Revenues									1					
				29 CHEMIN			STEEL STEEL	ARREST AND ADDRESS OF THE PARTY		3453000		BHBEEF	THE PARTY	BEGIN THE BE	British British	
VI	6.3.6	Production Cycle								т						
		Sales and Product Forecasts			-				-	-	-					1
		Cost-Flow Methods	_		-				_		-	-		-		
		Inventory Control			-						-		-	-		{
		Periodic Physical Inventory Inventory Obsolescence		-		-	-	-		-	_	-			-	
		inventory obsolescence	Q 25 09 15 7 20	REASONNEIRO	SANDALIMEN	x(197,520,405)4	200204924	2,61,00,612.67	6.34235-9255-6	EPHANIAN/	275502575068A	ABU ALANS	85.MKW85550	bi-Adelpo-Arrivie e Tark t	BROGESTED STELLT	
VII	6.3.7	Pre-paid Expenses	The second second	70,11 80% 20 17% 261.8	CONTRACTOR AND ADDRESS	STATE SCHOOL STATE	12020030000	15 46 34 75 (514)	PGLEONS CHIEFLE	AND PROPERTY OF		Charles of Contract	Consultation with the			
	0.5.7	Monitoring and Accounting for Prepaid Expenses	-	T	1		T		T	T	T	1		T		
		Controlling Asset Balances														
			477.673.57	THE WAY	HA SOMEWHAT	HENRICKS		17/25/A	C MESSE	Victory at	THE PLANS		OFFICE STREET	的第三年	RECEIPT SECTION	
VIII	6.3.8	Investments														
		Investment of Idle Funds														
		Safeguarding of Investments														
		Return of Investment				17										
			\$5272550	6949486AVSW	HARLINGS	CHICARITY	TARREST S	100000000000000000000000000000000000000	HEN THERE	arg seem	OSEMER.	on many or	DECEMBER 1	30,76207/05486	HE MAN TOWN HE	
IX	6.3.9	Property and Equipment														
		Additions to Property and Equipment														1
		Accurate Records of Property and Equipment					_		-		-	1				-
		Depreciation of Property and Equipment		-		-	_	-		-	-		-	-		1
		Existence of Capital Assets	-		+	+	+	-	-		-	-				1
		Disposal of Capital Assets	. Reserves a service	ACEROAC SERVICE	22,714,875,953,794	NO PERSONAL PROPERTY.	SAME DANGED AND ADDRESS OF THE PARTY OF THE	C ATHORESICANO	AND WATER AND	NO FEMALES	Unto Notaciana	ALECT PROPERTY.	2 (2 (2) 95 (2) (2) (2)	CHILDREN TO A STOCK OF	ROSENNES CONTROPORTO	
			ALE SALES MADE		12 (0.00 (2007))		STATE (0.041)	A PROPERTY OF	20035128018	NATURAL PROPERTY.	MICHEMATER COMP		DESCRIPTION.	2545 (42/26/26/26)	WEST STREET, S	

Old New	Accounting and Financial Procedures	Windows Co.	named a target to	Davids:		Chief Tolonia Com	annulum tem	General Mesonal Inc		State	CATALOG AND ADDRESS AND ADDRES	en the street and		· San Carlotte Control of the Contro	
		D-A-		Review	Observation		00		Revisions				taff Responsibi		
		Date	Current	Update	Obsolete	New	Draft	Review	Final	Date	Initial	Policy	Admin.	Compliance	Comments
X 6.3.10		_													
	Determination of Needs							-							
	Placement of Orders				-										
	Cellular Telephone Use														
	Receipt and Acceptance														
	Establishment of Accounts Payable														
	Return of Goods to Suppliers														
	Purchase Cut-Off														
	Procurement Card Program														
	Advertising														
	Tipping														
	Bulk Purchases														
		WATER BY	Dog Sentarizati	TSTRUKEN!			RESERVED BY	TROPPING	DESTRUCTION			HAT REPERFE		DIA DESIGNATION DE LA CONTRACTION DE L L'ACCOUNT DE LA CONTRACTION DE LA CONT	
XI 6.3.11															
	Financial Resource Requirements														
	Assumption and Authorization of Debt														
	Safekeeping of Debt Agreements														
	Record of Debt														
	Timely Interest Expense Accruals														
	Debt Payments														
	Bond Discounts and Premiums														
	Current and Long-Term Debt Summary														
	Debt Covenants														
		\$25.45XB		SERVERA	March Mark	Party Grade	THE STATE OF		NE NORAN	ASSESSED IN	ensugiae	ALSO REPORT	F10465154447451F	2000年5月2日1日1日1日1日1日1日1日1日1日1日1日1日1日1日1日1日1日1日1	
XII 6.3.12	Accrued Liabilities														
	Monitoring of Accrued Liabilities													T	
	Reconciliations and Accuracy														
		75 C 10 C 10 C	Water State	Similary	HERVINE STATE	healaidhe	5/23/25/20	inakan	STEELS OF	ANGER HER		(5570)1437.014V		经现代的证明	
XIII 6.3.13	Human Resources and Payroll				-									in the second second	
	Payroll and Personnel/Human Resources														
	Wages and Salaries														
	Timekeeping														
	Payment to IVGID Employees														
	Payroll Deductions										100				
	Quarterly and Year-End Reports														
	Commence of the commence of th	ALBERTA (1975)	(70 E HETMES	E1535W0.E25	ASSESSANDA	00/00/15/2009	61238-104	PRESENTE	THE SHARE BOOK	SHARE AND	SHEET STATE	SEADERSES	MANAGES LICE	165163 ST 15254 ST 1531	
XIV 6.3.14	Budget Cycle		1	T	1	T		T		1					
	6														
		4271244777	J. 1547/454/45				599/58344					THE PERSON		25003123420050	
6.3.15	5 Electronic Payment Systems	- Contract of the Contract of	1		The state of the s	Total Marie		Charles and Charles	CONTRACTOR AND ADDRESS	I	MANAGEMENT (SEC.)	27/15/17/24/17/19/19	DESCRIPTION OF THE PARTY OF THE	CONTRACTOR SERVICES	
0.5.15	cicationic ruyinene systems						_								
		76F4E0F7007					2 17 15 17 16 S.Y.			VACUARICE.		SZSKEHRISTERGE		F00156520000453	
6.3.18	Central Services Cost Allocation	Contract of the	1	The Charge Court of	NAME OF TAXABLE PARTY.	20022040-000	THE PROPERTY OF THE			1		ALIENS NO.	The state of the s	STATE	
0.3.16	Central Services Cost Allocation							1					1		
		建					STEWNS STATE					HEATE SERVICE		LEFT REPORT OF THE	
		Zarayeas	VC-37440673	PARTITION OF THE	CHURASISHAS		e sendential	OF THE PERSON NAMED IN	(ACRES STATE		ARMOND THAT	CHEST SERVICE	DESCRIPTION OF	SUCCESSION CONTRACTOR	
	Procurement Cards Program		T			T		T	T	1	Т	-	T		
	Procurement Cards Program		1												

Attachment 4.a.

<u>Ordinances</u> set District rates, rules, and regulations as they apply to the operations of the District and service charges to the District's customers. Currently there are four active ordinances; they are as follows:

Ordinances 1 - An Ordinance Establishing Regulating Solid Waste Matter and the Collection, Removal and Disposal thereof:

This ordinance outlines the process of how solid waste rates are updated and determined each year, as well as, how service is provided by our Utility Fund. The District has entered into a Franchise Agreement with a third party to provide this service. The franchise agreement provides for an annual increase based on predetermined parameters.

Ordinance 2 – An Ordinance Establishing Rate Rules and Regulations for Sewer Service by the Incline Village General Improvement District:

This ordinance outlines the process of how sewer rates are determined each year, as well as, how service is provided within by our Utility Fund.

Ordinance 4 – Rules and Regulations for Water Service by the Incline Village General Improvement District:

This ordinance outlines the how water rates are determined each year and how service is provided within our Utility Fund.

Ordinance 7 – An Ordinance Establishing Rate Rules and Regulations for Recreation Passes and Recreation Punch Cards by the Incline Village General Improvement District:

This ordinance addresses fees and charges for the District's recreational business type activities; such as, our beaches, golf, ski, parks, and other recreational venues. This ordinance outlines fee structures and application of such fees on the users.

Attachment 4.b.

<u>Policy and Practice Statements</u> represent best business practices as they apply to the District. A policy statement is set by the Board of Trustees, as the highest authorization level. A Board Policy statement is broad and sweeping, and provides for sound financial and management practices. A Board Practice statement provides a framework for the procedures for the execution of the higher level Policy statement.

Current Board Policy and Practices include:

- Policy 1.1.0 Strategic Planning: This policy recognizes the importance of using some form of strategic planning to provide a long-term perspective for service delivery and budgeting, thus establishing logical links between authorized spending, broad organizational goals and sets key steps to execution. The policy outlines the need to initiate the strategic planning process, prepare a mission statement, assess environmental factors, identify critical issues, agree on a small number of broad goals, develop strategies to achieve Long Range Principles, develop objectives, create an Action Plan, incorporate performance measures, obtain approval of the plan, implement the plan, monitor progress, and finally to reassess the strategic plan.
- Policy 2.1.0 Financial Standards: This policy states that the Board of Trustees
 will maintain a set of Long Range Principles under the Strategic Planning
 Process. They will include at a minimum an element for each of the following
 areas: 1) Resources and Environment; 2) Finance; 3) Workforce; 4) Services;
 5) Facilities; and 6) Communications.
- Policy 3.1.0 Conduct of Meetings of the Board of Trustees: This policy allows the Board of Trustees to fix the time and place of the regular meeting of the Board of Trustees and provide the manner in which special meetings may be called, for proceedings of the Incline Village General Improvement District, Washoe County and State of Nevada. It addresses regular meetings, special meetings, meeting places, holidays, item(s) of business, rules of proceedings, assures that Robert's Rules are followed, agenda preparation, reconsideration, public participation, officers of the Board, authorization to sign checks, facsimile signature, reports, consent calendar, legislative matters and conflict resolution.
- Policy 4.1.0 Performance Measurement for Decision Making: This policy states
 that program and service performance measures will be developed and used
 as an important component of long term financial planning and decision
 making. It is linked to the budgeting and performance measures as an
 integral part of the budget process. The expectation is that meaningful
 performance measures are produced and expanded as identified.

- Policy 5.1.0 Budgeting for Results and Outcomes: This policy establishes
 parameters to achieve the objective of integrating performance into the
 budgetary process. These processes will until conducting analysis, prioritize
 results, allocate resources, set measures, monitor outcomes and
 communicate performance results.
- Policy 6.1.0 Adoption of Financial Practices: This policy establishes that the
 District will maintain the following processes: 1) financial planning as it
 pertains to a balanced budget, long-range planning, and asset inventory; 2)
 revenue as it pertains to revenue diversification, fees and charges for
 services, use of one-time revenue and use of unpredictable revenues; 3)
 expenditures for debt capacity, issuance and management of debt service,
 reserve or stabilization accounts, and operating and capital expenditure
 accountability.
- Policy 7.1.0 Appropriate Level of Fund Balance: This policy addresses maintaining a formal practice on the level of fund balance that should be maintained in the General and Special Revenue Funds.
- Policy 8.1.0 Establishing the Estimated Useful Lives of Capital Assets: This policy addresses the estimated useful lives of the District's capital assets and the approach taken. Normally, the District's past experience with similar assets that guide the estimated useful lives. In situations where the documentation of the District's own past experience for a given type of capital asset, is not adequate for this purpose, the District will consider the experience of other governments, professionally determined specifications and private-sector enterprises. The following factors are also considered: quality, application of the asset, environmental conditions that impact the life, matching the asset to the department use, and maintenance of the asset.
- Policy 9.1.0 Establishing Appropriate Capitalization Thresholds: This policy addresses the guidelines in establishing capitalization thresholds and the estimated useful life. It addresses that the potentially capitalizable items should only be capitalized if they have an estimated useful life of greater than two years following the date of acquisition or placed into service; and that capitalization thresholds are best applied to individual items rather than to groups of similar items (e.g., desks and tables), unless the effect of doing so would be to eliminate a significant portion of total capital assets. In no case will the District establish a capitalization threshold of less than \$5,000 for any individual item. Capitalization thresholds, if the District is a recipient of Federal awards, then Federal requirements will prevail, when they prevent the use of the District capitalization thresholds.
- Policy 10.1.0 Use of Local Government Investment Pools: This policy outlines items for consideration when using Local Government Investment Pools (LGIPs); such as, the investment eligible under governing laws and that the

- District fully understands the investment objectives, legal structure and operating procedures of the investment pool before placing any money in the pool.
- Policy 11.1.0 Investment Management: This policy addresses that the District properly managing the risk in its portfolios to achieve investment objectives and comply with investment constraints. This is accomplished by carefully and clearly defining what the objectives mean for safety, liquidity, and return to the District, preparing a cash flow projection to determine liquidity needs and the level and distribution of risk that is appropriate for the portfolio, considering political climate, stakeholders' view toward risk and risk tolerances, ensuring liquidity to meet ongoing obligations (investing a portion of the portfolio in readily available funds, such as Local Government Investment Pools, money market funds, or overnight repurchase agreements), establishing limits on positions in specific securities to protect against default risk, limiting investments in securities that have higher credit and/or market risks, defining parameters for maturity/duration ranges and establishing a targeted risk profile for the portfolio based on investment objectives and constraints, risk tolerances, liquidity requirements and the current risk/reward characteristics of the market.
- Policy 12.1.0 Multi-Year Capital Planning: The District will prepare and adopt comprehensive multi-year capital plans to ensure effective management of capital assets. It is the District's opinion that a prudent multi-year capital plan identifies and prioritizes expected needs based on a community's strategic plan, establishes project scope and cost, details estimated amounts of funding from various sources, and projects future operating and maintenance costs. The capital plan should cover a period of at least five years, preferably ten or more. This is accomplished by identifying needs, determining costs, prioritizing capital requests, and developing financing strategies. Currently, the District has taken the multi-year capital planning to twenty years.
- Policy 13.1.0 Capital Project Budgeting: This policy insures that the District prepares and adopts a formal capital budget as part of their annual budget process. The capital budget is directly linked to, and flows from the Multi-Year Capital Improvement Plan. The capital budget is adopted by formal action of the Board of Trustees, either as a component of the operating budget or as a separate capital budget. It will comply with all state and local legal requirements by preparing and adopting a capital budget and reporting on the capital budget.
- Policy 14.1.0 Debt Management: This policy establishes a comprehensive written debt management practice that it is reviewed annually in conjunction with the budget process and revised as necessary. It establishes debt limits, debt structuring practices, issuance practices, and the management of debt.

- Policy 15.1.0 Audit Committee: The Board of Trustees maintains an audit committee. This policy was recently amended to re-structure the committee to include five members two Trustees and three At-Large appointees. As a general rule, no one having managerial responsibilities that fall within the scope of the audit should serve as a member. The Policy establishes that the independent auditor reports directly to the audit committee, the scope of the audit committee's authority and responsibilities, and the structure of the audit committee.
- Policy 16.1.1 Recreation Roll: This policy supports the establishment and eligibility to pay the Recreation Facility Fee and, where applicable, the Beach Facility Fee. It sets the prescribed Recreation Facility Fee and the Beach Facility Fee to all qualifying real properties within the boundaries of the District and in one of the following categories: 1) all dwelling units on developed residential parcels; 2) all commercial parcels; and 3) all undeveloped residential parcels which are not designated as unbuildable.
- Policy 17.1.0 Personnel Policies: The Personnel Policies have been adopted by the Board of Trustees to carry out Incline Village General Improvement District's level one policy statement to adopt uniform personnel policies that will enable each employee to make his/her fullest contribution to the programs and services of the District..
- Policy 18.1.0 Central Service Cost Allocation Plan: Establishes the basis for allocating and billing costs of services provided by the District's General Fund to the Enterprise and Special Revenue Funds. This Policy provides for the costs allowed, allocation method and billings rates.
- Policy 19.1.0 Appropriate Level of Working Capital: The District will maintain a formal practice on the level of working capital that should be maintained in the Utility (Enterprise) Funds. Working capital is defined as current assets minus current liabilities; the District will consider certain characteristics of working capital that affect its use as a measure. Specifically, the "current assets" portion of working capital includes assets or resources that are reasonably expected to be realized in cash (e.g., accounts receivable) or consumed (e.g., inventories and prepaid expenses) within a year.

The following Practice statements support the high level Policies set by the Board of Trustees.

- Practice 7.2.0 Appropriate Level of Fund Balance: (Relevant Policies 1.1.0 Strategic Planning, 7.1.0 Appropriate Level of Fund Balance, 12.1.0 Multi-Year Capital Planning, and 13.1.0 Capital Project Budgeting, 14.1.0 Debt Management): This practice sets the parameter to maintain Fund Balance in each governmental fund type in a manner which provides for contractual and bond and customer service obligations while meeting its routine and non-routine cash flow requirements and complying with all federal, state and local statutes and regulations. The General Fund must meet the minimum balance requirements under Nevada Administrative Code Section 354 (4% of operating expenses). The Special Revenue Funds utilize 25% of the current adopted budget operating expenditures (not including capital expenditure or debt service).
- Practice 9.2.0 Capitalization of Fixed Assets: (Relevant Policies: 8.1.0
 Establishing the Estimated Useful Lives of Capital Assets and 9.1.0

 Establishing Appropriate Capitalization Threshold for Capital Assets). This practice sets the capitalization thresholds and useful lives for asset classes. It also outlines the physical control to be exercised over District assets.

Asset Class	Minimum cost
Equipment	\$ 5,000.00
Structures and Land Improvements	\$10,000.00

In addition to cost, all of the following criteria shall also be used;

- 1) The normal useful life of the item is three or more years,
- 2) The item has an acquisition cost (including freight and installation) of at least the amounts listed above in each asset class, 3) The item will not be substantially reduced in value by immediate use, 4) In case of repair or refurbishment, the outlay will substantially prolong the life on an existing fixed asset or increase its productivity significantly, rather than merely returning the asset to a functioning unit or making repairs of a routine nature, and 5) The capitalization threshold is applied to individual items rather than to groups of similar items (e.g. desks and tables).

- Practice 11.2.0 Investment Management: (Relevant Policies: 10.1.0 Use of Local Government Investment Pools and 11.1.0 Investment Management): This practice outlines the District's ability to invest public funds in a manner which provides the highest investment return consistent with the need for safety and liquidity while meeting its routine and non-routine cash flow requirements and complying with all federal, state and local statutes and regulations governing the investment of public funds. The primary investment objective is to obtain the maximum investment return in light of the following constraints: safety, risk, liquidity, cash flow requirements and operating within the guidelines of statues and regulations.
- Practice 13.2.0 Capital Expenditure: (Relevant Policies: 1.1.0 Strategic Planning, 9.1.0 Establishing Appropriate Capitalization Threshold for Capital Assets, 12.1.0 Multi-Year Capital Planning and 13.1.0 Capital Project Budgeting.) This practice outlines the authority and decision making responsibilities, financing resources and project life cycle for capital spending. It outlines clear levels of Trustees, General Manger, and operations staff duties as to planning, feasibility, scheduling, funding, design/specification, and constructing/acquisitions.
- Practice 14.2.0 Debt Management: (Relevant Policies: 11.1.0 Investment Management and 14.1.0 Debt Management and Limits.) This practice ensures that debt principal and interest payments are made on a timely and cost effective basis.
- Practice 14.2.1 Debt Issuance Limitations: (Relevant Policies: 11.1.0 Investment Management and 14.1.0 Debt Management and Limits.) This practice is to ensure that debt, through the issuance of bonded indebtedness, is limited to appropriate levels and the District will manage outstanding bonds through a measure of affordability as stated in the practice (such as, debt issued for non-utility purposes must remain within a Debt Coverage Ratio of at least 1.5 times). Debt issued for utility purposes must remain within a Debt Coverage Ratio of 1.75 times. Issuing a bond for any non-"utility" project or group of projects only when that is more than \$2,500,000, and can be repaid within 10 years of issuance and issuing a bond for any "utility" project or group of projects only when that is more than \$2,500,000 and can be repaid within 20 years of the completion of the project acquisition or construction.
 - Practice 18.2.0 Central Service Cost Allocation Plan: Relevant Policy 18.1.0
 Central Service Cost Allocation Plan, outlines the specific costs allowed for allocation (the District has selected to use only Accounting and Human Resources even though more are eligible), establishes the method for allocation including the basis as budgeted data, and identifies the manner of monthly billing for services and establishes a limit not to exceed budgeted

amounts.

Practice 19.2.0 Appropriate Level of Working Capital: Relevant Policies: 1.1.0
 Strategic Planning, 12.1.0 Multi-Year Capital Planning, and 13.1.0 Capital
 Project Budgeting, 14.1.0 Debt Management, 17.1.0 Appropriate Level of
 Working Capital: This practice is to maintain Working Capital in each
 Enterprise Fund in a manner which provides for contractual, bond and
 customer service obligations, while meeting its routine and non-routine cash
 flow requirements and complying with all federal, state and local statutes and
 regulations.

Attachment 4.c.

<u>Policy Resolutions</u> express the opinion, intention, or recognition by the Board of Trustees regarding District matters. The policy resolutions relating to financial matters are to be rescinded and converted into the current format of the Policies and Practice Statements that represent best business practice. Some policy resolutions have been repealed and replaced with Policy and Practice statements. The following Policy Resolutions impacting financial results are still in effect:

- Policy Resolution 105 aka **Resolution 1480**, Personnel Management: The Incline Village General Improvement District (IVGID) is committed to maintaining a dedicated and motivated work force, while developing its Staff's technical and professional standards to meeting changing demands for services with the Village. This policy statement establishes a framework which the Board of Trustees and the General Manager will use in addressing personnel matters within IVGID. The District operates under a Board-Manager form of government which places the Board of Trustees in the role of establishing overall IVGID policy direction. IVGID Staff is appointed to administer and execute day-to-day operations. The Manager is responsible for supervising these operations and providing general administrative direction. With regarding to IVGID personnel, it is the Board's responsibility to establish overall guidelines governing IVGID's approach to personnel matters. The Manager's role is to put these guidelines into the day-to-day practice of hiring, firing, motivating, promoting, demoting, compensating, and training individual employees.
- Policy Resolution 110 aka Resolution 1493, Policy Statement on Community Relations Expenditures. The purpose of this policy resolution is to ensure proper and frugal expenditure of public dollars for requests for financial participating in community events. The cash expenditure for any one event over \$1,000 must be approved by the Board of Trustees, and must be related to a purpose authorized by Nevada Revised Statues 318, sponsored by a local non-profit group, a one-time event, and the District's participation must be unique and not merely a contributor to a community fund-raising drive.
- Policy Resolution 132 aka **Resolution 1701**, Fundraising/Donation Activities at IVGID (District) Facilities: The purpose of this policy resolution is to establish a process and procedures by which the District donates the use of District facilities. This policy allows an organization to request the donation of a District facility. They must be a qualified, non-profit, volunteer organization or activity based in Incline Village/Crystal Bay, North Tahoe Region, government agency, or a local school that administers and conducts the activity themselves. The request will be considered on a first-come, first-served basis and use of District facilities will be evaluated on a venue by venue basis balancing capacity and the resident's needs as the key criteria. The activity must not be for commercial or personal gain with the exception that business

collaboration results in advertisements and its benefit to business. The activity must be overseen by the sponsoring organization and a lead individual identified to handle details up to and through the day of the event. This person must be someone who is in attendance at all times the day of the event. IVGID will have no responsibility for the administration of the event or for the funds collected by the activity.

 Policy Resolution 137 aka Resolution 1801, A policy for the provision of records to the public and an appointed of a District Public Records Officer. This policy resolution aligns the District public request with the Nevada Revised Statue 239, Nevada Public Records Law and Nevada Revised Statue 241, Nevada Open Meeting Law.

Attachment 4.d.

Policies and Procedures Manual for

Accounting & Financial Control



TABLE OF CONTENTS

Section .	Section Title	<u>Page</u>
I	Internal Controls Effective Internal Controls	1-4
п	Controls In a Computer Environment Application Controls Program Maintenance Computer Operations Security	5-13
ш	General Ledger & Journal Entries Maintaining an Effective Accounting System General Ledger Activity Adequate General Ledger Maintenance	14-19
IV	Cash Cash Management Cash Receipts Disbursements from Bank Accounts Imprest and Similar Funds Bank Reconciliations	20-26
v	Revenue Cycle Revenue Recognition Accounts Receivable Customer Returns and Allowances Other Revenues	27-30
VI	Production Cycle Sales and Product Forecasts Cost-Flow Methods Inventory Control Periodic Physical Inventory Inventory Obsolescence	31-35
VII	Prepaid Expenses Monitoring and Accounting for Prepaid Expenses Controlling Asset Balances	36-38
VIII	Investments Investment of Idle Funds Safeguarding of Investments Return of Investment	39-43

IX	Property and Equipment Additions to Property and Equipment Accurate Records of Property and Equipment Depreciation of Property and Equipment Existence of Capital Assets Disposal of Capital Assets	44-50
X	Purchasing and Account Payable Cycles Determination of Needs Placement of Orders Cellular Telephone Use Receipt and Acceptance Establishment of Accounts Payable Return of Goods to Suppliers Purchase Cut-Off Procurement Card Program Advertising Tipping Bulk Purchases	51-69
XI	Notes Payable and Long-Term Debt Financial Resource Requirements Assumption and Authorization of Debt Safekeeping of Debt Agreements Record of Debt Timely Interest Expense Accruals Debt Payments Bond Discounts and Premiums Current and Long-Term Debt Summary Debt Covenants	70-78
XII	Accrued Liabilities Monitoring of Accrued Liabilities Reconciliations and Accuracy	79-81
XIII	Human Recourses and Payroll Cycle Payroll and Personnel/Human Resources Wages and Salaries Timekeeping Payment to IVGID Employees Payroll Deductions Quarterly and Year-End Reports	82-87
XIV	Budget Cycle Budgetary Controls	88-90

Attachment 4.e.



Purchasing Procedures for IVGID

TABLE OF CONTENTS

I.	DETERMINATION OF NEEDS	4
	Objective	
	Procedures	
	Method to Determine Needs	
	New Vendors	
	Purchase Order Processing	
	Bid Processes	
	Purchasing Bids under NRS 332	
	Public Works Construction CIP Contracts	
	A. Construction Projects over \$100,000	
	B. Construction Projects between \$25,000 and \$100,000	3.
	C. Construction Projects under \$25,000	
	Emergency Bidding not required	
	Change Orders	6
	· ·	
II.	PLACEMENT OF PURCHASE ORDERS	9
	Objective	
	Procedures	
	Establishment of Purchasing Guidelines	10
	Entering Into Purchase Commitments	
	Preparation of Purchase Orders	11
	Copies of Purchase Orders	12
	Review of Unmatched Purchase Commitments	12
III.	RECEIPT AND ACCEPTANCE OF PURCHASES	
	Objective	
	Procedures	
	Inspection of All Goods and Services	
	Proper Communication between Departments	
	Receiving Documentation Sent to Accounting	
	Inspection and Approval of All Services Received	
	Storing and Controlling of Goods	
	Recording month-end inventory	14
		. 55
V.	ESTABLISHMENT OF ACCOUNTS PAYABLE	
	Objective	14
	Procedures	14

57



Purchasing Procedures for IVGID

	Establishment of Invoice Control	14
	Accounts Payable Time-Line	14
	Request-for-Check forms	15
	Travel Authorization	15
	Reimbursable Expense	15
	Preparation for Payment of Invoices	16
	Procedure Performed on Invoices for Payment	16
	Procedures for Construction Contracts Paid by Application	
	Guidelines for C.O.D. Purchases	
	Processing Invoices for Payment	17
	Check Run Process	18
	Out-of-cycle Checks	18
	Returned Checks	19
	Reconciliation of Accounts Payable General Ledger Amounts	19
	Review of Debt Balances in Accounts Payable	19
	Review of Hold Balances in Accounts Payable	
	Reconciliation of Accounts Payable Record to Suppliers' Records	20
	Sales and Use Tax	20
V.	PROCUREMENT CARD PROGRAM	
	Objective	
	Procedures	
	Approval of cards	
	Issuance of cards	
	Cardholder responsibilities	
	Monthly statement review and approval	22
	Monthly statement payment	
	Purchasing Card Maintenance and Closure	
	Sales and Use Tax	
	General Ledger Posting	24
VI.	PURCHASE CUT-OFF	
	Objective	
		24
	Procedures for Proper Purchasing Cut-Off at End of Accounting	
	Period	24
VII.	RETURN OF GOODS TO VENDORS	
	Objective	25



Purchasing Procedures for IVGID

	Procedure	25
	Shipment of Goods Back to Vendor	25
VIII.	ADVERTISING	25
	Objective	
	Procedure	
	Ad preparation and placement	26
Χ.	TIPPING	27
0 - vo-≅>	Objective	
	Procedure	
	Limitation of food tips	
XI.	Handling instructions for Specific Goods and Service Type	27
	Office Supplies	
	Janitorial Supplies	
	Fuel Purchases	
	IT Peripheral Equipment	
	IT Licenses and Software	
	Specialty Chemicals and Other Large Quantity Supplies	
	opolicity offorfilodio and other Large Qualitity ouppiles	20

Attachment 4.f.



PERSONNEL POLICIES

1.	GENE	RAL P	ROVIS	SIONS
----	------	-------	-------	-------

<u>#</u> 1.1	<u>Title</u> Purpose			
1.2	Scope1-1			
1.3	Administration 1-1			
1.4	Administrative Directive1-2			
1.5	Change of Address1-2			
1.6	Personnel Files 1-2 1.6.1 Maintenance of Personnel Files 1-2 1.6.2 Employee Access 1-3 1.6.3 Negative Information 1-3 1.6.4 Employee Information Submitted 1-4 1.6.5 Verification of Employment 1-4			
1.7	Confidential Information1-41.7.1 Identification of Confidential Information1-41.7.2 Access to Confidential Information1-71.7.3 Responsibilities1-81.7.4 Disposal of Confidential Information1-8			
1.8	Legal Process Serving 1-9 1.8.1 Lawsuit 1-9 1.8.2 Summons 1-9 1.8.3 Service of Criminal Process 1-10 1.8.4 Process Serving regarding District Business 1-10 1.8.5 Process Serving regarding a District Employee 1-10 1.8.6 Garnishment 1-10			
1.9	Related Forms 1-11			
2.	EMPLOYEE RELATIONS			
2.1	General2-1			
2.2	Fair Employment Practices2-12.2.1 Policy2-12.2.2 Scope2-32.2.3 Equal Employment Opportunity Officer Designated2-3			



PERSONNEL POLICIES

<u>#</u> 2.3	<u>Title</u> Unlawful Harassment	age # -4
	2.3.1 Definition	
2.4	Dealing with Allegations of Discrimination and/or Unlawful Harassment2.4.1Process2.2.4.2Employee Responsibilities2.2.4.3Supervisor/Manager Responsibilities2.2.4.4Reporting Requirements2.2.4.5Investigation2.2.4.6Training2.2.4.7Prohibition Against Retaliation2.	-5 -5 -6 -7 -7
2.5	Employee Bullying 2- 2.5.1 Definition 2- 2.5.2 Purpose 2- 2.5.3 Prohibited Conduct 2- 2.5.4 Dealing with Allegations of Bullying 2-1 2.5.5 Prohibition Against Retaliation 2-1	-9 -9 -9
2.5A	Disciplinary Actions Taken Under Ordinance 7 for Misconduct 2-1 2.5A.1 Statement of Purpose 2-1 2.5A.2 Behavior that affects the ability of our residents and guests to enjoy IVGID's Recreational Facilities 2-1 a. Physically Abusive Behavior 2-1 b. Verbal Attacks 2-1 c. Chronic Rule Breaking 2-1 d. Damaging IVGID real property and chattel 2-1 e. Profanity 2-1 f. Abuse of Recreational Privileges 2-1 g. National Ski Area Association (NSAA) "Your Skier Responsibility Code" 2-1	2 2 2 3 4 5 5 6
	2.5A.3 Behavior directed towards IVGID's Staff2-1a. Physically Abusive Behavior2-1b. Verbal Attacks2-12.5A.4 Matters left to the discretion of the Recreational Venue Manager2-12.5A.5 Criminal Behavior2-22.5A.6 Definitions2-2	7 7 8 9
2.6	Employment Disabilities2-22.6.1 Purpose of Policy2-22.6.2 Policy2-22.6.3 Determination of Disability2-22.6.4 Disability-Related Inquiries2-2	21 21 22

TOC-2



<u>#</u>	<u>Title</u> 2.6.5 2.6.6	Confidentiality of Medical Records	. 2-23
	2.6.7 2.6.8	2. Accommodation for Employees	. 2-24 . 2-24
2.7	2.7.1 2.7.2 2.7.3 2.7.4 2.7.5 2.7.6 2.7.7 2.7.8 2.7.10 2.7.11 2.7.12 2.7.13 2.7.14 2.7.15 2.7.16	Purpose	2-28 2-28 2-31 2-33 2-33 2-35 2-35 2-35 2-36 2-39 2-40 2-41 2-42 2-43 2-43 2-45
2.8	2.8.1 2.8.2 2.8.3 2.8.4	Policy	2-47 2-47 2-47 2-50
2.9	Emplo	yment of Relatives (Nepotism)	2-52
2.10	Code	of Conduct and Ethical Standards	2-52
2.11	Politic 2.11.1	al ActivityRunning for, or Holding, Political Office	2-56 2-57
2.12	Distrib	ution, Solicitation and Vending	2-58
2.13	Work S	Stoppage Prohibited	2-58



<u>#</u> 2.14	<u>Title</u>	Page #
2.14	Use of District Property and Premises	2-58
2.15	Telephone Policy	2-59
	2.15.1 Personal Telephone Calls	
	2.15.2 Cellular Telephone	
2.16	Information Technology	2-62
2	2.16.1 Policy	
	2.16.2 Privacy	
	2.16.3 Use	
	2.16.4 Prohibited Use	2-63
	2.16.5 Temporary Access	2-64
	2.16.6 Violation of Policy	2-65
2.17	Social Media	2-65
	2.17.1 Policy	
	2.17.2 Definition	
	2.17.3 District Business Use	
	2.17.4. Personal Use	
	2.17.5 Monitoring	
	2.17.6 Violation of Policy	2-69
2.18	Outside Employment/Outside Business Interest	2-69
	2.18.1 Policy	2-69
	2.18.2 Conflicting Employment	2-69
	2.18.3 Procedure	2-70
2.19	Use of Tobacco	2-71
2.20	Dress and Grooming	2-71
	2.20.1 Policy	
	2.20.2 Enforcement	2-72
2.21	Domestic Partners	2-72
	2.21.1. Coverage	
	2.21.2 Certificate of Domestic Partnership	2-73
2.22	Employee Dating/Marriage & Supervisory/Managerial Dating	2-73
	2.22.1 Policy	
	2.22.2 Scope	
	2.22.3 Supervisor/Manager Responsibilities	2-75
2.23	Children in the Workplace	2-75



<u>#</u> 2.24	<u>Title</u> Related Forms		
3.	EMPLOYMENT		
3.1	Scope		
3.2	Job Announcements		
3.3	Applications 3-2		
3.4	Applications Filing Periods		
3.5	Disqualification of Applicants3-3		
3.6	Selection Process3-43.6.1 Interviewing Applicants3-43.6.2 Selection Decision3-53.6.3 Interview Expense3-6		
3.7	Reference Checks3-63.7.1 Acquiring References3-63.7.2 Providing References3-8		
3.8	Offers of Employment 3-10 3.8.1 Job Offer Letters 3-10 3.8.2 Notifications 3-10 3.8.3 Conditional Offers 3-11		
3.9	Probationary Period3-11		
3.10	Transfers		
3.11	Promotions		
3.12	Reassignment3-12		
3.13	Bridging of Service3-12		
3.14	Employment of Minors		
3.15	District Orientation		



<u>Title</u>	Page #
3.16.2 Employee Responsibilities	3-15
Fingerprinting	3-16
Volunteer Program	3-16
3.18.3 Planning	
3.18.4 Recruiting, Screening, Interviewing, and Selecting Volunteers	. 3-18
3.18.5 Managing Volunteers	3-19
Related Forms	3-20
COMPENSATION	
COMPENSATION	
General	4-1
Pay Periods and Paydays	4-1
Work Week Defined	4-1
Work Time	4-1
4.4.2 Work Schedules	
4.4.3 Rest Periods	4-2
4.4.4 Lactation Breaks	.4-2
1. General Requirements	4-3
2. Time and Location of Breaks	4-3
Coverage and Compensation	4-4
4. FLSA Prohibitions on Retaliation	
11.11-	
4.4.6 Work Assignments	4-5
Time Reporting	4-5
4.5.1 Purpose	4-5
4.5.4 Responsibility for Exempt, Non-Exempt, or Recreational-Exempt	
Designation	4-7
4.5.5 Responsibility for Time Reporting	4-7
Overtime	4-7
	License/Occupational Certification 3.16.1 Purpose 3.16.2 Employee Responsibilities Fingerprinting Volunteer Program 3.18.1 Purpose 3.18.2 Scope 3.18.3 Planning 3.18.4 Recruiting, Screening, Interviewing, and Selecting Volunteers 3.18.5 Managing Volunteers Related Forms COMPENSATION General Pay Periods and Paydays Work Week Defined Work Time 4.4.1 Attendance. 4.4.2 Work Schedules. 4.4.3 Rest Periods 4.4.4 Lactation Breaks 1. General Requirements 2. Time and Location of Breaks 3. Coverage and Compensation 4. FLSA Prohibitions on Retaliation 4.4.5 Meal Periods. 4.4.6 Work Assignments Time Reporting 4.5.1 Purpose 4.5.2 Hours Worked 4.5.3 Position Designations – Exempt, Non-Exempt or Recreational-Exempt Designation. 4. Sesponsibility for Time Reporting

TOC-6



#	<u>Title</u> Pag	<i>je</i> #	
_	4.6.1 Non-Exempt Employees4-7		
	4.6.2 Exempt Employees4-8		
	4.6.3 Recreational-Exempt Employees4-11		
	4.6.4 Safe Harbor4-11		
4.7	Rates of Pay4-12		
	4.7.1 Compensation Plan4-12		
	4.7.2 Starting Salaries		
	4.7.3 Promotional Increases		
	4.7.4 Y-Rating4-13		
4.8	Salary Increases4-13		
4.9	Work Out-of-Class4-14		
4.10	Call-in Pay4-14		
4.11	Work Hour Reduction4-14		
4.12	Discretionary Bonus4-14		
	4.12.1 General Requirements for both Bonus Plans		
	4.12.2 Economic Difference Bonus4-15		
	4.12.3 You Make a Difference Bonus4-16		
4.13	Related Forms4-16		
5.	LEAVE PLANS		
5.1	Holidays5-1		
0.1	5.1.1 Holidays Designated		
	5.1.2 Holiday Pay		
	5.1.3 Weekend Holidays5-2		
	5.1.4. Banked Holidays		
	5.1.5 Work on Holidays5-3		
	5.1.6. Seasonal Managers5-3		
5.2	Vacation5-3		
	5.2.1 Vacation Accrual5-3		
	5.2.2 Maximum Accrual5-4		
	5.2.3 Use of Vacation5-4		
	5.2.4 Vacation Pay at Termination		
5.3	Sick Leave5-5		
	5.3.1 Sick Leave Accrual5-5		



#	Title 5.3.2 5.3.3 5.3.4 5.3.5 5.3.6 5.3.7 5.3.8 5.3.9	Use of Sick Leave Abuse of Sick Leave Illness During Vacation Placing an Employee on Sick Leave Return to Work Sick Leave Sell-Back Sick Leave at Retirement Sick Leave Procedures 1. Leave Approval 2. Notification 3. Doctor's Certification	.5-6 .5-6 .5-7 .5-7 .5-7 .5-8 .5-8
5.4	Donat	ion of Time	. 5-9
5.5	Leave 5.5.1 5.5.2	of Absence Without Pay 5 Policy 5 Procedure 5 1. Approval – Less Than 30 Days 5 2. Approval – More Than 30 Days 5 3. Employees on Unpaid Leave 5 4. Failure to Return 5 5. Insurance 5 6. Medical Leaves 5 7. Benefit Accrual 5	5-10 5-10 5-10 5-10 5-10 5-11 5-11
5.6	Court 5.6.1 5.6.2 5.6.3	Leave5When Granted5Compensation5Subpoena for Court Appearance5	5-12 5-12
5.7	Berea	vement Leave5	5-13
5.8	Emerg 5.8.1 5.8.2	Jency Conditions/Inclement Weather 5 Emergency Road Conditions 5 Inclement Weather 5	5-13
5.9	Militar 5.9.1 5.9.2 5.9.3	y Leave 5 Policy 5 Notice and Notification 5 Salary and Benefits 5 1. Compensation 5 2. Health Insurance 5 3. Seniority 5 4. Retirement 5	5-14 5-15 5-15 5-15 5-16

TOC-8



<u>#</u>	<u>Title</u>		Page #
	5.	Death or Disability	
	6.	Other Leave	
		mployment	
	5.9.5 Disch	narge	5-18
5.10	Voting Time	9 Off	5-19
5.11	School Acti	vities Leave	5-19
5.12		Medical Leave (FMLA) y Eligibility Compensation During Leave Intermittent or Reduced Schedule Leave	5-19 5-20 5-20
	5.12.2 Dura 5.12.3 Milita 5.12.4 Notic 5.12.5 Certif 1. 2. 3. 4. 5. 6. 7. 8. 5.12.6 Desig 5.12.7 Bene 1. 2. 3. 4. 5. As a series of the se	tion of and Reasons for Leave Iry Caregiver Leave e of Leave fication of Leave Serious health condition Exigency leave Caregiver leave Incomplete or Insufficient Certification (cure period) Clarification or Authentication of certification Second and Third opinions Recertification Annual Medical Certification gnation Notice fits Coverage During Leave Outside Employment Periodic Reporting Change in Duration of Leave and/or Return Prior to Expiration Request an Extension of Leave e to Return from Leave	5-21 5-24 5-27 5-27 5-27 5-28 5-28 5-29 5-29 5-29 5-30 5-30 5-31 5-31 5-31 5-31 5-32 5-32 5-32
5.13	Related Forn	ns	5-34
6.	BENEFITS		
6.1	General		6-1
6.2		ance Coverageility	

TOC-9



<u>#</u>	Title Pe 6.2.2 Benefits 6- 6.2.3 Plan Changes 6- 6.2.4 Privacy Practices 6-	-2	
6.3	Life Insurance Coverage 6- 6.3.1 Eligibility 6- 6.3.2 Policy 6- 6.3.3 Coverage 6- 6.3.4 Plan Changes 6- 6.3.5 Supplemental Voluntary Life Insurance 6-	-2 -2 -3 -3	
6.4	Disability Coverage6-6.4.1 Short Term Disability6-6.4.2 Long Term Disability6-6.4.3 Plan Changes6-	.3 .3	
6.5	Retirement6-	-4	
6.6	Deferred Compensation6-	4	
6.7	Training and Continuing Education 6-6.7.1 Seminars/Outside Training 6-6.7.2 Educational Assistance 6-	.5	
6.8	Benefits for Part-time Positions6-6.8.1 Eligibility6-6.8.2 Benefits6-	6	
6.9	Employee Assistance Program6-	7	
6.10	Recreation Privileges6-	8	
6.11	Workers' Compensation6-	8	
6.12	Related Forms6-1	0	
7.	TRAVEL EXPENSES		
7.1	Policy	1	
7.2	Allowances 7- 7.2.1 Mileage 7- 7.2.2 Lodging 7- 7.2.3 Meals 7-	1 2	

TOC-10



#	Title P 7.2.4 Other Expenses 7 7.2.5 Unallowable Expenses 7	
7.3	Processing77.3.1 Travel Authorization Forms77.3.2 Expense Reports77.3.3 Advances7	7-3 7-3
7.4	Related Forms7	'- 4
8.	PROCUREMENT CARDS	
8.1	Policy8	3-1
8.2	Scope	3-1
8.3	Authority of Issuance	3-1
8.4	Termination of Employment with the District	3-2
8.5	Benefit of the District8	i-2
8.6	Verification of Transactions8	-2
8.7	Revocation of a Procurement Card8	-2
8.8	Splitting of Charges8	-2
8.9	Gratuity8	-3
8.10	Receipts8	-3
8.11	Accounting Processing and Reconciliation8	-3
8.12	Cardholder's Responsibility8	-4
8.13	Related Forms8-	-5
9.	PERFORMANCE MANAGEMENT	
9.1	Statement9-9.1.1 Purpose9-9.1.2 Ongoing Communication Regarding Performance9-9.1.3 Frequency of Performance Evaluations9-	-1 -2



#	Title 9.1.4 Written Record 9.1.5 Personnel Actions Resulting from Performance Evaluations 9.1.6 Employee Involvement	9-3
9.2	Procedure 9.2.1 Steps in the Performance Evaluation Process for year round employees	
	9.2.2 Performance Evaluation Process for seasonal employees	
9.3	Related Forms	9-5
10.	EMPLOYEE SEPARATION	
10.1	Resignation 10.1.1 Notice 10.1.2 Return of District Property 10.1.3 Job Abandonment 10.1.4 Final Paycheck	10-1 10-1 10-1
10.2	Layoffs 10.2.1 Alternatives to Layoff (for year round employees) 10.2.2 Order of Layoffs	10-2
10.3	Discharge	10-3
10.4	Exit Interviews	10-3
10.5	Related Forms	10-3
11.	RULES FOR CONDUCT AND BEHAVIOR	
11.1	Statement	11-1
11.2	Unacceptable Activities and/or Behaviors	11-1
11.3	Related Forms	11-4
12.	DISCIPLINARY ACTIONS AND APPEALS	
12.1	Progressive Discipline	12-1
12.2	Types of Disciplinary Action 1. Verbal Warning 2. Written Warning	12-2

TOC-12



<u>#</u>	Title Page # 3. Suspension 12-2 4. Salary Reduction 12-3 5. Demotion 12-3 6. Discharge 12-3
12.3	Due Process
12.4	Discharge
12.5	Administrative Leave During Disciplinary Proceedings
12.6	Discharge of Employees in Seasonal, Part-time, On-Call and
12.7	Related Forms
13.	CONCERN/DISPUTE RESOLUTION
13.1	Concern/Dispute13-1
13.2	No Retaliation
13.3	Time Limits
13.4	Concern/Dispute Resolution Process13-213.4.1 Discussion with Immediate Supervisor (Step 1.)13-213.4.2 Formal Written Notice of Concern/Dispute (Step 2.)13-213.4.3 General Manager Review (Step 3.)13-4
13.5	Other
13.6	Related Forms
14.	HEALTH AND SAFETY
14.1	Responsibilities14-11. Director of Finance, Accounting & Risk Management14-12. Department Head14-23. Supervisor14-24. Employee14-2
14.2	Related Forms 14-3
15.	DEFINITION OF TERMS



<u>#</u>	<u>Title</u>		Page #
Appen	dix A: Consanguinity and Affinity Chart	.APPENDIX	A-1
Appen	dix B: Notice of Privacy Practices	APPENDIX	B-1